

Our Homes in Your Area

Goodson Lodge Care Centre

Hilperton Rd
Trowbridge
Wiltshire
BA14 7JG

osjct.co.uk/goodsonlodge

Hayward Care Centre

Corn Croft Lane
off Horton Road
Devizes
Wiltshire SN10 2JJ

osjct.co.uk/hayward



A Warm Welcome

As the Home Manager of Brookside, I would like to warmly welcome you to our home in Melksham, Wiltshire.

It is our vision that the people who live at Brookside make it their home, becoming part of our community and feeling safe, relaxed and loved.

We offer a friendly, comfortable environment with a skilled and enthusiastic team who ensure it's all about you.

I am always available to answer any questions about Brookside and the lifestyle it can offer you.

I look forward to welcoming you soon.



Jamie Carter

Come and see us

To book an appointment, or to attend one of our regular events, please contact us on:

Tel: 01225 706695

Email: enquiries@osjct.co.uk

Web: osjct.co.uk/brookside

Address

Ruskin Avenue
Melksham
Wiltshire
SN12 7NG



The Orders of St John Care Trust is a not-for-profit charity
Registered charity no 1048355

Brookside
Care you can Trust





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Choosing a Care Home Checklist

	Y	N		Y	N
First impressions: Is the outside of the home well kept and tidy?	<input type="checkbox"/>	<input type="checkbox"/>	Dining: Can residents eat when they want to?	<input type="checkbox"/>	<input type="checkbox"/>
Is the home clean and well maintained?	<input type="checkbox"/>	<input type="checkbox"/>	Are residents offered a choice of menu options for each meal?	<input type="checkbox"/>	<input type="checkbox"/>
Care provided: Does the home provide the right type of care for your needs?	<input type="checkbox"/>	<input type="checkbox"/>	Can meals be eaten in a resident's room if desired?	<input type="checkbox"/>	<input type="checkbox"/>
Do health care professionals such as opticians, chiropodists and physiotherapists visit the home?	<input type="checkbox"/>	<input type="checkbox"/>	Visiting: Are there set visiting times or are visitors welcome at any time?	<input type="checkbox"/>	<input type="checkbox"/>
Does the home have suitable equipment and facilities such as baths, hoists, electrically operated beds and wheelchairs?	<input type="checkbox"/>	<input type="checkbox"/>	Can visitors dine with their relative/friend?	<input type="checkbox"/>	<input type="checkbox"/>
Is there a hairdresser based at the home or one that visits on a regular basis?	<input type="checkbox"/>	<input type="checkbox"/>	Is there a relatives'/friends' forum?	<input type="checkbox"/>	<input type="checkbox"/>
Do staff get to know residents and understand their personal likes/dislikes/needs?	<input type="checkbox"/>	<input type="checkbox"/>	Activities: Is there a dedicated Activities Co-ordinator or Activities Team in the home?	<input type="checkbox"/>	<input type="checkbox"/>
Do staff appear friendly, approachable and caring?	<input type="checkbox"/>	<input type="checkbox"/>	Leisure and wellness: Are individual activities available for residents who are not able to, or who do not wish to, participate in group activities?	<input type="checkbox"/>	<input type="checkbox"/>
Bedroom/Communal area: Are the bedrooms clean and well decorated?	<input type="checkbox"/>	<input type="checkbox"/>	Care Quality: Is the home's latest CQC inspection report available to read?	<input type="checkbox"/>	<input type="checkbox"/>
Are there a variety of living spaces such as lounges, quiet rooms and dining rooms?	<input type="checkbox"/>	<input type="checkbox"/>			

It's All About the Care

Personal care at its heart

Our residents are at the heart of everything we do and their wellbeing is paramount. We pride ourselves on delivering care to the highest standards. We try to learn as much as possible about each person who lives with us, so that we can provide them with care and support tailored to their individual needs and preferences.

A home with warmth and understanding

We also believe that our residents should enjoy life in an atmosphere of warmth and understanding. Residents are cared for by people who appreciate their need for privacy and who will respect their dignity and freedom of choice.

Working closely with Dementia UK

We are among the first care providers to employ our own specialist Admiral Nurses and have been leaders in exploring other innovative ways of caring for people living with dementia, such as themed destination areas and meaningful activities.

Compassionate, professional and friendly

At Brookside we offer compassionate, individualised residential, dementia and respite care for up to 50 residents in a relaxing, friendly and comfortable household. We believe our professional expert care team are the best people to provide the personal care you need.

The Orders of St John Care Trust (OSJCT)

OSJCT is one of the UK's leading not-for-profit care organisations working solely to provide high quality care for older people.

Our care is underpinned by the ethos of our sponsoring Orders, The Sovereign and Hospitaller Order of Malta and The Venerable Order of St John of Jerusalem.

Drawing on their 1000 year history of care, they nominate volunteer Trustees to help to ensure the quality of our care runs through everything we do.



Brookside

This warm and welcoming home is a well-established hub within community; being much loved and well regarded in the local area. It incorporates several features to promote reminiscence as therapy.

Wellbeing and comfort

The home’s design considers your wellbeing and comfort. Relax in our cosy lounge or on sunny days in our carefully tended gardens. Laugh with friends in our pub or treat yourself in our sweet shop. There is a large, open dining room where social activities take place daily for your enjoyment or if you’d like a little more privacy, then your own homely bedroom, offers a peaceful oasis.

A friendly, professionally trained team

A friendly, professionally trained team are on hand around the clock to give you the support you need when you need it. If you like to lead a fulfilling and independent lifestyle, we are here to help you, however you wish to spend your day.

Brookside specialises in:



Dementia Care



Residential Care



Respite Care



“The quality of care at Brookside is first class. Nothing is too much trouble and they are always trying new ways to engage the residents in activities and social outings.”

Brookside offers an outstanding home environment. The private bedrooms are your personal haven and there is a comfortable and homely living area, a large open plan dining room and many snugs dotted throughout the home.

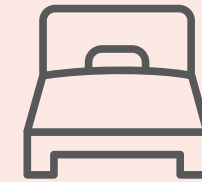
If you are joining us for respite you will be able to enjoy all of the facilities which include; your own private bedroom, our delicious home-cooked meals, daily activities and use of our sensory jacuzzi bath.

Your New Home

Brookside offers you:

- Hairdressing salon
- Visiting health professionals
- Dedicated Activities Co-ordinators
- Fresh, home cooked meals
- Laundry service
- Fortnightly church service and communion
- Carefully tended gardens with vegetable patches, greenhouse and summer house
- The 'Pilgrims Arms' Pub
- 'Goodies' sweet shop
- Residents' committee

Each room offers:



A private bed-sitting room



An emergency 24 hour call system



Personalised care 24 hours a day



Plenty of space to personalise your room with your own things from home

Tasty, Home Cooked Meals

Brookside serves fresh, homecooked meals every day and there are always options to choose from.

Incorporating home grown produce from our greenhouse and vegetable patch adds an extra dash of satisfaction. Brookside's team operate 'protected meal times' meaning that when lunchtime comes around, all team members down tools and assist with service, enhancing the family feel.

A personal dining experience

You are free to take your meals in your room if you wish or you can join other residents in the main dining hall to enjoy your food in a more social environment.

What this includes:



Nutritional
meals



Friends and family
can join



Snacks readily
available



Hot drinks
when you want





“

There is always so much going on here. From visiting school children to murder mysteries, trips to the pub for lunch and everything in between. They are so creative, there's never a dull moment.”

Activities to Enjoy

We understand how important it is to have daily activities to take part in and enjoy.

Our dedicated Activities Co-ordinators organise a wide programme of events around each person's requests, hobbies and interests. The team will be delighted to assist you to continue with existing hobbies, as well as give you the opportunity to try something new if you would like to.

They make sure everyone can enjoy themselves to the fullest, be that with arts and crafts, a coffee morning or more individual pursuits. Visits from outside entertainers happen regularly and the home also gets out into the community as often as possible.

Each resident receives one-to-one time with the Activities Co-ordinators and together they will work on their own personal activity plan and goals.

A typical daily activity schedule might include any of the following:

- Bring, swap and buy sale
- Twice monthly lunch club
- Singers, dancers and musicians
- Trips to the local pub
- 'Pat dog' visits (from a specially trained therapy dog)
- Read aloud sessions with the local school
- Giant bowling
- Summer garden party
- Harvest Festival
- Dancing club
- Quizzes and puzzles
- 'Around the world' food experiences
- Murder mystery
- "I'm a carer get me out of here!" challenges

Your Care Team

All of our Care Team are professionally qualified and trained to the highest standards.
Every member of the team holds the Care Certificate.

Home Manager

As head of the home, the Manager ensures the smooth running of the home and that all the team are providing the best possible environment for every resident.

Activities Co-ordinators

Providing a wide programme of events, a personal activity plan with goals, and delivering activities that are meaningful and resident focused.

Chef

Our Chefs enjoy producing healthy, home-cooked meals for our residents, and are on hand if anything is needed for a special occasion or celebration.

Carers

Our professional and expertly trained carers are on hand around the clock to ensure all residents enjoy a fulfilling and independent lifestyle.

Care Leads

Responsible for leading and supporting the Care Team to ensure they are providing high quality of care and service to all residents.

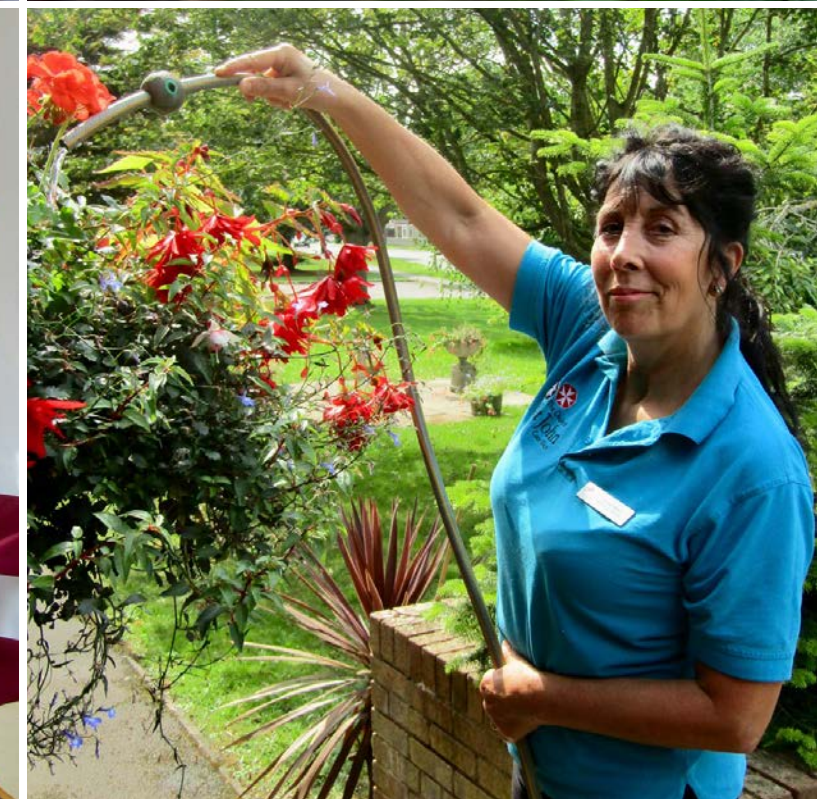
Housekeeping Team

Maintaining a spotlessly clean home with a smile, all our Housekeeping Team ensure the home is spick and span in your rooms and in communal areas.

Handy Person

Responsible for the maintenance of both the home and the garden, our Handy Person is always available to help with practical tasks should you need it.

Brookside at a Glance



See for Yourself

We would really love to meet you and show you around Brookside. To make sure we have plenty of time to find out about your needs and introduce you to the key members of the team, we recommend you contact us in advance to book an appointment.

Alternatively, we welcome you to drop in and see us if you are passing.

We also organise regular events to meet potential residents. If you would like to join our mailing list to find out more about these, please visit our web page to sign up.

How to find us

Travelling on the A350 from the direction of Trowbridge turn right on the roundabout onto Semington Road. Continue straight on through the town centre. Go straight through the traffic lights and at the roundabout turn right onto the A3102 Lowbourn. Go through a set of traffic lights and then turn right onto Ruskin Avenue. Bear round to your right and Brookside is on your left.

