

CHELSEA A. METCALF

chelseametcalf@ufl.edu

Address:

920 SW 6th St. APT. #303C

Gainesville, Florida 32601

Mobile: (561) 843-3675

OBJECTIVE: Seeking a position to improve my programming and design skills, as well as apply my classroom knowledge to the real world

EDUCATION	University of Florida, Gainesville, Florida <ul style="list-style-type: none">• Computer Science in the College of Engineering, May 2015• Mathematics Minor• GPA 3.84/4.0	2010 – Present
RELEVANT COURSEWORK	<ul style="list-style-type: none">• Java 1 & 2 Programming• C++ for Engineers• 3D Modeling and Animation• Computer Organization• Data Structures and Algorithms• Numerical Analysis	
WORK EXPERIENCE	VirtualWorks, Boca Raton, FL <ul style="list-style-type: none">• Quality Assurance Intern, worked full-time, minimum of 40 hours/week during the summer and part-time (remotely) during school year• Used JIRA to write bugs found in ViaWorks, a software that indexes documents so the user can find information easily• Tested and verified bug fixes• Developed hundreds of test cases for testing ViaWorks software• Configured multiple connections for test setup Apple Inc., Gainesville, FL <ul style="list-style-type: none">• AppleCare Technical Support Advisor, worked full-time during the summer and part-time (20 hours/week during school year)• Troubleshooting and solving technical problems with iPhones, iPads, iPods, and iTunes• Help support customers all over the world on a daily basis• Only member on the team who never got a dissatisfied customer survey• In charge of meeting minutes and sending out summary emails• Designed an iOS 6 Troubleshooting Help Guide	Summer 2013 – October 2013 May 2012 – November 2012
PORTFOLIO	<ul style="list-style-type: none">• http://www.toprightpixel.com/	
CAMPUS INVOLVEMENT	Tau Beta Pi Engineering Honor Society, Member <ul style="list-style-type: none">• Community service: conversation partner, tutoring	September 2013 – Present
TECHNICAL SKILLS	Software Skills: <ul style="list-style-type: none">• Microsoft Office Suite, SolidWorks CAD, Maya, InDesign, Photoshop CS6 Extended, MATLAB, Final Cut Pro X, Sony Vegas Pro Technical Skills: <ul style="list-style-type: none">• Java, C++, Python, HTML5, CSS, jQuery, JavaScript	
ACTIVITIES AND AWARDS	<ul style="list-style-type: none">• Dean's List• Magna Cum Laude Designation• Florida Bright Futures Scholarship	Spring 2013 – Present May 2012 – Present September 2009 – Present