

# Cheng Ting Chan 詹承廷

Software Engineer

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## Experience

**CloudSafe**, Software Engineer

- Owned project refactoring, identified DB bottleneck, **reducing core feature execution time by 98.5%**
- Independently owned new projects end-to-end:** requirements breakdown, system design, and implementation
- Refactored legacy codebase with **Django Ninja + Django ORM**, significantly improving maintainability
- Introduced **Pytest** framework for unit and integration tests, reducing incidents
- Established **GitHub Actions** CI with **self-hosted runner** and **automated testing**, catching bugs early and reducing review overhead
- Introduced **Docker** containerization with deployment scripts, **significantly reducing dev setup time**
- Implemented **SDD, BDD, TDD** workflow, **maintaining version-controlled specifications** as a **Single Source of Truth** to reduce communication overhead
- Leveraged **AI-assisted development tools** (Claude Code, MCP), reducing core module development time by **70%+**
- Introduced **Clean Architecture** with **reference repo** to facilitate team adoption
- Cross-functional collaboration** with frontend engineers, system engineers, and QA

Dec 2024 – present

1 year 3 months

**WeHelp**, Trainee

- Completed **independently planned and developed** personal full-stack projects within 6 weeks, using **Python, JavaScript, MySQL, WebSocket, Redis, Kafka, Docker, and AWS**

Apr 2024 – Sept 2024

6 months

## Projects

**Ticketing System** - [https://github.com/chengting0906os/ticketing\\_system](https://github.com/chengting0906os/ticketing_system)

- Designed and implemented an **event-driven ticketing system** achieving **5,116 RPS** under load testing
- Leveraged **Kafka partition ordering + idempotency design** to achieve consistency without distributed locks
- Implemented **async booking notification** via **SSE + Pub/Sub**: API returns 202 Accepted immediately, client receives real-time status updates
- Integrated **OpenTelemetry** with **Jaeger** and **AWS X-Ray** for distributed tracing
- Used **py-spy** to generate flame graphs, **identified and resolved CPU bottlenecks** in the hot path, reducing execution time by **72%**

## Certifications

- AWS Certified Cloud Practitioner**

- TOEIC 915** (Listening and Reading)

## Education

**Shih Hsin University**, BA, Department of Radio, Television and Film (Division of Film)

Sept 2016 – June 2020

## Skills

**Backend:** Python, Django, FastAPI, Django ORM, PostgreSQL, MySQL, Redis, Kafka

**DevOps & Cloud:** Git, GitHub Actions, Linux, Docker, Nginx, AWS (EC2, ECS, ALB, RDS, S3, Route53, CloudFront, X-Ray)

**Testing & Observability:** Pytest, pytest-bdd, Gherkin, k6, OpenTelemetry, Jaeger, py-spy