

CHEPKORIR MERCY

IT Graduate | Aspiring IT Intern with Data Analysis Skills
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PROFILE

IT graduate with skills in data analysis, data modeling, and visualization. Proficient in Python, SQL, and Excel, with experience in Power BI and Tableau. Seeking an IT Internship to apply technical skills and develop expertise in IT support, system management, and network troubleshooting.

SKILLS

Technical Skills

- IT Support: Basic network troubleshooting, hardware and software setup, system maintenance
- Programming & Data Analysis: Python, SQL, Excel, Pandas, NumPy
- Data Visualization: Power BI, Tableau, Excel

Soft Skills

- Analytical Thinking, Effective Communication, Collaboration
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PROFESSIONAL EXPERIENCE

Data Science Intern

Mount Kenya Sub-County Hospital / Aug 2024 - Present

- Collected and analyzed healthcare data, developed predictive models, and created dashboards in Tableau.
- Supported IT troubleshooting and system functionality.

Participant

ENGAGE Program / Aug 2024

- Developed data-driven models and collaborated on visualizations in Python and Tableau.

IT Intern

Longisa County Referral Hospital / Jan 2023 - Mar 2023

- Provided technical support to end-users via multiple channels.
 - Assisted with hardware/software maintenance and network upgrades.
 - Supported the Health Management Information System (HMIS).
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EDUCATION

Bachelor of Business Information Technology

Dedan Kimathi University of Technology / 2019 - 2024

CERTIFICATIONS

- Data Science and Machine Learning Training – Dedan Kimathi University, 2024
 - Data Science Essentials – Rapid Tech Skills Program, 2024
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INTERESTS

Data Processing, IT Systems Support

REFEREE

Available upon request