CHELSE KNIGHT

Shaker Heights, OH • contact.chelse@gmail.com

PROFESSIONAL SUMMARY

Certified Javascript Developer and UX/UI Designer with a passion for technology. Knowledgeable in a wide variety of front-end languages as well as principles and techniques of constructing a website. I have experience in graphic design, user research, and interaction design. Experienced with using tools such as Figma, Sketch, InVision, and Adobe. Completed 440+ training hours in a technical Bootcamp for Web Development that allowed me to gain professional experience.

EXPERIENCE & TRAINING

GENERATION USA
JUNIOR WEB DEVELOPER   **REMOTE**
                                                                                    August 2022-November 2022
- Participated in a 12-week, 440+hour Junior Web Developer program that highlights hands-on experience.

- Learning fundamentals of many languages Javascript, HTML, CSS, Developer tools, and problem-solving

CQ DESIGNS   **CLEVELAND, OH**
Founder and Creative Entrepreneur   January 2020-Present

- Generated 200+ sales and generated $5,000+ by independently designing and recreating garments made from sustainable clothing.

- Illustrated/Researched the latest fashion trends for clothing to be created.

- Developed a detailed website and graphics for the brand and launched it on Shopify.

APPLE   **REMOTE**
                                                                                    January 2020-December 2020
Tech Advisor
- Provided exceptional customer service by ensuring all customer's needs were met.
- Recognized for my ability to assist 50+ customers daily by phone, email, and live chat meeting my monthly goal.
- Conducted research on technical issues to solve customer problems regarding the latest electronic devices for Apple.

Fiverr   **Remote**
Web/Graphic Designer   March 2013-June 2018
- Developed user-friendly, eye-catching web designs for small businesses.
- Worked with marketing teams creating graphic designs for brand logos and web design.
- Built strong marketing campaigns for small brands that reached 10,000+ views.

LEADERSHIP EXPERIENCE & PROJECTS

- Managed a team of 5 for a home renovation project redesigning a kitchen.
- Designed and launched a web campaign showcasing new clothing items. Forecasted fashion trends through user research. Developed skills in digital editing, HTML, conducting photoshoots to sales communications.
- Conducted usability tests with more than 20 users to better understand user behaviors and usability patterns on responsive devices.

SKILLS

Technical: Adobe, HTML, Illustrator, Javascript, Bootstrap, CSS, MySQL, Node.js, React, and JSON, Dreamweaver & Photoshop, Interaction Design, Usability Testing, and Wireframe Production.
Skills: Leadership, Communication, Detail-oriented, Creative Thinking, Organization, and Time management.

EDUCATION

THE UNIVERSITY OF TOLEDO   **Toledo, OH**
Studied Communications   August 2007-May 2009
SHAKER HEIGHTS HIGH   **Shaker Heights, OH**
                                                                                    August 2003-June 2007.