



TONG, Wing Yan

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🏠 Hong Kong/British Overseas in <https://www.linkedin.com/in/wingtong-000>

🔗 <https://github.com/chevtong>

Junior Web Developer with keen interest in front-end languages, backed up with demonstrative Customer Service Experiences for various industries.

Skills

HTML / CSS ● ● ● ● ●
SASS, SCSS, Bootstrap

React ● ● ● ● ●

Javascript ● ● ● ● ●

GIT ● ● ● ● ●
Github

Lavarel ● ● ● ● ●

Figma ● ● ● ● ●
Wireframe Design Tool

Educational Background

Junior Developer, Becode
10/2020 – present | Gent, Belgium

Langue : Francais ue2, EPFC
2020 – present | Brussels, Belgium

Bachelor of Social Sciences,
Lingnan University
2007 – 2010 | Hong Kong

Professional Experience

Incident Manager, OPT EVEN

05/2019 – 09/2019 | Lyon, France

Providing emergency services by incoming calls to overseas customers.

Contacting service providers around Europe to provide satisfactory services to customers.

Service Assessor, Dufry Group

04/2018 – 12/2018 | London, United Kingdom

Analysing the customer services level in different stores and providing suggestions to enhance the services standard.

Customer Service Consultant, Selfridges

08/2017 – 12/2018 | London, United Kingdom

Assisting concierge and information service to international customers.

Languages

English

Cantonese

Mandarin

French