

# Chelsey Machin

## Full-Stack Software Developer

Multi-talented full-stack developer with an early background in social work and youth services. Self-starting career switcher that will have two full degrees under my belt by 28. Incredibly motivated to learn and grow through any means available. Customer service competent with lots of modern technical skills and experience. In my personal projects, I am enjoying playing around with Vue, Java, Python, and a good variety of different libraries, frameworks, and publicly available APIs out there. Please peek at my GitHub or portfolio for current personal projects and schoolwork.

## Contact

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### Address

Tacoma, WA, 98406

### Phone

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[GitHub](#)

[LinkedIn](#)

[Portfolio](#)

## Skills

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- JavaScript / Vue / React
- C++ / Java / Python
- GIT / Bash / PowerShell
- Jira & general ticketing
- MySQL / Postgres
- Adobe Design Suite
- ZenDesk - Slack - Teams
- Microsoft Office suite
- Technical documentation
- Automated testing (Mocha & Jest)
- CMS Administration

## Education

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### University of Washington

*Bachelor of Arts in Social Welfare*

### Western Governor's University

*Bachelor of Science in Computer Science*

Graduation Date: January 2022

## Work History

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### July 2021 – Current

#### Software Developer Intern (Remote)

*Burkhart Dental Supply – Tacoma, WA*

- SME for all business applications; first point of contact for all IT inquiries
- Maintain ticketing system for all incoming requests and technical inventory management
- Initial troubleshooting for database, server, site, and hardware functionality
- Develop and manage interdepartmental tickets (Development tickets, Marketing tickets, etc.)
- Maintain Active Directory, mail permissions, and application permissions for 400+ employees

### November 2020 – July 2021

#### IT Help Desk

*Burkhart Dental Supply – Tacoma, WA*

- SME for all business applications; first point of contact for all IT inquiries
- Maintain ticketing system for all incoming requests and technical inventory management
- Initial troubleshooting for database, server, site, and hardware functionality
- Develop and manage interdepartmental tickets (Development tickets, Marketing tickets, etc.)
- Maintain Active Directory, mail permissions, and application permissions for 400+ employees

### January 2019 – November 2020

#### Technical Program Coordinator

*Tacoma Community College – Tacoma, WA*

- Submitted and monitored technical tickets for state accounting software
- Worked with State Board of Technical and Community Colleges to help establish best business practices for new software implementation
- Trained other departments and schools on program functionality, processes, and troubleshooting
- Achieved subject matter expert recognition from SBCTCC for work in specific customer-facing module of state accounting software
- Tracked internal spending of special/term-limited funding programs
- Interfaced with students and vendors regarding billing and software use/access