

# Chelsea London, LMSW

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704-989-4330

## LICENSES & CERTIFICATIONS:

Licensed Master's Social Worker  
#10442

National Association of Social  
Workers

Support Staff and Intern  
Supervisor

Continuing Education Unit  
Educator and Trainer

Completed Effective Leadership  
Training

Allscripts Educator and Trainer

## SKILLS

Office Suite  
Illustrator  
Photoshop  
Prezi  
Allscripts  
Consono  
Bright Tree

Home Care Home Base  
Conversational Sign Language



Five years of social service experience with  
an emphasis in nonprofit organizational  
development and leadership

**Roper Hospice** Jan 2015 - Present. Charleston, SC  
*Lead Medical Social Worker, Communications*

- Developed and implemented a program to support company growth and patient needs
- Develops marketing materials including brochures, pamphlets, and flyers using various software platforms
- Presents program to impacted stakeholders and key players and maintains appropriate communication
- Manages six staff members including an Master Social Work intern
- Identifies, evaluates, and executes new programs and software for documentation purposes
- Organizes and facilitates weekly staff meetings
- Develops and delivers training and education to all new staff members and provides quarterly trainings and presentations to current staff members
- Completes internal audits and educates/trains all field-staff members on best practice and recent changes

**Agape Hospice of the Low country** Nov 2013 - Jan 2015. Charleston, SC  
*Social Worker*

- Trained new staff members and provided ongoing education/presentations to the staff members and outside agencies
- Performed comprehensive safety, psychosocial and bereavement assessments
- Facilitated the development and implementation of goal directed patient and family hospice care planning
- Collaborated with Interdisciplinary members and outside agencies
- Educated and assisted patients on Advanced Directives

**Hope Homes Recovery Inc.** Aug 2011 - May 2012. Charlotte NC  
*Women's Counselor, Organizational Development*

- Assisted in developing the Charlotte Young Women's program
- Presented program to impacted stakeholders and key players and maintained appropriate communication
- Trained new staff members and provided ongoing education/presentations to the staff members and outside agencies
- Facilitated group and individual therapy to clients and their families
- Performed comprehensive safety, risk, and psychosocial assessments

## Other Experience and Volunteer Work

**Habitat for Humanity** Grant Writer/Marketing Volunteer 2017 - Present

**Hospice of Union County** Social Work Intern 2012 - 2013

**Winthrop University** (2013)

**CHS Horizon's Intensive Outpatient Internship** 2011 - 2012

**University of North Carolina at Charlotte** (2008 - 2012)

- Master's Degree - Social Work
- Empowerment and Leadership Concentration
- Bachelor's Degree
- Major: Social Work
- Minor: Gerontology
- Academic Honors: Nu Theta, Phi Alpha Honor Society

