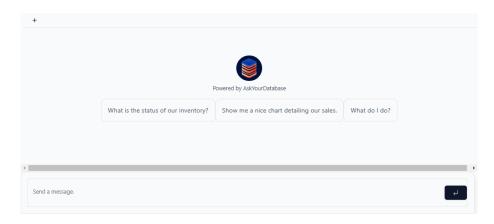


# **WordPress - Ask Your Database Chatbot Integration**

Welcome to **Ask Your Database (AYD)**—Welcome to Ask Your Database (AYD)—the ultimate solution for integrating customizable chatbots into your WordPress site! This guide will help you configure and use the AYD plugin to seamlessly manage chatbots and improve user interactions.



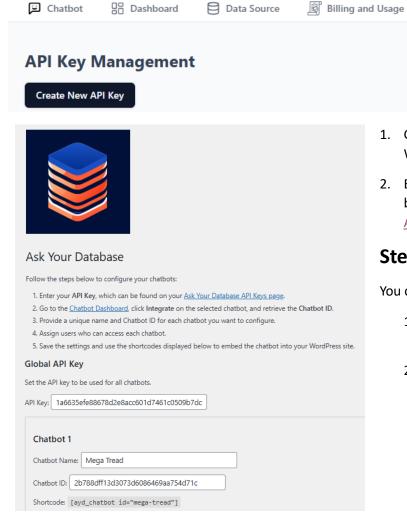
#### Features at a Glance

- **K Flexible Chatbot Integration:** Add up to 5 personalized chatbots to your WordPress site.
- P API Integration: Use your AYD API Key for secure and efficient chatbot connectivity.
- **User Assignments:** Assign specific users to each chatbot for tailored access.
- Shortcodes Made Easy: Embed chatbots anywhere on your site with simple shortcodes.

## Step 1: Install the Plugin

- 1. Download the AYD Chatbot plugin ZIP file.
- 2. Log in to your WordPress admin dashboard.
- 3. Navigate to Plugins > Add New > Upload Plugin.
- 4. Select the ZIP file and click **Install Now**.
- 5. Click **Activate** to enable the plugin.

## **Step 2: Configure Global API Key**



# Step 1: Create a New Authorized Session

To initiate a new session, please call the following API from your backend to retrieve the s

curl --location 'https://www.askyourdatabase.com/api/chatbot/v2/session' --header
 "chatbotid": "2b788dff13d3073d6086469aa754d71c",

 Go to Chatbot Settings from your WordPress admin menu.

of API Key

 Enter your Global API Key, which can be found on your <u>Ask Your Database</u> <u>API Keys page</u>.

ලි Settings

# **Step 3: Configure Chatbots**

You can configure up to 5 chatbots:

- 1. Navigate to the **Chatbot Settings** page.
- 2. For each chatbot:
  - Enter a Chatbot Name
     (e.g., "Customer Support Bot").
  - Enter the Chatbot ID, which can be found on your <u>Chatbot</u> Dashboard.
  - Assign specific users who can access this chatbot using the dropdown list.
- 3. Save your changes.

# **Step 4: Embed Chatbots with Shortcodes**

- 1. Copy the shortcode displayed under each configured chatbot.
  - Example: [ayd chatbot id="customer-support-bot"]

- 2. Paste the shortcode into any WordPress post, page, or widget where you want the chatbot to appear.
- 3. The chatbot will render dynamically for assigned users.

#### **Step 5: Test Your Chatbots**

- 1. Visit the page or post where you embedded the chatbot shortcode.
- 2. Ensure the chatbot loads correctly.
  - o If not logged in, users will see an access restriction message.
  - o Assigned users will be able to interact with the chatbot seamlessly.

# **X** Troubleshooting

#### **Common Issues**

- Chatbot Not Displaying:
  - o Ensure the API Key and Chatbot ID are correctly entered.
  - Check that the logged-in user is assigned to the chatbot.
- Access Restricted Message:
  - Confirm the user is logged in and included in the assigned user list.

## Need Help?

For additional support, visit the Ask Your Database Support Center or contact your site administrator.

## Tips for Success

- Regularly update your API Key if security changes are made on your AYD account.
- Use descriptive names for your chatbots to easily identify them on your site.
- Test each chatbot's functionality before going live.

Thank you for choosing Ask Your Database! We're excited to help you create a more interactive WordPress experience.