

CHETAN CHAUDHARY

Data Associate



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Noida

Summary

Experienced Data Associate with expertise in data analysis, quality assurance, and user acceptance testing. Proficient in summarization, aggregation, and visualization using Excel. Adept at ensuring data quality through rigorous checks and audits. Skilled in developing and executing test scenarios, documenting bugs, and managing their resolution.

Skills

Front-End:

Html5/CSS | JavaScript | WordPress

Back-End:

Django | Flask | Python | SQL

Data/Automation

Selenium | Power BI

Work Experience

Data Associate

June 2021 - January 2024

Chetu India Pvt Ltd

- Over 2 years of experience in manual testing for web applications, including eCommerce and e-learning platforms across web, Android, and iOS.
- Proficient in SDLC and STLC, in Agile methodologies (Scrum, XP).
- Skilled in designing test scenarios and test cases, functional and compatibility testing, API testing, and mobile testing.

Customer Support Associate

June 2018 - March 2021

Tech Mahindra

- Resolved customer queries via chat and email, ensuring efficient and accurate responses.
- Delivered excellent customer service by addressing concerns and providing solutions.
- Handled customer requests for modifications, aligning services with their needs.
- Educated customers on products and services, enhancing their understanding and satisfaction.

Education

B.Sc Computer Science

June 2015 - June 2018

Meerut College

HSC

April 2014 - May 2015

SYIC

Language

English

Good Command

Hindi

Native Speaker

Projects

Automated Email Sender

March-2024

- Presented a Python script to automate email sending at scheduled times, enhancing communication efficiency and timeliness.

E-Commerce BI Dashboard (Learning Project)

April 2024

- Created an interactive dashboard for online sales data analysis with complex parameters, integrating new tables customizing Diagnosed Analyzed and Balanced with filters and slicers.

TigerLRM (CRM)

January 2024

- Collaborated and Conducted data analysis, quality assurance, and User Acceptance Testing (UAT) to validate software functionality, ensuring accuracy and reliability.

Outreach Smart Monitoring

March 2023

- Developed a user monitoring system for tracking individuals with location restrictions, such as house arrest or blood alcohol content limitations Coordinated with the client for timely proper action.

Certification

PYTHON and DJANGO FULLSTACK WEB DEVELOPMENT

- **Languages:** Streamlined data processing tasks using Python, HTML, CSS, and JavaScript, achieving a **30% increase in efficiency**.
- **Frameworks:** Utilized **Django** and **Django REST Framework** to develop robust web applications and APIs, resulting in a 30% increase in development efficiency and a 20% improvement in API response time.
- **Databases:** Utilized **MySQL** and **SQL** databases for data management, ensuring **accuracy** and **efficiency**. Achieved **9%** data accuracy rate.
- **Version Control:** Utilized Git and GitHub for version control, ensuring **efficient collaboration** and **code integrity** in data projects. Managed **over 50** repositories with a **100%** track record of error-free deployments.
- **Web Development:** Full-Stack Development (Front-End and Back-End)

The Complete Python Developer (Udemy)

- **Programming Languages:** Python (advanced knowledge through "The Complete Python Developer" course)
- **Development Tools:** Python Libraries, OOP, Functional Program, Error Handling, Modules, Debugging, Testing and Scrapping Data and Web development with Flask.

Software Testing (Coursera)

- **Software Testing:** Knowledge of manual testing, test case design, and software development life cycle (gained from the "Software Testing Tutorial" course).
- Professional with a strong foundation in software testing, developed through the 'Software Testing Tutorial' course by Great Learning Academy. Possesses expertise in test case design, manual testing, and a deep understanding of the Software Development Life Cycle (SDLC). Initiated, executed, and innovated testing strategies that enhanced software quality and optimized testing processes. Committed to leveraging testing methodologies to ensure robust and reliable software solutions.