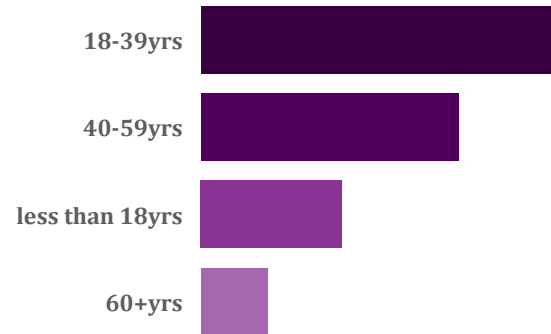
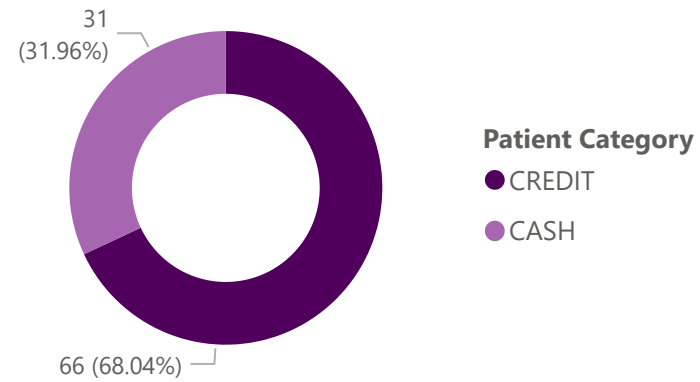


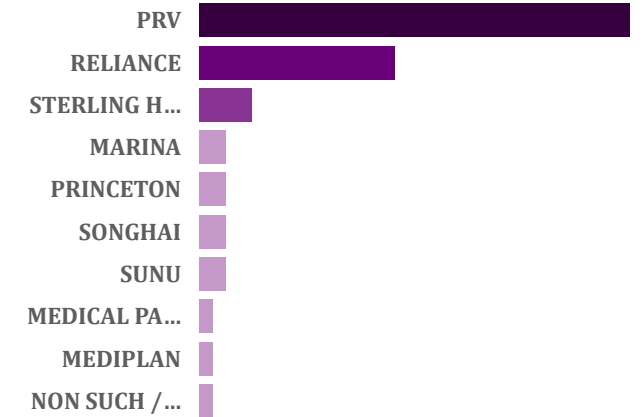
Count of Patients by AGE_CATERGORY



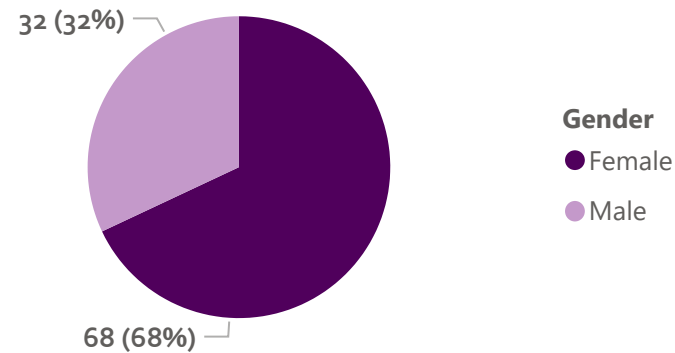
Count of patients by Patient Category



Count of Patients by HMO



Count of patients by Gender



AVG TIME SPENT AT D
CLINIC

153

AVG TIME SPENT IN DR
OFFICE

28

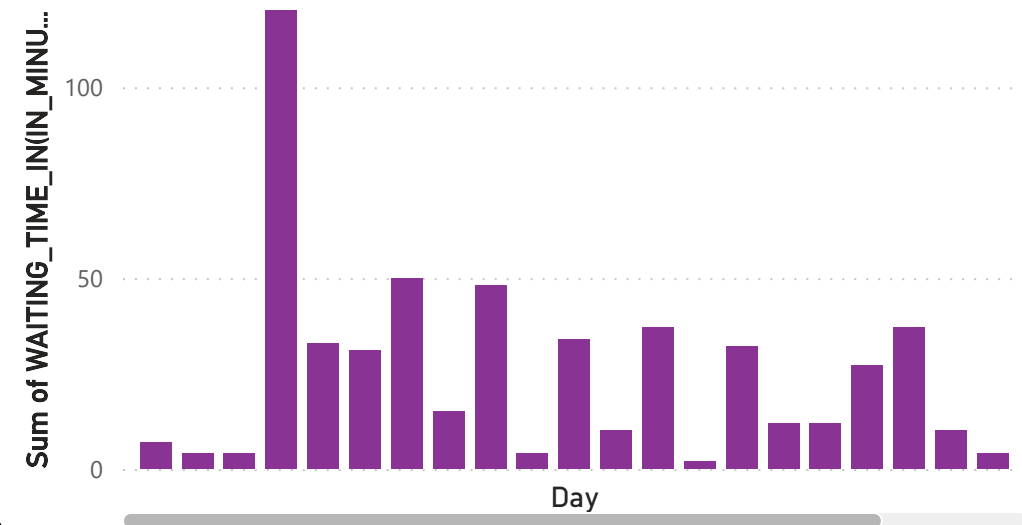
AVG WAITING TIME iIN

7

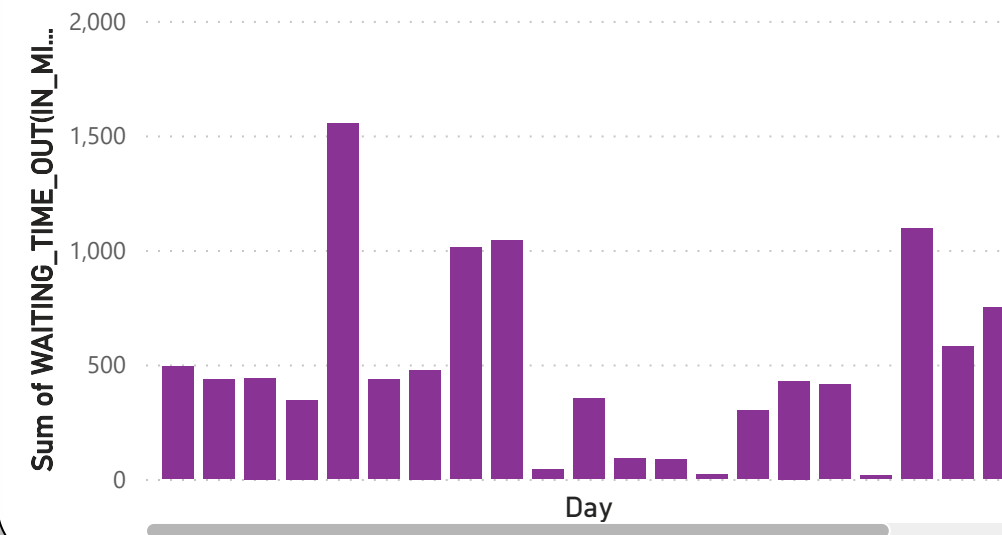
AVG OF WAITING TIME OUT

119

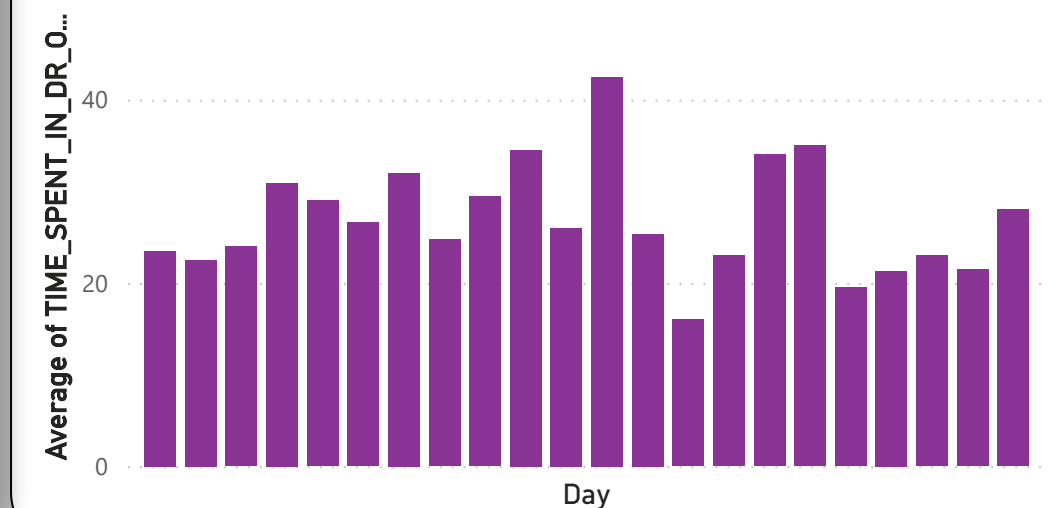
Sum of WAITING_TIME_IN(IN_MINUTES) by Year, Quarter, Month and Day



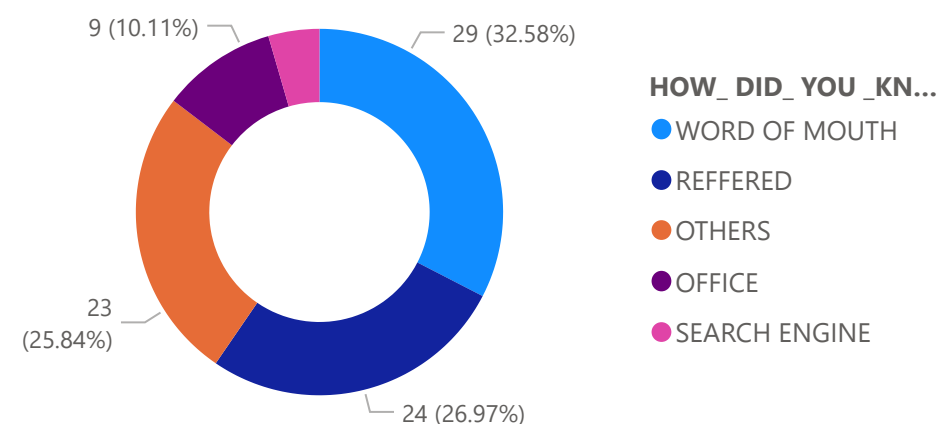
Sum of WAITING_TIME_OUT(IN_MINUTES) by Year, Quarter, Month and Day



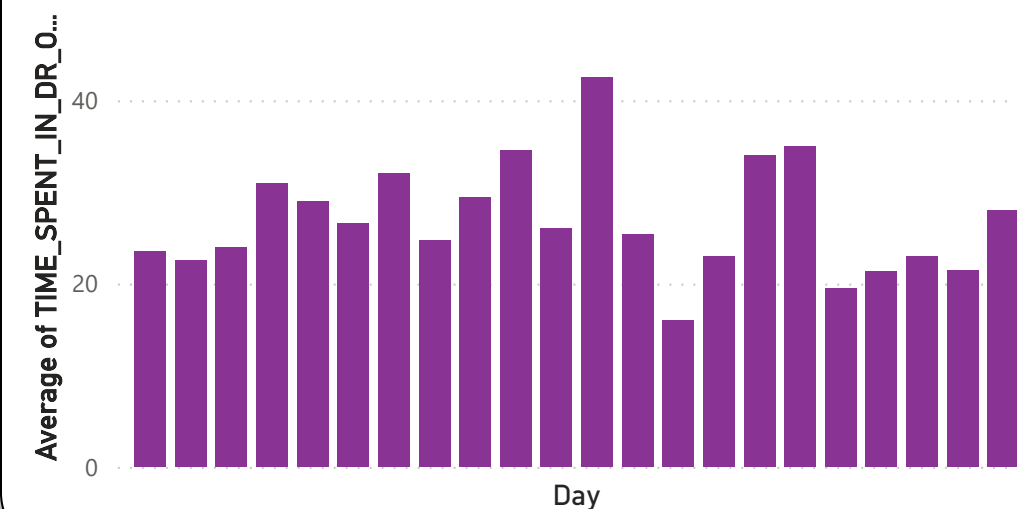
Average of TIME_SPENT_IN_DR_OFFICE by Year, Quarter, Month and Day



Count of S/N by HOW_DID_YOU_KNOW
_ABOUT_US



Average of TIME_SPENT_IN_DR_OFFICE by Year, Quarter, Month and Day



DEMOGRAPHIC INSIGHTS.

- 1 the total number of patients whose data were analyzed was 466 patients, students took the lead in the number of patients followed by those doing business.
- 2 in the AGE CATEGORY we have more of those in the age bracket of 18-39yrs followed by 40-59yrs and the third group in term of ranking was "less than 18"
- 3 the HMO service provider that has the highest number of patients Was **PRV** followed by **RELIANCE** and **STERLING HEALTH**

- 4 in the PATIENTS CATEGORY we have more of those in the CREDIT category with **31.96%** compared to those of the PRIVATE category with **68.04%**.
- 5 The number of patients by gender was also analyzed and we found out that female patients took the lead with **68%** while the male patient **32%**

ATTENDANCE INSIGHTS

- 1 the waiting_time_in is described as the difference between the time the patient gets to the clinic and the time the patient interfaced with doctor. the average waiting_time_in in our analysis was **7 MINUTES**
- 2 The waiting_time_out is described as the difference between the time the patient leaves the doctor's office and the time he lives the clinic.in our analysis, we found out that the average time in waiting time out was **119 MINUTES**

ATTENDANCE INSIGHTS

- 3 The time spent at the doctor's office is the difference between the time before entering into Doctor's office and the time leaving the doctor's office. the average time spent in a doctor's office is **28 MINUTES**

The average total time spent at the clinic by any of the patients is **153 MINUTES**

HOW DO YOU KNOW ABOUT US?

this segment showed that people know more about this clinic through **WORD OF MOUTH** followed by **REFERRAL** and lastly **OTHERS**