TONG Wing Yan

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⚑ Hong Kong/British Overseas in https://www.linkedin.com/in/wingtong-000

➹ https://wingtong.be/ ⬤ https://github.com/chevtong

Junior Web Developer with keen interest in front-end languages, backed up with demonstrative Customer Service Experiences for various industries.

Skills

HTML / CSS
SASS, SCSS, Bootstrap
● ● ● ● ○

React
● ● ● ○ ○

Javascript
● ● ● ○ ○

GIT
Github
● ● ● ○ ○

Lavarel
● ● ● ○ ○

Figma
Wireframe Design Tool
● ● ○ ○ ○

Educational Background

Junior Developer, *Becode*
10/2020 – present | Gent, Belgium

Langue : Francais ue2, *EPFC*
2020 – present | Brussels, Belgium

Bachelor of Social Sciences,
Lingnan University
2007 – 2010 | Hong Kong

Professional Experience

Incident Manager, *OPTEVEN*
05/2019 – 09/2019 | Lyon, France
- Providing emergency services by incoming calls to overseas customers.
- Contacting service providers around Europe to provide satisfactory services to customers.

Service Assessor, *Dufry Group*
04/2018 – 12/2018 | London, United Kingdom
- Analysing the customer services level in different stores and providing suggestions to enhance the services standard.

Customer Service Consultant, *Selfridges*
08/2017 – 12/2018 | London, United Kingdom
- Assisting concierge and information service to international customers.

Languages

English ▬▬▬▬▬▬
Cantonese ▬▬▬▬▬▬▬
Mandarin ▬▬▬▬▬▬▬
French ▬▬▬