# **Chaz Formichella Fullstack Software Engineer**

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### **SUMMARY**

I'm a fast-thinking web developer with a love for solving problems dynamically. From my history in customer service, I understand where and when end-users suffer from pain points. I began my technical journey by studying Agile and Scrum practices and am now applying this knowledge toward my passion for software engineering.

### **SKILLS**

**Programming Languages & Tools:** HTML, CSS, SASS, Bootstrap, Tailwind, JavaScript ES6, jQuery, EJS, RESTful APIs, ReactJS, TypeScript, NodeJS, Express, Mongoose, Ruby, Ruby on Rails, ERB, Python, Django, Git/GitHub, Grunt **Databases:** MongoDB, PostgreSQL, MySQL, SQL

**Additional Skills:** Scrum/Agile methodologies, Time Management, Communication, Collaboration, Problem Solving, Critical Thinking, Integrity

## **EXPERIENCE**

## **General Assembly**

Software Engineering Fellow

09/2021-12/2021

- Gained extensive knowledge of full-stack development standards utilizing **source controls** like **GIT** leading to an enhanced development life cycle understanding
- Engineered 10+ applications with clear and detailed code on both a collaborative and individual basis within 12 weeks

## uShip

**Customer Service Specialist** 

12/2018-3/2020

- Communicated directly with customers and logged technical issues with JIRA and Confluence
- Regularly collaborated with QA specialists to effectively communicate resolution plans to customers.
- Trained in **Agile** best practices and led a **Scrum** stand as part of a mentorship training program.
- Consistently exceeded customer engagement metrics and triaged a high volume of issues.

## **PROJECTS**

<u>Brackets-R-Us</u> - A tournament management app using **React** and **React Router** on the front end, with **Python, Django,** and **PostgreSQL** on the back end, using relational models to automate tournament rounds.

<u>Tinier Bananas</u> - A storytelling app with a front end built with **React** and **Tailwind CSS**, and a back end built in **NodeJS**, **Express**, **MongoDB**, and **Mongoose**. **Socket.io** is implemented to enable **real-time collaboration**.

<u>Junk Droor</u> - A household organization app built with **NodeJS**, **Express**, **MongoDB**, **Mongoose**, and **EJS**, using nested one-to-many relationships between the database's multiple data collections.

<u>Monster AutoBattle</u> - An autobattling game built using **JavaScript**, **JQuery**, and **CSS Animation**, with **AJAX** calls to a public API to retrieve data used in the game logic.

## **EDUCATION/CERTIFICATIONS**

**General Assembly**Software Engineering Immersive

**Scrum Alliance Inc.**Certified Scrum Master

Emerson College Bachelor of Fine Arts: Writing, Literature, and Publishing