

Pro Tip: Single Cartridge Mode

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Cheri's Motes



 This week, we will explore an essential feature in select HP printers known as Single Cartridge Mode. It's a handy feature for uninterrupted printing during emergencies. We'll cover its functionality, how to exit the mode, and supported models.

What is Single Cartridge Mode?

- Definition: Single Cartridge Mode allows the printer to operate with only one cartridge installed (black or color).
- This method works with select two cartridge HP printers.
- Purpose:
 - Ensures uninterrupted printing if one cartridge runs out.
 - Ideal for emergencies or when replacement cartridges are unavailable.

How Single Cartridge Mode Works

- The customer can take out either the black or tricolor ink cartridge that is empty.
- When an HP printer detects that only one cartridge is installed, it automatically enters Single Cartridge Mode.
- The printer then adjusts its printing process to compensate for the missing color or black cartridge, allowing for continued functionality with limited output options.
- The printer uses only the installed cartridge for printing.
- Printing quality may vary depending on the type of cartridge:
 - Black-only cartridge: Prints in grayscale.
 - Color-only cartridge: Prints in a mix of available colors.

How to Exit Single Cartridge Mode



To restore full functionality, the user would need to install both a black and a color cartridge.



Once both cartridges are installed, the printer will automatically detect them and exit Single Cartridge Mode.

Which HP printers can do single cartridge mode?

HP DeskJet Series

Models like the DeskJet 2600, 2700, 3700, and 4200.

HP Envy/Envy Inspire Series

- Models like the 6155e and 6555e
- 7255e and 7955e

HP OfficeJet Models with Two Cartridges:

- HP OfficeJet 3830 Series
- HP OfficeJet 5255 / 5258
- HP OfficeJet 4650 Series
- HP OfficeJet 5200 Series
- HP OfficeJet 5700 Series
- HP Officejet 200/250