

Chelsea Baek

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Education

Bachelor of Science in Computer Science

September 2018 - May 2022

McGill University, Montréal, QC

- Minor in Psychology

UX Certificate

January 2023 - June 2023

Concordia University, Montréal, QC

Experience

Tutor

September 2021 - April 2022

CSUS Helpdesk, McGill University

- Provided peer-to-peer tutoring for introductory computer science courses
- Assisted undergraduate students with their assignments
- Helped reinforce students' understanding of course material

Skills

Design Tools

Figma

Frameworks and Tools

Bootstrap, HTML/CSS

Programming Languages

Python, Java, SQL

Class Projects

Freshly Dropped

April 2023

As part of a team, we redesigned the Freshly Dropped recipe app to include delivery while maintaining the current design system

- Conducted user interviews and user testing to collect relevant data that improved design decisions
- Developed a persona, journey map and storyboards

MapleBank

May 2023

As part of a team, we introduced a new product to MapleBank with the intention of attracting new customers

- Conducted competitive analyses' to understand what similar companies are doing
- Designed a high-fidelity wireframe with no existing design system
- Presented the process of developing the new product to the class