

Chelsey Machin

Full-Stack Software Developer

Multi-talented full-stack developer with an early background in social work and youth services. Self-starting career switcher that will have two full degrees under my belt by 28. Incredibly motivated to learn and grow through any means available. Customer service competent with lots of modern technical skills and experience. In my personal projects, I am enjoying playing around with Vue, Java, Python, and a good variety of different libraries, frameworks, and publicly available APIs out there. Please peek at my GitHub or portfolio for current personal projects and schoolwork.

Contact

Address

Tacoma, WA, 98406

Phone

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[GitHub](#)

[LinkedIn](#)

[Portfolio](#)

Skills

- JavaScript / Vue / React
- C++ / Java / Python
- GIT / Bash / PowerShell
- Jira & general ticketing
- MySQL / Postgres
- Adobe Design Suite
- ZenDesk - Slack - Teams
- Microsoft Office suite
- Technical documentation
- Automated testing (Mocha & Jest)
- CMS Administration

Education

University of Washington

Bachelor of Arts in Social Welfare

Western Governor's University

Bachelor of Science in Computer Science

Graduation Date: January 2022

Work History

July 2021 – Current

Software Developer Intern (Remote)

Burkhart Dental Supply – Tacoma, WA

- SME for all business applications; first point of contact for all IT inquiries
- Maintain ticketing system for all incoming requests and technical inventory management
- Initial troubleshooting for database, server, site, and hardware functionality
- Develop and manage interdepartmental tickets (Development tickets, Marketing tickets, etc.)
- Maintain Active Directory, mail permissions, and application permissions for 400+ employees

November 2020 – July 2021

IT Help Desk

Burkhart Dental Supply – Tacoma, WA

- SME for all business applications; first point of contact for all IT inquiries
- Maintain ticketing system for all incoming requests and technical inventory management
- Initial troubleshooting for database, server, site, and hardware functionality
- Develop and manage interdepartmental tickets (Development tickets, Marketing tickets, etc.)
- Maintain Active Directory, mail permissions, and application permissions for 400+ employees

January 2019 – November 2020

Technical Program Coordinator

Tacoma Community College – Tacoma, WA

- Submitted and monitored technical tickets for state accounting software
- Worked with State Board of Technical and Community Colleges to help establish best business practices for new software implementation
- Trained other departments and schools on program functionality, processes, and troubleshooting
- Achieved subject matter expert recognition from SBCTCC for work in specific customer-facing module of state accounting software
- Tracked internal spending of special/term-limited funding programs
- Interfaced with students and vendors regarding billing and software use/access