Ann Chen

chenannigans.com | chenannigans@gmail.com
301-938-3649

Experience

Product Designer | Project Protocol

San Francisco, CA | 2025 - Present

- Led redesign of key features including sign up and navigation, effectively doubling user retention
- Standardized and maintained design system components

Software Engineer & Product Designer | Capital One

San Francisco, CA | 2017 - 2022

- Led design and prototyping for technology tracking tool in partnership with the Venture team, assisting with evaluations of hundreds of companies
- Shipped front-end features with Angular & React for high traffic internal tool servicing thousands of APIs

Product Designer & Developer | MIT

San Francisco, CA | 2023 - 2024

- Improved usability and WCAG accessibility of department homepage, increasing traffic to key pages and project spotlights
- Built archival site housing thousands of the sites' publications and articles, ensuring long-term access and discoverability

Volunteering

UX Designer | RRRComputer.org

- Delivered mockups of new donor and volunteer flows, conducted research to increase clarity and drive fundraising for computer literacy and recycling nonprofit

Program Development | YCore Fellowship

- Partnered with higher education and resource nonprofit to develop strategies to increase long-term alumni engagement
- Interviewed stakeholders and organized fundraiser event that raised thousands of dollars

Education

Carnegie Mellon University

Pittsburgh, PA | May 2017

B.S in Information Systems
Minor in Human-Computer Interaction

UC Berkeley Extension

San Francisco, CA, 2017-2021

Drawing Fundamentals
User Interface Design
Illustrator I
Accessibility in UX Design

Skills

Figma	HTML/CSS
Sketch	JavaScript
Illustrator	Python
Photoshop	
Indesign	