267 Blvd Churchill
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CHELSIE NG

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EXPERIENCE

Software Quality Assurance Intern	**Matrox**	**May 2020 – Present (Part-time)**

- Updated 20+ test cases on TestRail and debugged scripting code.
- Prepared training presentation and mentored new QA Interns.

Customer Service Officer	**TD Auto Finance**	**July 2019 – May 2020**

- Answered around 65 inbound queued up calls during a workday.
- Administered active auto loans profile.
- Actioned customer requests such as making payments, scheduling arrangements or sending statement letters.

Class Representative	**Wize**	**Feb 2019 – May 2019**

- Provided feedback to prep courses enrolled in.
- Uploaded course materials to Google Drive on a weekly basis.
- Corresponded with Wize Prof through emails to answer questions.
- Promoted Wize through social media or word of mouth.

EDUCATION

Montreal, QC	**Concordia University**	**Sept 2018 – Present**

- BSC in Computer Science with Co-op expected Sept 2022. Cumulative GPA: 3.69.
- Courses: Data Structures and Algorithms, Advanced Program Design with C++, Object-Oriented Programming with Java, Web Programming.

Montreal, QC	**Lower Canada College**	**Sept 2017 – May 2018**

- Grade 12 Pre-University Diploma. Graduated with honours.
- Courses: Advanced Chemistry, Advanced Physics, AP Psychology, Calculus and Vectors, English, French

PROJECTS

- Personal Website. Built and designed a responsive personal website that can send emails automatically, display recent Instagram feed using Instagram REST API, and where users can play a "Never Have I ever" poll game. HTML, CSS, Bootstrap, JavaScript, Flask, Python, SQLAlchemy with SQLite3, Digital Ocean.
- Sub-dictionary Creator. Created a program that accepts any text file as input and outputs a file that displays a list of non-repeating words from the input file in alphabetical order. Java, ArrayList, File I/O.
- 3D Warrior Game. Programmed a strategic 1 vs 1 board game where luck was needed with two dice. Knowledge on classes, arrays, nested loops and ifs statements applied. Java, OOP.

AWARDS AND ACHIEVEMENTS

- **Concordia's 2018-2019 Dean's List:** Awarded to students with an annual GPA of 3.75 and above.
- **Volunteer Tutor:** Taught mathematics to 16-year-old youths twice a week, guided them through homework and instant problem-solving questions.
- **Dance and Cheerleading mentor:** Created and coached choreography to a team of 8 girls aged from 12 to 16 years old for 3 years, performed on annual prize-giving ceremony, music day and sports day.
- **Patrol Leader 2016:** Leaded a group of 9 girl guides aged from 12 to 16 years old, consolidated a creative logbook, organized games and food sales, prepared annual camps, tutored theoretical and practical knowledge of girl guiding.
- **Prefect Body 2016:** Acted as a bridge between staff and students, maintained discipline on students, coordinated and operated on official school events.

LANGUAGES AND TECHNOLOGIES

- Languages: Java, Python, Flask, Html, CSS, Java Script, Scripting, Vue.js, SQLAlchemy.
- Technologies: CentOS 7, Ubuntu 16.4, Windows 10, macOS, TestRail, Jira, GitHub, REST APIs, Flask, Bootstrap4, Bulma.