



Docs for NetApp Active IQ

Announcements

Ben Cammett
November 06, 2019

This PDF was generated from <https://docs.netapp.com/us-en/announcements/active-iq.html> on April 21, 2020.
Always check docs.netapp.com for the latest.

Table of Contents

Docs for NetApp Active IQ 1

Docs for NetApp Active IQ

Documentation for NetApp Active IQ is now available on docs.netapp.com.

NetApp Active IQ intelligence engine is a cloud based service that provides predictive analytics and proactive support to optimize operations across the NetApp hybrid cloud.

Go to the [Active IQ documentation](#) to learn how to get started.

The screenshot shows the NetApp Active IQ documentation page for the 'Health summary' section. The page has a dark blue header with the NetApp logo and a search bar. A left sidebar contains a table of contents with links to 'Active IQ Documentation', 'Overview', 'Getting Started with Active IQ', 'Features', 'Reports', 'FAQs', 'Health summary' (highlighted), 'Reporting and mitigation', 'AFF Storage Efficiency', 'Sample', and 'Legal notices'. The main content area is titled 'Health summary' and includes a date '04/01/2019' and a 'Contributors' link. It features three buttons: 'Edit on GitHub', 'Request doc changes', and 'On this page:'. The 'On this page:' section lists six topics: 'What is the purpose of the health summary section?', 'What is the access policy for this health summary module?', 'Is there a requirement to correct risks that are identified?', 'Is a support case automatically opened for identified risks?', 'What are the system hardware and software requirements?', and 'Are all risks to the system identified?'. The main text area contains three sections: 'What is the purpose of the health summary section?' (describing the Health Summary section's role in identifying risks), 'What is the access policy for this health summary module?' (stating it's accessible to all customers with a valid hardware warranty contract), and 'Is there a requirement to correct risks that are identified?' (recommending resolution within suggested time frames). Below these are sections for 'Is a support case automatically opened for identified risks?' (stating no) and 'What are the system hardware and software requirements?' (listing 'AutoSupport enabled' as a requirement).

NetApp.com

NetApp

English

Active IQ Documentation

Overview

Getting Started with Active IQ

Features

Reports

FAQs

Health summary

Reporting and mitigation

AFF Storage Efficiency

Sample

Legal notices

Health summary

04/01/2019 | Contributors

Edit on GitHub Request doc changes

On this page:

- What is the purpose of the health summary section?
- What is the access policy for this health summary module?
- Is there a requirement to correct risks that are identified?
- Is a support case automatically opened for identified risks?
- What are the system hardware and software requirements?
- Are all risks to the system identified?

What is the purpose of the health summary section?

Health Summary section proactively identifies risks in deployed NetApp® storage configurations that can negatively affect system performance, availability, and resiliency. Each risk entry contains information about the specific risk to the system, potential negative effects, and links to risk mitigation plans. By addressing identified risks proactively, you can significantly reduce the possibility of unplanned downtime for your NetApp storage system.

What is the access policy for this health summary module?

Like the rest of Active IQ, this module, too, is accessible to all customers whose systems are covered by a valid hardware warranty contract, with AutoSupports enabled.

Is there a requirement to correct risks that are identified?

NetApp recommends resolving identified risks within suggested time frames to avoid adverse system impacts. A severity with the recommended time frame in which the resolution should be implemented is included in details of each risk: for example, immediately, next scheduled maintenance, and so on. Not resolving identified risks increases your chance of encountering system issues that would have been avoidable if corrective measures was taken.

Is a support case automatically opened for identified risks?

No, cases are not automatically opened for risks.

What are the system hardware and software requirements?

The following are the software and hardware requirements for system risk analysis:

- AutoSupport enabled

Copyright Information

Copyright © 2019–2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.