Marc chambers

Software Test Engineer

Charlotte, NC - Email me on Indeed: <u>indeed.com/r/Marc-chambers/92bae0f27e04208c</u>

- Software Tester with experience in full Project/QA Life cycle (SDLC)
- Test plan, test scenarios and test case creation; test script execution
- Able to work in multi-platform environments; experience in manual and exposure to automated testing
- Exposure to database testing with SQL commands
- Experience working in highly regulated environments, such as Banking and Capital Markets
- Troubleshooting computer and network connectivity issues
- Active Directory account and permission management
- Tier 2 support for desktops, laptops, server connectivity, and UNIX and CICS based mainframe systems
- Computer and software installation and configuration, and related hardware
- Remote user connectivity issues using VPN and Citrix

Willing to relocate: Anywhere

WORK EXPERIENCE

Software Test Engineer

CAPGEMINI - June 2011 to March 2015

Clients: Citibank, Morgan Stanley, Bank of America

- Tested additions and changes in Optima and Oracle production environment
- Created test cases from BRD's
- Executed tests
- Query and check data in SQL
- Defect logging and tracking
- Tested fixed defects
- End to end testing
- Functional testing
- Back end testing
- Ad Hoc testing
- Tested research article program in order to verify new requirements
- Check XML files for errors
- Create and verify email alerts
- Tested mortgage foreclosure compensation program
- Test Coordinator leading a team of three
- Developed test plan and test scripts
- Verified results in SQL database
- Managed defect log in SharePoint
- Exposure to Unix
- Exposure to Business Analysis

CONTRACT POSITIONS

Summary of Responsibilities:
- Reviewed issues to prioritize issue severity
- Installed and configured computers and related hardware

• Handled computer troubleshooting and moves/adds/changes
• Installed images using Altiris, saving the company time and money
• Tested and managed printer configuration and locations for database upgrade

SAP Help Desk Agent
TXU ENERGY   -   Irving, TX   -   January 2010 to April 2011

PC Technician
BEACONMEDAES   -   Charlotte, NC   -   February 2008 to December 2008

PC Technician
NOVANT HEALTHCARE   -   Charlotte, NC   -   August 2007 to February 2008

Helpdesk Analyst
COCA-COLA CONSOLIDATED   -   Charlotte, NC   -   May 2007 to July 2007

PERMANENT POSITIONS

Help Desk Analyst
WELLPOINT   -   Milwaukee, WI   -   July 2001 to December 2006

Help Desk Specialist
MIDWEST EXPRESS AIRLINES   -   Milwaukee, WI   -   April 1998 to May 2001

EDUCATION

BA in Business Administration
University of the Cumberlands

ADDITIONAL INFORMATION

SKILLS SUMMARY

Applications: Rally, HP Quality Center, Microsoft Office, Lotus Notes
Methodologies: Agile / Iterative, Waterfall
Platforms: Windows […]