

No. 804, Antariksh Thakoor House, Off Andheri Kurla Road, Makwana Road, Marol Naka, Andheri (East), Mumbai-400 059 Ph No: 0224-9723390

PROMOTIONS

■ EVENTS ■ TRADE FAIRS

CRM RETAIL RURAL

Name: Nikhil Bansal

Role: - Sr. Manager Operations

Regular office hours: - 10.00 AM - 6.30 PM Date: - 1st April 2020 - 31st March 2021

Job Role Summary:

This role is responsible for executing flawless events and ensuring the quality of the event is of the highest nature. This role also ensures profitability of the event is maintained as per the KRA. This role reports into the Production Head.

Reporting:

Co-operate Reporting will be Mr. Arun Llyod & Mr. Nidesh Viruthil **Escalation Reporting will be Mr. Sarabjit Singh (National Head)** Final Escalation Reporting will be Mr. Bjorn Waring

Key Results Area #1 - Profit Generator

Maintain TOH at 30%

Key Results Area #2 – Event Closure

Ensure closure of events happen within 1 week of the event

Key Results Area #3 - Event Quality

- Ensure quality of event is of highest nature and ensure 100% client satisfaction
- Ensure event runs smoothly as per brief given

Key Results Area #4 – Issuance of PO to vendors

No work should be taken up until PO's are issued to the vendor

Key Results Area #5 – Wings Culture code

- Reporting time to office is 10.00 AM
- Follow dress code
- Notify reporting manager for leaves in advance. Comp off's need to be approved in advance