Dehao Chen
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SUMMARY OF QUALIFICATIONS

Passionate about data analytics with hands-on experience in data categorization, risk assessment, and strategic planning using tools like Excel, Tableau, and R. Strong analytical thinker with problem-solving and adaptability skills. Eager to expand knowledge in analytics and machine learning applications.

EDUCATION

Bachelor of Science in Business Administration, Information Systems, Minor in Data Science
University of Colorado Denver, Business School,   **August 2023 – Present**
GPA: 3.824, Magna Cum Laude, Expected Graduation: **Spring 2027**

RELEVANT EXPERIENCE

Operational Intern, Denver Incubator Club Denver, CO   **September 2023 – December 2024**
Assisted in streamlining operational processes, enhancing efficiency, and supporting organizational success.

- Contributed to process improvements, leading to increased productivity and optimized workflows.

- Gained insights from a diverse tech community and participated in workshops to expand knowledge.

- Networked through events, building connections within the tech industry.

Shift-Lead/Line-Server/Prep/Cashier, Poke House CO Denver, CO   **September 2022 – Present**

- Collaborated with a team in a high-activity environment, processing up to 250 customer orders daily.

- Analyzed daily sales data and made strategic decisions to optimize sales and profitability.

- Developed and implemented marketing strategy increased new customer acquisition and retention by 60%.

- Trained and onboarded new staff, improving team performance and customer service.

PROJECTS & COMPETITIONS

FaM Inclusive Leadership Case Competition   **April 2024**

- Represented a consultancy firm in a competition with 8 teams, assessing and improving customer experience for Denver International Airport and a major airline.

- Focused on integrating DEI ideas to create inclusive, accessible, and equitable solutions for passengers.

- Developed strategic recommendations and presented findings to leadership and built and led a diverse team, demonstrating strong teamwork, adaptability, and leadership.

Accenture North America Data Analytics & Visualization Job Simulation   **September 2024**

- Completed a simulation focused on advising a hypothetical client as a Data Analyst at Accenture.

- Cleaned, modeled, and analyzed 7 datasets to uncover insights into content trends.

- Prepared a PowerPoint deck and video presentation to communicate key insights for the client.

SKILLS

Technical Skills: Python, Microsoft Office Suite, Google Cloud Suite, Tableau, Data Visualization, OpenAI, Canva, Oracle SQL

Soft Skills: Analytical Thinking, Adaptability, Problem-Solving, Communication

INTERESTS

Fashion, Fitness, Cooking, Gaming, Content Creation, Speaking 3 Languages