

# **Cloud Volumes ONTAP 9.11.0 Release Notes**

Cloud Volumes ONTAP 9.11.0 release notes

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## What's new in Cloud Volumes ONTAP 9.11.0

Cloud Volumes ONTAP 9.11.0 includes a new enhancement.

Additional features and enhancements are also introduced in the latest versions of Cloud Manager. See the Cloud Manager Release Notes for details.

## 9.11.0 P1 (2 May 2022)

The Cloud Volumes ONTAP 9.11.0 P1 release is now available in AWS, Azure, and Google Cloud. This release includes the following enhancement.

### **ONTAP S3 support in AWS**

You can now provide S3 object storage from Cloud Volumes ONTAP in AWS (Microsoft Azure is already supported). Cloud Volumes ONTAP supports S3 as an option for scale-out storage, in addition to classic file-based protocols like NFS and SMB.

Note the following:

- The main use case for ONTAP S3 with Cloud Volumes ONTAP is a general purpose object store.
- At this time, the S3 protocol is not supported with Cloud Volumes ONTAP in Google Cloud.
- Cloud Manager doesn't provide any management capabilities for the ONTAP S3 feature.

Learn how to configure and manage S3 object storage services in ONTAP.

## **Upgrade** notes

Read through these notes to learn more about upgrading to this release.

### How to upgrade

Upgrades of Cloud Volumes ONTAP must be completed from Cloud Manager. You should not upgrade Cloud Volumes ONTAP by using System Manager or the CLI. Doing so can impact system stability.

Learn how to upgrade when Cloud Manager notifies you.

### Supported upgrade path

You can upgrade to Cloud Volumes ONTAP 9.11.0 from the 9.10.1 release. Cloud Manager will prompt you to upgrade eligible Cloud Volumes ONTAP systems to this release.

### **Required version of the Connector**

The Cloud Manager Connector must be running version 3.9.18 or later to upgrade existing systems to 9.11.0.



Automatic upgrades of the Connector are enabled by default so you should be running the latest version.

### **Downtime**

- The upgrade of a single node system takes the system offline for up to 25 minutes, during which I/O is interrupted.
- Upgrading an HA pair is nondisruptive and I/O is uninterrupted. During this nondisruptive upgrade process, each node is upgraded in tandem to continue serving I/O to clients.

### c4, m4, and r4 instance types

Starting with the 9.8 release, c4, m4, and r4 instance types aren't supported with new Cloud Volumes ONTAP systems. If you have an existing Cloud Volumes ONTAP system that's running on a c4, m4, or r4 instance type, you can still upgrade to this release.

We recommend changing to an instance type in the c5, m5, or r5 instance family.

## **Licensing for Cloud Volumes ONTAP**

Several licensing options are available for Cloud Volumes ONTAP. Each option enables you to choose a consumption model that meets your needs.

## Licensing overview

The following licensing options are available for new customers.

#### Freemium offering

Free of charge up to 500 GiB of provisioned capacity without purchasing a license or contract. Includes limited support.

#### **Essentials package**

Pay by capacity for Cloud Volumes ONTAP in a number of different configurations.

#### Professional package

Pay by capacity for any type of Cloud Volumes ONTAP configuration. Includes unlimited backups with Cloud Backup.

#### **Keystone Flex Subscription**

A pay-as-you-grow subscription-based service that delivers a seamless hybrid cloud experience for HA pairs.

The previous by-node licensing model remains available for existing customers who have already purchased a license or who have an active marketplace subscription.

The following sections provide more details about each of these options.

## Freemium offering

Provides all Cloud Volumes ONTAP features free of charge from NetApp (cloud provider charges still apply).

- · No license or contract is needed.
- · Support from NetApp is not included.
- You're limited to 500 GiB of provisioned capacity per Cloud Volumes ONTAP system.
- You can use up to 10 Cloud Volumes ONTAP systems with the Freemium offering per NetApp account.
- If the provisioned capacity for a Cloud Volumes ONTAP system exceeds 500 GiB, Cloud Manager converts the system to the Essentials package (capacity-based licensing).

Any other systems that have less than 500 GiB of provisioned capacity stay on Freemium (as long as they were deployed using the Freemium offering).

To get started with the Freemium offering, create a new Cloud Volumes ONTAP working environment and select **Freemium** when prompted to choose a charging method.

- Launching Cloud Volumes ONTAP in AWS
- Launching Cloud Volumes ONTAP in Azure

## Capacity-based licensing packages

Capacity-based licensing enables you to pay for Cloud Volumes ONTAP per TiB of capacity. The license is associated with your NetApp account and enables you to charge multiple systems against the license, as long as enough capacity is available through the license.

For example, you could purchase a single 20 TiB license, deploy four Cloud Volumes ONTAP systems, and then allocate a 5 TiB volume to each system, for a total of 20 TiB. The capacity is available to the volumes on each Cloud Volumes ONTAP system deployed in that account.

Capacity-based licensing is available in the form of a *package*. When you deploy a Cloud Volumes ONTAP system, you can choose the *Essentials* package or the *Professional* package.

#### **Essentials package**

- Choose your Cloud Volumes ONTAP configuration:
  - A single node or HA system
  - File and block storage or secondary data for disaster recovery (DR)
- Add on any of NetApp's cloud data services at extra cost

#### Professional package

- Provides licensing for any Cloud Volumes ONTAP configuration (single node or HA with any storage type)
- Includes volume backups using Cloud Backup (only for volumes charged against this license)
- Add on any of NetApp's cloud data services at extra cost

### **Consumption models**

The Essentials and Professional packages are available with the following consumption models:

 A license (BYOL) purchased from NetApp that can be used to deploy Cloud Volumes ONTAP in any cloud provider.

The license is not restricted to a single cloud provider.

- An hourly subscription (PAYGO) from your cloud provider's marketplace.
- An annual contract from your cloud provider's marketplace.
  - In AWS, annual contracts are available from a public offer in the AWS Marketplace. Cloud Manager prompts you to subscribe when deploying a Cloud Volumes ONTAP working environment.
  - In Azure, you need to work with your NetApp sales representative to purchase an annual contract. The contract is available as a private offer in the Azure Marketplace.

After NetApp shares the private offer with you, you can select the annual plan when you subscribe from the Azure Marketplace during working environment creation.

 In Google Cloud, you need to work with your NetApp sales representative to purchase an annual contract. The contract is available as a private offer in the Google Cloud Marketplace.

After NetApp shares the private offer with you, you can select the annual plan when you subscribe from

the Google Cloud Marketplace during working environment creation.

#### Note the following:

• If you purchase a license from NetApp (BYOL), you also need to subscribe to the PAYGO offering from your cloud provider's marketplace.

Your license is always charged first, but you'll be charged from the hourly rate in the marketplace in these cases:

- If you exceed your licensed capacity
- · If the term of your license expires
- If you have an annual contract from a marketplace, *all* Cloud Volumes ONTAP systems that you deploy are charged against that contract. You can't mix and match an annual marketplace contract with BYOL.

### **Pricing**

For details about pricing, go to NetApp Cloud Central.

#### Free trials

A 30-day free trial is available from the pay-as-you-go subscription in your cloud provider's marketplace. The free trial includes Cloud Volumes ONTAP and Cloud Backup. The trial starts when you subscribe to the offering in the marketplace.

There are no instance or capacity limitations. You can deploy as many Cloud Volumes ONTAP systems as you'd like and allocate as much capacity as needed, free of charge for 30 days. The free trial automatically converts to a paid hourly subscription after 30 days.

There are no hourly software license charges for Cloud Volumes ONTAP, but infrastructure charges from your cloud provider still apply.

### **Supported configurations**

Capacity-based licensing packages are available with Cloud Volumes ONTAP 9.7 and later.

### **Capacity limit**

With this licensing model, each individual Cloud Volumes ONTAP system supports up to 2 PiB of capacity through disks and tiering to object storage.

There is no maximum capacity limitation when it comes to the license itself.

### Notes about charging

- If you exceed your BYOL capacity or if your license expires, you'll be charged for overages at the hourly rate based on your marketplace subscription.
- For each package, there is a minimum 4 TiB capacity charge. Any Cloud Volumes ONTAP instance that has less than 4 TiB of capacity will be charged at a rate of 4 TiB.
- There are no extra licensing costs for additional data-serving storage VMs (SVMs), but there is a 4 TiB minimum capacity charge per data-serving SVM.

- Disaster recovery SVMs are charged according to the provisioned capacity.
- For HA pairs, you're only charged for the provisioned capacity on a node. You aren't charged for data that is synchronously mirrored to the partner node.
- You won't be charged for the capacity used by FlexClone volumes.
- Source and destination FlexCache volumes are considered primary data and charged according to the provisioned space.

### How to get started

- 1. Contact NetApp Sales to obtain a license.
- 2. Add your license to Cloud Manager.
- 3. Select the capacity-based BYOL charging method when you create a Cloud Volumes ONTAP system.
  - Launching Cloud Volumes ONTAP in AWS
  - Launching Cloud Volumes ONTAP in Azure
  - · Launching Cloud Volumes ONTAP in Google Cloud

## **Keystone Flex Subscription**

A pay-as-you-grow subscription-based service that delivers a seamless hybrid cloud experience for those preferring OpEx consumption models to upfront CapEx or leasing.

Charging is based on the size of your committed capacity for one or more Cloud Volumes ONTAP HA pairs in your Keystone Flex Subscription.

The provisioned capacity for each volume is aggregated and compared to the committed capacity on your Keystone Flex Subscription periodically, and any overages are charged as burst on your Keystone Flex Subscription.

Learn more about Keystone Flex Subscriptions.

### Supported configurations

Keystone Flex Subscriptions are supported with HA pairs. This licensing option isn't supported with single node systems at this time.

### **Capacity limit**

Each individual Cloud Volumes ONTAP system supports up to 2 PiB of capacity through disks and tiering to object storage.

### How to get started

- 1. If you don't have a subscription yet, contact NetApp.
- Contact NetApp to authorize your Cloud Manager user account with one or more Keystone Flex Subscriptions.
- 3. After NetApp authorizes your account, link your subscriptions for use with Cloud Volumes ONTAP
- 4. Select the Keystone Flex Subscription charging method when you create a Cloud Volumes ONTAP system.

- Launching Cloud Volumes ONTAP in AWS
- Launching Cloud Volumes ONTAP in Azure
- Launching Cloud Volumes ONTAP in Google Cloud

## Node-based licensing

Node-based licensing is the previous generation licensing model that enabled you to license Cloud Volumes ONTAP by node. This licensing model is not available for new customers and no free trials are available. Bynode charging has been replaced with the by-capacity charging methods described above.

Node-based licensing is still available for existing customers:

- · If you have an active license, BYOL is available for license renewals only.
- If you have an active marketplace subscription, charging is still available through that subscription.

### License conversions

Converting an existing Cloud Volumes ONTAP system to another licensing method isn't supported. The three current licensing methods are capacity-based licensing, Keystone Flex Subscriptions, and node-based licensing. For example, you can't convert a system from node-based licensing to capacity-based licensing (and vice versa).

If you want to transition to another licensing method, you can purchase a license, deploy a new Cloud Volumes ONTAP system using that license, and then replicate the data to that new system.

## Max number of systems

The maximum number of Cloud Volumes ONTAP systems is limited to 20 per NetApp account, regardless of the licensing model in use.

A *system* is either an HA pair or a single node system. For example, if you have two Cloud Volumes ONTAP HA pairs and two single node systems, you'd have a total of 4 systems, with room for 16 additional systems in your account.

If you have questions, reach out to your account rep or sales team.

Learn more about NetApp accounts.

## Supported configurations

## Supported configurations in AWS

Several Cloud Volumes ONTAP configurations are supported in AWS.

### Supported number of nodes

Cloud Volumes ONTAP is available in AWS as a single node system and as a high-availability (HA) pair of nodes for fault tolerance and nondisruptive operations.

Upgrading a single node system to an HA pair is not supported. If you want to switch between a single node system and an HA pair, then you need to deploy a new system and replicate data from the existing system to the new system.

### Supported storage

Cloud Volumes ONTAP supports several types of EBS disks, and S3 object storage for data tiering. The maximum storage capacity is determined by the license that you choose.

#### Storage support by license

Each license supports a different maximum system capacity. The maximum system capacity includes diskbased storage plus object storage used for data tiering. NetApp doesn't support exceeding this limit.

|  | Freemium   | PAYGO<br>Explore        | PAYGO<br>Standard | PAYGO<br>Premium     | Node-based<br>license               | Capacity-<br>based<br>license |
|--|--|-------------------------|-------------------|----------------------|-------------------------------------|-------------------------------|
| Maximum<br>system<br>capacity<br>(disks +<br>object<br>storage) <sup>1</sup> | 500 GiB  | 2 TiB                   | 10 TiB            | 368 TiB <sup>2</sup> | 368 TiB per<br>license <sup>2</sup> | 2 PiB <sup>2</sup>            |
| Supported disk types   | <ul> <li>General Purpose SSD (gp3 and gp2) <sup>3</sup></li> <li>Provisioned IOPS SSD (io1) <sup>3</sup></li> <li>Throughput Optimized HDD (st1) <sup>4</sup></li> </ul> |                         |                   |                      |                                     |                               |
| Cold data tiering to S3  | Supported  | Not supported Supported |                   |                      |                                     |                               |

- 1. For an HA pair, the capacity limit is for the entire HA pair. It's not per node. For example, if you use the Premium license, you can have up to 368 TiB of capacity between both nodes.
- For some configurations, disk limits prevent you from reaching the capacity limit by using disks alone. In those cases, you can reach the capacity limit by tiering inactive data to object storage. For information about disk limits, refer to storage limits.
- Enhanced write performance is enabled when using SSDs with all Cloud Volumes ONTAP configurations, except for PAYGO Explore.

4. Tiering data to object storage is not recommended when using Throughput Optimized HDDs (st1).

#### Supported disk sizes

In AWS, an aggregate can contain up to 6 disks that are all the same type and size.

| General Purpose SSDs (gp3 and gp2) | Provisioned IOPS SSDs (io1) | Throughput Optimized HDDs (st1) |
|------------------------------------|-----------------------------|---------------------------------|
| • 100 GiB                          | • 100 GiB                   | • 500 GiB                       |
| • 500 GiB                          | • 500 GiB                   | • 1 TiB                         |
| • 1 TiB                            | • 1 TiB                     | • 2 TiB                         |
| • 2 TiB                            | • 2 TiB                     | • 4 TiB                         |
| • 4 TiB                            | • 4 TiB                     | • 6 TiB                         |
| • 6 TiB                            | • 6 TiB                     | • 8 TiB                         |
| • 8 TiB                            | • 8 TiB                     | • 16 TiB                        |
| • 16 TiB                           | • 16 TiB                    |                                 |

### **Supported EC2 compute**

Each Cloud Volumes ONTAP license supports different EC2 instance types. For your convenience, the table below shows the vCPU, RAM, and bandwidth for each supported instance type. You should refer to AWS for the latest and complete details about EC2 instance types.

The bandwidths shown in the table below match the documented AWS limits for each instance type. These limits don't completely align with what Cloud Volumes ONTAP can provide. For the expected performance, refer to NetApp Technical Report 4383: Performance Characterization of Cloud Volumes ONTAP in Amazon Web Services with Application Workloads.

| License                       | Supported instance | vCPU | RAM | Flash<br>Cache <sup>1</sup> | Network<br>bandwidth<br>(Gbps) | EBS<br>bandwidth<br>(Mbps) | High write speed <sup>2</sup> |
|-------------------------------|--------------------|------|-----|-----------------------------|--------------------------------|----------------------------|-------------------------------|
| Explore or any other license  | m5.xlarge          | 4    | 16  | Not<br>supported            | Up to 10                       | Up to 4,750                | Supported (single node only)  |
| Standard or any other license | r5.xlarge          | 4    | 32  | Not<br>supported            | Up to 10                       | Up to 4,750                | Supported (single node only)  |
|                               | m5a.2xlarge        | 8    | 32  | Not supported               | Up to 10                       | Up to 2,880                | Supported                     |
|                               | m5.2xlarge         | 8    | 32  | Not supported               | Up to 10                       | Up to 4,750                | Supported                     |

| License   | Supported instance       | vCPU | RAM | Flash<br>Cache <sup>1</sup> | Network<br>bandwidth<br>(Gbps) | EBS<br>bandwidth<br>(Mbps) | High write speed <sup>2</sup> |
|-----------|--------------------------|------|-----|-----------------------------|--------------------------------|----------------------------|-------------------------------|
| any other | m5n.2xlarge              | 8    | 32  | Not supported               | Up to 25                       | Up to 4,750                | Supported                     |
| license   | r5.2xlarge               | 8    | 64  | Not supported               | Up to 10                       | Up to 4,750                | Supported                     |
|           | r5d.2xlarge              | 8    | 64  | Supported                   | Up to 10                       | Up to 4,750                | Supported                     |
|           | c5d.4xlarge              | 16   | 32  | Supported                   | Up to 10                       | 4,570                      | Supported                     |
|           | m5.4xlarge               | 16   | 64  | Not supported               | Up to 10                       | 4,750                      | Supported                     |
|           | m5d.8xlarge              | 32   | 128 | Supported                   | 10                             | 6,800                      | Supported                     |
|           | r5.8xlarge               | 32   | 256 | Not supported               | 10                             | 6,800                      | Supported                     |
|           | c5.9xlarge               | 36   | 72  | Not supported               | 10                             | 9,500                      | Supported                     |
|           | c5d.9xlarge              | 36   | 72  | Supported                   | 10                             | 9,500                      | Supported                     |
|           | c5n.9xlarge              | 36   | 96  | Not supported               | 50                             | 9,500                      | Supported                     |
|           | c5a.12xlarg<br>e         | 48 4 | 96  | Not supported               | 12                             | 4,750                      | Supported                     |
|           | c5.18xlarge              | 48 4 | 144 | Not supported               | 25                             | 19,000                     | Supported                     |
|           | c5d.18xlarg<br>e         | 48 4 | 144 | Supported                   | 25                             | 19,000                     | Supported                     |
|           | m5d.12xlarg<br>e         | 48   | 192 | Supported                   | 12                             | 9,500                      | Supported                     |
|           | c5n.18xlarg<br>e         | 48 4 | 192 | Not supported               | 100                            | 19,000                     | Supported                     |
|           | m5a.16xlarg<br>e         | 48 4 | 256 | Not supported               | 12                             | 9,500                      | Supported                     |
|           | m5.16xlarge              | 48 4 | 256 | Not supported               | 20                             | 13,600                     | Supported                     |
|           | r5.12xlarge <sup>3</sup> | 48   | 384 | Not supported               | 10                             | 9,500                      | Supported                     |
|           | m5dn.24xlar<br>ge        | 48 4 | 384 | Supported                   | 100                            | 19,000                     | Supported                     |

<sup>1.</sup> Some instance types include local NVMe storage, which Cloud Volumes ONTAP uses as Flash Cache. Flash Cache speeds access to data through real-time intelligent caching of recently read user data and NetApp metadata. It's effective for random read-intensive workloads, including databases, email, and file services. Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements. Learn more about Flash Cache.

- 2. Cloud Volumes ONTAP supports high write speed with most instance types when using an HA pair. High write speed is supported with all instance types when using a single node system. Learn more about choosing a write speed.
- 3. The r5.12xlarge instance type has a known limitation with supportability. If a node unexpectedly reboots due to a panic, the system might not collect core files used to troubleshoot and root cause the problem. The customer accepts the risks and limited support terms and bears all support responsibility if this condition occurs. This limitation affects newly deployed HA pairs and HA pairs upgraded from 9.8. The limitation does not affect newly deployed single node systems.
- While these EC2 instance types support more than 48 vCPUs, Cloud Volumes ONTAP supports up to 48 vCPUs.
- 5. When you choose an EC2 instance type, you can specify whether it is a shared instance or a dedicated instance
- 6. Cloud Volumes ONTAP can run on either a Reserved or On-demand EC2 instance. Solutions that use other instance types aren't supported.

### **Supported regions**

For AWS region support, see Cloud Volumes Global Regions.

## Supported configurations in Azure

Several Cloud Volumes ONTAP configurations are supported in Azure.

### Supported configurations by license

Cloud Volumes ONTAP is available in Azure as a single node system and as a high-availability (HA) pair of nodes for fault tolerance and nondisruptive operations.

Upgrading a single node system to an HA pair is not supported. If you want to switch between a single node system and an HA pair, then you need to deploy a new system and replicate data from the existing system to the new system.

#### Single node systems

You can choose from the following configurations when deploying Cloud Volumes ONTAP as a single-node system in Azure:

|  | Freemium | PAYGO<br>Explore   | PAYGO<br>Standard | PAYGO<br>Premium | Node-based<br>license  | Capacity-<br>based<br>license |
|--|----------|--------------------|-------------------|------------------|------------------------|-------------------------------|
| Maximum system capacity (disks + object storage) | 500 GiB  | 2 TiB <sup>1</sup> | 10 TiB            | 368 TiB          | 368 TiB per<br>license | 2 PiB                         |

|                                   | Freemium                | PAYGO<br>Explore       | PAYGO<br>Standard      | PAYGO<br>Premium        | Node-based<br>license   | Capacity-<br>based<br>license |
|-----------------------------------|-------------------------|------------------------|------------------------|-------------------------|-------------------------|-------------------------------|
| Supported                         | • DS4_v2                | • E4s_v3               | • DS4_v2               | • DS5_v2                | • DS4_v2                | • DS4_v2                      |
| virtual<br>machine                | • DS5_v2                | • E4ds_v4 <sup>3</sup> | • DS13_v2              | • DS14_v2               | • DS5_v2                | • DS5_v2                      |
| types                             | • DS13_v2               |                        | • E8s_v3               | • DS15_v2               | • DS13_v2               | • DS13_v2                     |
|                                   | • DS14_v2               |                        | • E8ds_v4 <sup>3</sup> | • E32s_v3 <sup>3</sup>  | • DS14_v2               | • DS14_v2                     |
|                                   | • DS15_v2               |                        |                        | • E48s_v3 <sup>3</sup>  | • DS15_v2               | • DS15_v2                     |
|                                   | • L8s_v2 <sup>2</sup>   |                        |                        | • E64is_v3 <sup>3</sup> | • L8s_v2 <sup>2</sup>   | • L8s_v2 <sup>2</sup>         |
|                                   | • E4s_v3                |                        |                        | •                       | • E4s_v3                | • E4s_v3                      |
|                                   | • E8s_v3                |                        |                        | • <u>E</u> 48ds_v4      | • E8s_v3                | • E8s_v3                      |
|                                   | • E32s_v3 <sup>3</sup>  |                        |                        | 3 1000_                 | • E32s_v3 <sup>3</sup>  | • E32s_v3 <sup>3</sup>        |
|                                   | • E48s_v3 <sup>3</sup>  |                        |                        | • E80ids_v4             | • E48s_v3 <sup>3</sup>  | • E48s_v3 <sup>3</sup>        |
|                                   | • E64is_v3 <sup>3</sup> |                        |                        |                         | • E64is_v3 <sup>3</sup> | • E64is_v3 <sup>3</sup>       |
|                                   | • E4ds_v4 <sup>3</sup>  |                        |                        |                         | • E4ds_v4 <sup>3</sup>  | • E4ds_v4 <sup>3</sup>        |
|                                   | • E8ds_v4 <sup>3</sup>  |                        |                        |                         | • E8ds_v4 <sup>3</sup>  | • E8ds_v4 <sup>3</sup>        |
|                                   | •                       |                        |                        |                         | • §32ds_v4              | •                             |
|                                   | • <u>E</u> 48ds_v4      |                        |                        |                         | • <u>E</u> 48ds_v4      | • <u>E</u> 48ds_v4            |
|                                   | • E80ids_v4             |                        |                        |                         | • E80ids_v4             | • E80ids_v4                   |
| Supported disk types <sup>4</sup> | Standard HDD<br>Disks   | Managed Disks          | , Standard SSD         | Managed Disks           | s, and Premium          | SSD Managed                   |

#### Notes:

- 1. Data tiering to Azure Blob storage isn't supported with PAYGO Explore.
- 2. This VM type includes local NVMe storage, which Cloud Volumes ONTAP uses as Flash Cache. Flash Cache speeds access to data through real-time intelligent caching of recently read user data and NetApp metadata. It is effective for random read-intensive workloads, including databases, email, and file services. Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements. Learn more.
- 3. These VM types use an Ultra SSD for VNVRAM, which provides better write performance.

If you choose any of these VM types when you deploy a new Cloud Volumes ONTAP system, you can't change to another VM type that *doesn't* use an Ultra SSD for VNVRAM. For example, you can't change from E8ds\_v4 to E8s\_v3, but you can change from E8ds\_v4 to E32ds\_v4 because both of those VM types use Ultra SSDs.

Conversely, if you deployed Cloud Volumes ONTAP using any other VM type, you won't be able to change to a VM type that uses an Ultra SSD for VNVRAM. For example, you can't change from E8s\_v3 to E8ds v4.

4. Enhanced write performance is enabled when using SSDs.

- 5. For Azure region support, see Cloud Volumes Global Regions.
- 6. Cloud Volumes ONTAP can run on either a Reserved or On-demand VM instance from your cloud provider. Solutions that use other VM instance types aren't supported.

#### **HA** pairs

You can choose from the following configurations when deploying Cloud Volumes ONTAP as an HA pair in Azure.

|  | Freemium                 | PAYGO<br>Standard      | PAYGO<br>Premium         | Node-based license       | Capacity-based license   |
|--|--------------------------|------------------------|--------------------------|--------------------------|--------------------------|
| Maximum<br>system<br>capacity<br>(disks + object<br>storage) | 500 GiB                  | 10 TiB                 | 368 TiB                  | 368 TiB per<br>license   | 2 PiB                    |
| Supported  | • DS4_v2                 | • DS4_v2               | • DS5_v2 <sup>1</sup>    | • DS4_v2                 | • DS4_v2                 |
| virtual machine types  | • DS5_v2 1               | • DS13_v2              | • DS14_v2 1              | • DS5_v2 1               | • DS5_v2 1               |
| 3, 1000  | • DS13_v2                | • E8ds_v4 <sup>1</sup> | • DS15_v2 <sup>1</sup>   | • DS13_v2                | • DS13_v2                |
|  | • DS14_v2 <sup>1</sup>   |                        | • E8s_v3                 | • DS14_v2 <sup>1</sup>   | • DS14_v2 <sup>1</sup>   |
|  | • DS15_v2 <sup>1</sup>   |                        | • E48s_v3 <sup>1</sup>   | • DS15_v2 <sup>1</sup>   | • DS15_v2 <sup>1</sup>   |
|  | • E8s_v3                 |                        | • E32ds_v4 <sup>1</sup>  | • E8s_v3                 | • E8s_v3                 |
|  | • E48s_v3 <sup>1</sup>   |                        | • E48ds_v4 <sup>1</sup>  | • E48s_v3 <sup>1</sup>   | • E48s_v3 <sup>1</sup>   |
|  | • E8ds_v4 <sup>1</sup>   |                        | • E80ids_v4 <sup>2</sup> | • E8ds_v4 <sup>1</sup>   | • E8ds_v4 <sup>1</sup>   |
|  | • E32ds_v4 <sup>1</sup>  |                        |                          | • E32ds_v4 <sup>1</sup>  | • E32ds_v4 <sup>1</sup>  |
|  | • E48ds_v4 <sup>1</sup>  |                        |                          | • E48ds_v4 <sup>1</sup>  | • E48ds_v4 <sup>1</sup>  |
|  | • E80ids_v4 <sup>2</sup> |                        |                          | • E80ids_v4 <sup>2</sup> | • E80ids_v4 <sup>2</sup> |
| Supported disk types   | Premium page blo         | obs                    |                          |                          |                          |

#### Notes:

- Cloud Volumes ONTAP supports high write speed with these VM types when using an HA pair. High write speed is supported with all instance types when using a single node system. Learn more about choosing a write speed.
- 2. This VM is recommended only when Azure maintenance control is needed. It's not recommended for any other use case due to the higher pricing.
- 3. PAYGO Explore isn't supported with HA pairs in Azure.
- 4. For Azure region support, see Cloud Volumes Global Regions.
- 5. Cloud Volumes ONTAP can run on either a Reserved or On-demand VM instance from your cloud provider. Solutions that use other VM instance types aren't supported.

### Supported disk sizes

In Azure, an aggregate can contain up to 12 disks that are all the same type and size.

#### Single node systems

Single node systems use Azure Managed Disks. The following disk sizes are supported:

| Premium SSD | Standard SSD | Standard HDD |
|-------------|--------------|--------------|
| • 500 GiB   | • 100 GiB    | • 100 GiB    |
| • 1 TiB     | • 500 GiB    | • 500 GiB    |
| • 2 TiB     | • 1 TiB      | • 1 TiB      |
| • 4 TiB     | • 2 TiB      | • 2 TiB      |
| • 8 TiB     | • 4 TiB      | • 4 TiB      |
| • 16 TiB    | • 8 TiB      | • 8 TiB      |
| • 32 TiB    | • 16 TiB     | • 16 TiB     |
|             | • 32 TiB     | • 32 TiB     |
|             |              |              |

#### **HA** pairs

HA pairs use Premium page blobs. The following disk sizes are supported:

- 500 GiB
- 1 TiB
- 2 TiB
- 4 TiB
- 8 TiB

## Supported configurations in Google Cloud

Several Cloud Volumes ONTAP configurations are supported in Google Cloud.

### Supported configurations by license

Cloud Volumes ONTAP is available in Google Cloud Platform as a single node system and as a high-availability (HA) pair of nodes for fault tolerance and nondisruptive operations.

Upgrading a single node system to an HA pair isn't supported. If you want to switch between a single node system and an HA pair, then you need to deploy a new system and replicate data from the existing system to the new system.

|  | Freemium                 | PAYGO<br>Explore        | PAYGO<br>Standard       | PAYGO<br>Premium         | Node-based<br>license    | Capacity-<br>based<br>license |
|--|--------------------------|-------------------------|-------------------------|--------------------------|--------------------------|-------------------------------|
| Maximum<br>system<br>capacity<br>(disks +<br>object<br>storage) <sup>1</sup> | 500 GB                   | 2 TB <sup>2</sup>       | 10 TB                   | 368 TB                   | 368 TB per<br>license    | 2 PiB                         |
| Supported machine types <sup>3</sup>   | • n1-<br>standard-<br>8  | • n2-<br>standard-<br>4 | • n1-<br>standard-<br>8 | • n1-<br>standard-<br>32 | • n1-<br>standard-<br>8  | • n1-<br>standard-<br>8       |
|  | • n1-<br>standard-<br>32 |                         | • n2-<br>standard-<br>8 | • n2-<br>standard-<br>16 | • n1-<br>standard-<br>32 | • n1-<br>standard-<br>32      |
|  | • n2-<br>standard-<br>4  |                         |                         | • n2-<br>standard-<br>32 | • n2-<br>standard-<br>4  | • n2-<br>standard-<br>4       |
|  | • n2-<br>standard-<br>8  |                         |                         |                          | • n2-<br>standard-<br>8  | • n2-<br>standard-<br>8       |
|  | • n2-<br>standard-<br>16 |                         |                         |                          | • n2-<br>standard-<br>16 | • n2-<br>standard-<br>16      |
|  | • n2-<br>standard-<br>32 |                         |                         |                          | • n2-<br>standard-<br>32 | • n2-<br>standard-<br>32      |
| Supported disk types 4   | Zonal persister          | nt disks (SSD, ba       | alanced, and sta        | andard)                  |                          |                               |

#### Notes:

1. Disk limits can prevent you from reaching the maximum system capacity limit by using disks alone. You can reach the capacity limit by tiering inactive data to object storage.

Learn more about disk limits in Google Cloud.

- 2. Data tiering to Google Cloud Storage isn't supported with PAYGO Explore.
- 3. The custom-4-16384 machine type is no longer supported with new Cloud Volumes ONTAP systems.

If you have an existing system running on this machine type, you can keep using it, but we recommend switching to the n2-standard-4 machine type.

- 4. Enhanced write performance is enabled when using SSDs.
- 5. The Cloud Manager interface shows an additional supported machine type for Standard and BYOL: n1-highmem-4. However, this machine type isn't meant for production environments. We've made it available for a specific lab environment only.
- 6. For Google Cloud Platform region support, see Cloud Volumes Global Regions.

7. Cloud Volumes ONTAP can run on either a Reserved or On-demand VM instance from your cloud provider. Solutions that use other VM instance types aren't supported.

### Supported disk sizes

In Google Cloud, an aggregate can contain up to 6 disks that are all the same type and size. The following disk sizes are supported:

- 100 GB
- 500 GB
- 1 TB
- 2 TB
- 4 TB
- 8 TB
- 16 TB
- 64 TB

## **Storage limits**

## Storage limits in AWS

Cloud Volumes ONTAP has storage configuration limits to provide reliable operations. For best performance, do not configure your system at the maximum values.

### Maximum system capacity by license

The maximum system capacity for a Cloud Volumes ONTAP system is determined by its license. The maximum system capacity includes disk-based storage plus object storage used for data tiering.

NetApp doesn't support exceeding the system capacity limit. If you reach the licensed capacity limit, Cloud Manager displays an action required message and no longer allows you to add additional disks.

For some configurations, disk limits prevent you from reaching the capacity limit by using disks alone. In those cases, you can reach the capacity limit by tiering inactive data to object storage. Refer to capacity and disk limits below for more details.

| License                | Maximum system capacity (disks + object storage)   |
|------------------------|--|
| Freemium               | 500 GiB  |
| PAYGO Explore          | 2 TiB (data tiering is not supported with Explore) |
| PAYGO<br>Standard      | 10 TiB   |
| PAYGO<br>Premium       | 368 TiB  |
| Node-based license     | 368 TiB per license                                |
| Capacity-based license | 2 PiB  |

#### For HA, is the license capacity limit per node or for the entire HA pair?

The capacity limit is for the entire HA pair. It is not per node. For example, if you use the Premium license, you can have up to 368 TiB of capacity between both nodes.

#### For an HA system in AWS, does mirrored data count against the capacity limit?

No, it doesn't. Data in an AWS HA pair is synchronously mirrored between the nodes so that the data is available in the event of failure. For example, if you purchase an 8 TiB disk on node A, Cloud Manager also allocates an 8 TiB disk on node B that is used for mirrored data. While 16 TiB of capacity was provisioned, only 8 TiB counts against the license limit.

### Disk and tiering limits by EC2 instance

Cloud Volumes ONTAP uses EBS volumes as disks, with a maximum disk size of 16 TiB. The sections below show disk and tiering limits by EC2 instance family because many EC2 instance types have different disk

limits. Disk limits are also different between single node systems and HA pairs.

#### Note the following:

- c4, m4, and r4 instance types are not supported with new Cloud Volumes ONTAP 9.10.0 systems. However, we're still showing disk limits for these instance types because you can upgrade a system to the 9.10.0 release when running on one of these instance types.
- The disk limits below are specific to disks that contain user data. The limits do not include the boot disk and root disk.
- You can now purchase multiple node-based licenses for a Cloud Volumes ONTAP BYOL system to allocate
  more than 368 TiB of capacity. The number of licenses that you can purchase for a single node system or
  HA pair is unlimited. Be aware that disk limits can prevent you from reaching the capacity limit by using
  disks alone. You can go beyond the disk limit by tiering inactive data to object storage. Learn how to add
  additional system licenses to Cloud Volumes ONTAP.

#### Single node with a Premium license

| Instance                 | Max disks per node | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|--------------------------|--------------------|--------------------------------------|---|
| c5, m5, and r5 instances | 21 1               | 336 TiB                              | 368 TiB   |
| m5dn.24xlarge            | 19 <sup>2</sup>    | 304 TiB                              | 368 TiB   |
| c4, m4, and r4 instances | 34                 | 368 TiB                              | 368 TiB   |

- 1. 21 data disks is the limit for *new* deployments of Cloud Volumes ONTAP. If you upgrade a system that was created with version 9.7 or earlier, then the system continues to support 22 disks. One less data disk is supported on new systems that use these instance types because of the addition of a core disk starting with the 9.8 release.
- This instance type has more local NVMe disks than other instance types, which means a smaller number of data disks are supported.

#### Single node with node-based licensing

| Instance                 | Max disks per node | Max system capacity with one license |                      | Max system capacity with multiple licenses |                        |
|--------------------------|--------------------|--------------------------------------|----------------------|--|------------------------|
|                          |                    | Disks alone                          | Disks + data tiering | Disks alone                                | Disks + data tiering   |
| c5, m5, and r5 instances | 21 1               | 336 TiB                              | 368 TiB              | 336 TiB                                    | 368 TiB x each license |
| m5dn.24xlarge            | 19 <sup>2</sup>    | 304 TiB                              | 368 TiB              | 304 TiB                                    | 368 TiB x each license |
| c4, m4, and r4 instances | 34                 | 368 TiB                              | 368 TiB              | 544 TiB                                    | 368 TiB x each license |

1. 21 data disks is the limit for *new* deployments of Cloud Volumes ONTAP. If you upgrade a system that was created with version 9.7 or earlier, then the system continues to support 22 disks. One less data disk is supported on new systems that use these instance types because of the addition of a core disk starting

- with the 9.8 release.
- 2. This instance type has more local NVMe disks than other instance types, which means a smaller number of data disks are supported.

#### Single node with capacity-based licensing

| Instance                 | Max disks per node | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|--------------------------|--------------------|--------------------------------------|---|
| c5, m5, and r5 instances | 21                 | 336 TiB                              | 2 PiB   |
| m5dn.24xlarge            | 19 ¹               | 304 TiB                              | 2 PiB   |

1. This instance type has more local NVMe disks than other instance types, which means a smaller number of data disks are supported.

#### HA pairs with a Premium license

| Instance                 | Max disks per node | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|--------------------------|--------------------|--------------------------------------|---|
| c5, m5, and r5 instances | 18 <sup>1</sup>    | 288 TiB                              | 368 TiB   |
| m5dn.24xlarge            | 16 <sup>2</sup>    | 256 TiB                              | 368 TiB   |
| c4, m4, and r4 instances | 31                 | 368 TiB                              | 368 TiB   |

- 1. 18 data disks is the limit for *new* deployments of Cloud Volumes ONTAP. If you upgrade a system that was created with version 9.7 or earlier, then the system continues to support 19 disks. One less data disk is supported on new systems that use these instance types because of the addition of a core disk starting with the 9.8 release.
- This instance type has more local NVMe disks than other instance types, which means a smaller number of data disks are supported.

#### HA pairs with node-based licensing

| Instance                 | Max disks per node | Max system capacity with one license |                      | Max system capacity with multiple licenses |                        |
|--------------------------|--------------------|--------------------------------------|----------------------|--|------------------------|
|                          |                    | Disks alone                          | Disks + data tiering | Disks alone                                | Disks + data tiering   |
| c5, m5, and r5 instances | 18 <sup>1</sup>    | 288 TiB                              | 368 TiB              | 288 TiB                                    | 368 TiB x each license |
| m5dn.24xlarge            | 16 <sup>2</sup>    | 256 TiB                              | 368 TiB              | 256 TiB                                    | 368 TiB x each license |
| c4, m4, and r4 instances | 31                 | 368 TiB                              | 368 TiB              | 496 TiB                                    | 368 TiB x each license |

1. 18 data disks is the limit for *new* deployments of Cloud Volumes ONTAP. If you upgrade a system that was created with version 9.7 or earlier, then the system continues to support 19 disks. One less data disk is

- supported on new systems that use these instance types because of the addition of a core disk starting with the 9.8 release.
- 2. This instance type has more local NVMe disks than other instance types, which means a smaller number of data disks are supported.

### HA pairs with capacity-based licensing

| Instance                 | Max disks per node | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|--------------------------|--------------------|--------------------------------------|---|
| c5, m5, and r5 instances | 18                 | 288 TiB                              | 2 PiB   |
| m5dn.24xlarge            | 16 ¹               | 256 TiB                              | 2 PiB   |

<sup>1.</sup> This instance type has more local NVMe disks than other instance types, which means a smaller number of data disks are supported.

### **Aggregate limits**

Cloud Volumes ONTAP uses AWS volumes as disks and groups them into *aggregates*. Aggregates provide storage to volumes.

| Parameter                                   | Limit   |
|---|---|
| Maximum number of aggregates                | Single node: Same as the disk limit HA pairs: 18 in a node <sup>1</sup> |
| Maximum aggregate size                      | 96 TiB of raw capacity <sup>2</sup>                                     |
| Disks per aggregate                         | 1-6 <sup>3</sup>  |
| Maximum number of RAID groups per aggregate | 1   |

#### Notes:

- 1. It's not possible to create 18 aggregates on both nodes in an HA pair because doing so would exceed the data disk limit.
- The aggregate capacity limit is based on the disks that comprise the aggregate. The limit does not include object storage used for data tiering.
- 3. All disks in an aggregate must be the same size.

### Storage VM limits

Some configurations enable you to create additional storage VMs (SVMs) for Cloud Volumes ONTAP.

Learn how to create additional storage VMs.

| License type                              | Instance family | Storage VM limit                      |
|---|-----------------|---------------------------------------|
| Freemium                                  | c5, m5, and r5  | • 24 storage VMs total <sup>1,2</sup> |
| Capacity-based PAYGO or BYOL <sup>3</sup> | c5, m5, and r5  | • 24 storage VMs total <sup>1,2</sup> |

| License type                 | Instance family | Storage VM limit   |
|------------------------------|-----------------|--|
| Node-based PAYGO             | c4, m4, and r4  | <ul><li>1 storage VM for serving data</li><li>1 storage VM for disaster recovery</li></ul> |
|                              | c5, m5, and r5  | <ul><li>1 storage VM for serving data</li><li>1 storage VM for disaster recovery</li></ul> |
| Node-based BYOL <sup>4</sup> | c4, m4, and r4  | <ul><li>1 storage VM for serving data</li><li>1 storage VM for disaster recovery</li></ul> |
|                              | c5, m5, and r5  | • 24 storage VMs total <sup>1,2</sup>  |

- 1. The limit can be lower, depending on the EC2 instance type that you use. The limits per instance are listed in the section below.
- 2. These 24 storage VMs can serve data or be configured for disaster recovery (DR).
- 3. For capacity-based licensing, there are no extra licensing costs for additional storage VMs, but there is a 4 TiB minimum capacity charge per storage VM. For example, if you create two storage VMs and each has 2 TiB of provisioned capacity, you'll be charged a total of 8 TiB.
- 4. For node-based BYOL, an add-on license is required for each additional *data-serving* storage VM beyond the first storage VM that comes with Cloud Volumes ONTAP by default. Contact your account team to obtain a storage VM add-on license.

Storage VMs that you configure for disaster recovery (DR) don't require an add-on license (they are free of charge), but they do count against the storage VM limit. For example, if you have 12 data-serving storage VMs and 12 storage VMs configured for disaster recovery, then you've reached the limit and can't create any additional storage VMs.

#### Storage VM limit by EC2 instance type

When you create an additional storage VM, you need to allocate private IP addresses to port e0a. The table below identifies the maximum number of private IPs per interface, as well as the number of IP addresses that are available on port e0a after Cloud Volumes ONTAP has been deployed. The number of available IP addresses directly affects the maximum number of storage VMs for that configuration.

The instances listed below are for the c5, m5, and r5 instance families.

| Configuration    | Instance type | Max private IPs per interface | IPs remaining<br>after<br>deployment <sup>1</sup> | Max storage<br>VMs without a<br>mgmt LIF <sup>2,3</sup> | Max storage<br>VMs with a<br>mgmt LIF <sup>2,3</sup> |
|------------------|---------------|-------------------------------|---|---|--|
| Single node      | *.xlarge      | 15                            | 9   | 10  | 5  |
|                  | *.2xlarge     | 15                            | 9   | 10  | 5  |
|                  | *.4xlarge     | 30                            | 24  | 24  | 12   |
|                  | *.8xlarge     | 30                            | 24  | 24  | 12   |
|                  | *.9xlarge     | 30                            | 24  | 24  | 12   |
|                  | *.12xlarge    | 30                            | 24  | 24  | 12   |
|                  | *.16xlarge    | 50                            | 44  | 24  | 12   |
|                  | *.18xlarge    | 50                            | 44  | 24  | 12   |
|                  | *.24xlarge    | 50                            | 44  | 24  | 12   |
| HA pair in       | *.xlarge      | 15                            | 10  | 11  | 5  |
| single AZ        | *.2xlarge     | 15                            | 10  | 11  | 5  |
|                  | *.4xlarge     | 30                            | 25  | 24  | 12   |
|                  | *.8xlarge     | 30                            | 25  | 24  | 12   |
|                  | *.9xlarge     | 30                            | 25  | 24  | 12   |
|                  | *.12xlarge    | 30                            | 25  | 24  | 12   |
|                  | *.16xlarge    | 50                            | 45  | 24  | 12   |
|                  | *.18xlarge    | 50                            | 45  | 24  | 12   |
|                  | *.24xlarge    | 50                            | 44  | 24  | 12   |
| HA pair in multi | *.xlarge      | 15                            | 12  | 13  | 13   |
| AZs              | *.2xlarge     | 15                            | 12  | 13  | 13   |
|                  | *.4xlarge     | 30                            | 27  | 24  | 24   |
|                  | *.8xlarge     | 30                            | 27  | 24  | 24   |
|                  | *.9xlarge     | 30                            | 27  | 24  | 24   |
|                  | *.12xlarge    | 30                            | 27  | 24  | 24   |
|                  | *.16xlarge    | 50                            | 47  | 24  | 24   |
|                  | *.18xlarge    | 50                            | 47  | 24  | 24   |
|                  | *.24xlarge    | 50                            | 44  | 24  | 12   |

- 1. This number indicates how many *remaining* private IP addresses are available on port e0a after Cloud Volumes ONTAP is deployed and set up. For example, a \*.2xlarge system supports a maximum of 15 IP addresses per network interface. When an HA pair is deployed in a single AZ, 5 private IP addresses are allocated to port e0a. As a result, an HA pair that uses a \*.2xlarge instance type has 10 private IP addresses remaining for additional storage VMs.
- 2. The number listed in these columns includes the initial storage VM that Cloud Manager creates by default. For example, if 24 is listed in this column, it means that you can create 23 additional storage VMs for a total

of 24.

3. A management LIF for the storage VM is optional. A management LIF provides a connection to management tools like SnapCenter.

Because it requires a private IP address, it will limit the number of additional storage VMs that you can create. The only exception is an HA pair in multiple AZs. In that case, the IP address for the management LIF is a *floating* IP address so it doesn't count against the *private* IP limit.

#### File and volume limits

| Logical storage   | Parameter                             | Limit                                  |
|-------------------|---------------------------------------|--|
| Files             | Maximum size                          | 16 TiB                                 |
|                   | Maximum per volume                    | Volume size dependent, up to 2 billion |
| FlexClone volumes | Hierarchical clone depth <sup>1</sup> | 499                                    |
| FlexVol volumes   | Maximum per node                      | 500                                    |
|                   | Minimum size                          | 20 MB                                  |
|                   | Maximum size                          | 100 TiB                                |
| Qtrees            | Maximum per FlexVol volume            | 4,995                                  |
| Snapshot copies   | Maximum per FlexVol volume            | 1,023                                  |

1. Hierarchical clone depth is the maximum depth of a nested hierarchy of FlexClone volumes that can be created from a single FlexVol volume.

### iSCSI storage limits

| iSCSI storage  | Parameter                  | Limit  |
|----------------|----------------------------|--------|
| LUNs           | Maximum per node           | 1,024  |
|                | Maximum number of LUN maps | 1,024  |
|                | Maximum size               | 16 TiB |
|                | Maximum per volume         | 512    |
| igroups        | Maximum per node           | 256    |
| Initiators     | Maximum per node           | 512    |
|                | Maximum per igroup         | 128    |
| iSCSI sessions | Maximum per node           | 1,024  |
| LIFs           | Maximum per port           | 32     |
|                | Maximum per portset        | 32     |
| Portsets       | Maximum per node           | 256    |

## Storage limits in Azure

Cloud Volumes ONTAP has storage configuration limits to provide reliable operations. For best performance, do not configure your system at the maximum values.

### Maximum system capacity by license

The maximum system capacity for a Cloud Volumes ONTAP system is determined by its license. The maximum system capacity includes disk-based storage plus object storage used for data tiering.

NetApp doesn't support exceeding the system capacity limit. If you reach the licensed capacity limit, Cloud Manager displays an action required message and no longer allows you to add additional disks.

| License                | Maximum system capacity (disks + object storage)   |
|------------------------|--|
| Freemium               | 500 GiB  |
| PAYGO Explore          | 2 TiB (data tiering is not supported with Explore) |
| PAYGO<br>Standard      | 10 TiB   |
| PAYGO<br>Premium       | 368 TiB  |
| Node-based license     | 368 TiB per license                                |
| Capacity-based license | 2 PiB  |

#### For HA, is the license capacity limit per node or for the entire HA pair?

The capacity limit is for the entire HA pair. It is not per node. For example, if you use the Premium license, you can have up to 368 TiB of capacity between both nodes.

### Disk and tiering limits by VM size

The disk limits below are specific to disks that contain user data. The limits do not include the root disk, core disk, and VNVRAM.

The tables below show the maximum system capacity by VM size with disks alone, and with disks and cold data tiering to object storage.

- Single node systems can use Standard HDD Managed Disks, Standard SSD Managed Disks, and Premium SSD Managed Disks, with up to 32 TiB per disk. The number of supported disks varies by VM size.
- HA systems use Premium page blobs as disks, with up to 8 TiB per page blob. The number of supported disks varies by VM size.



You can purchase multiple node-based licenses for a Cloud Volumes ONTAP BYOL system to allocate more than 368 TiB of capacity. The number of licenses that you can purchase for a single node system or HA pair is unlimited. Be aware that disk limits can prevent you from reaching the capacity limit by using disks alone. You can go beyond the disk limit by tiering inactive data to object storage. Learn how to add additional system licenses to Cloud Volumes ONTAP.

### Single node with a Premium license

| VM size       | Max data<br>disks per<br>node | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|---------------|-------------------------------|--------------------------------------|---|
| DS5_v2        | 61                            | 368 TiB                              | 368 TiB   |
| DS14_v2       | 61                            | 368 TiB                              | 368 TiB   |
| DS15_v2       | 61                            | 368 TiB                              | 368 TiB   |
| E32s_v3       | 29                            | 368 TiB                              | 368 TiB   |
| E48s_v3       | 29                            | 368 TiB                              | 368 TiB   |
| E64is_v3      | 29                            | 368 TiB                              | 368 TiB   |
| E32ds_v<br>4  | 29                            | 368 TiB                              | 368 TiB   |
| E48ds_v<br>4  | 29                            | 368 TiB                              | 368 TiB   |
| E80ids_v<br>4 | 61                            | 368 TiB                              | 368 TiB   |

#### Single node with node-based licensing



For some VM types, you'll need several BYOL licenses to reach the max system capacity listed below. For example, you'd need 6 BYOL licenses to reach 1.95 PiB with DS5\_v2.

| VM size | Max data disks per node | Max system capacity with one license |                      | Max system capacity with multip licenses |                         |
|---------|-------------------------|--------------------------------------|----------------------|--|-------------------------|
|         |                         | Disks alone                          | Disks + data tiering | Disks alone                              | Disks + data<br>tiering |
| DS4_v2  | 29                      | 368 TiB                              | 368 TiB              | 928 TiB                                  | 368 TiB x each license  |
| DS5_v2  | 61                      | 368 TiB                              | 368 TiB              | 1.95 PiB                                 | 368 TiB x each license  |
| DS13_v2 | 29                      | 368 TiB                              | 368 TiB              | 928 TiB                                  | 368 TiB x each license  |
| DS14_v2 | 61                      | 368 TiB                              | 368 TiB              | 1.95 PiB                                 | 368 TiB x each license  |

| VM size       | Max data disks<br>per node | Max system capa | city with one | Max system capa | city with multiple     |
|---------------|----------------------------|-----------------|---------------|-----------------|------------------------|
| DS15_v2       | 61                         | 368 TiB         | 368 TiB       | 1.95 PiB        | 368 TiB x each license |
| L8s_v2        | 13                         | 368 TiB         | 368 TiB       | 416 TiB         | 368 TiB x each license |
| E4s_v3        | 5                          | 160 TiB         | 368 TiB       | 160 TiB         | 368 TiB x each license |
| E8s_v3        | 13                         | 368 TiB         | 368 TiB       | 416 TiB         | 368 TiB x each license |
| E32s_v3       | 29                         | 368 TiB         | 368 TiB       | 928 TiB         | 368 TiB x each license |
| E48s_v3       | 29                         | 368 TiB         | 368 TiB       | 928 TiB         | 368 TiB x each license |
| E64is_v3      | 29                         | 368 TiB         | 368 TiB       | 928 TiB         | 368 TiB x each license |
| E4ds_v4       | 5                          | 160 TiB         | 368 TiB       | 160 TiB         | 368 TiB x each license |
| E8ds_v4       | 13                         | 368 TiB         | 368 TiB       | 416 TiB         | 368 TiB x each license |
| E32ds_v<br>4  | 29                         | 368 TiB         | 368 TiB       | 928 TiB         | 368 TiB x each license |
| E48ds_v<br>4  | 29                         | 368 TiB         | 368 TiB       | 928 TiB         | 368 TiB x each license |
| E80ids_v<br>4 | 61                         | 368 TiB         | 368 TiB       | 1.95 PiB        | 368 TiB x each license |

## Single node with capacity-based licensing

| VM size | Max data<br>disks per<br>node | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|---------|-------------------------------|--------------------------------------|---|
| DS4_v2  | 29                            | 928 TiB                              | 2 PiB   |
| DS5_v2  | 61                            | 1.95 PiB                             | 2 PiB   |
| DS13_v2 | 29                            | 928 TiB                              | 2 PiB   |
| DS14_v2 | 61                            | 1.95 PiB                             | 2 PiB   |
| DS15_v2 | 61                            | 1.95 PiB                             | 2 PiB   |
| L8s_v2  | 13                            | 416 TiB                              | 2 PiB   |
| E4s_v3  | 5                             | 160 TiB                              | 2 PiB   |
| E8s_v3  | 13                            | 416 TiB                              | 2 PiB   |
| E32s_v3 | 29                            | 928 TiB                              | 2 PiB   |

| VM size       | Max data<br>disks per<br>node | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|---------------|-------------------------------|--------------------------------------|---|
| E48s_v3       | 29                            | 928 TiB                              | 2 PiB   |
| E64is_v3      | 29                            | 928 TiB                              | 2 PiB   |
| E4ds_v4       | 5                             | 160 TiB                              | 2 PiB   |
| E8ds_v4       | 13                            | 416 TiB                              | 2 PiB   |
| E32ds_v<br>4  | 29                            | 928 TiB                              | 2 PiB   |
| E48ds_v<br>4  | 29                            | 928 TiB                              | 2 PiB   |
| E80ids_v<br>4 | 61                            | 1.95 PiB                             | 2 PiB   |

### **HA** pairs with a Premium license

| VM size       | Max data<br>disks for an<br>HA pair | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|---------------|-------------------------------------|--------------------------------------|---|
| DS5_v2        | 61                                  | 368 TiB                              | 368 TiB   |
| DS14_v2       | 61                                  | 368 TiB                              | 368 TiB   |
| DS15_v2       | 61                                  | 368 TiB                              | 368 TiB   |
| E8s_v3        | 13                                  | 104 TiB                              | 368 TiB   |
| E48s_v3       | 29                                  | 232 TiB                              | 368 TiB   |
| E32ds_v<br>4  | 29                                  | 232 TiB                              | 368 TiB   |
| E48ds_v<br>4  | 29                                  | 232 TiB                              | 368 TiB   |
| E80ids_v<br>4 | 61                                  | 368 TiB                              | 368 TiB   |

### HA pairs with node-based licensing

| VM size | Max data disks for an HA pair | Max system capacity with one license |                      | Max system capacity with multipl licenses |                        |
|---------|-------------------------------|--------------------------------------|----------------------|---|------------------------|
|         |                               | Disks alone                          | Disks + data tiering | Disks alone                               | Disks + data tiering   |
| DS4_v2  | 29                            | 232 TiB                              | 368 TiB              | 232 TiB                                   | 368 TiB x each license |
| DS5_v2  | 61                            | 368 TiB                              | 368 TiB              | 488 TiB                                   | 368 TiB x each license |

| VM size       | Max data disks<br>for an HA pair | Max system capa | city with one | Max system capa | city with multiple     |
|---------------|----------------------------------|-----------------|---------------|-----------------|------------------------|
| DS13_v2       | 29                               | 232 TiB         | 368 TiB       | 232 TiB         | 368 TiB x each license |
| DS14_v2       | 61                               | 368 TiB         | 368 TiB       | 488 TiB         | 368 TiB x each license |
| DS15_v2       | 61                               | 368 TiB         | 368 TiB       | 488 TiB         | 368 TiB x each license |
| E8s_v3        | 13                               | 104 TiB         | 368 TiB       | 104 TiB         | 368 TiB x each license |
| E48s_v3       | 29                               | 232 TiB         | 368 TiB       | 232 TiB         | 368 TiB x each license |
| E8ds_v4       | 13                               | 104 TiB         | 368 TiB       | 104 TiB         | 368 TiB x each license |
| E32ds_v<br>4  | 29                               | 232 TiB         | 368 TiB       | 232 TiB         | 368 TiB x each license |
| E48ds_v<br>4  | 29                               | 232 TiB         | 368 TiB       | 232 TiB         | 368 TiB x each license |
| E80ids_v<br>4 | 61                               | 368 TiB         | 368 TiB       | 488 TiB         | 368 TiB x each license |

### HA pairs with capacity-based licensing

| VM size       | Max data<br>disks for an<br>HA pair | Max system capacity with disks alone | Max system capacity with disks and data tiering |
|---------------|-------------------------------------|--------------------------------------|---|
| DS4_v2        | 29                                  | 232 TiB                              | 2 PiB   |
| DS5_v2        | 61                                  | 488 TiB                              | 2 PiB   |
| DS13_v2       | 29                                  | 232 TiB                              | 2 PiB   |
| DS14_v2       | 61                                  | 488 TiB                              | 2 PiB   |
| DS15_v2       | 61                                  | 488 TiB                              | 2 PiB   |
| E8s_v3        | 13                                  | 104 TiB                              | 2 PiB   |
| E48s_v3       | 29                                  | 232 TiB                              | 2 PiB   |
| E8ds_v4       | 13                                  | 104 TiB                              | 2 PiB   |
| E32ds_v<br>4  | 29                                  | 232 TiB                              | 2 PiB   |
| E48ds_v<br>4  | 29                                  | 232 TiB                              | 2 PiB   |
| E80ids_v<br>4 | 61                                  | 488 TiB                              | 2 PiB   |

### **Aggregate limits**

Cloud Volumes ONTAP uses Azure storage as disks and groups them into *aggregates*. Aggregates provide storage to volumes.

| Parameter                                   | Limit   |
|---|---|
| Maximum number of aggregates                | Same as the disk limit  |
| Maximum aggregate size <sup>1</sup>         | 384 TiB of raw capacity for single node <sup>2</sup> 352 TiB of raw capacity for single node with PAYGO 96 TiB of raw capacity for HA pairs |
| Disks per aggregate                         | 1-12 <sup>3</sup>   |
| Maximum number of RAID groups per aggregate | 1   |

#### Notes:

- 1. The aggregate capacity limit is based on the disks that comprise the aggregate. The limit does not include object storage used for data tiering.
- 2. If using node-based licensing, two BYOL licenses are required to reach 384 TiB.
- 3. All disks in an aggregate must be the same size.

### Storage VM limits

Some configurations enable you to create additional storage VMs (SVMs) for Cloud Volumes ONTAP.

These are the tested limits. While it is theoretically possible to configure additional storage VMs, it's not supported.

Learn how to create additional storage VMs.

| License type                              | Storage VM limit   |  |
|---|--|--|
| Freemium                                  | 24 storage VMs total <sup>1,2</sup>  |  |
| Capacity-based PAYGO or BYOL <sup>3</sup> | 24 storage VMs total <sup>1,2</sup>  |  |
| Node-based BYOL <sup>4</sup>              | 24 storage VMs total <sup>1,2</sup>  |  |
| Node-based PAYGO                          | <ul><li>1 storage VM for serving data</li><li>1 storage VM for disaster recovery</li></ul> |  |

- 1. These 24 storage VMs can serve data or be configured for disaster recovery (DR).
- 2. Each storage VM can have up to three LIFs where two are data LIFs and one is an SVM management LIF.
- 3. For capacity-based licensing, there are no extra licensing costs for additional storage VMs, but there is a 4 TiB minimum capacity charge per storage VM. For example, if you create two storage VMs and each has 2 TiB of provisioned capacity, you'll be charged a total of 8 TiB.

4. For node-based BYOL, an add-on license is required for each additional *data-serving* storage VM beyond the first storage VM that comes with Cloud Volumes ONTAP by default. Contact your account team to obtain a storage VM add-on license.

Storage VMs that you configure for disaster recovery (DR) don't require an add-on license (they are free of charge), but they do count against the storage VM limit. For example, if you have 12 data-serving storage VMs and 12 storage VMs configured for disaster recovery, then you've reached the limit and can't create any additional storage VMs.

#### File and volume limits

| Logical storage   | Parameter                             | Limit                                  |
|-------------------|---------------------------------------|--|
| Files             | Maximum size                          | 16 TiB                                 |
|                   | Maximum per volume                    | Volume size dependent, up to 2 billion |
| FlexClone volumes | Hierarchical clone depth <sup>2</sup> | 499                                    |
| FlexVol volumes   | Maximum per node                      | 500                                    |
|                   | Minimum size                          | 20 MB                                  |
|                   | Maximum size                          | 100 TiB                                |
| Qtrees            | Maximum per FlexVol volume            | 4,995                                  |
| Snapshot copies   | Maximum per FlexVol volume            | 1,023                                  |

#### Notes:

- Cloud Manager does not provide any setup or orchestration support for SVM disaster recovery. It also does
  not support storage-related tasks on an additional SVM. You must use System Manager or the CLI for SVM
  disaster recovery.
  - SVM Disaster Recovery Preparation Express Guide
  - SVM Disaster Recovery Express Guide
- 2. Hierarchical clone depth is the maximum depth of a nested hierarchy of FlexClone volumes that can be created from a single FlexVol volume.

### iSCSI storage limits

| iSCSI storage | Parameter                  | Limit  |
|---------------|----------------------------|--------|
| LUNs          | Maximum per node           | 1,024  |
|               | Maximum number of LUN maps | 1,024  |
|               | Maximum size               | 16 TiB |
|               | Maximum per volume         | 512    |
| igroups       | Maximum per node           | 256    |

| iSCSI storage  | Parameter L         |       |
|----------------|---------------------|-------|
| Initiators     | Maximum per node    | 512   |
|                | Maximum per igroup  | 128   |
| iSCSI sessions | Maximum per node    | 1,024 |
| LIFs           | Maximum per port    | 32    |
|                | Maximum per portset | 32    |
| Portsets       | Maximum per node    | 256   |

## Storage limits in Google Cloud

Cloud Volumes ONTAP has storage configuration limits to provide reliable operations. For best performance, do not configure your system at the maximum values.

### Maximum system capacity by license

The maximum system capacity for a Cloud Volumes ONTAP system is determined by its license. The maximum system capacity includes disk-based storage plus object storage used for data tiering.

NetApp doesn't support exceeding the system capacity limit. If you reach the licensed capacity limit, Cloud Manager displays an action required message and no longer allows you to add additional disks.

For some configurations, disk limits prevent you from reaching the capacity limit by using disks alone. You can reach the capacity limit by tiering inactive data to object storage. Refer to the disk limits below for more details.

| License                | Maximum system capacity (disks + object storage)  |
|------------------------|---|
| Freemium               | 500 GB  |
| PAYGO Explore          | 2 TB (data tiering is not supported with Explore) |
| PAYGO<br>Standard      | 10 TB   |
| PAYGO<br>Premium       | 368 TB  |
| Node-based license     | 368 TB per license                                |
| Capacity-based license | 2 PiB   |

#### For an HA pair, is the licensed capacity limit per node or for the entire HA pair?

The capacity limit is for the entire HA pair. It is not per node. For example, if you use the Premium license, you can have up to 368 TB of capacity between both nodes.

#### For an HA pair, does mirrored data count against the licensed capacity limit?

No, it doesn't. Data in an HA pair is synchronously mirrored between the nodes so that the data is available in

the event of failure in Google Cloud. For example, if you purchase an 8 TB disk on node A, Cloud Manager also allocates an 8 TB disk on node B that is used for mirrored data. While 16 TB of capacity was provisioned, only 8 TB counts against the license limit.

### Disk and tiering limits

The table below shows the maximum system capacity with disks alone, and with disks and cold data tiering to object storage. The disk limits are specific to disks that contain user data. The limits do not include the boot disk and root disk.

| Parameter   | Limit   |
|---|---|
| Maximum data disks  | <ul><li>124 for single node<br/>systems</li><li>123 per node for HA pairs</li></ul> |
| Maximum disk size   | 64 TB   |
| Maximum system capacity with disks alone  | 256 TB <sup>1</sup>   |
| Maximum system capacity with disks and cold data tiering to a Google Cloud Storage bucket | Depends on the license. See the table above.  |

<sup>&</sup>lt;sup>1</sup> This limit is defined by virtual machine limits in Google Cloud Platform.

### **Aggregate limits**

Cloud Volumes ONTAP groups Google Cloud Platform disks into *aggregates*. Aggregates provide storage to volumes.

| Parameter                                      | Limit   |
|--|---|
| Maximum number of data aggregates <sup>1</sup> | <ul><li>99 for single node</li><li>64 for an entire HA pair</li></ul> |
| Maximum aggregate size                         | 256 TB of raw capacity <sup>2</sup>                                   |
| Disks per<br>aggregate                         | 1-6 <sup>3</sup>  |
| Maximum number of RAID groups per aggregate    | 1   |

#### Notes:

- 1. The maximum number of data aggregates doesn't include the root aggregate.
- The aggregate capacity limit is based on the disks that comprise the aggregate. The limit does not include object storage used for data tiering.
- 3. All disks in an aggregate must be the same size.

### **Logical storage limits**

| Logical storage                 | Parameter   | Limit   |
|---------------------------------|---|---|
| Storage virtual machines (SVMs) | Maximum number for<br>Cloud Volumes<br>ONTAP<br>(HA pair or single<br>node) | One data-serving SVM and one destination SVM used for disaster recovery. You can activate the destination SVM for data access if there's an outage on the source SVM. <sup>1</sup> The one data-serving SVM spans the entire Cloud Volumes ONTAP system (HA pair or single node). |
| Files                           | Maximum size  | 16 TB   |
|                                 | Maximum per volume  | Volume size dependent, up to 2 billion  |
| FlexClone volumes               | Hierarchical clone depth <sup>2</sup>                                       | 499   |
| FlexVol volumes                 | Maximum per node  | 500   |
|                                 | Minimum size  | 20 MB   |
|                                 | Maximum size  | 100 TB  |
| Qtrees                          | Maximum per FlexVol volume  | 4,995   |
| Snapshot copies                 | Maximum per FlexVol volume  | 1,023   |

#### Notes:

- Cloud Manager does not provide any setup or orchestration support for SVM disaster recovery. It also does
  not support storage-related tasks on an additional SVM. You must use System Manager or the CLI for SVM
  disaster recovery.
  - SVM Disaster Recovery Preparation Express Guide
  - SVM Disaster Recovery Express Guide
- 2. Hierarchical clone depth is the maximum depth of a nested hierarchy of FlexClone volumes that can be created from a single FlexVol volume.

### iSCSI storage limits

| iSCSI storage  | Parameter                  | Limit |
|----------------|----------------------------|-------|
| LUNs           | Maximum per node           | 1,024 |
|                | Maximum number of LUN maps | 1,024 |
|                | Maximum size               | 16 TB |
|                | Maximum per volume         | 512   |
| igroups        | Maximum per node           | 256   |
| Initiators     | Maximum per node           | 512   |
|                | Maximum per igroup         | 128   |
| iSCSI sessions | Maximum per node           | 1,024 |

| iSCSI storage         | Parameter           | Limit |
|-----------------------|---------------------|-------|
| LIFs Maximum per port |                     | 1     |
|                       | Maximum per portset | 32    |
| Portsets              | Maximum per node    | 256   |

## **Known issues**

Known issues identify problems that might prevent you from using this release of the product successfully.

There are no known issues in this release specific to Cloud Volumes ONTAP.

You can find known issues for ONTAP software in the ONTAP Release Notes.

## **Known limitations**

## Limitations in all cloud providers

Known limitations identify platforms, devices, or functions that are not supported by this release of the product, or that do not interoperate correctly with it. Review these limitations carefully.

The following limitations apply to Cloud Volumes ONTAP in all cloud providers: AWS, Azure, and Google Cloud.

### **Maximum concurrent replication operations**

The maximum number of concurrent SnapMirror or SnapVault transfers for Cloud Volumes ONTAP is 100 per node, regardless of the instance type or machine type.

### Cloud provider snapshots must not be used for your backup and recovery plans

You shouldn't use your cloud provider's snapshots as part of your backup and recovery plan for Cloud Volumes ONTAP data. You should always use ONTAP Snapshot copies or third-party backup solutions to back up and restore data hosted on Cloud Volumes ONTAP.

Learn how to use the Cloud Backup service to back up and restore ONTAP data.



ONTAP consistency points in the WAFL file system determine data consistency. Only ONTAP can quiesce the WAFL file system to make a crash-consistent backup.

### Support in China regions

Cloud Volumes ONTAP is supported in China regions as follows.

- Cloud Volumes ONTAP 9.6 is supported in AWS China regions.
- · Single node systems are supported.
- Licenses purchased directly from NetApp are supported.

All other locations, versions, configurations, and licenses aren't supported.

### Cloud Volumes ONTAP supports Reserved and On-demand VM instances

Cloud Volumes ONTAP can run on either a Reserved or On-demand VM instance from your cloud provider. Other types of VM instances aren't supported.

### Automatic application resource management solutions shouldn't be used

Automatic application resource management solutions should not manage Cloud Volumes ONTAP systems. Doing so can result in a change to an unsupported configuration. For example, the solution might change Cloud Volumes ONTAP to an unsupported VM instance type.

### Software updates must be completed by Cloud Manager

Upgrades of Cloud Volumes ONTAP must be completed from Cloud Manager. You should not upgrade Cloud Volumes ONTAP by using System Manager or the CLI. Doing so can impact system stability.

## Cloud Volumes ONTAP deployment must not be modified from your cloud provider's console

Changes to a Cloud Volumes ONTAP configuration from your cloud provider's console results in an unsupported configuration. Any changes to the Cloud Volumes ONTAP resources that Cloud Manager creates and manages can impact system stability and Cloud Manager's ability to manage the system.

### Disks and aggregates must be managed from Cloud Manager

All disks and aggregates must be created and deleted directly from Cloud Manager. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

### **SnapManager licensing limitation**

SnapManager per-server licenses are supported with Cloud Volumes ONTAP. Per-storage system (SnapManager suite) licenses are not supported.

### **Unsupported ONTAP features**

The following features are not supported with Cloud Volumes ONTAP:

- Aggregate-level inline deduplication
- · Aggregate-level background deduplication
- · Disk maintenance center
- Disk sanitization
- · FabricPool mirroring
- Fibre Channel (FC)
- Flash Pools
- · Infinite Volumes
- Interface groups
- · Intranode LIF failover
- MetroCluster
- ONTAP S3 in Google Cloud (the S3 protocol is supported in Azure and AWS)
- RAID4, RAID-DP, RAID-TEC (RAID0 is supported)
- Service Processor
- SnapLock Compliance and Enterprise modes (only Cloud WORM is supported)
- SnapMirror Synchronous
- VLANs

### **Known limitations in AWS**

The following known limitations are specific to Cloud Volumes ONTAP in Amazon Web Services. Be sure to also review Limitations for Cloud Volumes ONTAP in all cloud providers.

### **AWS Outpost limitations**

If you have an AWS Outpost, you can deploy Cloud Volumes ONTAP in that Outpost by selecting the Outpost VPC in the Working Environment wizard. The experience is the same as any other VPC that resides in AWS. Note that you will need to first deploy a Connector in your AWS Outpost.

There are a few limitations to point out:

- Only single node Cloud Volumes ONTAP systems are supported at this time
- The EC2 instances that you can use with Cloud Volumes ONTAP are limited to what's available in your Outpost
- · Only General Purpose SSDs (gp2) are supported at this time

#### Flash Cache limitations

C5D and R5D instance types include local NVMe storage, which Cloud Volumes ONTAP uses as *Flash Cache*. Note the following limitations:

 Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements.

You can choose no storage efficiency when creating a volume from Cloud Manager, or you can create a volume and then disable data compression by using the CLI.

Cache rewarming after a reboot is not supported with Cloud Volumes ONTAP.

### False alarms reported by Amazon CloudWatch

Cloud Volumes ONTAP does not release CPUs when idle, so Amazon CloudWatch can report a high CPU warning for the EC2 instance because it sees 100% usage. You can ignore this alarm. The ONTAP statistics command displays the true usage of the CPUs.

### Cloud Volumes ONTAP HA pairs do not support immediate storage giveback

After a node reboots, the partner must sync data before it can return the storage. The time that it takes to resync data depends on the amount of data written by clients while the node was down and the data write speed during the time of giveback.

Learn how storage works in a Cloud Volumes ONTAP HA pair running in AWS.

### **Known limitations in Azure**

The following known limitations are specific to Cloud Volumes ONTAP in Microsoft Azure. Be sure to also review Limitations for Cloud Volumes ONTAP in all cloud providers.

#### Flash Cache limitations

The Standard\_L8s\_v2 VM type includes local NVMe storage, which Cloud Volumes ONTAP uses as *Flash Cache*. Note the following limitations for Flash Cache:

 Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements.

You can choose no storage efficiency when creating a volume from Cloud Manager, or you can create a volume and then disable data compression by using the CLI.

Cache rewarming after a reboot is not supported with Cloud Volumes ONTAP.

#### **HA** limitations

HA pairs aren't supported in some regions.

View the list of supported Azure regions.

### Pay-as-you-go not available for CSP partners

If you are a Microsoft Cloud Solution Provider (CSP) partner, you cannot deploy Cloud Volumes ONTAP Explore, Standard, or Premium because pay-as-you-go subscriptions are not available for CSP partners. You must purchase a license and deploy Cloud Volumes ONTAP BYOL.

## **Known limitations in Google Cloud**

The following known limitations are specific to Cloud Volumes ONTAP in Google Cloud Platform. Be sure to also review Limitations for Cloud Volumes ONTAP in all cloud providers.

### Limitation with packet mirroring

Packet mirroring must be disabled in the Google Cloud VPC in which you deploy Cloud Volumes ONTAP.

Cloud Volumes ONTAP can't operate properly if packet mirroring is enabled.

### **Google Private Service Connect limitations**

If you leverage Google Private Service Connect within the VPC that you are deploying Cloud Volumes ONTAP into, you will need to implement DNS records that forward traffic to the required Cloud Manager API Endpoints.

Tiering data from Cloud Volumes ONTAP into a Google Cloud Storage bucket is not currently supported with Private Service Connect.

## **Cloud provider integrations**

This page describes how NetApp works with cloud providers to resolve issues that might arise.

## Collaborative support best practices

NetApp is committed to provide support to Licensee and will use commercially reasonable efforts to resolve technical support issues for Cloud Volumes ONTAP when reported by the Licensee. NetApp and the applicable cloud provider don't have any direct support obligations to each other's licensed software or infrastructure.

NetApp has implemented tools aimed to connect with applicable cloud providers on customer technical issues that may be a result of the applicable cloud provider services. However, the best way to maintain a seamless support flow is for customers to (i) maintain a current support contract with both NetApp and the applicable cloud provider and (ii) coordinate joint escalation meetings with both NetApp and the applicable cloud provider when technical issues arise and the customer needs clarity on which products or services are causing those technical issues.

### **Azure maintenance events**

Microsoft schedules and programmatically announces maintenance events on its Azure virtual machine (VM) infrastructure that may affect Cloud Volumes ONTAP VMs. These events are announced 15 minutes prior to the maintenance window.

Special handling of the maintenance events is supported for Cloud Volumes ONTAP high availability (HA) pairs. To maintain application health, we perform a preventive takeover to prioritize stability, as any loss of connectivity of more than 15 seconds will disable failover capabilities.

When the maintenance window is announced, the partner node of the targeted node will perform a takeover. When the maintenance is complete, a giveback will be initiated. After the giveback, the HA pair is expected to return to a healthy state. If this doesn't occur, contact NetApp Support for assistance. Note that maintenance events are targeted at one of the VMs in an HA pair at a time, and typically both nodes are targeted in a relatively short period of time.

CIFS/SMB clients that use Cloud Volumes ONTAP non-continuously available CIFS shares will experience a loss of session both when a takeover occurs, and when the aggregate that the session is using is given back to the aggregate's home node. This is a limitation imposed by the CIFS/SMB protocol itself. Customers may wish to use third-party products to avoid issues that may arise from takeover and giveback. For further assistance, contact NetApp Support.

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- Notice for the Cloud Volumes ONTAP 9.11.0 mediator in AWS
- Notice for the Cloud Volumes ONTAP 9.11.0 mediator in Google Cloud

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