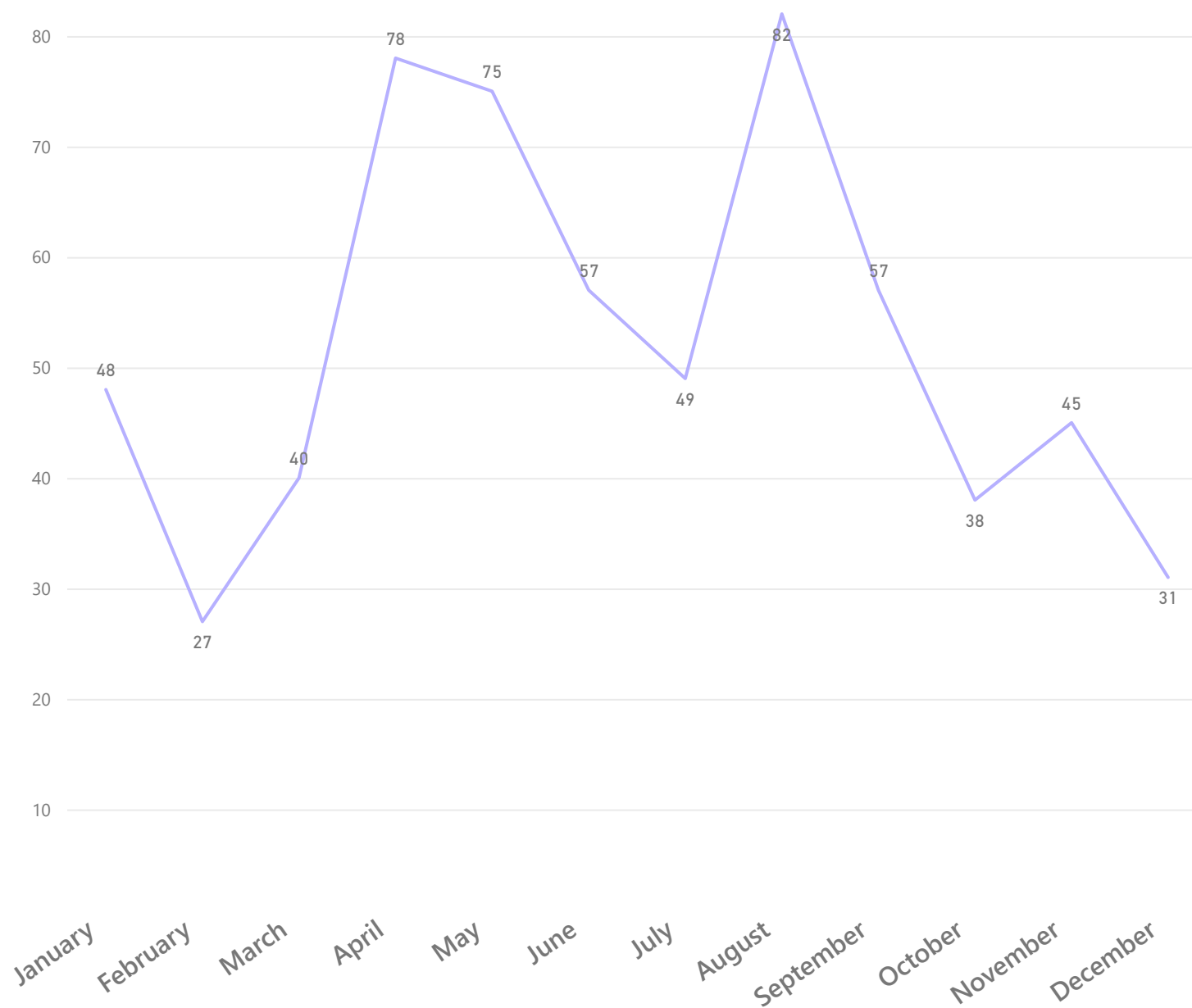


Count of Ticket No by Month



At 82, August had the highest Count of Ticket No and was 203.70% higher than February, which had the lowest Count of Ticket No at 27.

August accounted for 13.08% of Count of Ticket No.

Across all 12 Month, Count of Ticket No ranged from 27 to 82.

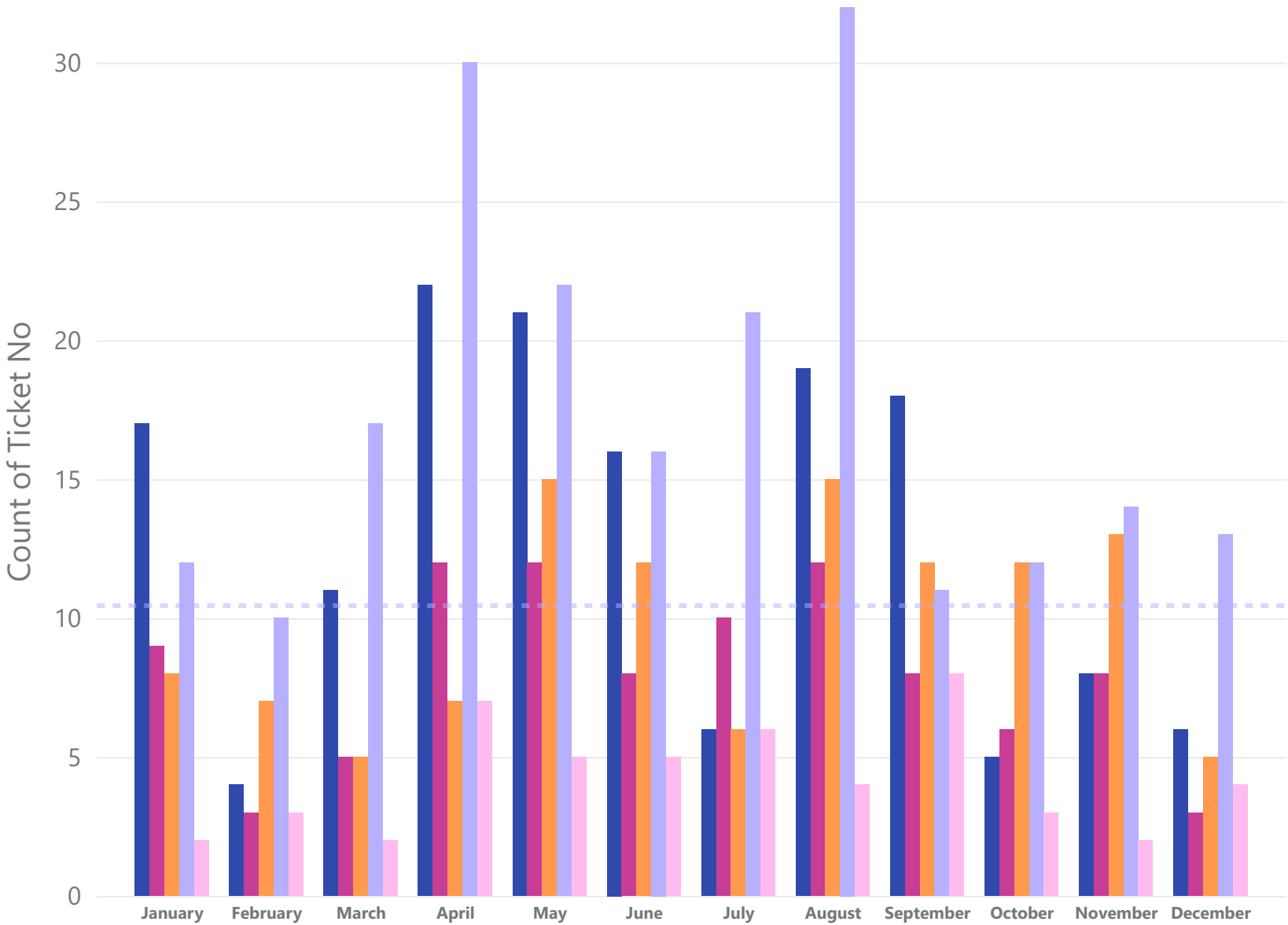
The visualizations are built for an organization that resolves tickets. The ticket are divided into categories and subcategories. The following aspects are visualized:

- . The month that recorded the highest tickets.
- . The category that had the most tickets.
- . The subcategory that had the most tickets.
- . Geographical distribution of the tickets raised.
- . The resolution time of tickets.
- . KPI for the number of tickets resolved.
- . Customer ratings.



Count of Ticket No by Month and Category

Category ● Cyber Consultation ● Cyber Security Breach ● Data Leak ● Data Privacy ● Security Gap

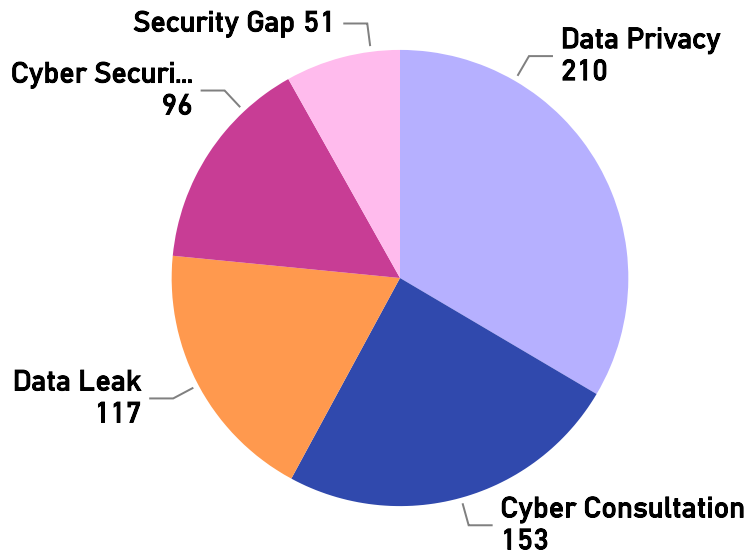


Month with Maximum Tickets and Subcategory

August
Month

Data Privacy
Category

Ticketcount by Category



Ticketcount and Median of Target by Outcome



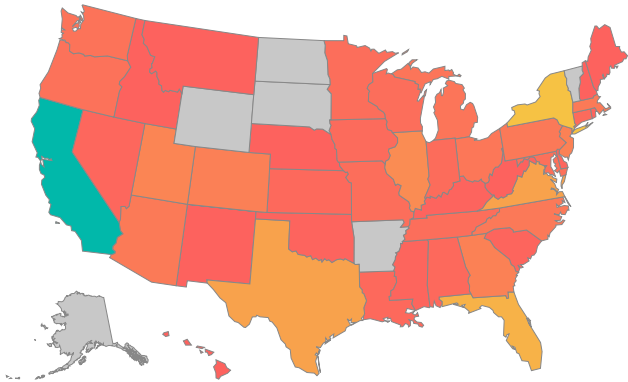
The goal was to resolve atleast 500 tickets out of 627 tickets. Few factors that may affect performance are:

- Employees who are handling tickets.
- Does the organization have resources to resolve data privacy issues.

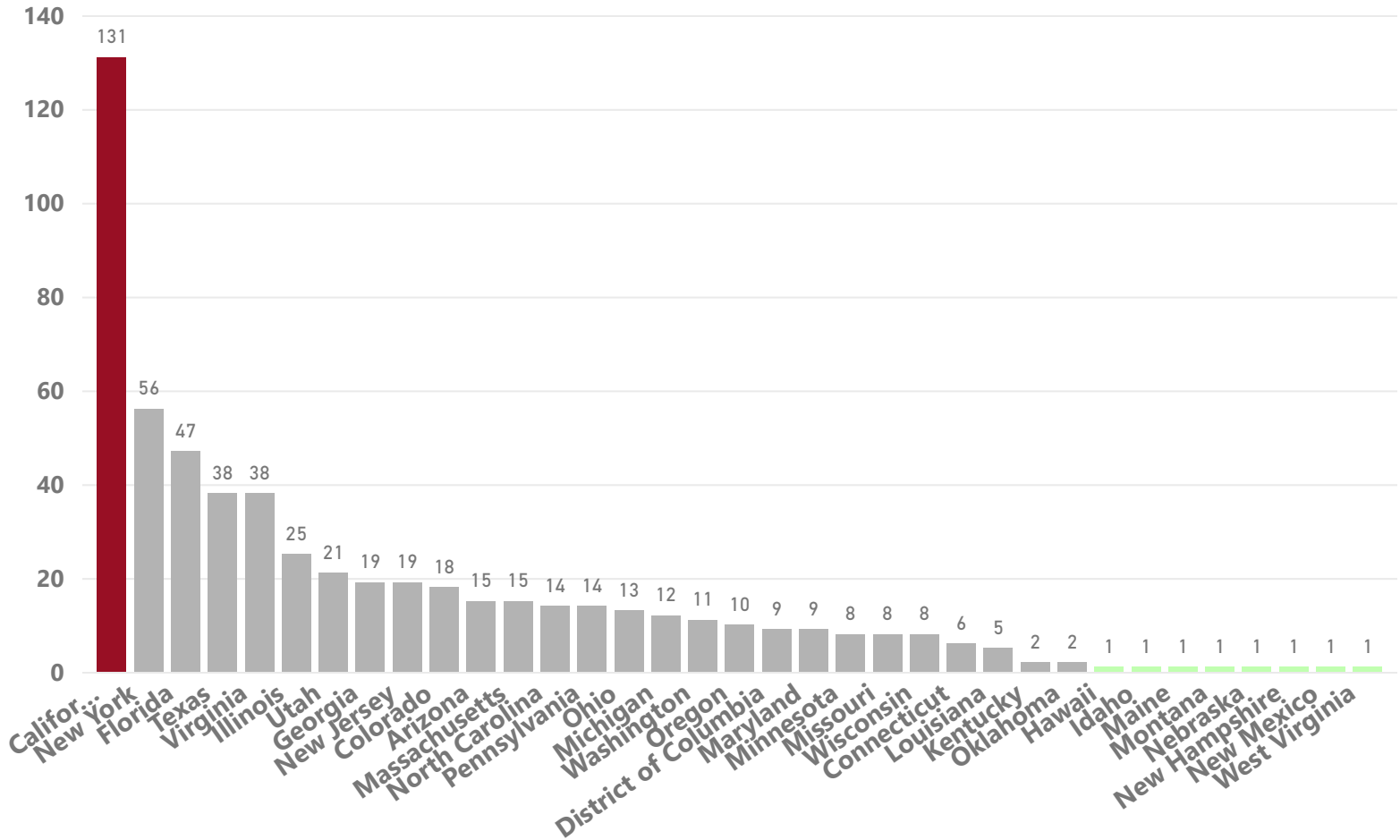
California
131
Ticketcount
Idaho
1
Ticketcount
Maine
1
Ticketcount

Ticketcount

by State

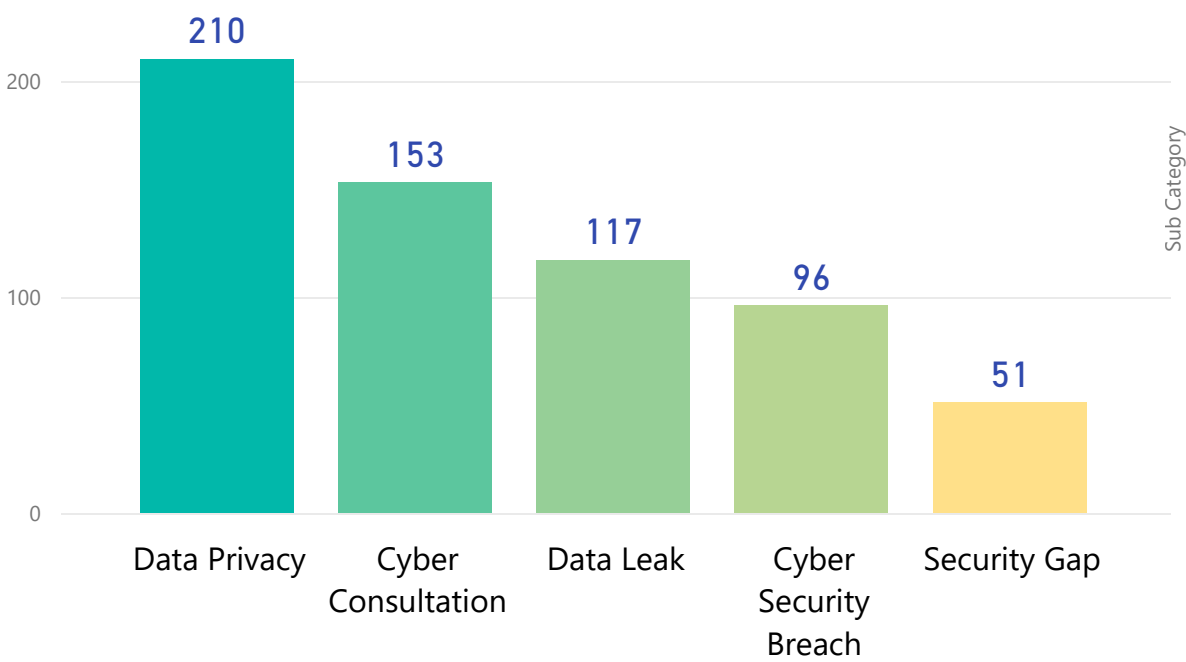


Count of Ticket No by State

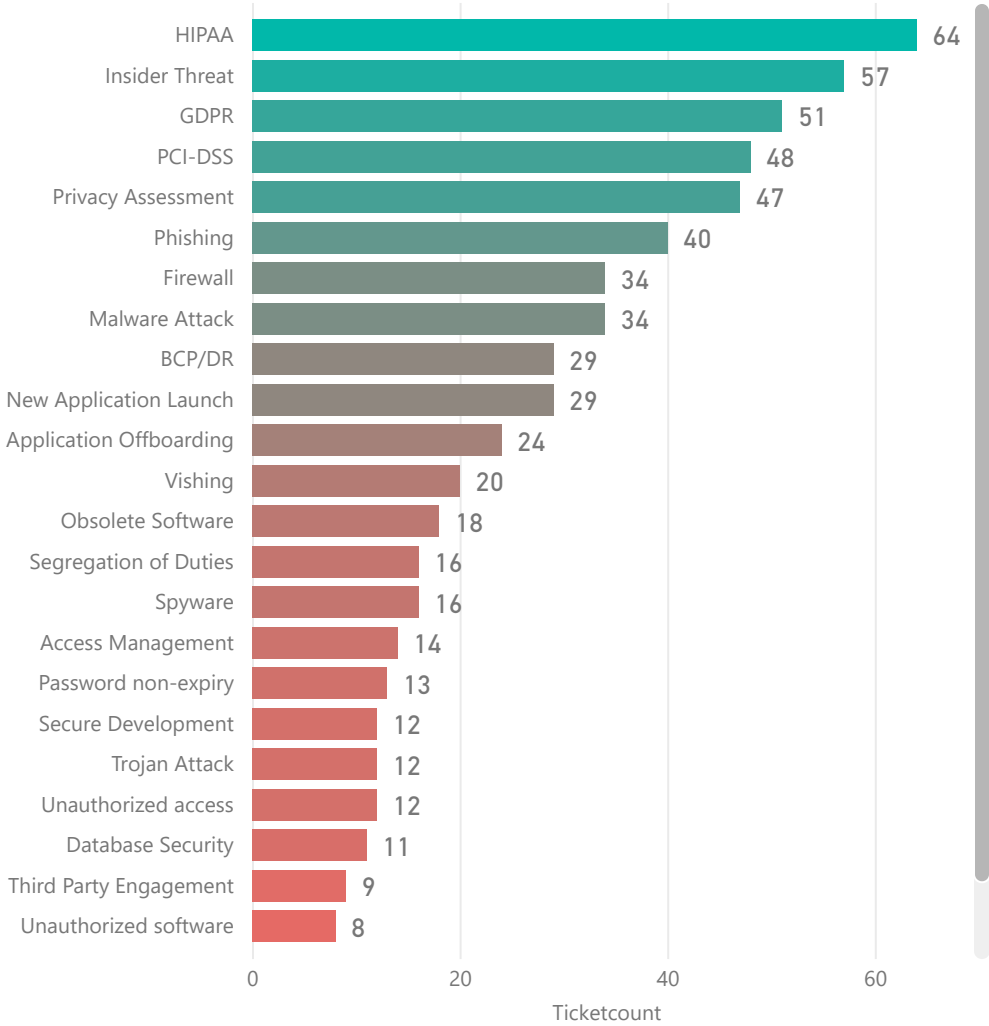




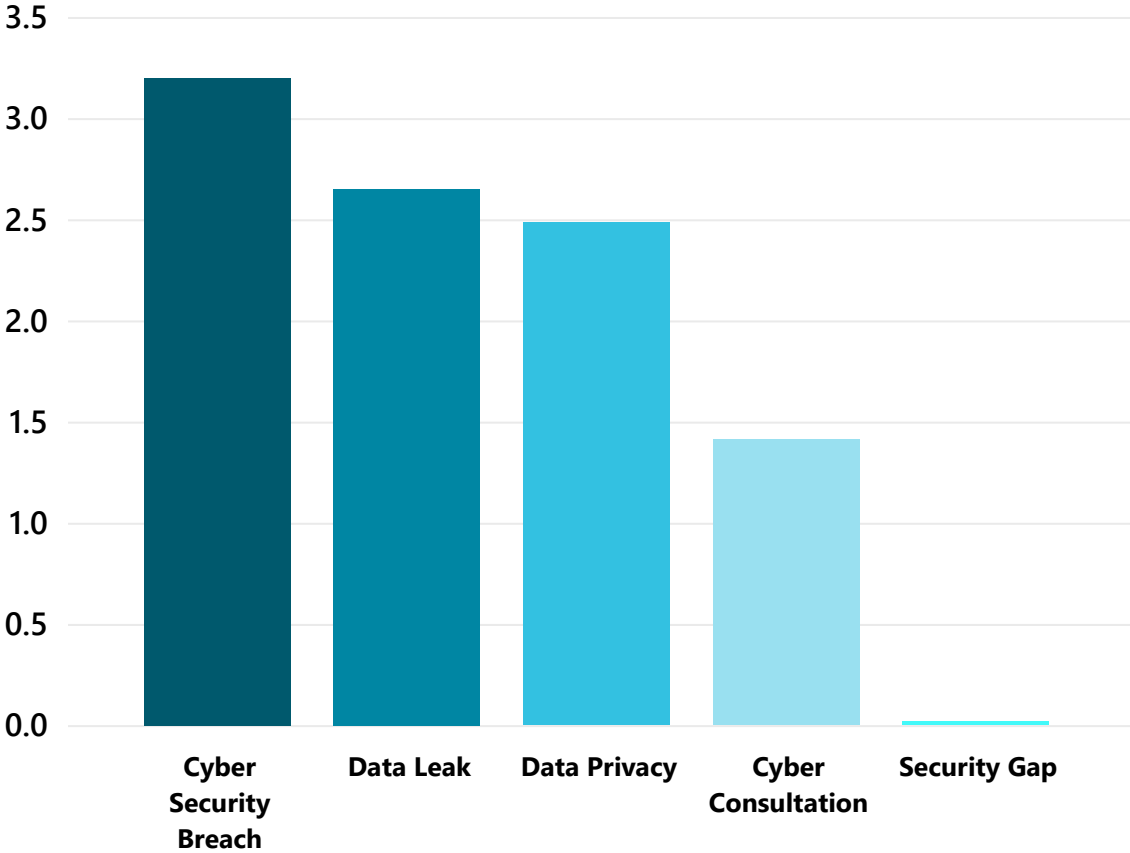
Ticketcount by Category



Ticketcount by Sub Category



Average of RespTime by Category(Days)



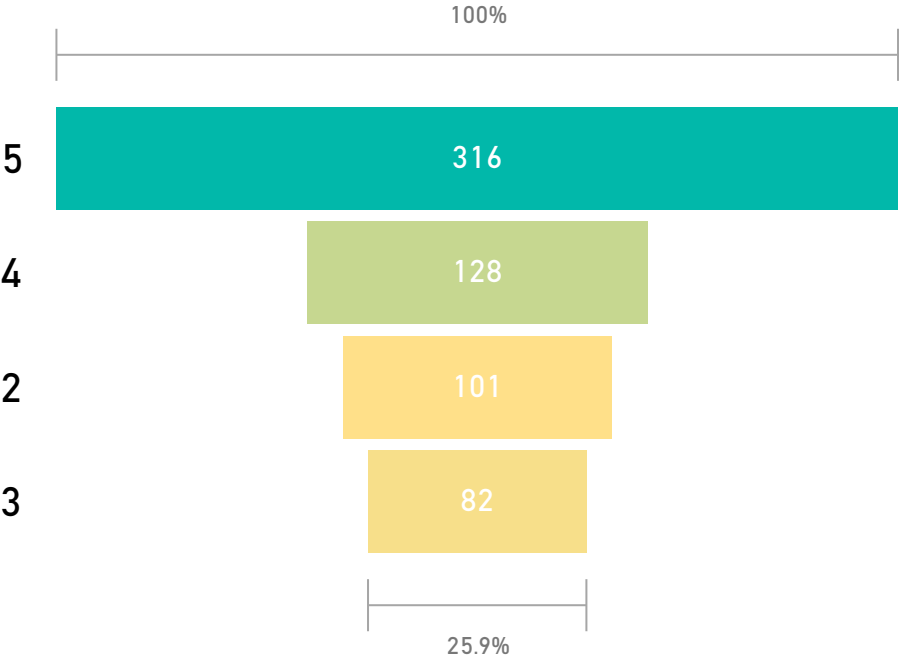
2.16

Average of RespTime

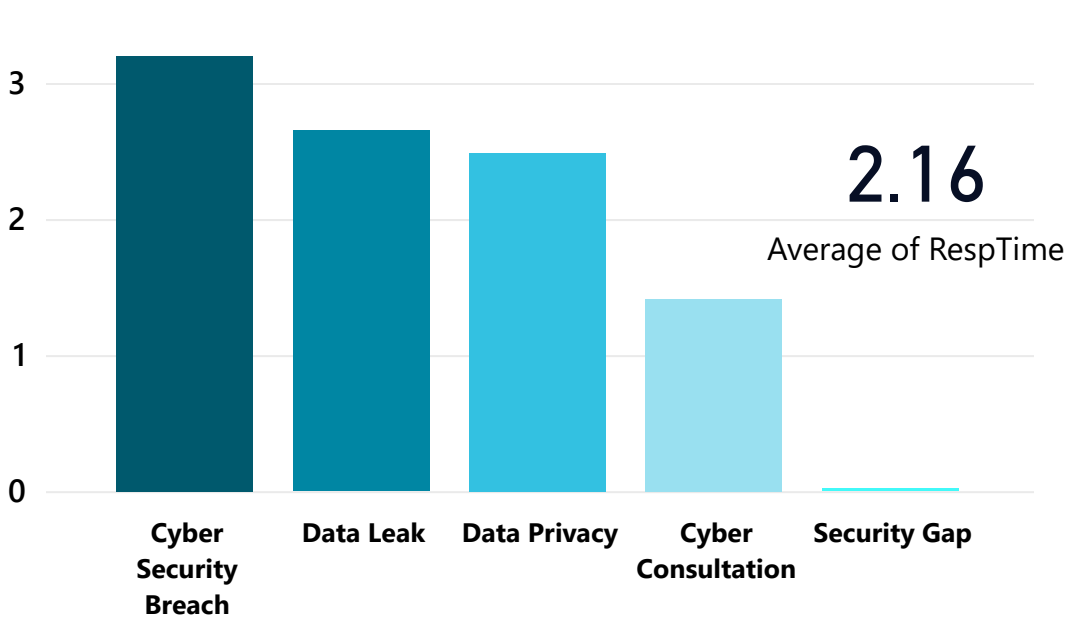
Count of AvgCompletionTime by Category (Months)



Ratings by Customer



Average of RespTime by Category(Days)



Ticketcount and Median of Target by Outcome

