stevenchhan.com
STEVEN.CHHAN@GMAIL.COM

STEVEN CHHAN

SKILLS

Design Methodologies: Sketching, Story Boards, User Flows, Annotated Wireframes, Lo/Hi-Fi Prototypes
Languages/Framework/Libraries: HTML5, CSS/SCSS, Bootstrap, JavaScript, VueJS, ReactJS
Applications: Figma, Zeplin, Adobe XD, Adobe Suite (Photoshop, Illustrator, InDesign, Lightroom), HubSpot, MailChimp
Team Methodologies: Scrum Agile, Sprint, Kanban

EXPERIENCE

EBizCharge, Irvine, CA (over 100 employees, >$30 million in revenue)

UI/UX Designer at EBizCharge   MAY 2022 – PRESENT

- Set design requirements based on data-driven research
- Create user wireframes and user flows for business stakeholders to understand projects
- Sketch, wireframe, and prototype user stories
- Work closely with product owners to identify requirements
- Presentations and demos for user feedback
- Frontend design and development
- Collaborate with engineers to find best and quickest solutions to go-to-market
- Create and maintain individual design systems per project
- Enforce design systems to software design guidelines for cohesiveness and consistency
- Research, design and develop the user interface and experience for a variety of ERPs
- Solve for complex and enterprise-grade applications
- Design for a variety of platforms including web, Windows, and mobile
- Lead and mentor team members

Product Designer at JNR Incorporated   DECEMBER 2019 – MAY 2022

- Set design requirements based on data-driven research
- Create user wireframes and user flows for business stakeholders to understand projects
- Create and maintain design system
- Sketch, wireframe, and prototype user stories
- Lead UI/UX research with A/B testing, client feedback, and updated trends
  Lead UI/UX design for SaaS web app
- Communicate with stakeholders to identify requirements and create the best user experience for clients
- Presentations and demos for user feedback
- Frontend design and development
- Collaborate with engineers to find best and quickest solutions to go-to-market
- Enforce design systems to client's guidelines for cohesiveness and consistency
- Research, design and develop the user interface and experience for incentive SaaS platform, enabling sales, channel partner, employee, and consumer incentive programs for Fortune 500 customers, including AT&T, Mazda, Honda, and Toshiba

Frontend Web Designer/Developer at JNR Incorporated   SEPT 2018 – DECEMBER 2019

- Fully design website (utilizing Adobe XD, Photoshop, and Illustrator)
- Developing the frontend (utilizing HTML, CSS/SCSS, Bootstrap, VueJS, ReactJS, Drupal, and WordPress)
- Improve digital marketing campaigns with design and copywriting
- Help close multiple deals with program comp design and UI/UX improvements (Lexmark, Toshiba, Xandr, Hyundai Motor America)

Web Designer/Developer at JNR Incorporated   SEPT 2016 – SEPT 2018

- Frontend design and development for incentive program websites and webapp, inbound marketing campaigns (strategize, design, code, and deploy), inbound lead generation, landing page design and optimization, HubSpot CRM integration, A/B testing, project management

Assistant Web Designer at JNR Incorporated   JULY 2015 – SEPT 2016

- Email blast design and deployment, website comps (utilizing Adobe Photoshop, Adobe Muse, CSS, and HTML), website template build (utilizing HTML, CSS, JavaScript, Bootstrap, and Drupal), digital asset management

Graphics Intern at JNR Incorporated   MAR 2015 – JUN 2015

- Designing program logos, proposals, card carriers, various print media (menus, itineraries, travel brochures), various digital media, digital asset management and organization

EDUCATION

Mt. San Antonio College – Web and Graphic Design Certificates   SEPT 2012 – JUN 2014
University of California, Riverside – Computer Engineering Major   SEPT 2009 – JUN 2012