

### **On-Call Rotation**

- The on-call rotation is designed to address the needs of EPIC Property Management to provide tenant and owner support during non-regular business hours. This means that when maintenance problems or emergencies arise and need to be addressed immediately, the on-call Maintenance Technician will be responsible for responding.
- The On-Call Maintenance Technician will serve his/her rotation for a period of seven consecutive days beginning Monday at 9:00AM and continuing through the following Monday at 8:59AM; responsibilities will then transfer to the next Maintenance Technician in the rotation.