# **Ann Chen**

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# **Experience**

# UX Software Engineer | Capital One

San Francisco, CA | 2017 - 2022

Designed and implemented front-end features for internal tools tracking emerging technologies using Sketch, Figma, Angular, and React. Delivered mockups and redesigned interfaces to accommodate new features and improve usability.

## Freelance Web Designer + Developer | MIT

San Francisco, CA | 2023 - 2024

Designed and updated content for the MIT Open Documentary Lab's Wordpress site, improving usability and making features more accessible. Built an archival site compiling thousands of the sites news publications and articles.

## Freelance Graphic Design

San Francisco, CA | 2019 - Present

Designed logos, branding, posters, and t-shirts for a recurring dance event at longstanding venue DNA Lounge.

# Volunteering

#### UI/UX, RRRComputer.org

Made mock ups for a computer literacy and recycling nonprofit, Identified site painpoints and researched ways to increase clarity and drive user engagement

# Program Development, YCore Fellowship

Partnered with local non-profit First Graduate to develop a strategy to increase long term alumni engagement, interviewed stakeholders and organized a trivia night fundraiser

# **Education**

#### Carnegie Mellon University

Pittsburgh, PA | May 2017 B.S in Information Systems

Minor in Human-Computer Interaction

#### **UC Berkeley Extension**

San Francisco, CA, 2017-2021

Drawing Fundamentals
User Interface Design
Illustrator I
Accessibility in UX Design

# **Skills**

Figma HTML/CSS Sketch JavaScript Illustrator Python Photoshop

Indesign