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# **Ningning Cheng**

Address: 951, Cheng Yu Tung Building, 12 Chak Cheung Street, Shatin, N.T., Hong Kong

Email: <u>chengnn@link.cuhk.edu.hk</u>

Phone: +852 6553 0806

Website: https://grad.bschool.cuhk.edu.hk/students/cheng-ningning/

#### **EDUCATION**

### Ph.D. Decision Sciences and Managerial Economics (Dec 2023, Expected)

Business School, The Chinese University of Hong Kong

GPA 3.9/4.0

➤ Track: Management Information Systems

➤ Dissertation: "Essays on Information Systems and Public Health"

# B.B.A. Integrated BBA with Honours, First Class (Dec 2017)

Business School, The Chinese University of Hong Kong

GPA 3.6/4.0

➤ Concentration: Management Information Systems

➤ Minor: Computer Science

#### RESEARCH

### **Research Interests**

Topics: Economics of Information Systems, Online Platform, Online Word of Mouth, Healthcare Information Technology

Methodologies: Econometrics, Field Experiment, Natural Experiment, Lab Experiment, Game Theory

#### **Publications**

1. Ningning Cheng and Youngsok Bang (2021). A Comment on the Practice of the Arellano-Bond/Blundell-Bond Generalized Method of Moments Estimator in IS Research. *Communications of the Association for Information Systems*, 48(1), 38.

Conference presentations: ICIS 2019

2. Ningning Cheng, Hongfei Li, Youngsok Bang (2023). Pay-for-Performance Schemes and Hospital HIT Adoption. *Decision Support Systems*, 164, 113868.

Conference presentations: SCECR 2021, ICSS 2021, INFORMS 2022

### **Papers Under Review**

1. Ningning Cheng, Weiguang Wang, Hongfei Li, Yili (Kevin) Hong. Misinformed Clout: Evidence from a Field Experiment. Major Revision at *MIS Quarterly*.

### Work in Progress (\*Authors listed in alphabetical order)

1. \*Ningning Cheng, Ernest K. Lai, Yi-Shan Lee, Feng Qin. Acquisition and Utilization of Information in Social Networks. Status: preparing for submission.

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- 2. Jingyi Jiang, Ningning Cheng, Hongfei Li, Weiguang Wang. Unpacking the Impact of Self-Customization on Services with Credence Characteristics. Status: preparing for submission.
- 3. Ningning Cheng, Nila Zhang, Hongfei Li, Weiguang Wang. The Power of a Professional Image: The Impact of Functional versus Social Content on the Sales of Services under Influencer-owned Brand. Status: data analysis.
- 4. Fanruo Wang, Weiguang Wang, Ningning Cheng, Hongfei Li. AI Value Orientation of Social Influencers on Online Platform. Status: field experiment data collection

### **Conference Presentations**

- 1. Ningning Cheng, Hongfei Li, Youngsok Bang. P4P Programs and Hospital HIT Adoption in the U.S. *INFORMS 2022 Annual Meeting*, Indianapolis, Indiana, USA, October 16-19, 2022.
- 2. Ningning Cheng, Hongfei Li, Youngsok Bang. P4P Programs and Hospital HIT Adoption in the U.S. *INFORMS Conference on Service Science (ICSS)* 2021, Online, August 10-12, 2021.
- 3. Ningning Cheng, Hongfei Li, Youngsok Bang. P4P Programs and Hospital HIT Adoption in the U.S. *SCECR 2021*, Online, June 17-18, 2021.
- 4. Liyuan Zhu, Hanying Yang, Ningning Cheng. The Effects of Rating and Sentiment on Online Review Helpfulness: A Dynamic Perspective. *International Conference on Business Information Systems* (*ICBIS*), Qingdao, China, September 18-20, 2020.
- 5. Ningning Cheng, Youngsok Bang. A Comment on GMM Estimation in IS Research. *International Conference on Information Systems (ICIS) 2019*, Munich, Germany, December 15-18, 2019.

#### **TEACHING**

### **Teaching Interests**

Web Scraping, Business Database Systems, Programing for Business, Web/Business Analytics, Business Statistics, Econometrics and Causal Inference, machine learning

## **Teaching Experience**

- Teaching Assistant, Business Information Systems (DSME 2051)
  - o Fall 2018, Spring 2019, Spring 2023
  - o Summer 2022 (Gave a lecture and two tutorials), Teaching Evaluation: 5.17/6, Class Size: 63
- Teaching Assistant, Statistical Analysis for Business Decisions (DSME 2011)
  - o Fall 2020 (Gave a tutorial in place of the instructor who was absent due to conference), Fall 2022
- Teaching Assistant, Web Analytics and Intelligence (DSME 6653)
  - o Spring 2023
- Teaching Assistant, Statistical Analysis (DSME 5110)
  - o Fall 2023

#### HONORS AND AWARDS

•	1st Runner-up, HK\$50,000 (Inter-School Innovation Competition on Insurance Technology)	2018
•	Student Champion (Big Data for Business Challenge)	2017
•	Dean's List of the Faculty of Business Administration (Faculty of Business Administration)	2017
•	Academic Excellence Scholarship, HK\$10,000 (Wu Yee Sun College)	2017
•	YASUMOTO International Exchange Scholarship, HK\$2,500 (CUHK)	2015

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#### PROFESSIONAL SERVICES

Ad-hoc Reviewer: European Journal of Information Systems; Information & Management; International Conference on Information Systems (ICIS) 2020, 2023; Pacific Asia Conference on Information Systems (PACIS) 2020, 2021, 2023

### **TECHNICAL SKILLS**

Computer Skills

Python, MATLAB, HTML, CSS, JavaScript, otree

R, Stata

Database Skills

SQL, MS Access, Navicat

#### **LANGUAGES**

Chinese, English, Cantonese

### **REFERENCES**

Youngsok Bang (yb@yonsei.ac.kr)

Associate Professor, Information Systems

School of Business, Yonsei University

Website: <a href="https://ysb.yonsei.ac.kr/faculty.asp?mid=n02&sOpt=&uid=183">https://ysb.yonsei.ac.kr/faculty.asp?mid=n02&sOpt=&uid=183</a>

**Hongfei** Li (hongfei.li@cuhk.edu.hk)

Assistant Professor, Decisions, Operations and Technology

Business School, The Chinese University of Hong Kong

Website: https://www.bschool.cuhk.edu.hk/staff/li-hongfei/

Yi-Shan Lee (yishanlee@cuhk.edu.hk)

Assistant Professor, Decisions, Operations and Technology

Business School, The Chinese University of Hong Kong

Website: https://www.bschool.cuhk.edu.hk/staff/lee-yi-shan/

Weiguang Wang (wwang90@simon.rochester.edu)

Assistant Professor, Computers and Information Systems

Simon Business School, University of Rochester

Website: https://simon.rochester.edu/digital-measures-faculty/weiguang-wang

Ernest K. Lai (kwl409@lehigh.edu)

Associate Professor, Economics

College of Business, Lehigh University

Website: https://business.lehigh.edu/directory/ernest-k-lai