

Refund & Cancellation Policy

Last updated: 27 January 2026

This Refund & Cancellation Policy applies to all services offered by Chess Architects Academy.

1. Trial Classes

If a trial class is offered, any applicable fee and refund terms will be communicated in advance.

2. Refund Eligibility

- Fees once paid are generally **non-refundable**.
- Refunds may be considered only if:
- The Academy cancels a batch and cannot provide a suitable alternative, or
- A refund is explicitly agreed in writing prior to payment.

3. Missed Classes

- Missed classes by the student are not eligible for refunds.
- Make-up classes may be offered at our discretion, subject to availability.

4. Subscription or Monthly Batches

- Cancellations must be communicated before the start of a new billing cycle.
- No partial refunds for ongoing months or partially attended batches.

5. Payment Processing

Refunds, if approved, will be processed via the original payment method and may take 7–14 business days depending on the payment provider.

6. Time Zone & Technical Issues

No refunds will be issued for missed classes due to incorrect time zone conversion, internet issues on the student's side, or device problems.

7. Policy Updates

We reserve the right to update this policy at any time. The latest version will be available on our website.

8. Contact

For refund-related questions, contact us via the details provided on our website.

This document is provided for general informational purposes and does not constitute legal advice.