# Aayush Sarva

## **SKILLS**

LANGUAGES

Golang, Python, JavaScript

Vue.js, Python Flask, Node.js

**DATA STORES** 

PostgreSQL, MongoDB, Redis

**TOOLS & PLATFORMS** 

Docker. Terraform, AWS

## ACCOLADES

#### **AWS CERTIFIED**

Solutions Architect Associate | Oct '20 Credential: bit.ly/2H9qgHi

## APPRECIATION AT PLIVO

Product & Business understanding bit.ly/3q4IW1J

Unified technical onboarding bit.ly/3AQVogr

Debugging critical customer issue bit.ly/3CC7iE1

Improved on-call experience bit.ly/3Toglye

# **ACTIVITIES**

#### LIFESTYLER.IN

Built & launched a personalized Indian lifestyle recommendation product in a week using GPT-4

### **OPEN SOURCE**

GitHub: bit.ly/3aWTkgu

# **FDUCATION**

## THE LNM INSTITUTE OF INFORMATION **TECHNOLOGY**

**BACHELOR OF TECHNOLOGY** Communication & **Computer Engineering** Jul '12 - May '16

CPI: 8.52 / 10.0

## **EXPERIENCE**

**PLIVO ♀** REMOTE

Plivo provides a messaging & voice platform for business communications.

## Engineering Manager, Messaging | Jan '23 - Present

- Working with a team of 8 engineers to plan & execute the team roadmap
- Leading engineering efforts for cloud cost monitoring and optimization
- Actively involved in design & code reviews, incident handling & hiring
- Initiated a unified technical onboarding experience for new hires which got adopted across teams

#### SOFTWARE ENGINEER III, MESSAGING | Jul '21 - Dec '22

- Led migration to OpenTelemetry across product engineering teams. This decouples application observability from underlying infrastructure.
- Improved p99 latencies by up to 10x using guery batching, better DB indexes, caching, granular observability, etc.
- Brought down cloud costs by ~6% (saving 1000s of \$ per month) using fine-tuned autoscaling, batching SQS requests, latest instance types, etc.

## SOFTWARE ENGINEER II, MESSAGING | Nov '19 - Jun '21

- Led efforts to reach 99.99% availability for the messaging platform
- Implemented dynamic SMS routing to improve delivery & profit margins
- Automated manual process of periodically ranking telecom carriers for quality of service by integrating with third-party carrier testing tool
- Improved platform resilience by handling transient downtime of telecom carriers using retries & adding spam mitigation using geo-restrictions

ATLAN New Delhi

Atlan adds a collaboration & orchestration layer to your data stack.

SENIOR SOFTWARE ENGINEER, COLLECT | Jun '18 - Oct '19

- Engineered a batch-processing architecture to export primary data from our data collection platform to tools like Google Sheets & Zapier
- Developed a Python library & API to access product data & usage metrics, empowering the business unit to make data-driven decisions
- Built near real-time search & analytics capability using Elasticsearch to enable users to better monitor their data collection efforts
- Responsible for hiring for backend engineering roles & mentoring junior engineers & interns across teams

### SOFTWARE ENGINEER, COLLECT | Jun '16 - May '18

- Improved & maintained tabular data export service by making it configurable (filters, email data archives, multiple file formats, etc.) & more performant (reduced time to export by ~26% using memoization)
- Integrated billing & subscription management into the product