



# Docs for NetApp Active IQ

## Announcements

Ben Cammett  
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# Docs for NetApp Active IQ

Documentation for NetApp Active IQ is now available on [docs.netapp.com](https://docs.netapp.com).

NetApp Active IQ intelligence engine is a cloud based service that provides predictive analytics and proactive support to optimize operations across the NetApp hybrid cloud.

Go to the [Active IQ documentation](#) to learn how to get started.

The screenshot shows the NetApp Active IQ documentation page for the 'Health summary' section. The page has a dark blue header with the NetApp logo and a search bar. A left sidebar contains a table of contents with links to 'Active IQ Documentation', 'Overview', 'Getting Started with Active IQ', 'Features', 'Reports', 'FAQs', 'Health summary' (highlighted), 'Reporting and mitigation', 'AFF Storage Efficiency', 'Sample', and 'Legal notices'. The main content area is titled 'Health summary' and includes a date '04/01/2019' and a 'Contributors' link. It features three buttons: 'Edit on GitHub', 'Request doc changes', and 'On this page:'. The 'On this page:' section lists six topics: 'What is the purpose of the health summary section?', 'What is the access policy for this health summary module?', 'Is there a requirement to correct risks that are identified?', 'Is a support case automatically opened for identified risks?', 'What are the system hardware and software requirements?', and 'Are all risks to the system identified?'. The main text area contains three sections: 'What is the purpose of the health summary section?' (describing the Health Summary section's role in identifying risks), 'What is the access policy for this health summary module?' (stating it's accessible to all customers with a valid hardware warranty contract), and 'Is there a requirement to correct risks that are identified?' (recommending resolution within suggested time frames). Below these are sections for 'Is a support case automatically opened for identified risks?' (stating no) and 'What are the system hardware and software requirements?' (listing 'AutoSupport enabled' as a requirement).

NetApp.com

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English

Active IQ Documentation

Overview

Getting Started with Active IQ

Features

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**Health summary**

Reporting and mitigation

AFF Storage Efficiency

Sample

Legal notices

## Health summary

04/01/2019 | Contributors

Edit on GitHub Request doc changes

On this page:

- What is the purpose of the health summary section?
- What is the access policy for this health summary module?
- Is there a requirement to correct risks that are identified?
- Is a support case automatically opened for identified risks?
- What are the system hardware and software requirements?
- Are all risks to the system identified?

### What is the purpose of the health summary section?

Health Summary section proactively identifies risks in deployed NetApp® storage configurations that can negatively affect system performance, availability, and resiliency. Each risk entry contains information about the specific risk to the system, potential negative effects, and links to risk mitigation plans. By addressing identified risks proactively, you can significantly reduce the possibility of unplanned downtime for your NetApp storage system.

### What is the access policy for this health summary module?

Like the rest of Active IQ, this module, too, is accessible to all customers whose systems are covered by a valid hardware warranty contract, with AutoSupports enabled.

### Is there a requirement to correct risks that are identified?

NetApp recommends resolving identified risks within suggested time frames to avoid adverse system impacts. A severity with the recommended time frame in which the resolution should be implemented is included in details of each risk: for example, immediately, next scheduled maintenance, and so on. Not resolving identified risks increases your chance of encountering system issues that would have been avoidable if corrective measures was taken.

### Is a support case automatically opened for identified risks?

No, cases are not automatically opened for risks.

### What are the system hardware and software requirements?

The following are the software and hardware requirements for system risk analysis:

- AutoSupport enabled

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