

Subramanian Venkatachalam

Charlotte, NC - Email me on Indeed: indeed.com/r/Subramanian-Venkatachalam/0c1239fc56d489e6

- Seasoned IT professional with comprehensive retail business/technical skill set and expertise in Retail applications.
- Motivated achiever who provides added value, shares knowledge across teams and creates project deliverables in a timely manner.
- Proficient problem-solver who envisions business and technical perspectives to develop workable solutions.
- 5+ years of experience in Retail/POS systems. Has design experience on POS, RTV, Inventory and other RF functionalities.
- Has years of retail sales, payments, back office related software upgrade projects.
- Excellent communication and negotiation skills. Involved in direct vendor communication and coordination.

WORK EXPERIENCE

Software Engineer

Syntel Ltd - March 2010 to Present

Key Responsibilities

- POS, RF SME
- Understanding the requirement, involving required vendors and teams.
- Providing better solution on Retail software upgrades projects.
- Schedule necessary meetings with vendors and other application team
- Complete the assigned project with proper end-to-end documentation.
- Warranty support on completed projects.
- Transition to support team with proper documents.

Maintenance and Production Support

Syntel Ltd - March 2010 to Present

Retail Billing (USA) Mar 2010-Till date

Client: Belk

Technologies: COBOL, JCL, DB2, VSAM, Rexx, Dyl, Platinum for DB2.

Role:

Maintenance and Production Support

- Application related business enhancement in Retail systems - Point of Sales(Pos system), Return to Vendor(Rtv), Merchandise Transfer System(Mts), Inventory scanning(Isc), Return Database(Rdb).
- Scheduling meeting with vendors and application team to complete project on time.

Roles and Responsibilities involved

- Involved in Client's payment gateway project in enhancing customers data security.
- Involved in Pin pad upgrade to enable to Point to point encryption with customer's critical card data.
- Experienced in Mobile POS functionality focusing on Omni-central retail experience.
- Responsible for co-ordination with vendors to complete project on time.
- Involved in analysis and modification POS functionalities.
- Preparation of sales report in specified format by extracting the sales data.

- Involved business maintenance and providing end to end documents.
- Co-ordination with network team, server team, and Hardware team in resolving critical situation such as store server being down that directly impacts the sales.
- Scheduling changes for specific events at a specified time and making changes in production environment to meet specific requirements of customers.
- Has few years of experience in Retail technology support.

Extra Assignments

- Generated non taxable sales report for each store during tax free week ends/days.
- Modified the inventory scanning system to take care of the missing items for scanning and shrink report.
- Involved in Survey data project enhancing the Point of Sales system to generate survey data transaction details report for each quarter.
- Worked with receiving team on Merchandise transfer system(MTS) and RTV to efficiently transfer goods from store to DC. Hence, proving better usage of inventory
- Worked with purchasing to develop a more efficient inventory system.

Certifications, Awards and Training

- IBM DB2 Fundamentals Exam 730 External Certification.
- Received Client Appreciation for showing good performance during inventory and holiday sales.
- Received the STRETCH Award for extensive support and maintenance for the Store systems
- Completed Mainframe training(Jcl, Cobol, Db2, Cics) at Texas technologies.

EDUCATION

Bachelor of Technology in Technology

Saranathan College of Engineering

June 2009

H.S.C

Anna University - Chennai, Tamil Nadu

March 2005

ADDITIONAL INFORMATION

Technical Skills

Platform /Technology Retail/Mainframe Technology.

Primary Skills: POS, store systems and back office functionalities. Also has knowledge on JCL, COBOL, DB2

Programming Languages: JCL, Cobol, C, C++, SQL.

Database: DB2, VSAM.

Other Tools Used QMF, SPUFI, Platinum, Basics on Rexx and DYI.