



Pro Tip

**HP Inkjet Printer Step Up Guide
UPDATED**



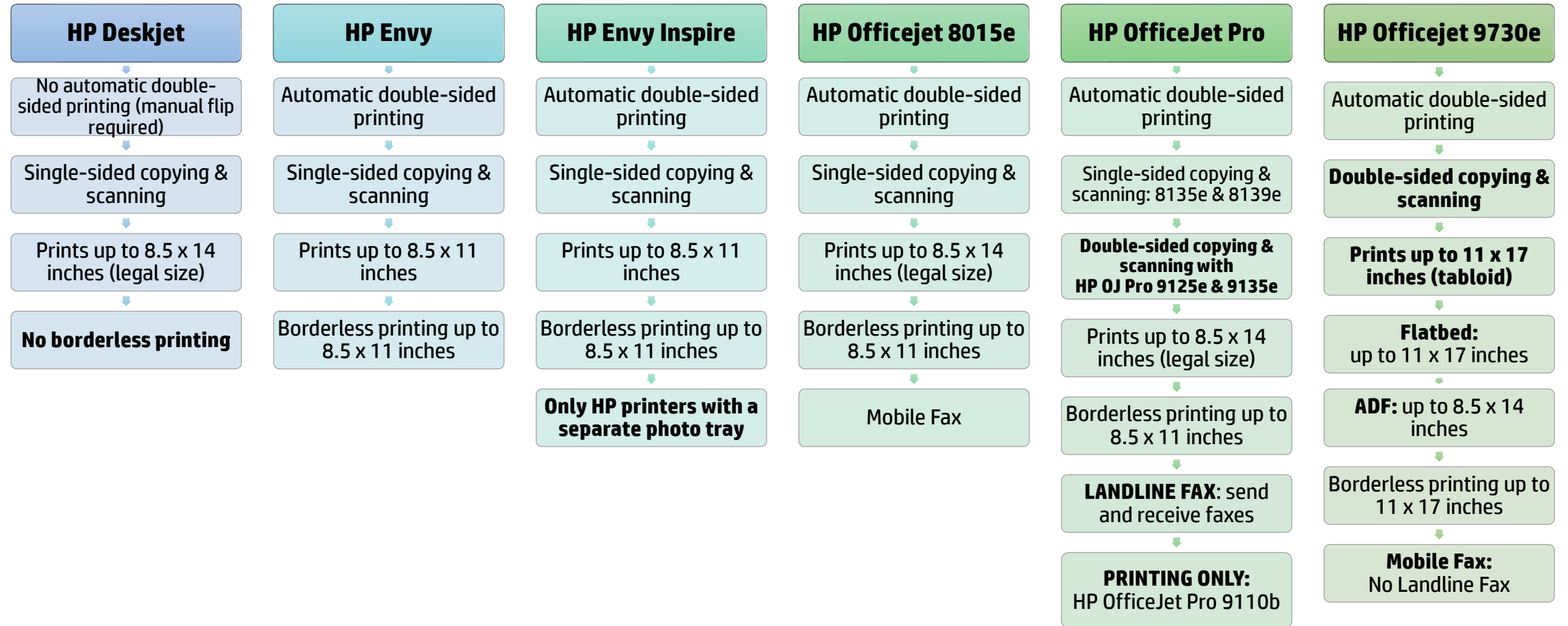
9/24/24

Editor in Chief: Cheri Beaman

Cheri's Notes

- Here is the updated Step-Up Guide for HP Inkjet printers.
- It includes a quick overview of the inkjet printer lineup, as well as an updated ink cartridge guide specifying whether the ink is pigment- or dye-based.
- I've also refreshed the Qualifying Questions and organized them by series for easier reading.

Quick Overview



HP DESKJET PRINTER STEP UP GUIDE



2855e

- 7.5/5.5
- Print, Copy, Scan
- Single Sided Printing/Copying/Scanning
- Flatbed Scanner/Copier
- Multi Buttons
- Paper Tray: 60
- HP Instant Ink: 3 months
- HP 67/67XL
- **RMPV: 100**



4255e

- 8.5/5.5
- Single Sided Printing/Copying/Scanning
- **ADF: 35 pages**
- Multi Buttons
- Paper Tray: 60
- HP Instant Ink: 3 months
- HP 67/67XL
- **RMPV: 300**

USB A to B 2.0 cable not included

HP ENVY PRINTER STEP UP GUIDE



6155e

- 10/7
- Print, Copy, Scan & Mobile Fax
- Double-Sided Printing
- 2.4 inch touchscreen control panel
- Single Sided Copying/Scanning
- Flatbed Scanner/Copier
- Paper Tray: 100
- Flatbed/Printing: 8.5 x 11 inches Max
- HP Instant Ink: 3 months
- HP 68/68e
- No HP 68e tricolor
- RMPV: 100



6555e

- 10/7
- Print, Copy, Scan & Mobile Fax
- Double-Sided Printing
- 2.4 inch touchscreen control panel
- Single Sided Copying/Scanning
- ADF: 35 pages
- Flatbed Scanner/Copier
- Paper Tray: 100
- Flatbed/Printing: 8.5 x 11 inches Max
- HP Instant Ink: 3 months
- HP 68/68e
- No HP 68e tricolor
- RMPV: 100

HP 68e Tricolor Info



There is no HP 68e tricolor cartridge available, as the ***printer's design does not have space to accommodate it.***



Also, HP found that customers are printing more text.

HP ENVY INSPIRE PRINTER STEP UP GUIDE



7255e

- **15/10**
- Double-Sided Printing
- **Two sided photo printing**
- Single Single Sided Copying/Scanning
- Flatbed Scanner/Copier
- **2.7" Control Panel**
- **Paper Tray: 125**
- **Photo Paper Tray: 4x6, 5x7, 4x12**
- **Panoramic and Square Photos**
- Photo Paper Tray: 10-4x6 sheets
- HP Instant Ink: 6 months
- **HP 64/64XL**
- **RMPV: 300**

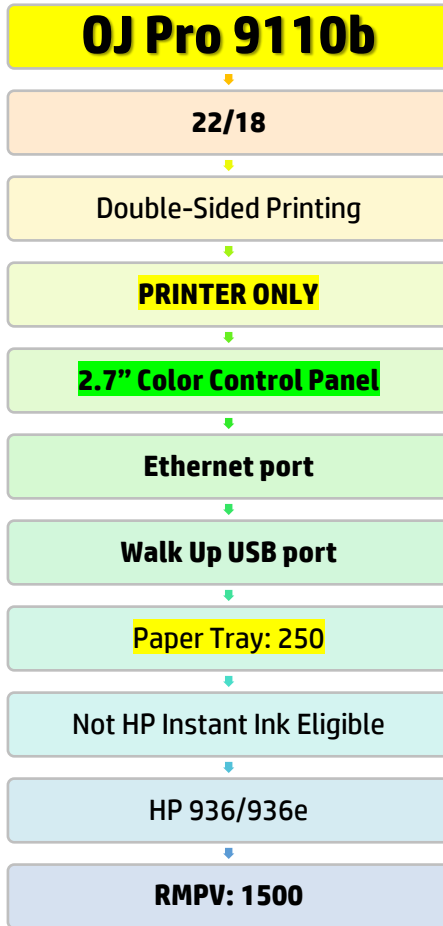


7955e

- **15/10**
- Double-Sided Printing
- **Two sided photo printing**
- Single Single Sided Copying/Scanning
- **ADF 35 pages/up to 8.5 x 14 inches**
- **2.7" Control Panel**
- Paper Tray: 125
- **Photo Paper Tray: 4x6, 5x7, 4x12**
- **Panoramic and Square Photos**
- Photo Paper Tray: 10-4x6 sheets
- HP Instant Ink: 6 months
- HP 64/64XL
- **RMPV: 300**

USB A to B 2.0 cable not included

HP OFFICJET PRO PRINTER STEP UP GUIDE



USB A to B 2.0 cable not included

HP OFFICEJET PRO AIO PRINTER STEP UP GUIDE



8015e

- **18/10**
- Print, Copy, Scan
- **Mobile Fax**
- Double-Sided Printing
- Single Single Sided Copying/Scanning
- ADF: 35 pages up to 8.5 x 14 inches MAX
- **2.2" B/W Control Panel**
- Paper Tray: 225
- **No Ethernet Port**
- **ADF/Printing: 8.5 x 14 inches MAX**
- HP Instant Ink: 6 months
- HP 910/910XL
- **RMPV: 800**



8135e

- **20/10**
- **Print, Copy, Scan & Fax**
- Double-Sided Printing
- Single Single Sided Copying/Scanning
- ADF: 35 pages up to 8.5 x 14 inches
- **2.7" Color Touchscreen Control Panel**
- Multi Buttons
- Paper Tray: 225 up to 8.5 x 14 inches MAX
- **Ethernet port**
- HP Instant Ink: 3 months
- **HP 923/923e**
- **RMPV: 800**



8139e

- **20/10**
- Double-Sided
- Single Single Sided Copying/Scanning
- ADF: 35 pages up to 8.5 x 14 inches
- **2.7" Touchscreen Control Panel**
- **Front USB Host Port for USB Flash Drive**
- Paper Tray: 225 up to 8.5 x 14 inches MAX
- **HP Instant Ink: 12 months**
- **HP 923/923e**
- **RMPV: 800**



9125e

- **22/18**
- Double-Sided printing
- **Double sided Copying/Scanning**
- ADF 35 pages up to 8.5 x 14 inches
- 2.7" Touchscreen Control Panel
- Front USB Host Port for USB Flash Drive
- **Paper Tray: 250 up to 8.5 x 14 inches MAX**
- HP Instant Ink: 3 months
- HP 936/936e
- **RMPV: 1500**



9135e

- **25/20**
- Double-Sided Printing
- **Double Sided Single Pass Copying/Scanning**
- ADF 35 pages/up to 8.5 x 14 inches
- 2.7" Touchscreen Control Panel
- **Front USB Host Port for USB Flash Drive**
- **2 Paper trays: 250/250 up to 8.5 x 14 inches MAX**
- HP Instant Ink: 3 months
- **HP 936/936e**
- **RMPV: 2000**

USB A to B 2.0 cable not included

HP OFFICEJET PRO AIO WIDE FORMAT PRINTER GUIDE



OJ Pro 9730e

22/18

Double-Sided Printing

Double Sided Single
Pass Copying/Scanning

ADF Scanner/Copier up
to 8.5 x 14 inches

ADF 35 pages

4.3" Control Panel

2 Paper trays
250/250

Flatbed up to 11 x 17

Ethernet port

Printing: 11 x 17
inches MAX

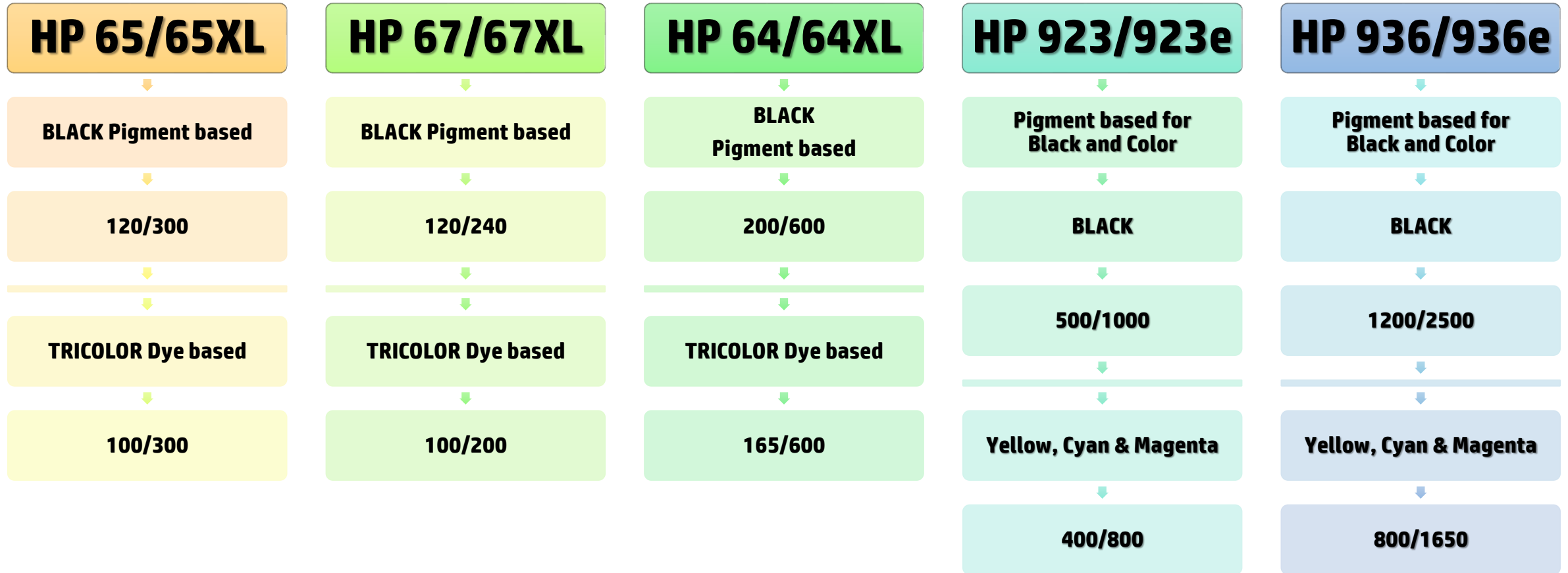
HP Instant Ink:
3 months

HP 936/936e

RMPV: 1500

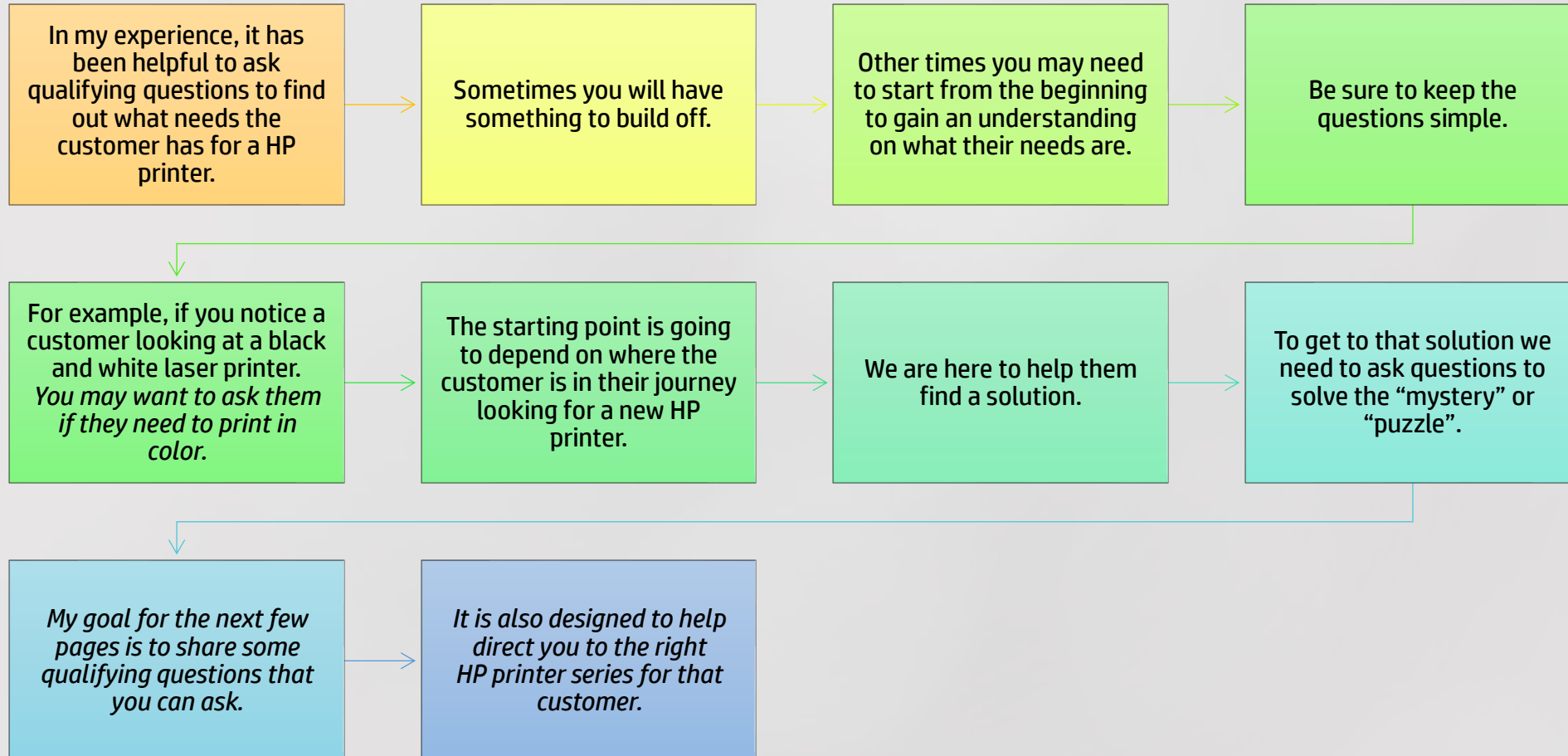
USB A to B 2.0 cable not included

HP INK CARTRIDGE STEP UP GUIDE



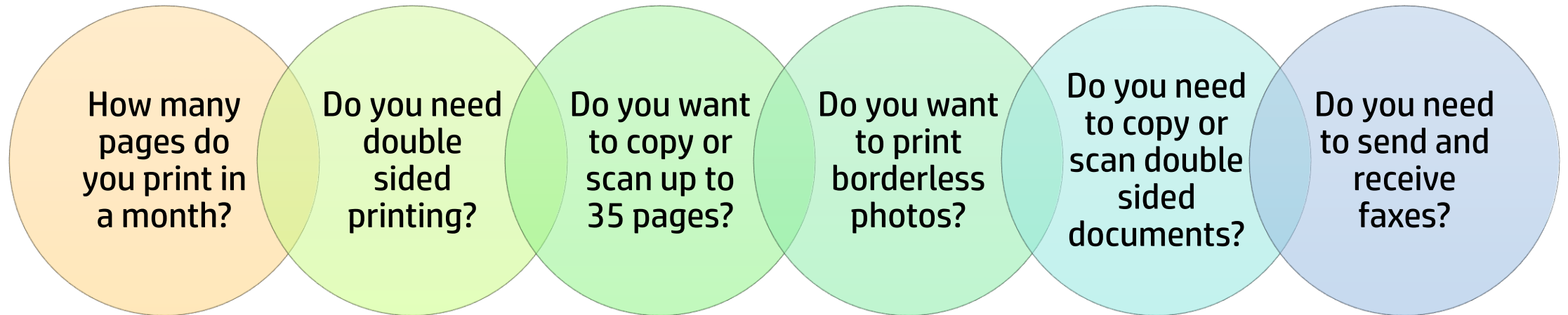
Regular/High Yield Page Yield

Qualifying Questions

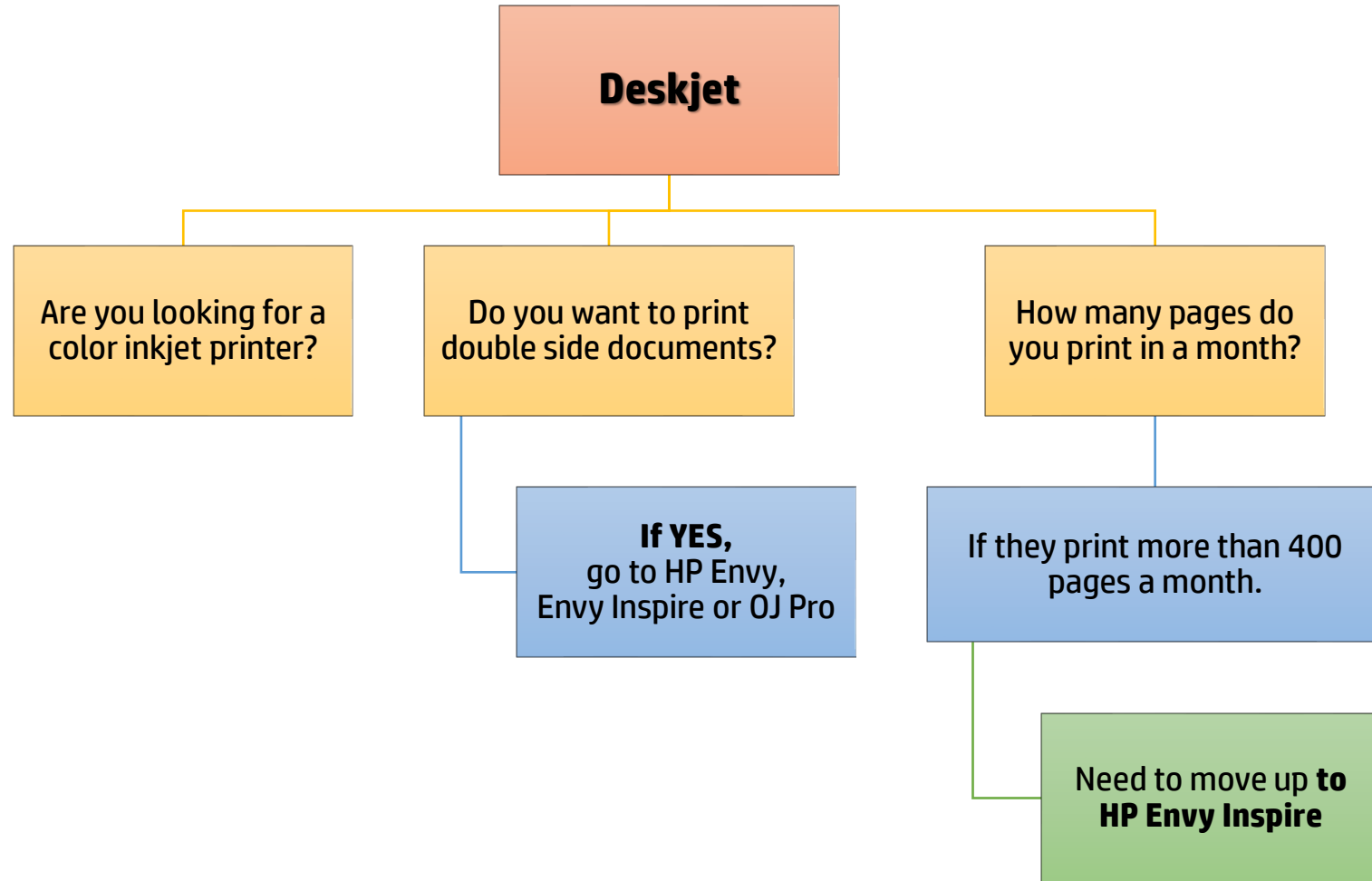


Find the Perfect HP Printer: Key Questions to Guide Your Choice

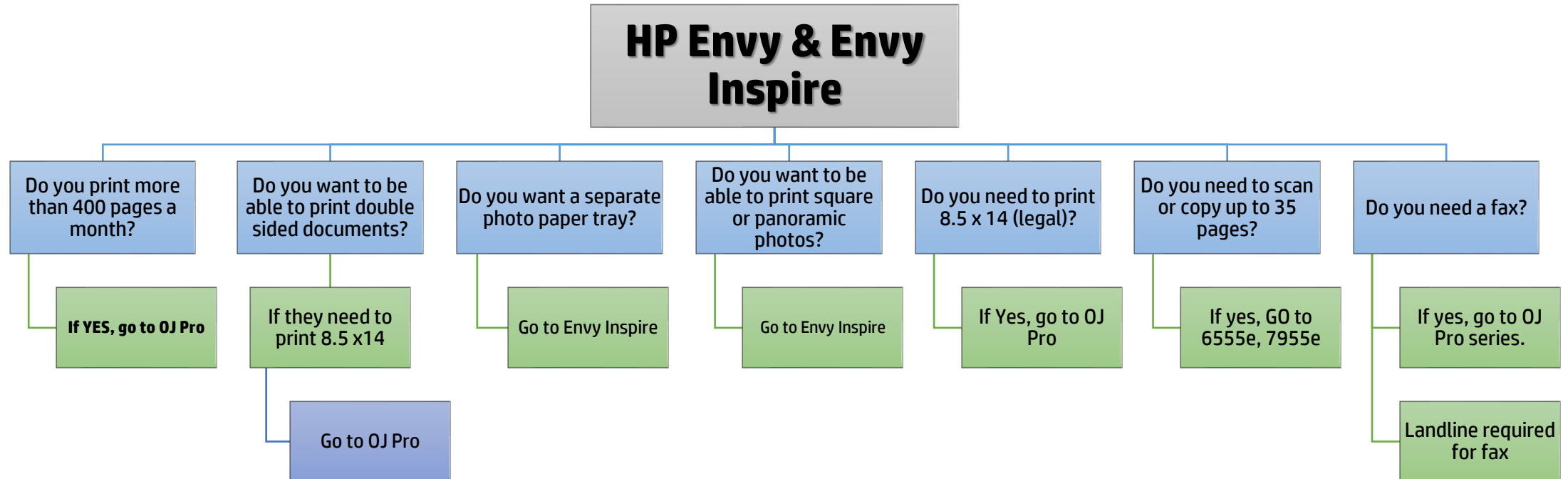
**By asking insightful questions, you can uncover your customer's needs
and guide them toward the perfect solution.**



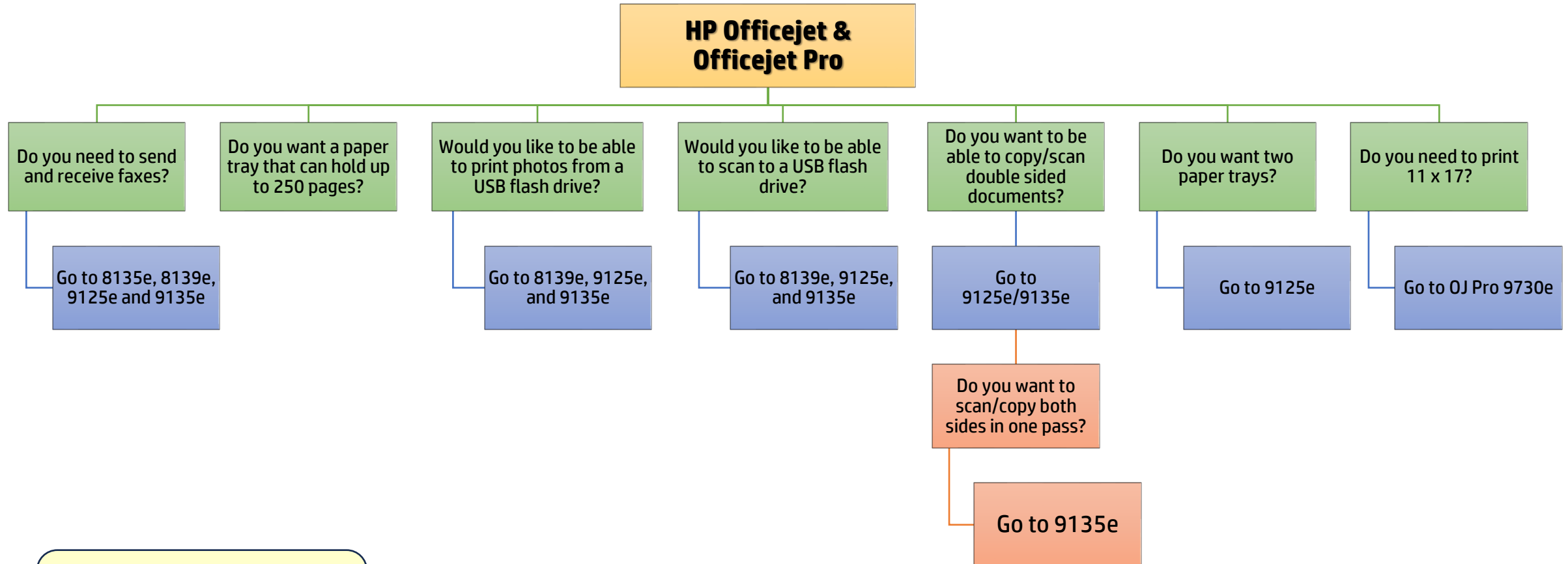
HP DESKJET PRINTER QUALIFYING QUESTIONS



HP ENVY & ENVY INSPIRE PRINTER QUALIFYING QUESTIONS



HP OFFICEJET & OFFICEJET PRO PRINTER QUALIFYING QUESTIONS



Friendly reminder, that the HP OfficeJet Pro 9110b printer is available for printing. It is not an All in One.

PRO TIPS

Keep your questions simple

Use what your customer says

- They mentioned that they to be able to print double sided
- They mentioned that they wanted two paper trays
- With this info, you can say based on what you told me I would recommend

Ask clarifying questions

- Give context to the question you are asking
- For example, do you want to be able to scan or copy several pages?
- **Adding context:** This will allow me to find the perfect printer for you