# Vivian Chen

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## **EDUCATION AND HONORS**

## **NYU Center for Urban Science and Progress**

Master of Science in Applied Urban Science and Informatics Expected Graduation: 07/2020

**Courses:** Data Visualization, Machine Learning for Cities, Big Data Management and Analytics, Urban Spatial Analytics; Civic Analytics and Urban Intelligence; Applied Data Science; Principles of Urban Informatics

Capstone Project with sponsor Office of Nightlife, NYC Mayor's Office of Media and Entertainment

Preserving Nightlife Cultural Spaces: Keeping the "City that Never Sleeps" Awake

A Data-Driven Approach to Preserving NYC Nightlife Cultural Spaces

#### Macaulay Honors College at Hunter College (CUNY)

Bachelor of Arts in Geographical Information Science
Minors in Computer Science and Media Studies

**Hunter College High School** 

*Class of 2015* 

New York, NY

Brooklyn, NY

08/2015 - 06/2019, GPA: 3.701

Dean's List: 5 Semesters

New York, NY 09/2009 - 06/2015

## PROFESSIONAL EXPERIENCE

Citymapper 06/2020 - Present

City Operations Data Analyst

• Researching and curating 10+ U.S. cities' public transportation data (GTFS, GBFS) for weekly app updates using Git, Python, and OpenStreetMap

## **New York City Economic Development Corporation**

01/2020 - 05/2020

Transportation Intern (Planning Department)

- Analyzed residents' MTA travel patterns through predicting trip origin and destinations by using publicly available data, Python, and Excel
- Standardized bathymetry data and spearheaded GIS database creation for NYC waterfronts under NYCEDC jurisdiction using ArcMap and AutoCAD
- Conducted social media research surrounding COVID-19 impacts on the food and trucking industry

## **New York City Department of Transportation**

GIS College Aide (Asset Management Unit)

03/2018 - 02/2020

- Built and maintained geodatabases through customized scripts using Python, SQL, and VBA
- Created and updated maps and metadata of NYCDOT assets through ArcMap, ArcCatalog, and QGIS
- Generated dashboards using MS Excel and MS Access for data visualization and projection analysis
- Through MS Access, designed a database to track seating arrangements for all DOT floors within the 55 Water St. building to streamline the agency's emergency preparedness procedures

## Barnard College, Empirical Reasoning Center

08/2019 - 12/2019

Teaching Assistant

- Support Prof. Alisa Rod in the lab section of the GIS Methods course through guiding students on using GIS
- Grade weekly labs and hold office hours for students

#### The Graduate Center, City University of New York

Research Assistant 08/2017 – 01/2019

 Conducted research to create a database of NYC architecture and generated an <u>interactive map</u> via CARTO for Dr. Elizabeth Macaulay-Lewis' publication: Classical New York Discovering Greece and Rome in Gotham

#### **Hunter College Undergraduate Student Government**

Senate Chair 07/2017 – 07/2018

Acted as a liaison between the Student Senate and the Executive Board

 Promoted transparency amongst the Hunter students, the Undergraduate Student Government, and the Hunter Administration by organizing Town Halls

## **batteryPOP**

Intern 01/2017 - 04/2017

- Managed the content library of promotional videos and articles via custom Content Management Systems
- Streamlined advertising campaigns per week through the Facebook and Twitter platforms

## **American Geographical Society**

Scholar Intern 09/2016 – 12/2016

- Maintained and updated AGS blogging sites, <u>UBIQUE</u> and <u>Connect2Conserve</u>, and interviewed companies and non-profit organizations for weekly Spotlight articles
- Prepared for the annual Fall Symposium, *Geography 2050* by creating graphics for promotional items, advertising on social media, and working on-site to ensure a smooth run-of-the-show

#### **Chelsea Music Festival**

Digital Media Intern

04/2016 - 06/2016

- Supported the Marketing/PR team to promote and curate the event through Facebook, Twitter, and Instagram
- Edited promotional videos before launch, assisted in show pre-runs, and guided patrons throughout the festival

## **United Aquatics Corp.**

**Swimming Instructor** 

09/2010 - 03/2016

- Taught children and adults how to swim using proper techniques
- Languages used: English, Mandarin, Cantonese

## **SKILLS**

•	GIS Software	ArcMap, ArcGIS Pro, QGIS, MapBox
•	Languages, Database Tools	Python, SQL, JavaScript, Microsoft Access, HDFS, Hadoop, Apache Spark
•	Design	AutoCAD Map 3D, HTML, CSS, Adobe (Photoshop, Illustrator)
•	<b>Outreach Tools</b>	Facebook, WordPress, Twitter, Hootsuite
•	Languages	English (native), Mandarin (conv.), Cantonese (conv.), French (basic)

## SCHOLARSHIPS AND AWARDS

\$10,000

New York University Center for Urban Science and Progress, CUSP Academic Scholarship

April 2019

For recognition of academic record and professional accomplishments upon admission

4-Year Undergraduate Paid Tuition

William E. Macaulay Scholarship

Aug 2015 - May 2019

A merit-based scholarship package that includes tuition and a laptop computer

## **ASSOCIATIONS**

since	2019	Gamma Theta Upsilon (GTU)
	2019	NYU Applied Urban Science Group (AUSG)