CERTIFICATE OF COMPLETION

Awarded to

RAMILO P. MENDOZA

For successfully completing a course of instruction entitled

"Process Architecture Management and Optimization Models"

Training dates: November 04 & 19, 2010

This certification is earned on November 19, 2010 Makati City, Philippines



Jocelyn Mondoza - Feyes, CMQ/OE Chairperson Chief Learning and Quality Officer Marie Cris L. Viardo Trainor

Cert. No.: DL10-1722