

**RIYA THOMAS**

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Location: India

**SUMMARY**

Motivated Aviation fresher with strong interest in ground operations, passenger handling, flight coordination, and safety procedures. Strong communication skills, customer service mindset, and knowledge of airport workflow. Looking to begin my career in aviation services or ground staff roles.

**EDUCATION**

Diploma in Aviation, Hospitality & Travel Management (2025)

AeroWings Institute of Aviation

**INTERNSHIP EXPERIENCE****Aviation Intern – SkyPort International Airport (Jan 2024 – Apr 2024)**

- Assisted in passenger check-in and boarding procedures.
- Helped manage luggage processing and documentation.
- Supported ground staff in coordinating schedules and terminal operations.
- Followed DGCA safety and security protocols.

**SKILLS**

Customer Handling, Check-In Assistance, Communication, Safety Awareness, Time Management, Documentation Basics

**DECLARATION**

I hereby declare that the above information is true.