

# Uber driver strategic behavior

September 23, 2016

## 1 Basic Model

Consider a set of  $n$  nodes as vertices of a graph  $G = (V, E)$  defined over a geographical area. We are interested in creating an optimal contingency plan of trips, for a particular driver who starts his day at node  $v_0 \in V$ . We assume that the driver decides the maximum units of service time  $T$  that he would spend ferrying passengers at the beginning of the day. Let time  $t$  denote the number of time units left for a driver before the end of his pre-decided service time.

- For  $i, j \in V$ ,  $d_{ij}$  is the Euclidean distance between the two nodes. The costs to the driver in terms of gas and vehicle depreciation value in traversing this edge is  $c_{ij}$  and his earnings in ferrying a passenger from  $i$  to  $j$  is represented by  $p_{ij}$ . Time required to traverse the edge is denoted by  $\tau_{ij}$ . The costs, the earnings and the time required to make this ride are all proportional to the distance travelled.
- Let  $S_{n \times 1}^{(t)}$  be the surge multiplier vector over the nodes of the graph. Each entry  $s_i^{(t)}$  denotes the surge multiplier in effect at node  $i$  at time  $t$ . When  $s_i^{(t)} > 1$ , the driver earning from ferrying a passenger from node  $i$  to  $j$  of the graph is  $s_i^{(t)} \times p_{ij}$ .
- The arrival process of passengers at node  $i$  at time  $t$  is a Poisson process with rate  $\lambda_i^{(t)}$ . Let vector  $\Lambda_{n \times 1}^{(t)}$  denote the passenger arrival rates across all the vertices of  $G$  at time  $t$ . While some passengers may arrive simultaneously (compound Poisson process), we assume that this effect is negligible. Furthermore, we assume that if the driver is present at node  $i$  when a passenger arrives, he picks up the passenger with no further delay. As the inter-arrival times of passengers are exponentially distributed, the expected value of idle time for a driver waiting at node  $i$  is  $1/\lambda_i^{(t)}$ . We implicitly assume that the passenger arrival process is stationary for a finite time slice around  $t$ .
- The matrix  $M_{n \times n}^{(t)}$  represents the transition probabilities between the nodes of the graph such that the fraction of passengers at node  $i$  whose destination is node  $j$  at time  $t$  is represented by entry  $m_{ij}^{(t)}$ , where  $\forall t, m_{ij}^{(t)} \in \mathbb{R}_{\geq 0}$ ,  $m_{ii}^{(t)} = 0$  and  $\sum_j m_{ij}^{(t)} = 1$ .

We formulate a dynamic program to find the contingency plan to maximise the expected earnings of a driver in his service time  $T$ . Each entry  $H(t, i)$  of the matrix  $H$  represents the maximum expected earnings in the remaining  $t$  units of service time when the driver is stationed at node  $i$ . The maximum expected revenue of the driver at the beginning of the day is thus  $H(T, v_0)$ .

- Initialization  $\forall i, H(0, i) = 0$ .

- While calculating each  $H(t, i)$ , our algorithm is faced with two possible choices.
  1. Keep waiting at node  $i$  for a passenger.
  2. Traverse to some other node  $j$  in search of a passenger.
- It chooses whichever choice maximises the expected earnings in the remaining time units  $t$ .

$$H(t, i) = \max \begin{cases} \sum_{j \neq i} m_{ij}^{(t)} \left[ \left( s_i^{(t)} p_{ij} - c_{ij} \right) + H(t - \tau_{ij}, j) \right], & \text{if } \frac{1}{\lambda_i^{(t)}} + \mathbf{E}[\tau_i | M] < t, \\ \max_j \left[ H(t - \tau_{ij}, j) - c_{ij} \right], & \text{if } \tau_{ij} < t \end{cases}$$