

Dennis Ndungu, BSC Computer Science.
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SUMMARY <p>Am an ambitious, hardworking, goal-oriented gentleman with strong work ethic, excellent communication skills, a team player, work under minimal supervision and very attentive to details. My mission is to work towards achieving the overall organization's goal and acquire more skills as I work with your organization.</p>	EDUCATION <p>Bachelor of Science in Computer Science -2nd Class Honors Upper Division-Maasai Mara University (2016- 2020)</p> <p>K.C.S.E-Nyandarua High School-A Minus (2012-2015)</p> <p>K.C.P.E- Pivot Preparatory School -A Minus (390 Marks) (2003-2011)</p> <p>Other Qualification: Computer Packages - Jan 2016 to March 2016- Skyway Computer College.</p>
KEY SKILLS & ACHIEVEMENTS <ul style="list-style-type: none"> • Suggested patches and hardware, software and network troubleshooting alternatives that have since been adopted by the institute - <i>Nyandarua Institute of Science and Technology</i> • Installed, modified and repaired software and hardware to resolve technical issues in record time- <i>Nyandarua Institute of Science and Technology</i>. • Provided basic end-user troubleshooting and desktop support on Windows xp,7,8,10, kali-Linux & Ubuntu- <i>Nyandarua Institute of Science and Technology</i> • Easily operated the KIEMS software, performed voter verification & participated in votes counting- <i>Independent Elections and Boundaries Commission</i>. 	SOFTWARESKILLS <ul style="list-style-type: none"> • Microsoft office • Technical troubleshooting • Python programming • Hardware and software installation • HTML & CSS • Data management • Virtualization • Analytical skills • Windows and Linux • Django framework <p>Able to synthesize facts, compare & contrast, draw conclusions to non-ICT individuals to comprehend.</p> <p>I am trustworthy, originality with the ability to think outside the box & with ability to Read, Write and speak fluently the following languages- <i>English, Kiswahili &Kikuyu</i></p>
WORK EXPERIENCE <p>Kenya National Bureau of Statistics- Enumerator Aug 2019 - Sep 2019.</p> <ul style="list-style-type: none"> • Walked door to door to collect demographic information • Planned efficient visitation routes by studying maps of assigned areas reaching more than 20 community households per day. • Executed follow up visits to houses to resolve survey issues or obtaining additional information, expressing appreciation for participation and regret for inconvenience. • Addressed non-responsive initial interviewees by conducting follow-up calls to promote census importance and rights of participation. • Travelled door-to-door in assigned communities and requested participation in census interview clearly explaining process and purpose. <p>Nyandarua Institute of Science and Technology- Attaché May 2019 - Aug 2019</p> <ul style="list-style-type: none"> • Aided problem resolution measures and suggested patches and hardware, software and network troubleshooting alternatives. • Installed, modified and repaired software and hardware to resolve technical issues • Handled computer system troubleshooting and provided technical support to entire team for computer operations. 	

- Performed tests of functionality, security and performance of different workstations and devices.
- Identified and solved technical issues using variety of diagnostic tools and tactics.
- Provided basic end-user troubleshooting and desktop support on Windows xp,7,8,10, kali-Linux & Ubuntu

Independent Elections and Boundaries Commission- Voting Clerk
Mar 2017 - Apr 2017

- Provided basic end-user troubleshooting and desktop support on Windows xp,7,8,10, kali-Linux & Ubuntu
- Performed voter verification
- Participated in votes counting
- Operated the KIEMS software

REFEREES

Please feel free to contact the following:

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