

Pro Tip

HP Inkjet Printer Step Up Guide UPDATED



9/24/24

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Cheri's Motes

- Here is the updated Step-Up Guide for HP Inkjet printers.
- It includes a quick overview of the inkjet printer lineup, as well as an updated ink cartridge guide specifying whether the ink is pigment- or dye-based.
- I've also refreshed the Qualifying Questions and organized them by series for easier reading.

Quick Overview

HP Deskjet

No automatic doublesided printing (manual flip required)

Single-sided copying & scanning

Prints up to 8.5 x 14 inches (legal size)

No borderless printing

HP Envy

Automatic double-sided printing

Single-sided copying & scanning

Prints up to 8.5 x 11 inches

Borderless printing up to 8.5 x 11 inches

HP Envy Inspire

Automatic double-sided printing

Single-sided copying & scanning

Prints up to 8.5 x 11 inches

Borderless printing up to 8.5 x 11 inches

Only HP printers with a separate photo tray

HP Officejet 8015e

Automatic double-sided printing

Single-sided copying & scanning

Prints up to 8.5 x 14 inches (legal size)

Borderless printing up to 8.5 x 11 inches

Mobile Fax

HP OfficeJet Pro

Automatic double-sided printing

Single-sided copying & scanning: 8135e & 8139e

Double-sided copying & scanning with HP OJ Pro 9125e & 9135e

Prints up to 8.5 x 14 inches (legal size)

Borderless printing up to 8.5 x 11 inches

LANDLINE FAX: send and receive faxes

PRINTING ONLY: HP OfficeJet Pro 9110b

HP Officejet 9730e

Automatic double-sided printing

Double-sided copying & scanning

Prints up to 11 x 17 inches (tabloid)

Flatbed: up to 11 x 17 inches

ADF: up to 8.5 x 14 inches

Borderless printing up to 11 x 17 inches

Mobile Fax:No Landline Fax

HP DESKJET PRINTER STEP UP GUIDE



2855e

- 7.5/5.5
- Print, Copy, Scan
- Single Sided Printing/Copying/Scanning
- Flatbed Scanner/Copier
- Multi Buttons
- Paper Tray: 60
- HP Instant Ink: 3 months
- HP 67/67XL
- RMPV: 100



- 8.5/5.5
- Single Sided Printing/Copying/Scanning
- ADF: 35 pages
- Multi Buttons
- Paper Tray: 60
- HP Instant Ink: 3 months
- HP 67/67XL
- RMPV: 300

HP ENVY PRINTER STEP UP GUIDE



6155e

- <mark>10/7</mark>
- Print, Copy, Scan & Mobile Fax
- Double-Sided Printing
- 2.4 inch touchscreen control panel
- Single Sided Copying/Scanning
- Flatbed Scanner/Copier
- Paper Tray: 100
- Flatbed/Printing: 8.5 x 11 inches Max
- HP Instant Ink: 3 months
- HP 68/68e
- No HP 68e tricolor
- RMPV: 100



- 10/7
- Print, Copy, Scan & Mobile Fax
- Double-Sided Printing
- 2.4 inch touchscreen control panel
- Single Sided Copying/Scanning
- ADF: 35 pages
- Flatbed Scanner/Copier
- Paper Tray: 100
- Flatbed/Printing: 8.5 x 11 inches Max
- HP Instant Ink: 3 months
- HP 68/68e
- No HP 68e tricolor
- RMPV: 100

HP 68e Tricolor Info

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There is no HP 68e tricolor cartridge available, as the printer's design does not have space to accommodate it.

Also, HP found that customers are printing more text.

HP ENVY INSPIRE PRINTER STEP UP GUIDE



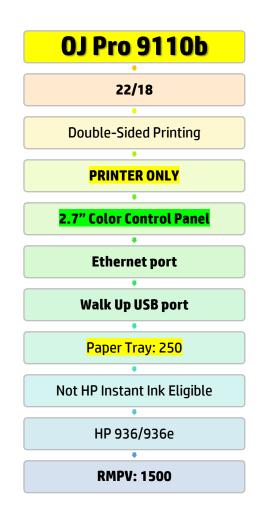
7255e

- ·15/10
- Double-Sided Printing
- Two sided photo printing
- •Single Single Sided Copying/Scanning
- •Flatbed Scanner/Copier
- 2.7" Control Panel
- Paper Tray: 125
- Photo Paper Tray: 4x6, 5x7, 4x12
- Panoramic and Square Photos
- Photo Paper Tray: 10-4x6 sheets
- •HP Instant Ink: 6 months
- HP 64/64XL
- •RMPV: 300



- •15/10
- Double-Sided Printing
- Two sided photo printing
- Single Single Sided Copying/Scanning
- ADF 35 pages/up to 8.5 x 14 inches
- •2.7" Control Panel
- •Paper Tray: 125
- •Photo Paper Tray: 4x6, 5x7, 4x12
- Panoramic and Square Photos
- Photo Paper Tray: 10-4x6 sheets
- •HP Instant Ink: 6 months
- •HP 64/64XL
- •RMPV: 300

HP OFFICJET PRO PRINTER STEP UP GUIDE





HP OFFICEJET PRO AIO PRINTER STEP UP GUIDE



8015e

- 18/10
- Print, Copy, Scan
- Mobile Fax
- Double-Sided Printing
- Single Single Sided Copying/Scanning
- ADF: 35 pages up to 8.5 x 14 inches MAX
- 2.2" B/W Control Panel
- Paper Tray: 225
- No Ethernet Port
- ADF/Printing: 8.5 x 14 inches MAX
- HP Instant Ink: 6 months
- HP 910/910XL
- RMPV: 800



8135e

- 20/10
- Print, Copy, Scan & Fax
- Double-Sided Printing
- Single Single Sided Copying/Scanning
- ADF: 35 pages up to 8.5 x 14 inches
- 2.7" Color Touchscreen Control Panel
- Multi Buttons
- Paper Tray: 225 up to 8.5 x 14 inches MAX
- Ethernet port
- . HP Instant Ink: 3 months
- HP 923/92
- RMPV: 800



8139e

- 20/10
- Double-Sided
- Single Single Sided Copying/Scanning
- ADF: 35 pages up to 8.5 x 14 inches
- 2.7" Touchscreen Control Panel
- Front USB Host Port for USB Flash Drive
- Paper Tray: 225 up to 8.5 x 14 inches MAX
- HP Instant Ink: 12 months
- HP 923/923e
- RMPV: 800



9125e

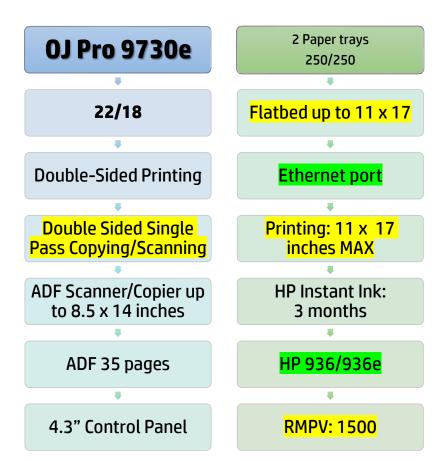
- <mark>22/18</mark>
- Double-Sided printing
- Double sided Copying/Scanning
- ADF 35 pages up to 8.5 x 14 inches
 2.7" Touchscreen Control Panel
- Front USB Host Port for USB Flash Drive
- Paper Tray: 250 up to 8.5 x 14 inches MAX
- HP Instant Ink: 3 months
- HP 936/936e
 RMPV: 1500



- · 25/20
- Double-Sided Printing
- Double Sided Single Pass Copying/Scanning
- ADF 35 pages/up to 8.5 x 14 inches
- 2.7" Touchscreen Control Panel
- Front USB Host Port for USB Flash Drive
- 2 Paper trays: 250/250 up to 8.5 x 14 inches MAX
- . HP Instant Ink: 3 months
- HP 936/936e
- RMPV: 2000

HP OFFICEJET PRO AIO WIDE FORMAT PRINTER GUIDE





HP INK CARTRIDGE STEP UP GUIDE

HP 64/64XL HP 923/923e HP 936/936e HP 65/65XL HP 67/67XL BLACK Pigment based for **Pigment based for BLACK Pigment based BLACK Pigment based Black and Color Black and Color Pigment based** 120/300 120/240 200/600 **BLACK BLACK** 500/1000 1200/2500 TRICOLOR Dye based TRICOLOR Dye based TRICOLOR Dye based 100/300 100/200 165/600 Yellow, Cyan & Magenta Yellow, Cyan & Magenta 400/800 800/1650

Qualifying Questions

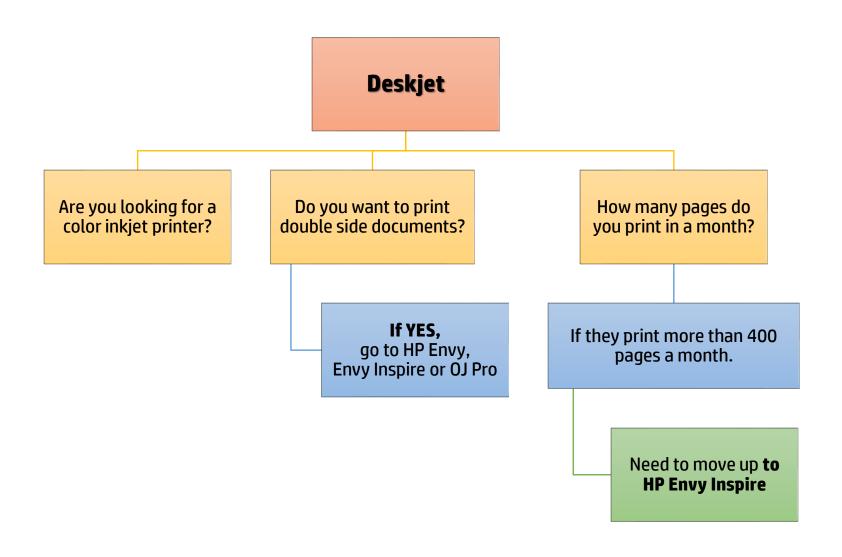


Find the Perfect HP Printer: Key Questions to Guide Your Choice

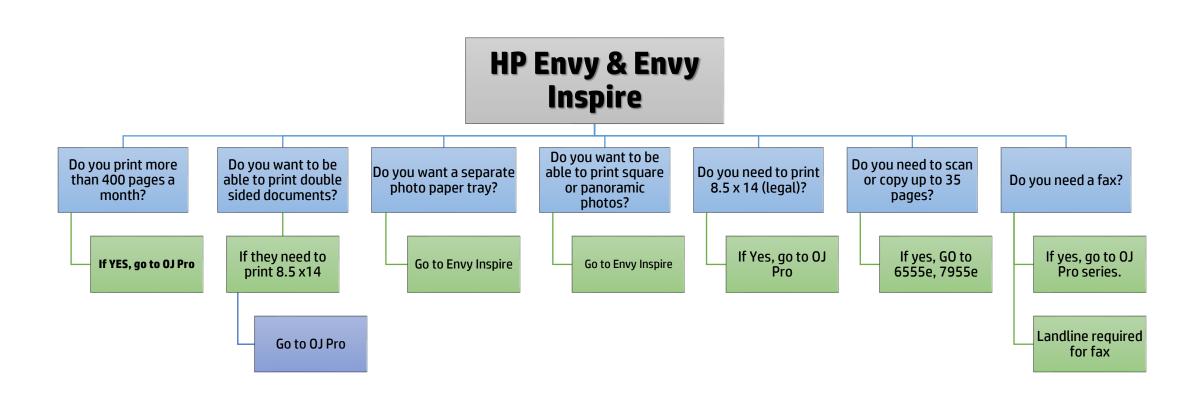
By asking insightful questions, you can uncover your customer's needs and guide them toward the perfect solution.

Do you need How many Do you need Do you want Do you want Do you need to copy or double to send and pages do to copy or to print scan double sided borderless you print in scan up to receive sided a month? 35 pages? faxes? printing? photos? documents?

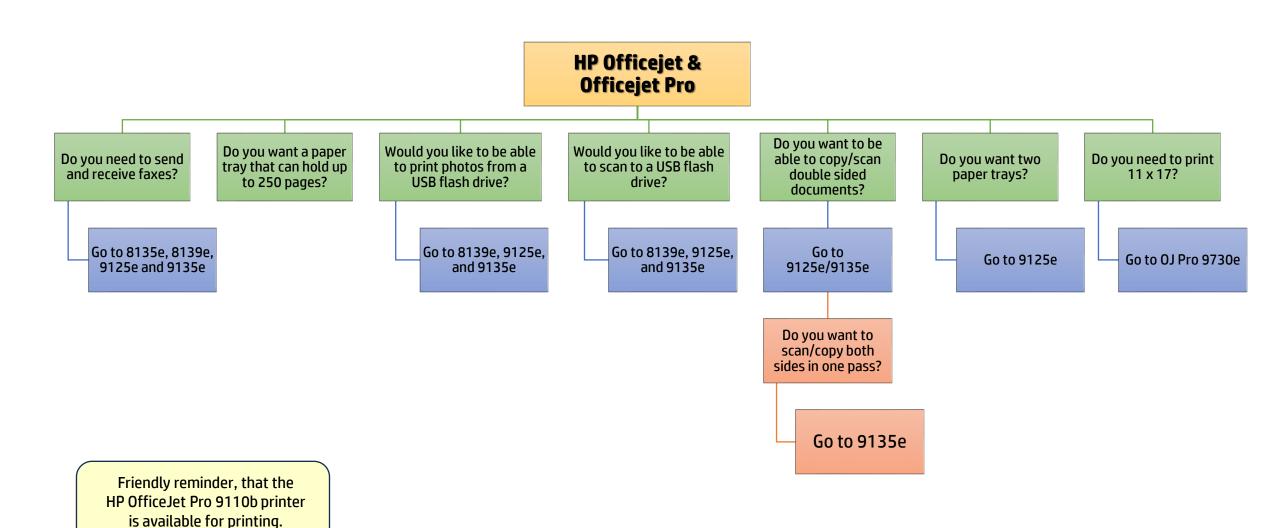
HP DESKJET PRINTER QUALIFYING QUESTIONS



HP ENVY & ENVY INSPIRE PRINTER QUALIFYING QUESTIONS



HP OFFICEJET & OFFICEJET PRO PRINTER QUALIFYING QUESTIONS



It is not an All in One.

PRO TIPS

Keep your questions simple

Use what your customer says

- They mentioned that they to be able to print double sided
- They mentioned that they wanted two paper trays
- With this info, you can say based on what you told me I would recommend

Ask clarifying questions

- Give context to the question you are asking
- For example, do you want to be able to scan or copy several pages?
- Adding context: This will allow me to find the perfect printer for you