

castorama Market presentation

September, 2016

What we will talk about



Russian customers overview

Country
Cities and houses
People
Renovation



Current Russian market

Market value and structure
Competition
Crisis
Our results

Two hands are visible on the left side of the image, holding a white rectangular sign. The hands are positioned at the top and bottom edges of the sign, with the fingers gripping it. The sign is held at an angle, showing its front face. The background is a plain, light gray.

Part 1: Russian customers overview

1 Population

146m
Population¹

9th
most
populous
country in
the world²

+7.5%
average
population
growth in top
15 cities (2010-
14)³



Sources:

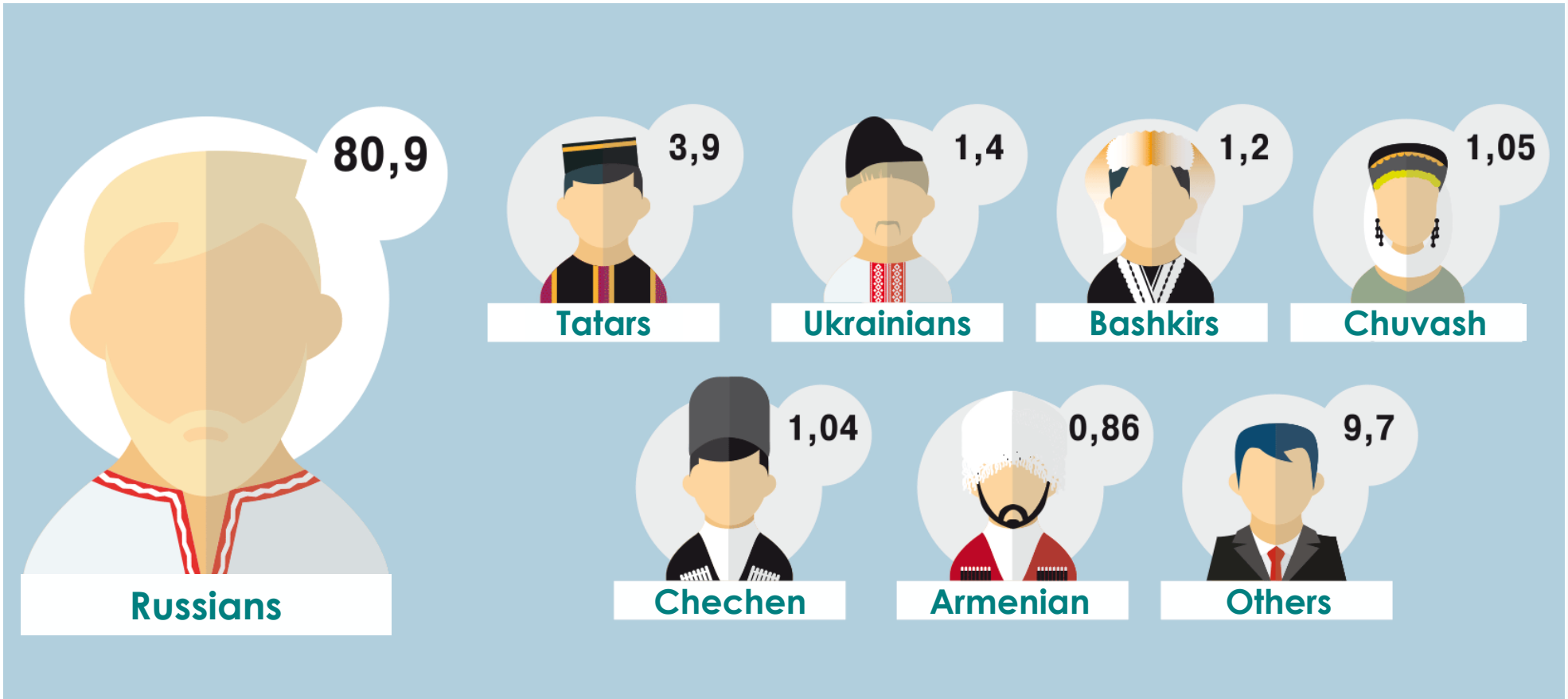
1. GKS, 2014: http://www.gks.ru/wps/wcm/connect/rosstat_main/rosstat/ru/statistics/population/demography/#

2. The world factbook: <https://www.cia.gov/library/publications/the-world-factbook/index.html>

3. GKS, 2014

1 Population

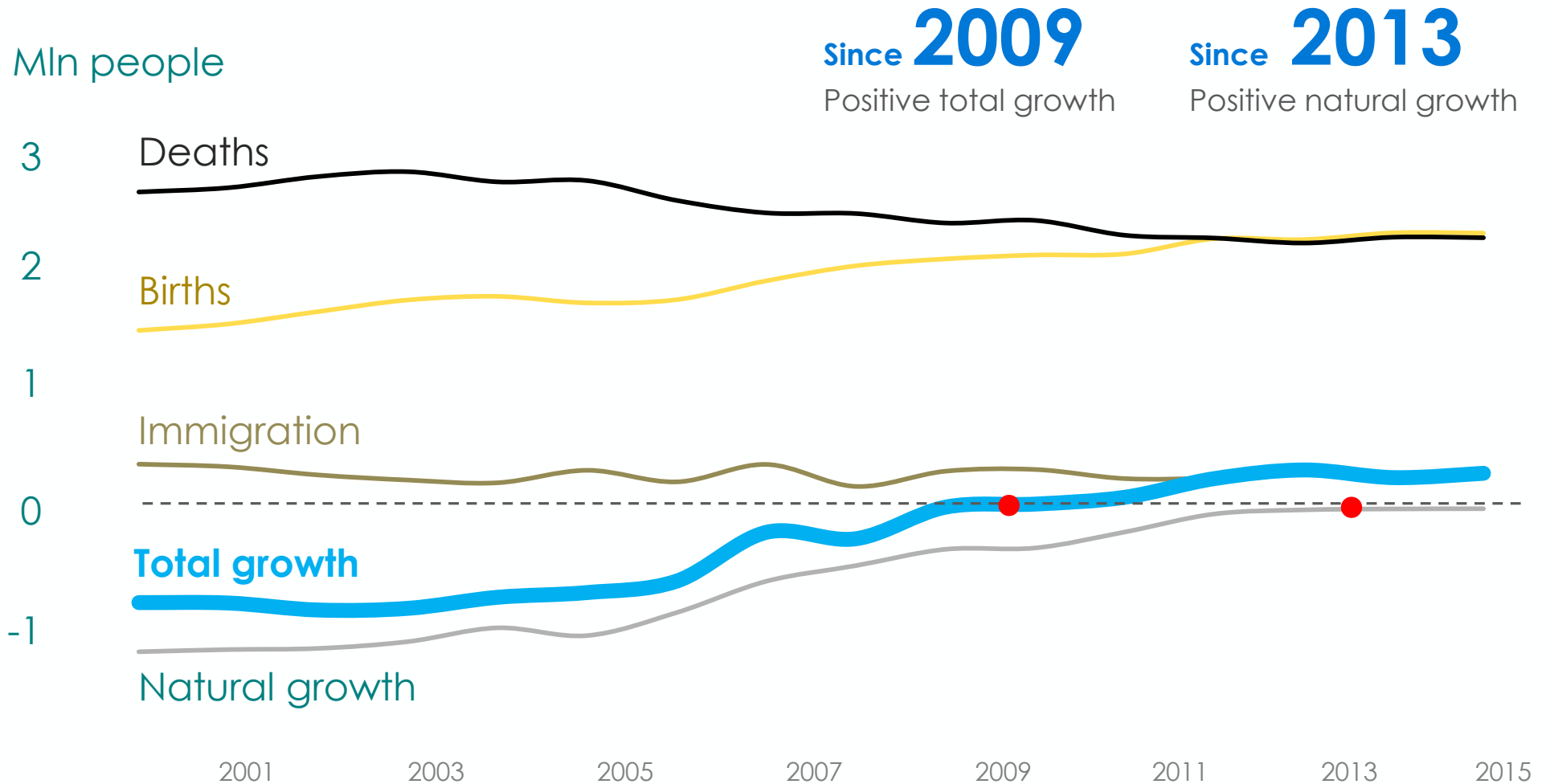
Population is very diverse
81% of population are the Russians



Source: GKS, 2016

1 Population

From negative to positive growth



2 Cities

Population is predominantly urban

74%

of population live in cities¹

15

cities with population of 1m+¹
vs. 1-2 in UK and France³

85%

home ownership²
vs. 64% in UK and France³



Sources: 1. GKS, 2010-2014: <http://www.rg.ru/2011/03/27/perepis-rosstat-site.html>

2. Deep Customer insight, IRG, 2011

3. Insee et Soas annual estimation of the living area on the 1st of January

2

Type of accommodation

Most of people live
in apartment blocks

20%
private
houses



80%
Apt. blocks

2 Dacha culture

People living in apartment blocks spend holidays in country side at their dachas

53%

people have dachas¹

“Dacha culture” boosts building, timber and garden departments

17%

of home improvement spend is on dachas²

10%

dachas are suitable for living all year round³

600sqm

average plot of dacha land⁴



Sources: 1,2 Image Research, Magram, Summer 2015

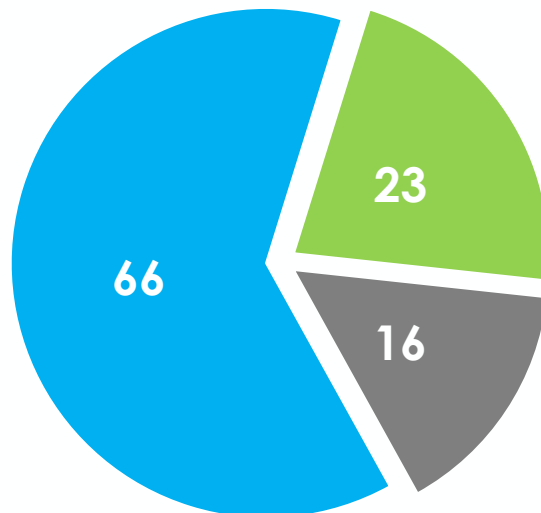
3. VCIOM, 2013 4. Wikipedia, <https://en.wikipedia.org/wiki/Dacha>

2

Object of renovation (% in traffic)

Flats are the most
common object for renovation

Apartments



House



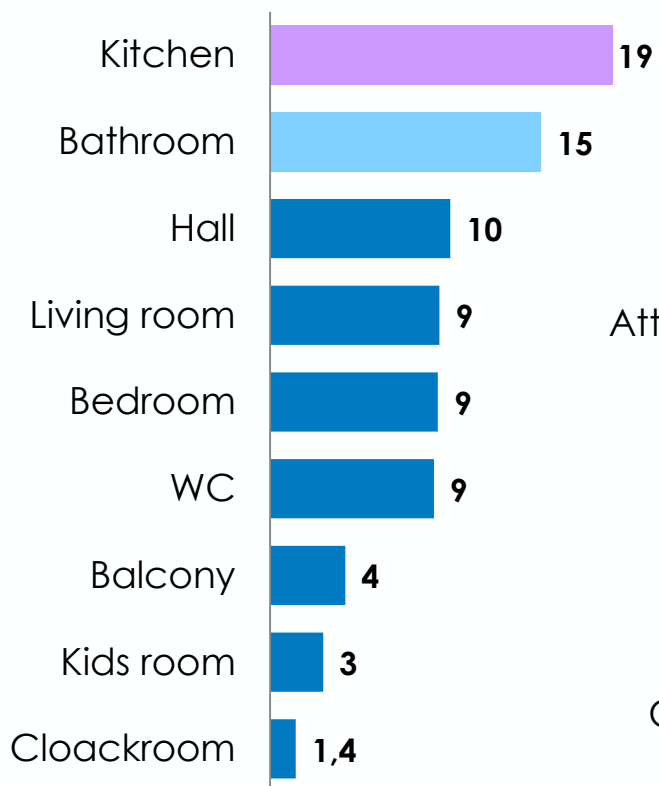
"Dacha"



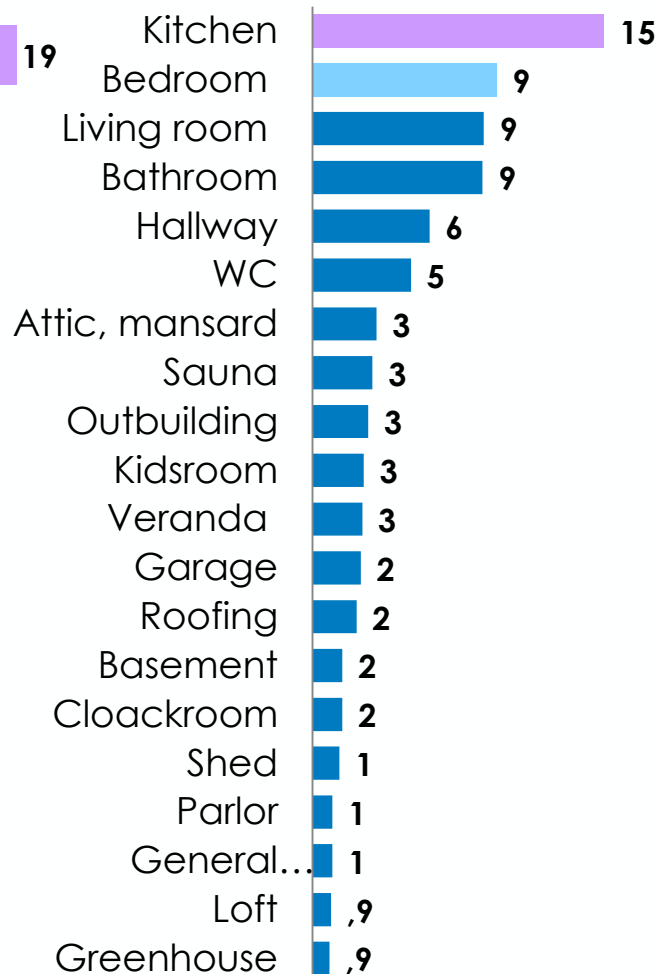
2

Project rating across types of buildings (Spring 2016)

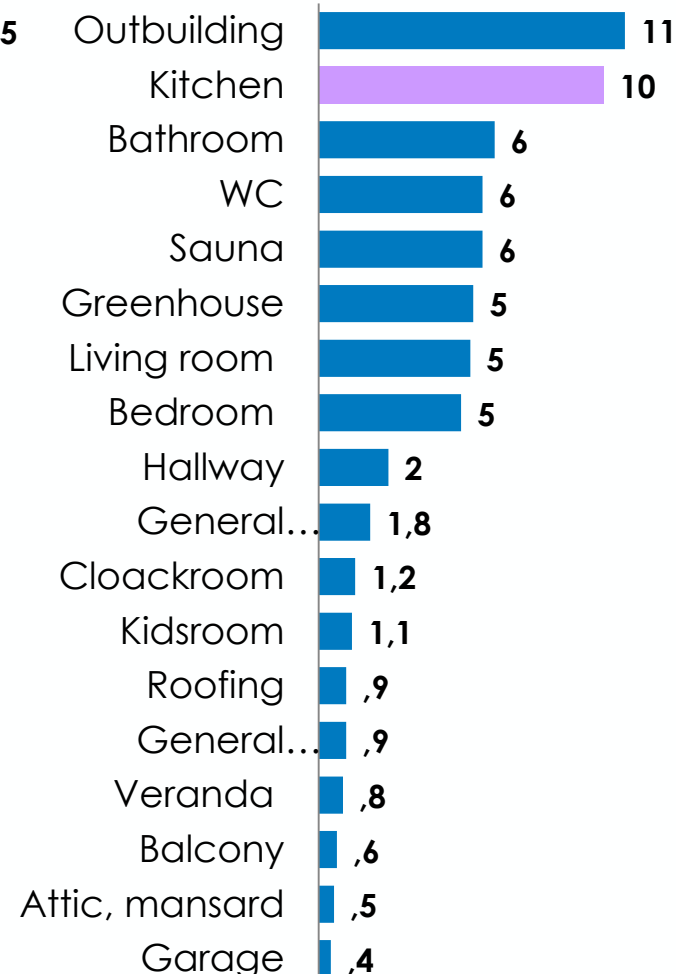
Apartment (66%)



House (23%)



Dacha (16%)

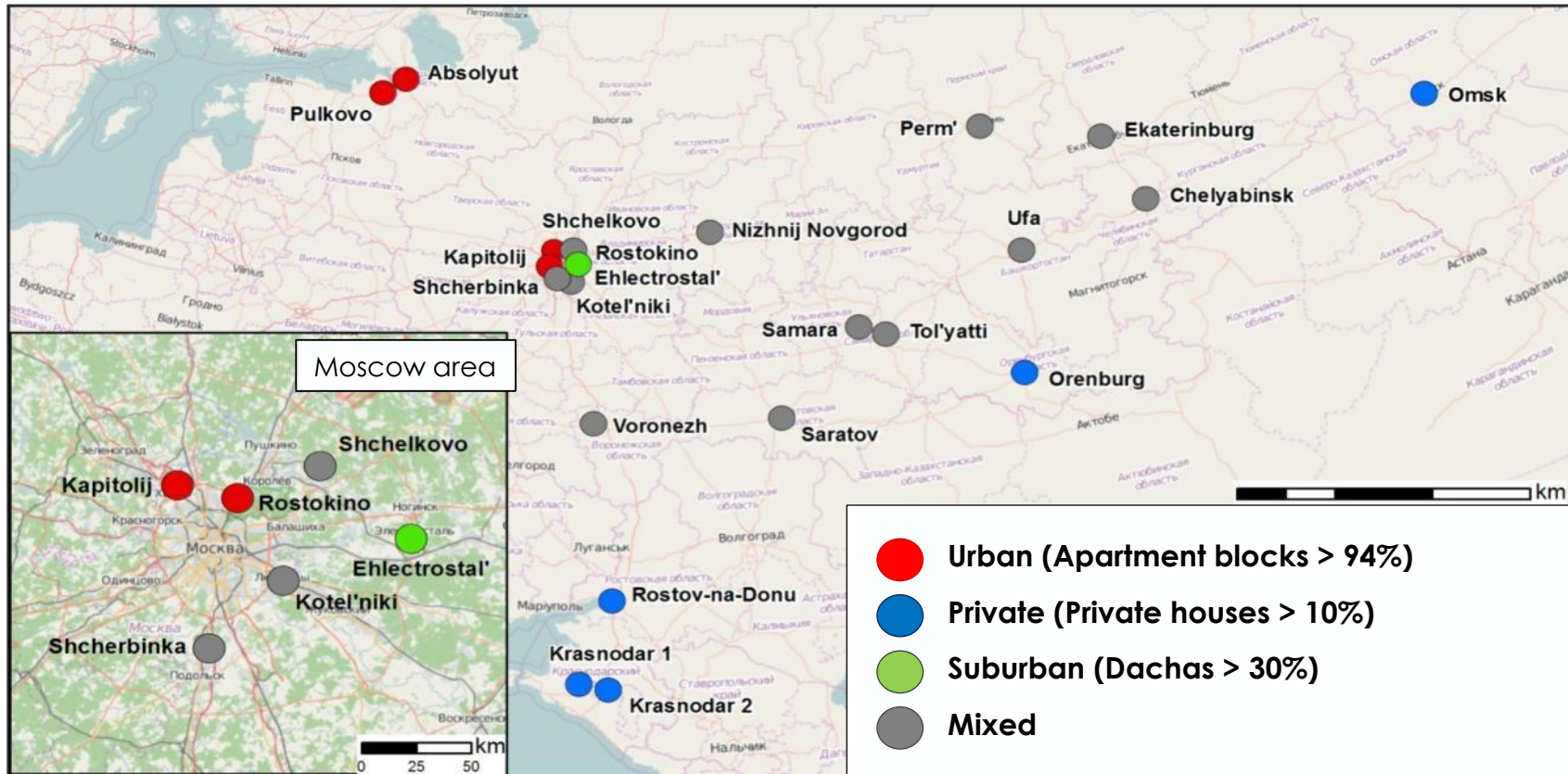


Source: CSS, IpsosComcon 2016

2

City clusters

Store locations are very different in terms of surrounding types of buildings

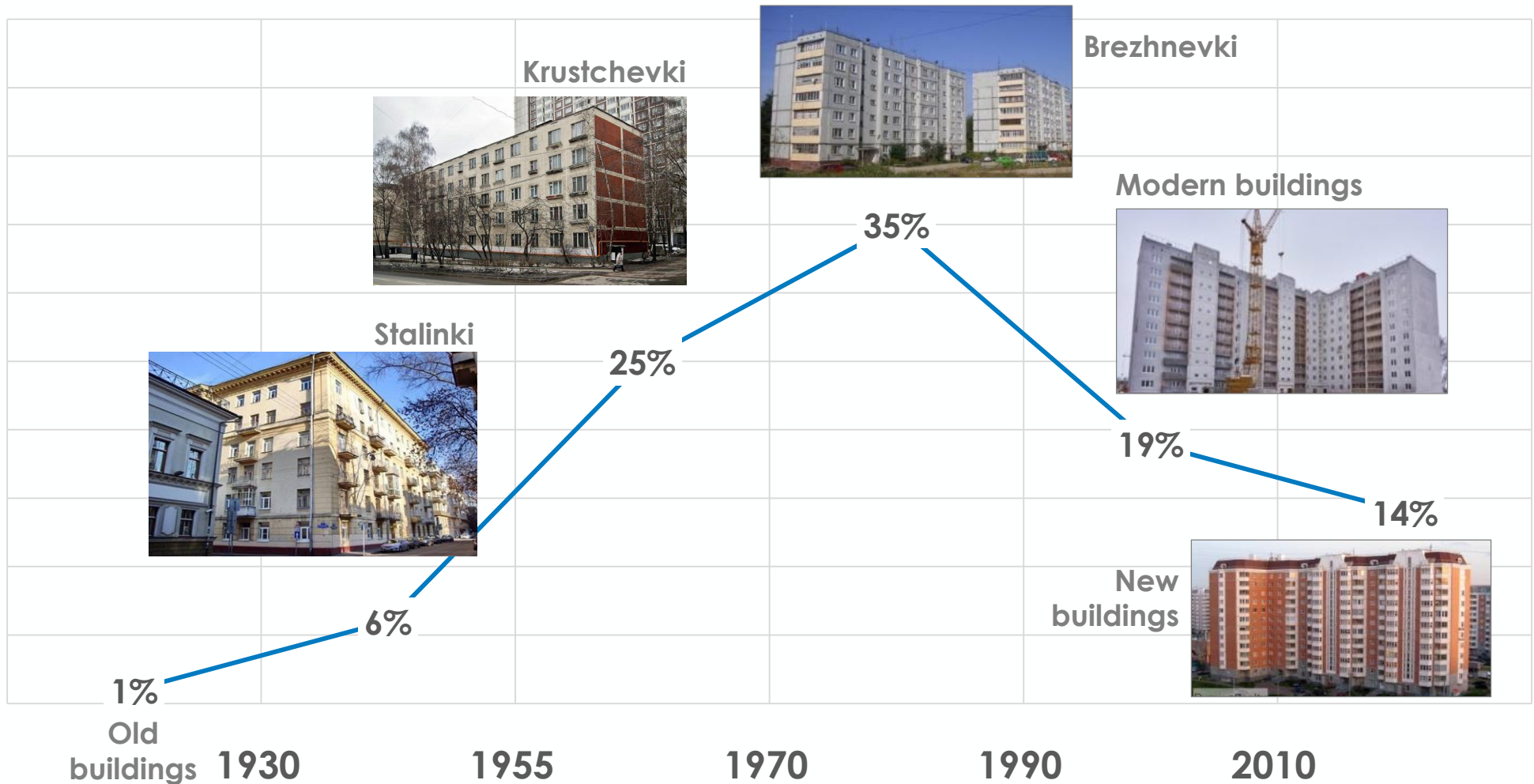


Source: Typical Housing Research in Castorama catchments , SmartLoc, Dec 2015

2

Structure by age

67% of buildings are old



2 Typical flats

Post-war buildings were getting bigger and more functional

| Nickname | Stalinki | Krustchevki | Brezhnevki | Modern buildings | New buildings |
|-------------------------|---|--|---|---|---|
| External view |  |  |  |  |  |
| Layout |  |  |  |  |  |
| Typical number of rooms | 2-3 Rooms | 1-2 Rooms | 2-3 Rooms | 1,2,3 Rooms | 1,2 Rooms |
| Avg area, sqm | 56 | 42 | 50 | 52 | 52 |
| Avg kitchen, sqm | 7 | 6 | 8 | 10 | 11 |

2 New construction



Number of buildings put into operation is the highest regardless downturn in the economy

85 m sqm

of living area put
into operation in
2015

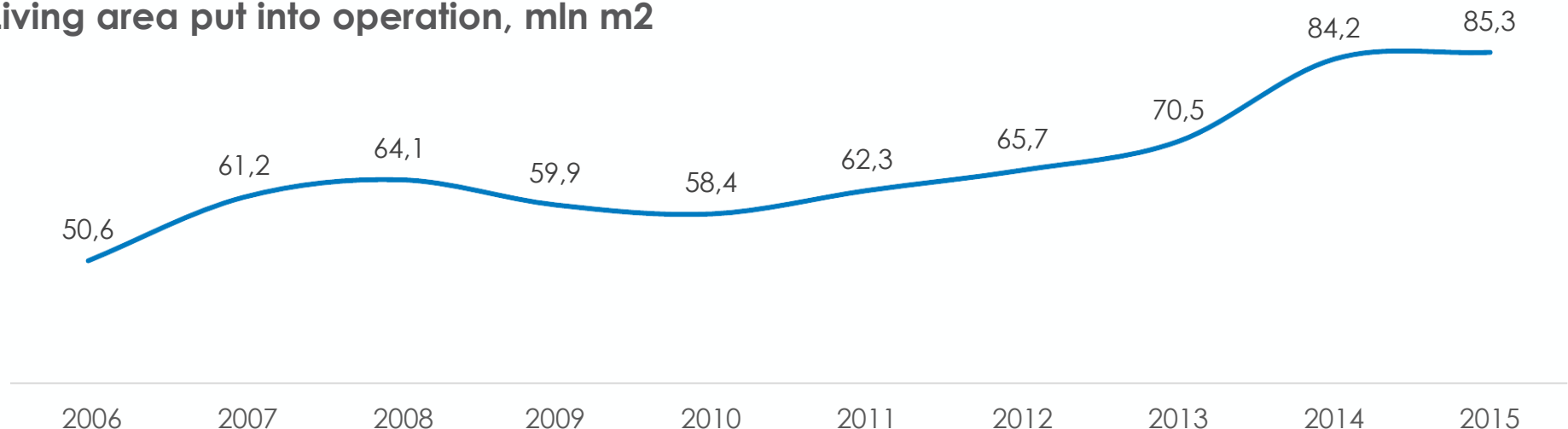
+1,3%

more sqm of living
area were put into
operation than in
2014

33%

of housing in
Russia is in new
buildings (post-
1990)

Living area put into operation, mln m2



3 Inside home

Typical household suffers from lack of living and storage space

52sqm

average
apartment in
Russia

95sqm

average
apartment in
France

3.2

average number
of people per
apartmentⁱⁿ
Russia

2.0

average number
of people per
apartment in
France



3

Customers engaged in project

Professionals



11%

Young couple



4%

Family with children



37%

Extended families



25%

Mature couples



11%

Source: Image Research, Magram, Summer 2015

42% - percent of households

3

Customers' peculiarities

Young couple



Family with children



Empty nest



Extended family



Use of professional

•All work was done by professionals

38%

17%

23%

16%

•Use professionals for difficult work

37%

39%

48%

28%

•All work was done by themselves

23%

44%

20%

52%

Reason for renovation (Top3)

•New building

44%

22%

10%

3%

•Old renovation

26%

35%

47%

51%

•Child birth

13%

27%

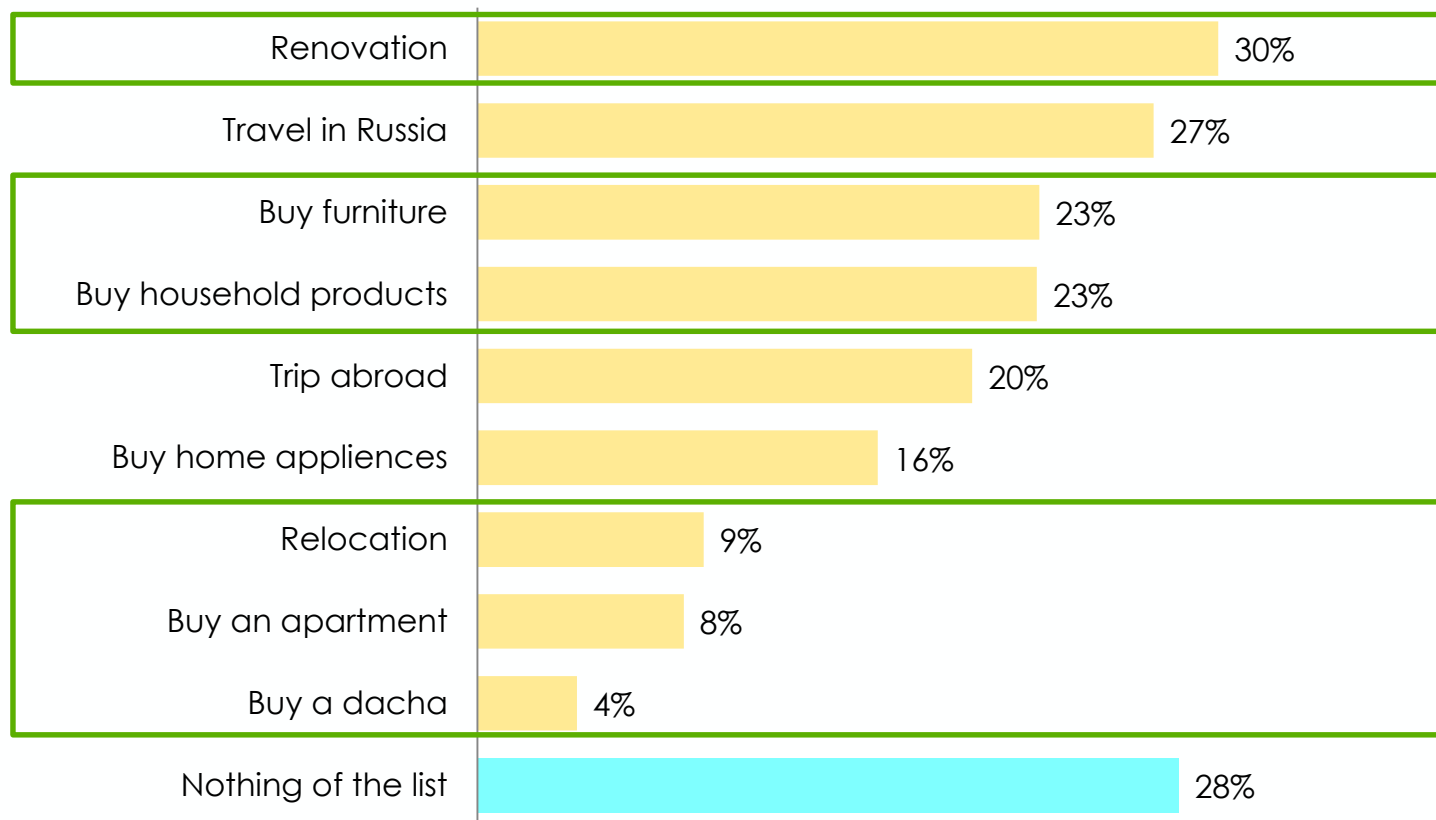
2%

4%

3 Dreams

Renovation is the first priority for the most of people

What are you planning to do in the next half a year?



Source: Profi Research, 2015

3

Income and spending

Family income

Average family income is about
750 € per month

21

Less than 375€

56

Is about 375– 1000€

24

More than 1000€

625 €

Average project spending
e.g. kitchen



Source: CSS, IpsosComcon 2016

3

Results in 4 styles

Want to know more?

Visit www.remont.castorama.ru



Source: Renovation contest 2014

Two hands are visible on the left side of the image, holding a white rectangular sign. The hands are positioned at the top and bottom edges of the sign, with the fingers gripping it. The sign is held at an angle, showing its front face. The background is a plain, light gray.

Part 2: Current Russian market

1 Crisis and Recovery

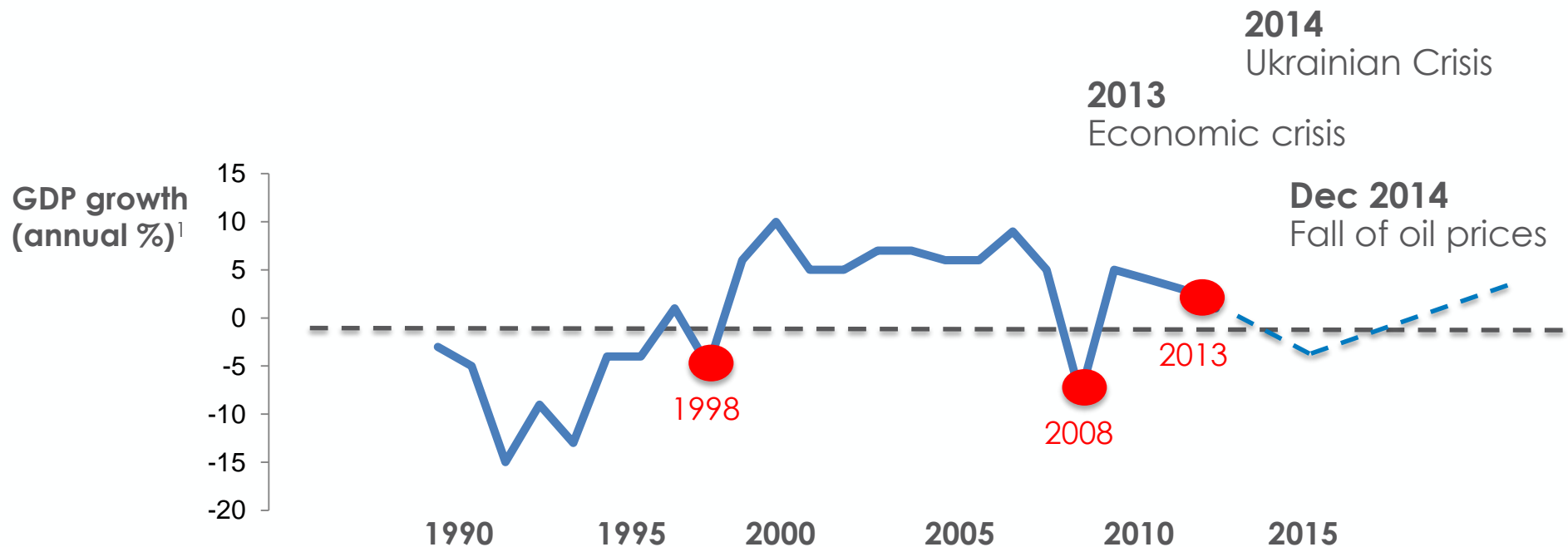
Russia shows ability to recover from economic difficulties

2016

World Bank forecasts **+0.7%** GDP growth
The Russian Economy Ministry expects the economy to grow by **2.3%** in 2016

2017

World Bank forecasts **+2.5%** GDP growth
IMF forecasts “low growth in the medium term”



Source: World Bank, IMF, Russian Central Bank

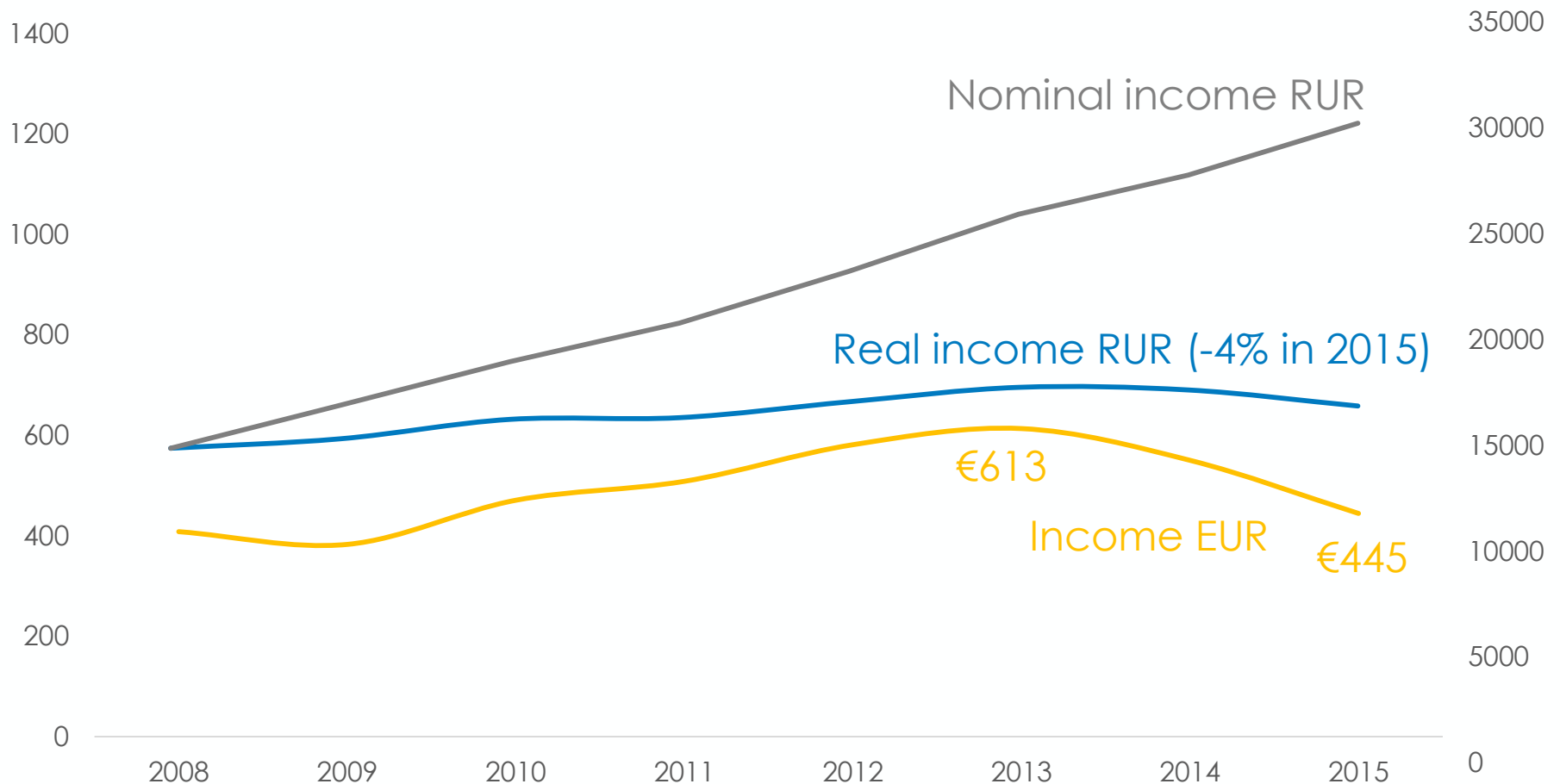
World data Bank: <http://databank.worldbank.org/data//reports.aspx?source=2&country=RUS&series=&period>

1 Income per capita

Economic crisis in Russia led to income shrink both in Euros and Rubles

EURO

RUR*



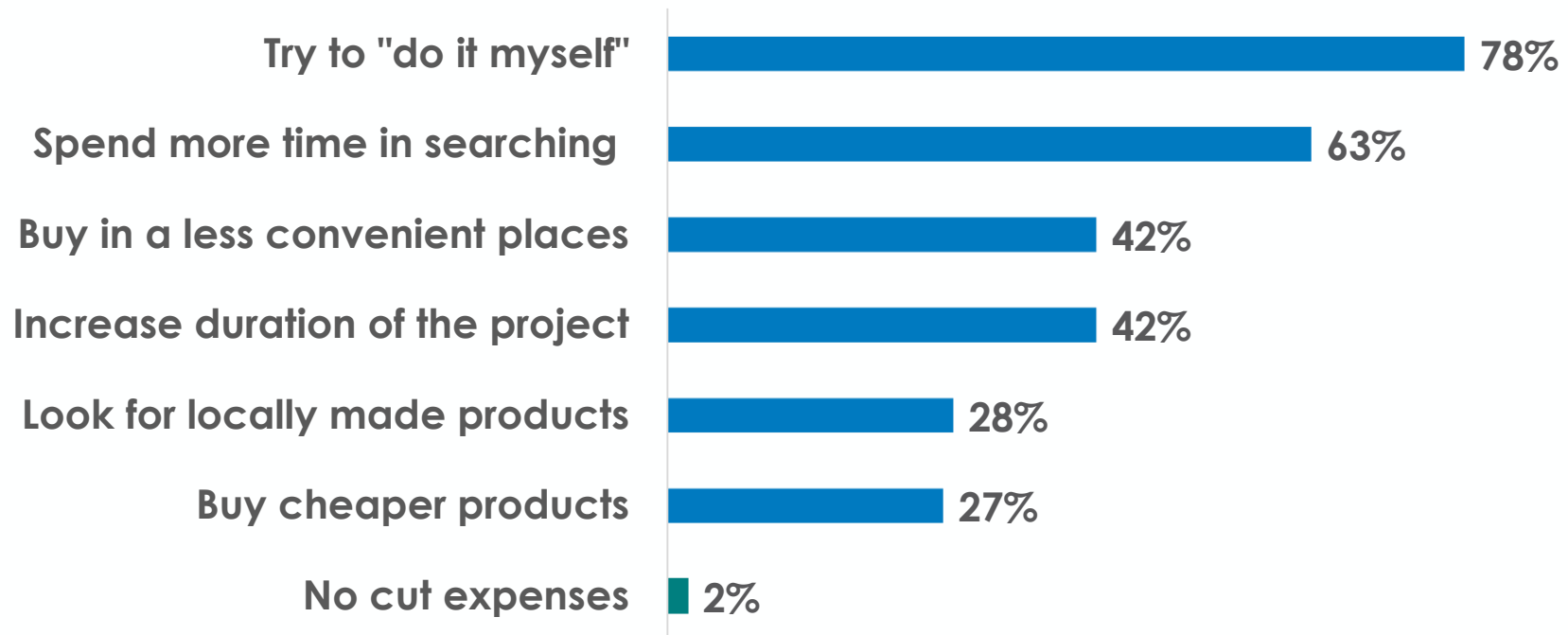
*Real Income in RUR in 2008 purchasing power

Source: GKS, 2016

1 Crisis-resisting strategies

Customers have to adapt to lower income and spend less

“What of the listed below you are doing in order to reduce expenses for renovation and home improvement?”



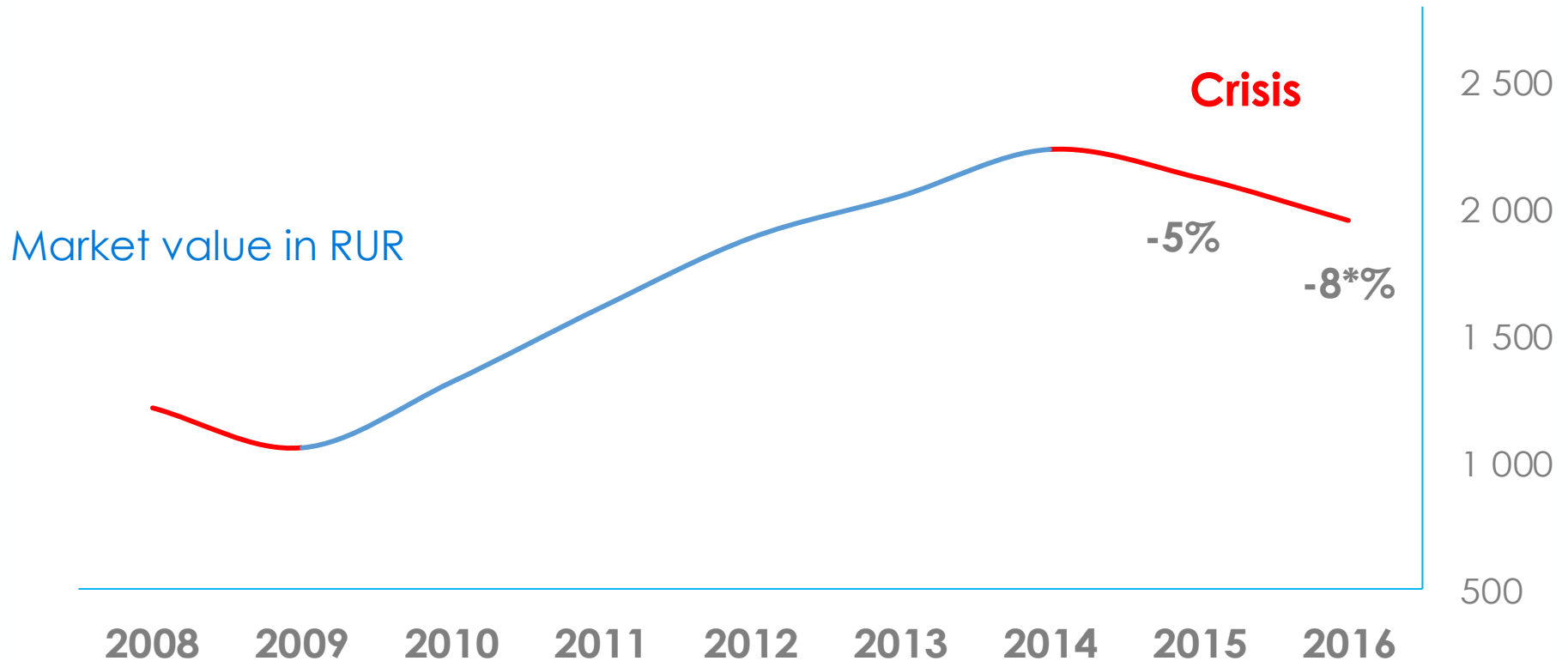
Source: Crisis research, Foreytor 2015

1

Market dynamics

Market value in 2015 – 2 100 bln RUR (27 bln €)

Last 5 years – average growth rate 15%



* Projection for 2016

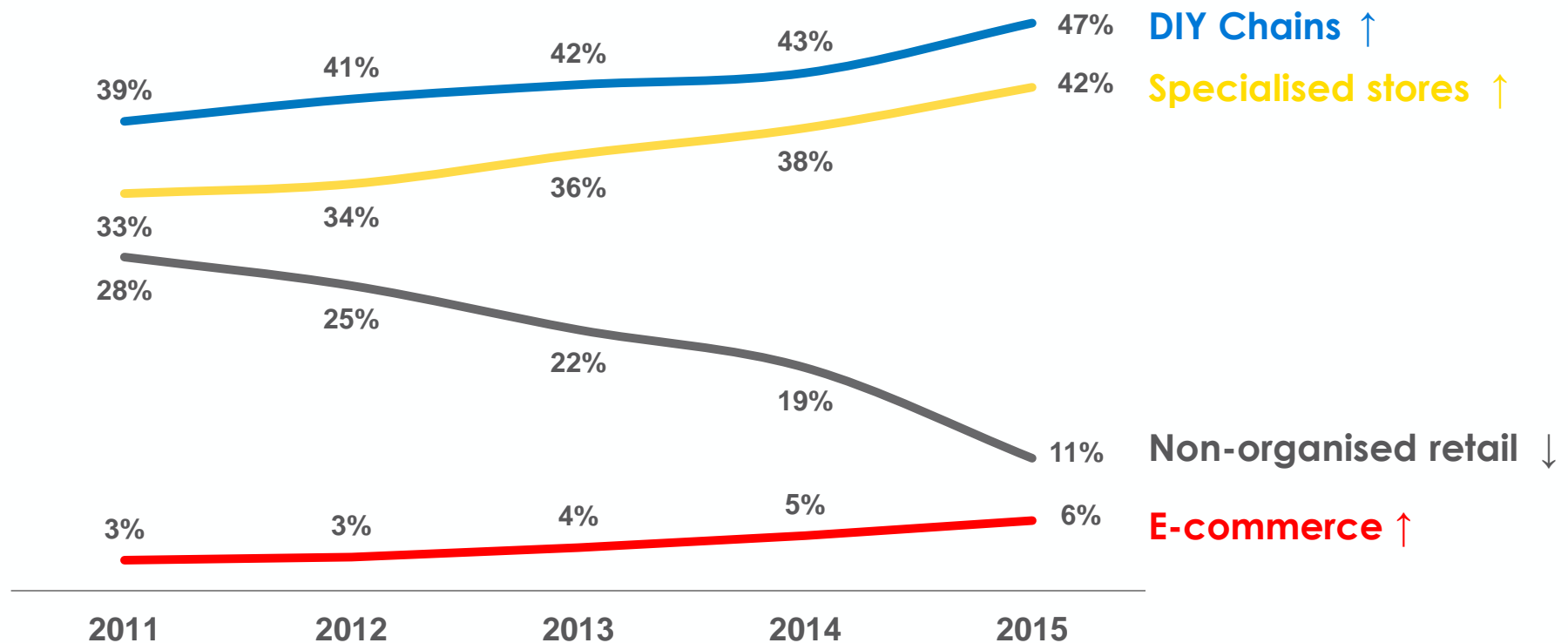
Source: DIY Market Report, InfoLine 2016.

2

Market structure

Big international DIY chains are taking market shares over non organized retail...

Formats share, %



Source: DIY Market Report, InfoLine 2016

2

Market structure

Market remains under-penetrated

133

Vs.

300

HI Big Boxes
for 146m
population

HI Big Boxes
for 66m
population
in France



5x

Less Big Boxes
than in France
per capita











Top 4 players:

| bn£ | Russia | France | Germany | UK |
|----------------------------------|--------|--------|---------|-----|
| Aggregate sales of top 4 players | 2,6 | 16 | 11 | 8 |
| Estimated market size | 21 | 31 | 32 | 28 |
| Market share | 12% | 50% | 35% | 30% |

Source: DIY Market Report, InfoLine 2015

Market is shared between
international and Russian players

3 Key players

| | | Sales | | Number of stores | |
|----|---|---------------|-----------|------------------|-----------|
| | | 2015, bln RUR | 2015/2014 | 2015 | 2015/2014 |
| 1 |  | 145 | +22% | 42 | +8 |
| 2 |  | 41 | -7% | 25 | +1 |
| 3 |  | 30 | +16% | 21 | 0 |
| 4 |  | 25 | +19% | 16 | -1 |
| 5 |  | 24 | +8% | 47 | -2 |
| 6 |  | 17 | 0% | 11 | +2 |
| 7 |  | 15 | +22% | 10 | +1 |
| 8 |  | 13 | +3% | 13 | 0 |
| 9 |  | 13 | -1% | 63 | +12 |
| 10 |  | 10 | -7% | 39 | -3 |

3

Russia: a market to develop

695m
GBP

LM plans to invest 1bn euros to reach 100 stores by 2020²

192m
GBP

OBI Plans to invest \$300m to open 5-6 stores per year over the next 3 years (Dec-14)¹

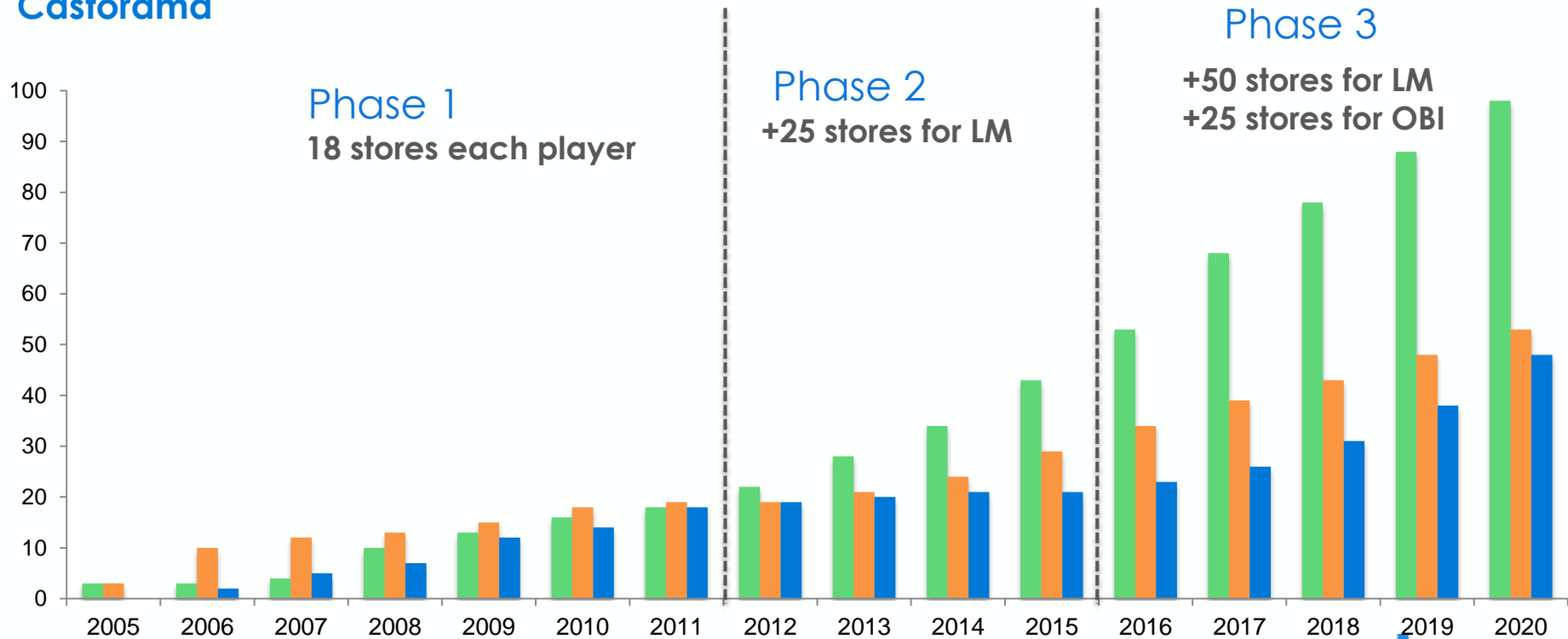
1,4bn
GBP

IKEA plans to invest 2bn euros in new and existing malls by 2020 to double sales³

Leroy Merlin

OBI

Castorama



4

Market share by
universes in 2014

Castorama market share is about 1,2%

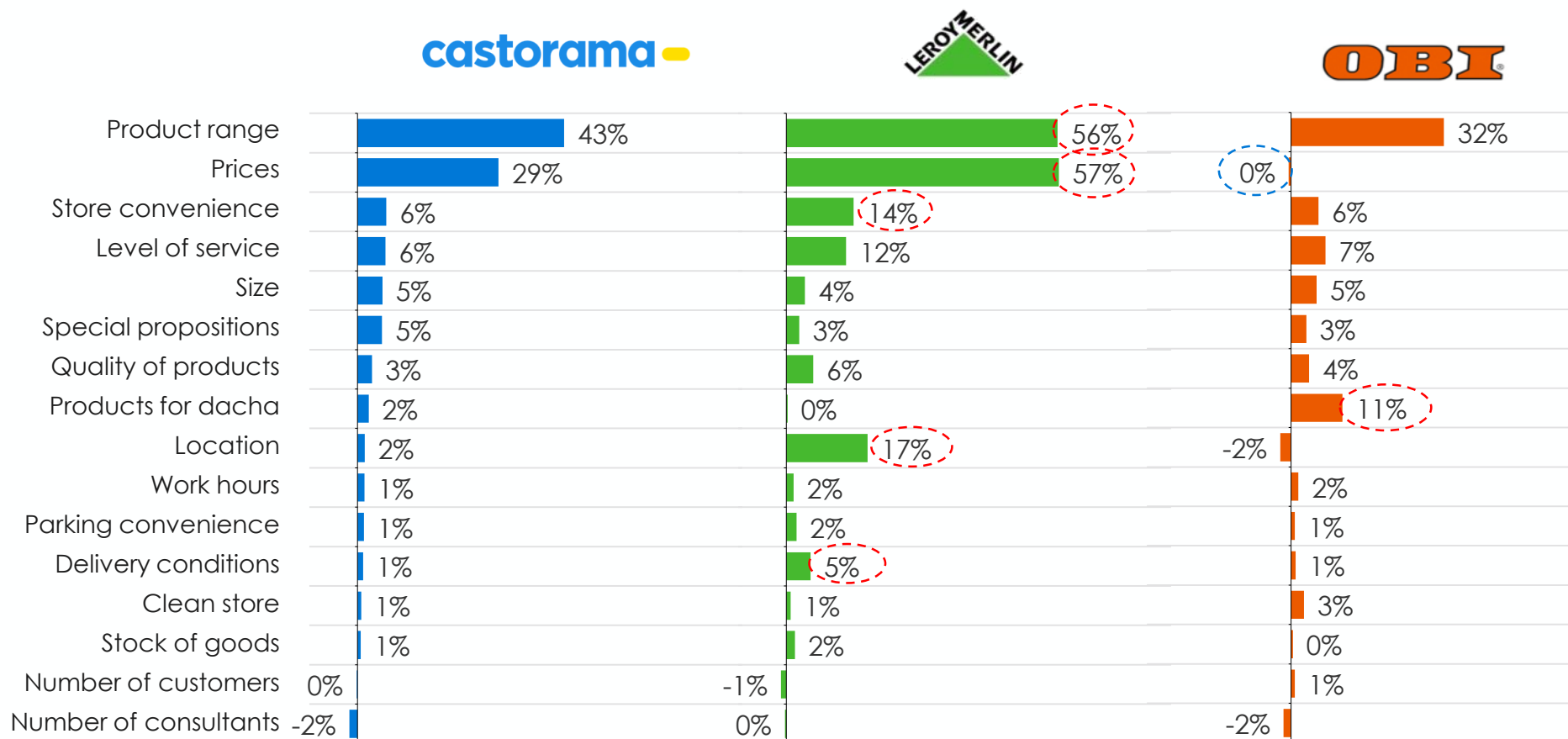
| Departments | Market value* (bln £) | Market share |
|---------------------|--------------------------|-----------------|
| Building | 4,1 | 0,7% |
| Joinery | 2,3 | 0,9% |
| Sanitary | 2,2 | 1,0% |
| Garden | 2,1 | 1,9% |
| Electrical | 1,6 | 0,6% |
| Hardware | 1,6 | 0,6% |
| Plumbing | 1,5 | 0,7% |
| Paints | 1,5 | 1,1% |
| Décor | 1,8 | 1,2% |
| Tools | 1,2 | 2,0% |
| Kitchen | 1,1 | 0,9% |
| Flooring | 1,0 | 3,6% |
| Cooling and heating | 0,9 | 1,2% |
| Lighting | 0,7 | 2,1% |
| Storage | 0,5 | 1,0% |
| Total | 24,1 | 1,2% |

Source: Market Mapping, InfoLine 2015(

4

Customers' perception

Leroy Merlin gets the highest rates in better range, prices and store convenience



Perception = % of positive mentions of the attributes - % of negative mentions of the attribute.

Source: Castorama Image research, Magram, 2016

Thank you