
Manager Spotlight Award

Congratulations! We proudly recognize
Jackie Chan

For outstanding efforts and achievements: Is great at execution

Dear Jackie

A very heartfelt thanks for spearheading, drafting and creating the Pre-RFI scorecards aimed at providing accurate scores to Pre-RFI work done by WFIP. The scorecards align with QC scores and hence, provides a meaningful report to managers in terms of the level of understanding of WFIP analysts as to the requirements. This will also be helpful to tailoring the training to WFIP given new joiners as well as existing members who needs refresher. Thanks again. I hope this simple token will be of good benefit to you.

Best Regards
Gary

Nominated by: [REDACTED]
07/10/2025

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For outstanding efforts and achievements: **Learns and grows**

Belated recognition for Jackie's efforts to keep APAC FCO team's reporting and PR assignments on point even before the current dashboards were designed to capture OB & PR assignments and activities.

Secondly, Jackie built an equivalent excel tool to score WFIP that mirrors the score card housed in Xceptor for EMEA PR. Last year when APAC FCO was not able to continue with developing PR Xceptor design due to questions on policy at that time, Jackie built an excel tool with an easy to use User Interface that enabled our team to continue scoring WFIP in granular terms to mimic the Xceptor tool. Application expanded from the original FIG PR scoring, to CDF PR & Veda alerts. It is good to recognize all of Jackie's silent support for the APAC FCO's data needs where global tools are just catching up to provide the granular reporting needed.

Nominated by: [REDACTED] Guelles
01/02/2024

Team Spotlight Award

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Great Teamwork FIG Team!- thank you from [REDACTED] and myself for your dedication, resourcefulness, flexibility, for being great problem solvers and for being willing to try out new ways to improve the way we work. Thank you for taking the time to equip the team by teaching each other and exchanging ideas

Nominated by: [REDACTED]
12/23/2022

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Acknowledging the vast amount of work you've done for the team and for [REDACTED] and myself at the background. Our team reporting, monitoring and capacity planning is much stronger (and easier for us to handle) because of the quick and good work you've done, aside from your BAU responsibilities. Noting as well your short learning curve and strong contribution to team volumes even as a newcomer. Thanks Jackie!

Nominated by: [REDACTED]
12/23/2022