# **JARRED RAMOS**

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#### **EDUCATION**

SKYLINE COLLEGE San Bruno, CA

Associate's Degree in Computer Science Expected May 2026
Bachelor of Science in Computer Engineering Expected May 2028

GPA: 3.7

GEMS AMERICAN ACADEMY
Abu Dhabi, UAE

High School Diploma

GPA: 3.9 Graduated May 2023

## **EXPERIENCE**

#### SUMMER HIRE - INFORMATION RESOURCE MANAGEMENT

Abu Dhabi, UAE

U.S Embassy Abu Dhabi

Jun 2024 - Aug 2024

- Built an inventory application using Power Apps to streamline storing and tracking of inventory of technology in the Embassy.
- Assisted customers with troubleshooting and resolving technical issues, including mobile and laptop setup or repairs.
- Managed front-desk operations, answered phones, scheduled appointments, and process check-in and check-outs.

#### STUDENT ASSISTANT - VETERANS RESOURCE CENTER

San Bruno, CA

Skyline College

Oct 2023 - May 2023

- Promptly responded to student inquiries via phone calls and e-mails.
- Created posters, fliers, and other promotional materials for various events using Canva, increasing on-campus visibility and engagement for upcoming events.

#### **SUMMER HIRE - DIPLOMATIC TECHNOLOGY**

Abu Dhabi, UAE

U.S Embassy Abu Dhabi

Jun 2023 - Aug 2023

- Designed and built a request tracker website using Power Apps to automate requests from employees, saving 10+ hours per week of manual work and streamlining communication.
- Assisted customers with troubleshooting and resolving technical issues, including mobile and laptop setup or repairs.
- Managed front-desk operations, answered phones, scheduled appointments, and process check-in and check-outs.

#### **EXTRACURRICULAR**

# SOCC (Skyline College Organization and Club Council) Liaison - Associated Students of Skyline College

Aug 2024 - Present

Skyline College

- Collaborate with peers and campus administration to organize campus-wide events, including planning, promotion, and
  execution, ensuring smooth operations and student participation.
- Support student organizations by providing guidance and support on event planning, leadership, and sustaining clubs.
- Manage administrative duties of SOCC meetings, including meeting minutes and agenda.

## Member, Computer Science Club

Jan 2024 - Present

- Contribute to ongoing club projects, collaborating with members to troubleshoot issues and develop new features.
- Participate in workshops, gaining proficiency in C++, Python, and skills such as APIs.
- Participated in a hackathon, developing a web-based application that allows users to keep in touch with family members through a mood tracker and event planner.

## **SKILLS**

**TECHNICAL SKILLS:** Microsoft Word, PowerPoint, Excel, Canva, Google Workspace, C++, PowerApps **SOFT SKILLS:** Communication, customer service, collaboration, leadership, event planning

# ADDITIONAL

Awards: Dean's List, Spring 2024