

PureDrop Installation, Maintenance & Support Guide

This report serves as a quick guide to help you with the installation, routine maintenance, and access to customer support for your PureDrop filter system.

Installation Guidance:

- **PureDrop Advanced Under-Sink Filtration System:**
 - Features easy DIY installation with clear, step-by-step instructions and all necessary hardware included. No professional plumber required for most installations.
 - Replacement: Turn off the water supply, depressurize (if applicable), twist out the old cartridge, twist in the new one until secure, and slowly turn water back on to flush. Refer to your user manual for exact steps.
- **PureDrop Whole-Home Water Filtration System:**
 - Professional installation by a certified plumber is highly recommended for optimal performance and warranty validity.
 - Replacement: While pre-filters can be DIY replaced, we recommend consulting your manual or a professional for main media replacement.
- **PureDrop Countertop Pitcher Filter:**
 - Designed for easy DIY installation and immediate use.
 - Replacement: Remove the old filter, rinse the new filter under cold tap water for 15 seconds, insert firmly into the reservoir, fill the pitcher, and discard the first two pitchers of filtered water. Reset the filter indicator.

General Filter Replacement & Maintenance:

- **When to Replace:** Replace filters according to the product's specified guidelines or if you notice signs of clogging like reduced flow rate or return of unpleasant tastes/odors.
- **How to Replace:** Specific, easy-to-follow instructions are provided with each PureDrop filter replacement cartridge. Most PureDrop filters feature a simple twist-and-lock mechanism for tool-free and mess-free replacement.
- **Flushing New Filters:** If your new filter has black particles in the water, this is usually harmless carbon dust. Simply flush the filter with water for 5-10 minutes (or as per instructions) until the water runs clear before consuming.
- **Disposal:** Most PureDrop filter cartridges are made of recyclable plastics and carbon media. Please check with your local recycling facility for specific guidelines on proper disposal in your area.

Customer Support:

- **Contact Us:** You can reach our PureDrop Customer Support team by typing 'Talk to a Representative' in the chat, or by calling us at [Your Support Phone Number Here], or emailing us at [Your Support Email Here].
- **Support Hours:** Our support hours are [e.g., Monday-Friday, 9 AM - 6 PM IST].
- **Warranty:** All PureDrop Filters come with a comprehensive warranty. Typically, our systems have a 1-year limited warranty, and filter cartridges have a 30-day satisfaction guarantee. Please refer to your product's specific warranty card or our website for full details.