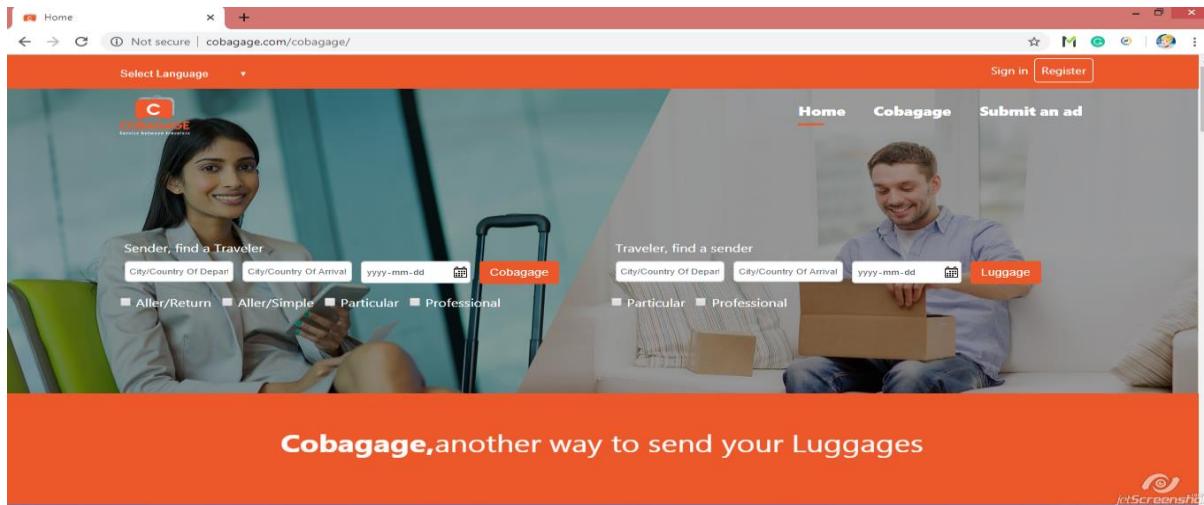


Co-baggage_User_Documents

User Module

1) Web Address : <https://cobagage.com/cobagage/>



<http://cobagage.com/cobagage/> is web application develop to provide service between Travellers & way to send your Luggage's.

There are mainly 2 types of customer's "Traveller" & "Luggager". We are going to provide facility to give their Ads to sell any "Article" or any "Article Donation" if they have, with their travelling ad & luggage ad.

So that if anybody is interested for co-baggage or sends their luggage then this is an open source platform for worldwide customers.

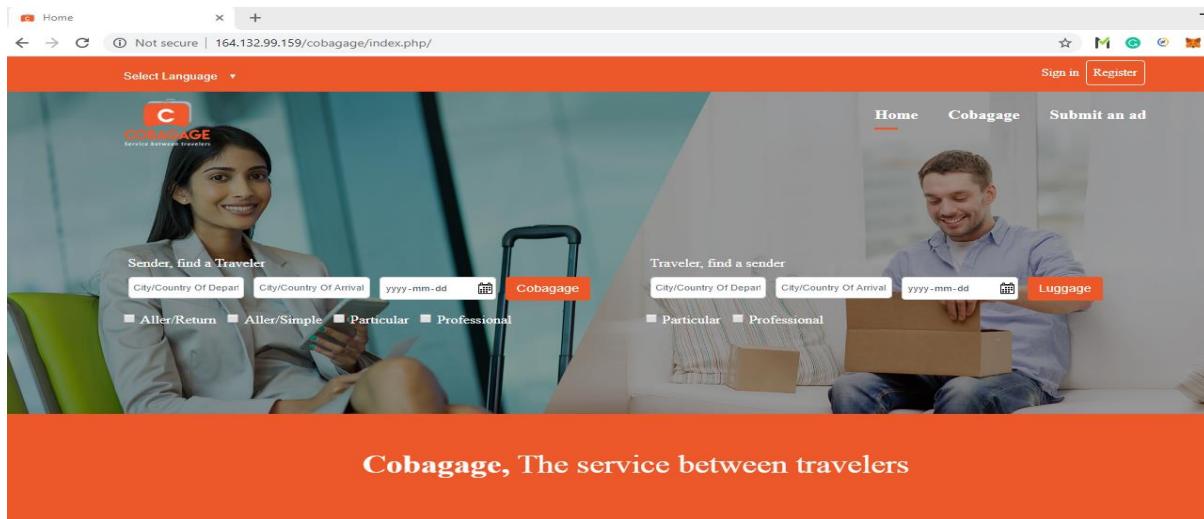
We covering the whole world



2) Home Page

When user enter URL & come on co-baggage sides home page, he/she will be getting facility to find this side in French & English language as well as user can search any co-baggage or luggage information for feature with search engine or clicking on Co-baggage button any one can find overall feature ads for "Travel" & "Luggage" with their detail information.

But if user want to go further like to "Send Interest" for travel or any article ad or article donation ad or if want to submit his/her won ad then user must have to Register/login with side.



3) Home Page → Subscribers Ads

On Home Page, we are going to provide special space for our users who are going to subscribe to our side by choosing subscription plan. (Special space on home page to glow subscriber's ads as per their plan for 10 Transaction, 30 Transaction or 70 Transaction).



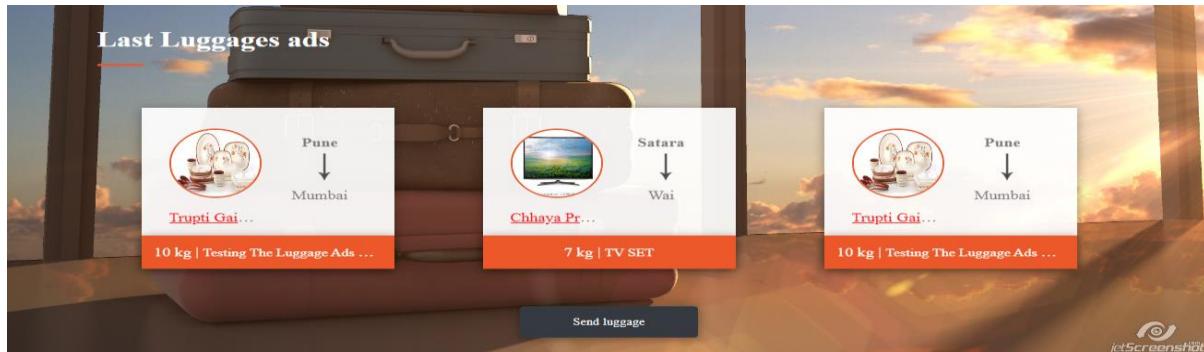
4) Home Page → Imminent Departures

On Home Page user can get idea about in features departures in Imminent Departures field.



5) Home Page → Last Luggage Ads

On Home Page user having facility to find out last luggage's on side, On home page we are giving special space to show last luggage's on side.



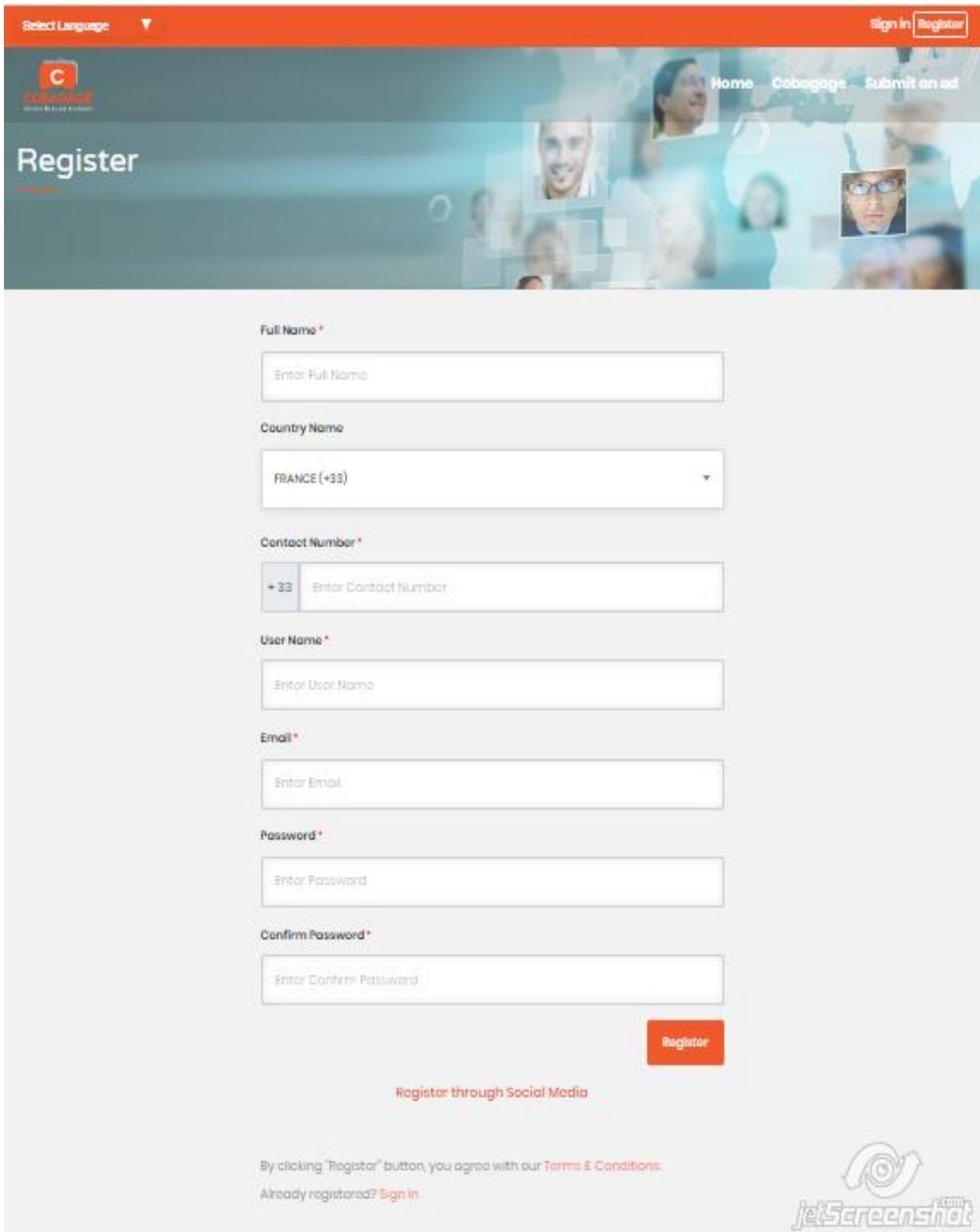
6) Home Page → Testimonials

On Home Page User have space to find out Rating given by other users for cobagage side as per their experience. To provide rating we have option on footer as “Evaluate the Cobagage web site”, If you are register user with cobagege site then you can provide rating.



7) Home Page → Register

Any user can “Register” with this side by giving their nominal information like full name, country name, contact number & email to join this platform.



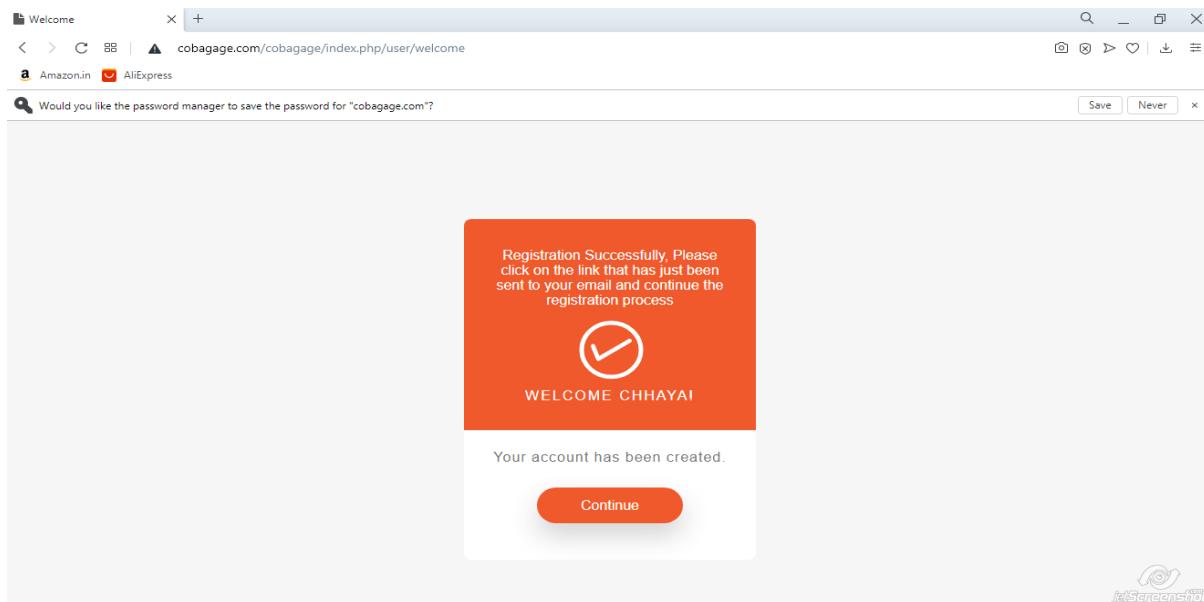
The screenshot shows the registration form on the Cyperts website. At the top right, there are "Sign in" and "Register" buttons. Below them is a navigation bar with "Home", "Categories", and "Submit an ad". The main title "Register" is displayed prominently. The form consists of several input fields:

- Full Name ***: A placeholder text "Enter Full Name" is visible in the input field.
- Country Name**: A dropdown menu showing "FRANCE (+33)".
- Contact Number ***: A field with a "+ 33" prefix and a placeholder "Enter Contact Number".
- User Name ***: A placeholder text "Enter User Name" is visible in the input field.
- Email ***: A placeholder text "Enter Email" is visible in the input field.
- Password ***: A placeholder text "Enter Password" is visible in the input field.
- Confirm Password ***: A placeholder text "Enter Confirm Password" is visible in the input field.

At the bottom of the form, there is a red "Register" button. Below the button, a link "Register through Social Media" is shown. At the very bottom, there is a note about accepting terms and conditions and a link to "Terms & Conditions".

8) User Home Page → Registration → Welcome Link

When user completed registration it will get on welcome link showing message for your account has been created successfully.



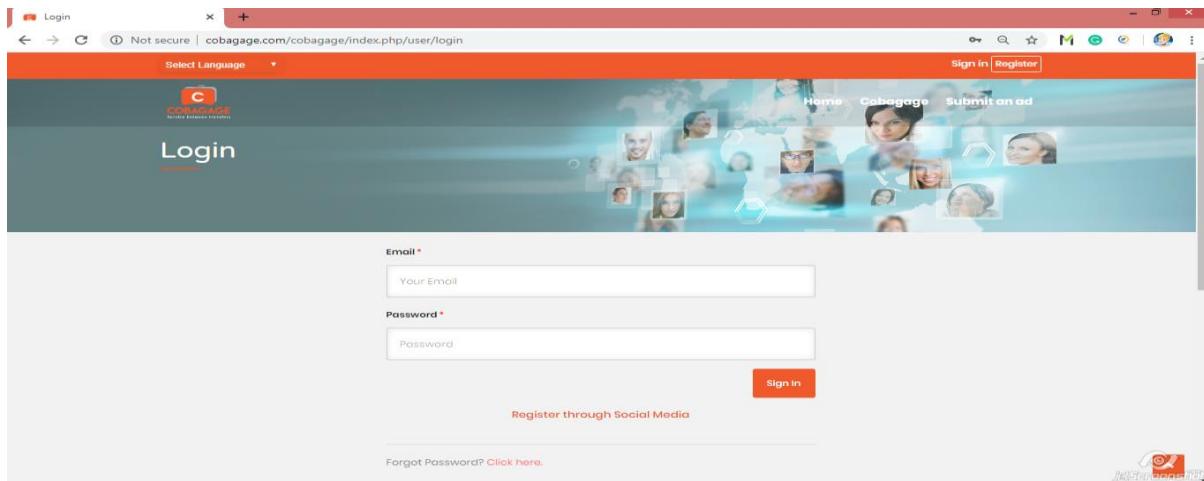
9) Home Page → Register → Email Notification

When User Register with valid credentials, he/she will get one email notification on register email id for account activation.



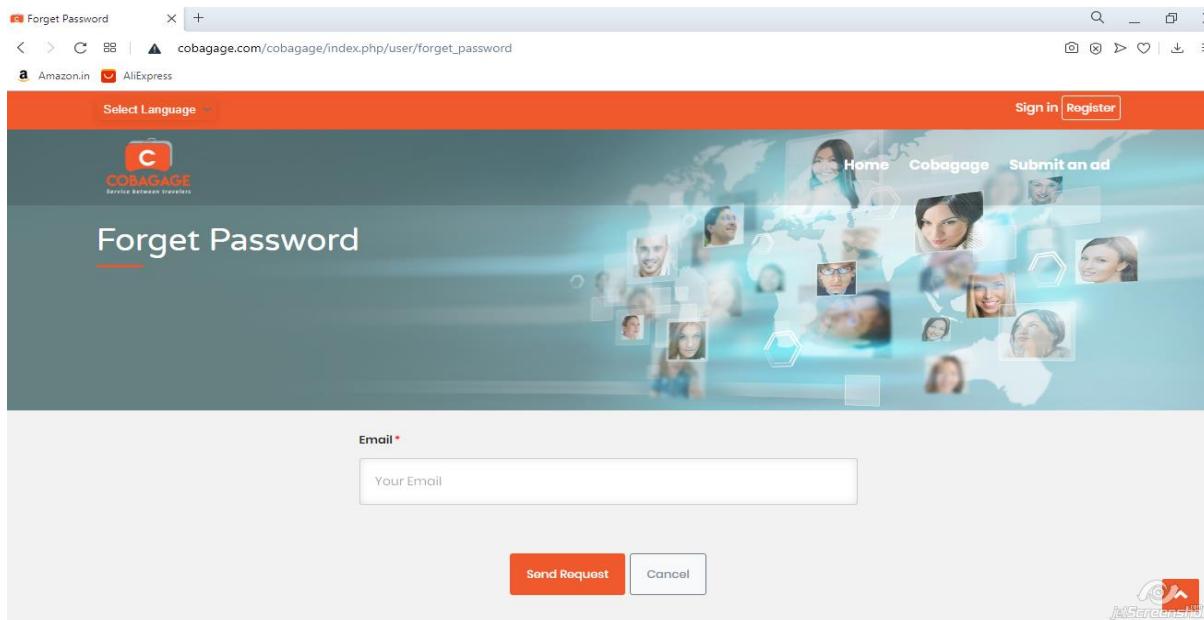
10) Home Page → Sign In

After successful registration user will get one account activation link on his/her valid email id submit while registration & one's user click on this activation link he/she will be able to Sign In with co-baggage side to submit their ads or search for any articles or donation as per their requirement.



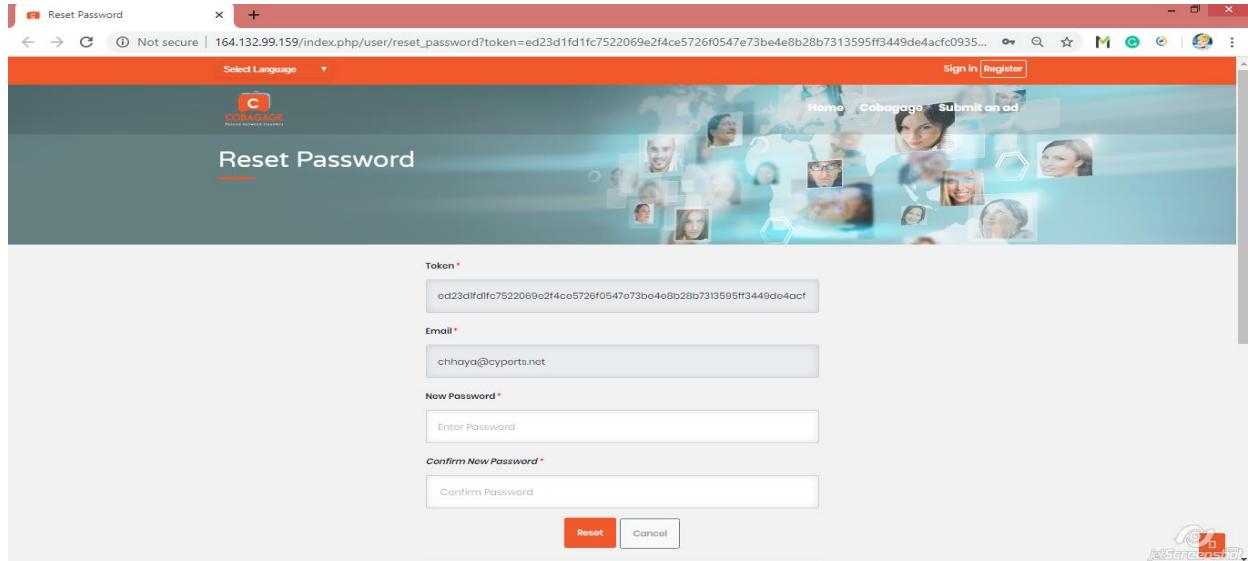
11) Home Page → Sign In → Forget Password

On Sign In page we provide facility for those users who forget their password & want to recover their password. But to recover password user must have to provide their valid email id provided in Registration form where user will get password recovery link.



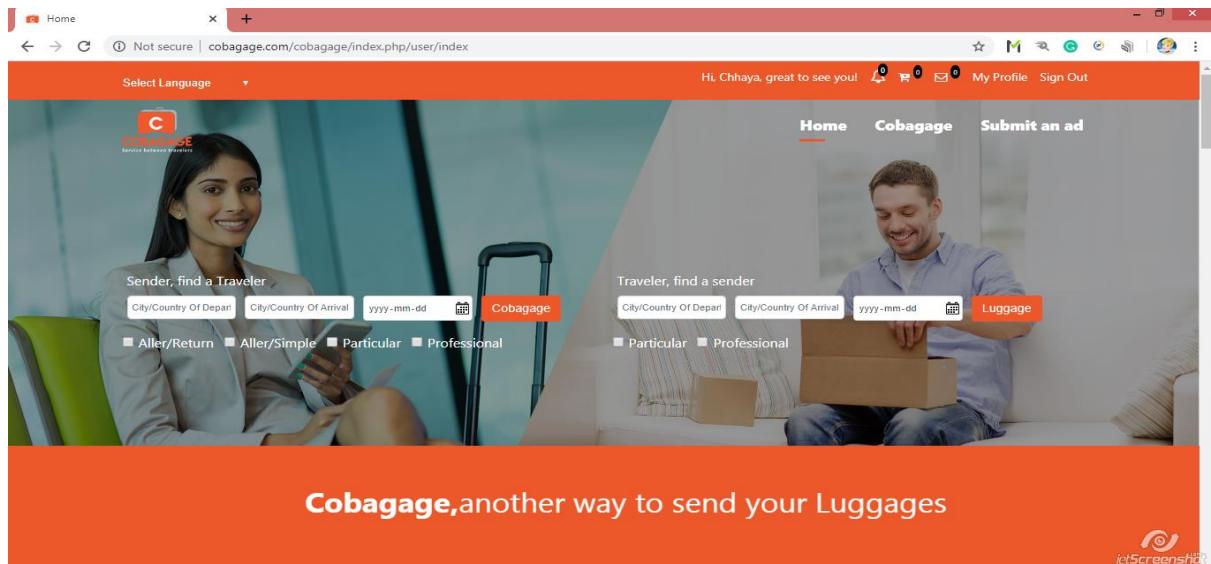
12) Home Page → Sign In → Forget Password → Reset Password Link on Email Id

When user get password recovery link on their email is & click on “Reset Password” button it should direct user on another page with one unique token number & email id asking for new password & confirm password with password validation criteria.



13) User Home Page

After doing successful login user enter his/her home page with “Welcome Message” and indication for their “Notification” with “New Messages” & “Basket” with their interest for pending payments with “My Profile” tab to show users profile & “Sign Out” button to exit account.

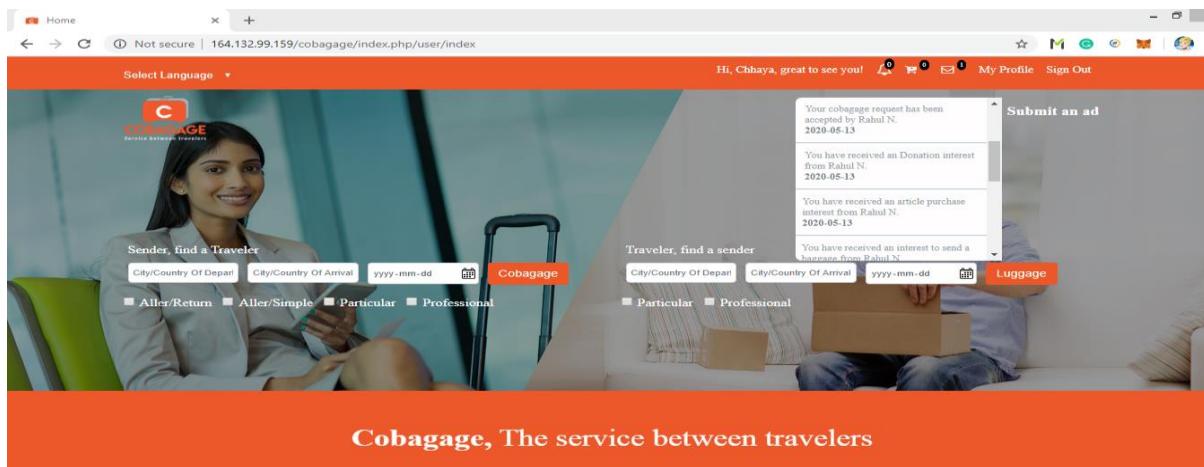


14) User Home Page → Notification Bell

When user login with valid credentials & enter on home page he/she will get notification bell with numeric representation for new notifications. Notifications will auto clear after every 2 days.

In notification, we include all types of notification for user-

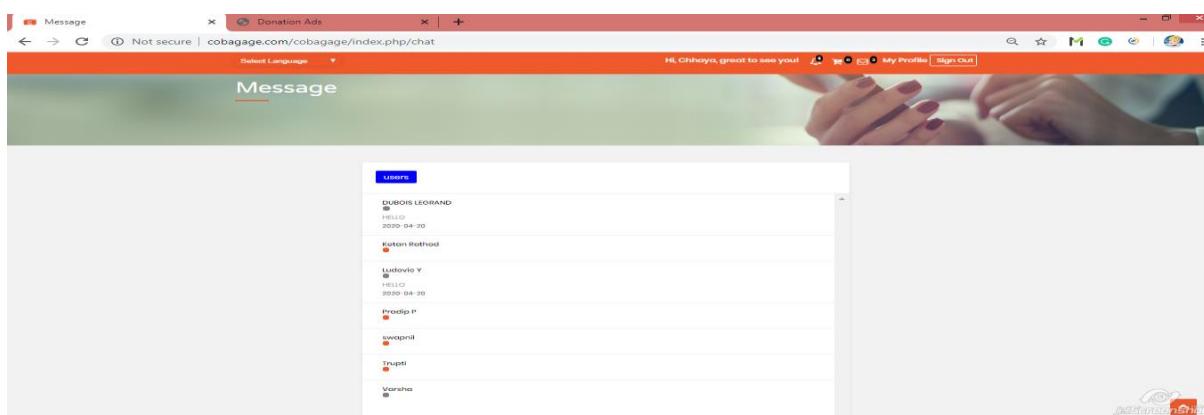
When user receive/accept interest from any another user for cobagage, luggage, article & donation as well as payment completion notifications are there.



15) User Home Page → Message Icon

When user login with valid credentials & enter on user home page he/she will get message icon with numerical indication for new arrival messages on header strip of home page.

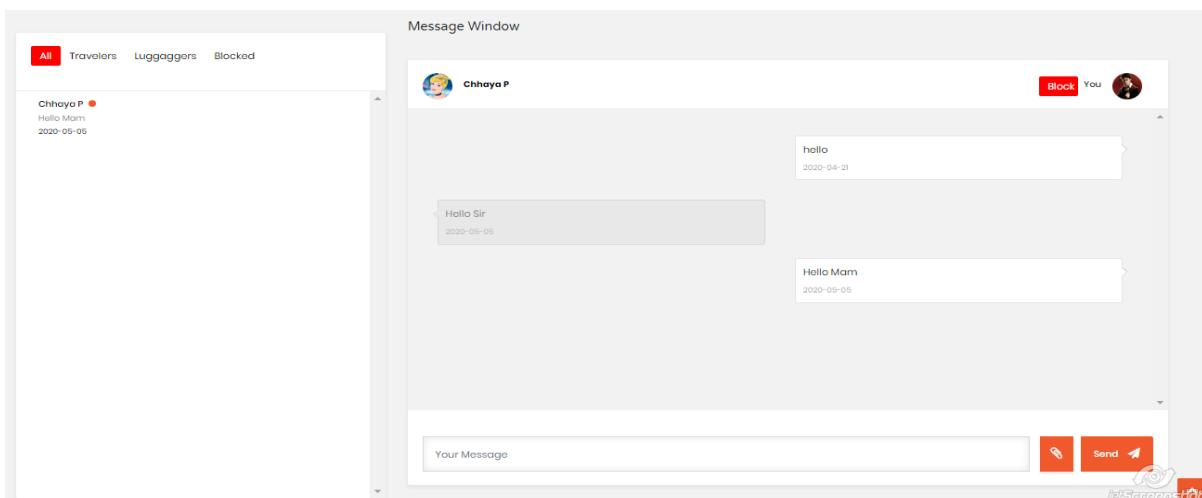
After clicking on this message icon it direct user on list of users with whom user have conversion or contact that users.



16) User Home Page → Message Icon → User Name

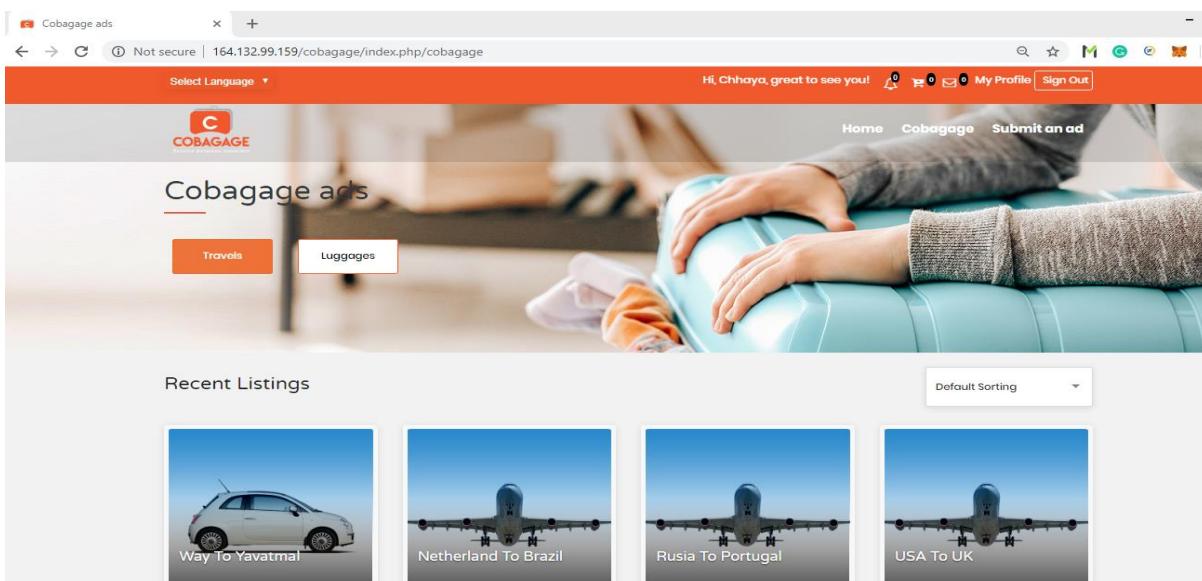
When user click on any particular user name for chatting it direct user on chat window with facility of send “Text messages” & any “Attachment” as well as “Block” or “Unblock” any particular user for further communication.

As well as provide list of “All”, “Cobaggager”, Luggager” & Block users.



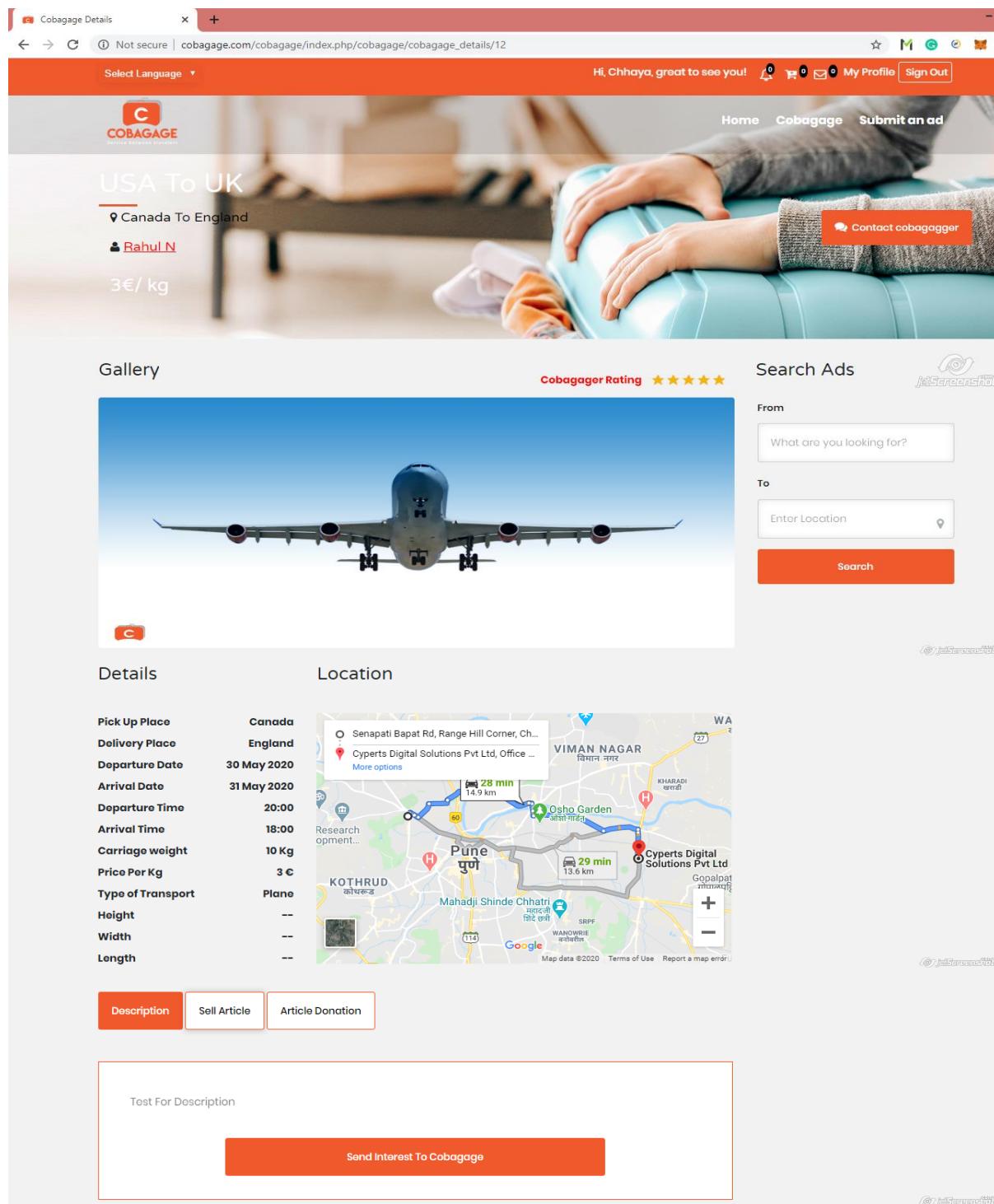
17) User Home Page → Cobagage Tab

When user click on “Cobagage” tab on home page, It direct user for Recent listing ads for “Travel” & “Luggage’s”. By default it direct user on Travel Recent Listing ads with facility to sort ads by “Newest First”, “Oldest First”, “Low price first” & “Highest price first” category.



18) User Home Page → Cobagages → Travel → Travel Ads

When user click on any Travel ad in Recent listing ad, It direct user on page having detail information about that trip with contact user button & listing if any article user want to sell in that trip or any article donation is there with trip, with send interest button for that cobagage.



The screenshot shows a travel advertisement for shipping from Canada to England. The details are as follows:

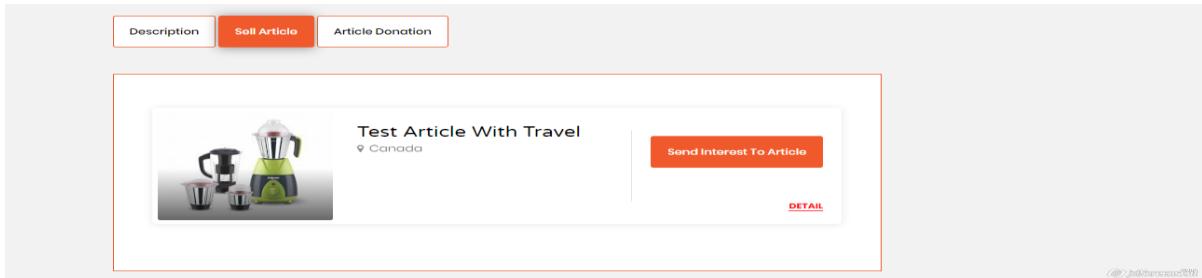
- Pick Up Place:** Canada
- Delivery Place:** England
- Departure Date:** 30 May 2020
- Arrival Date:** 31 May 2020
- Departure Time:** 20:00
- Arrival Time:** 18:00
- Carriage weight:** 10 Kg
- Price Per Kg:** 3€/ kg
- Type of Transport:** Plane
- Height:** --
- Width:** --
- Length:** --

The map shows the route from Senapati Bapat Rd, Range Hill Corner, Chinchwad, Pune to Cyberts Digital Solutions Pvt Ltd, Office ... in Viman Nagar, Pune. The distance is 14.9 km with a duration of 28 min, and another segment to the destination is 13.6 km with a duration of 29 min.

On the right side, there is a "Search Ads" section with fields for "From" and "To" locations, and a "Search" button. Below the map, there are three buttons: "Description", "Sell Article", and "Article Donation". At the bottom, there is a text input field labeled "Test For Description" and an orange button labeled "Send Interest To Cobagage".

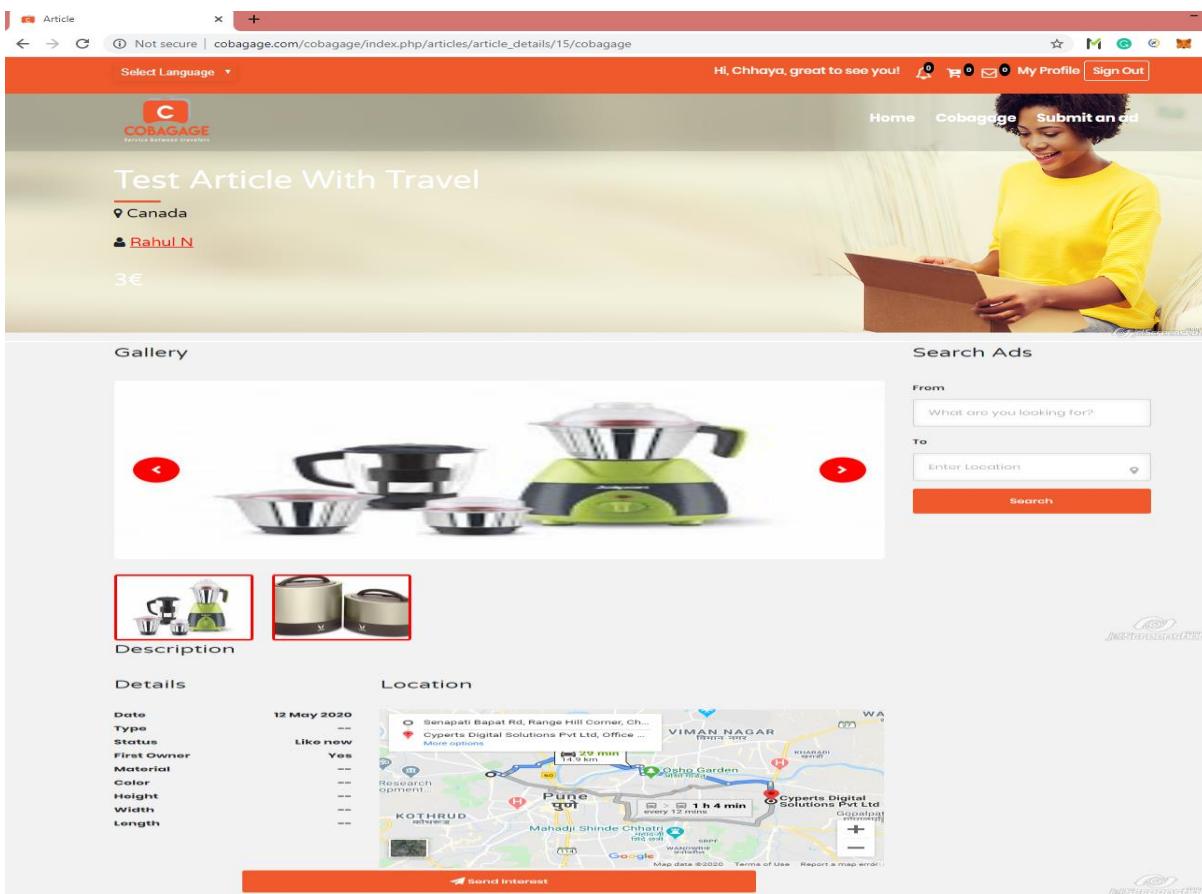
- 19) User Home Page → Cobagages → Travel → Travel Ads → Sell Article Ads → Send Interest To Article

For Travel ad, when user check details of ad & click on “Sell Article” button it is showing ad with “Send Interest To Article” & “Details” button on ad to send interest for ad or check article ad in detail with to send interest.



- 20) User Home Page → Cobagages → Travel → Travel Ads → Sell Article Ads → Details

When user click on “Details” button of Sell Article ad, It direct user on page having detail information about article ad with “Send Interest” button & Gallery images for ad.



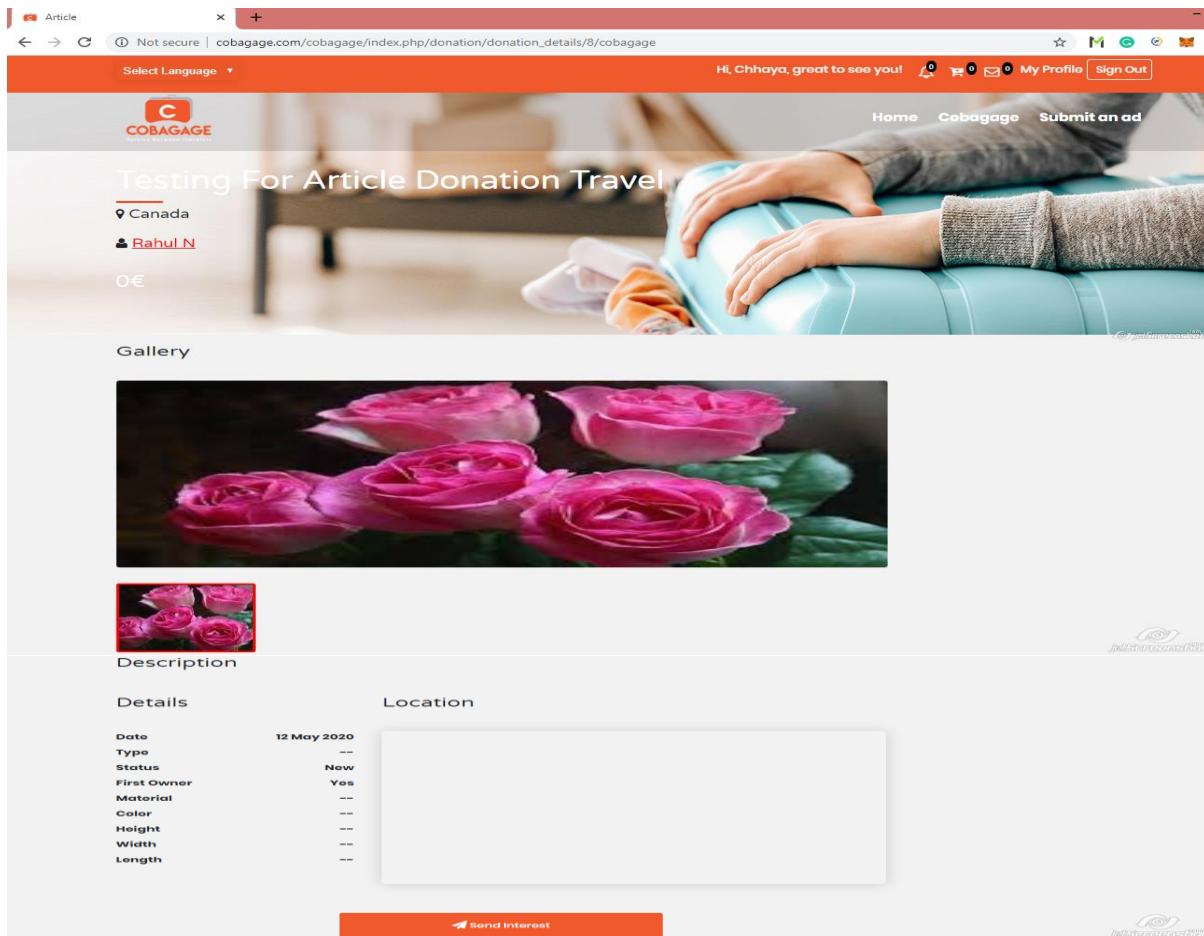
- 21) User Home Page → Cobagages → Travel → Travel Ads → Article Donation Ads → Send Interest To Donation

For cobagage ad, when user check details of ad & click on “Article Donation” button it is showing ad with “Send Interest To Donation” & “Details” button on ad to send interest for ad or check donation ad in detail with to send interest.



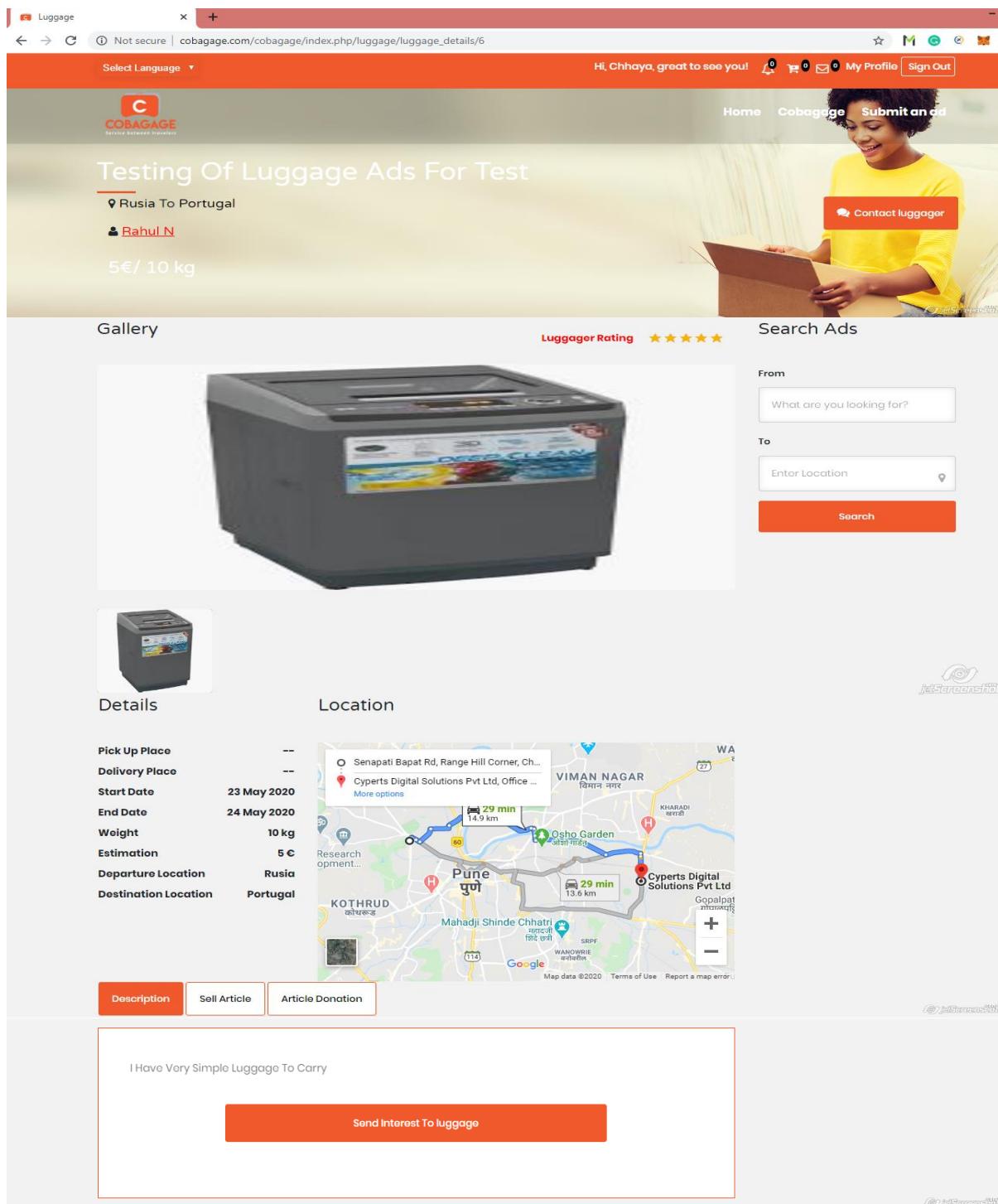
- 22) User Home Page → Cobagages → Travel → Travel Ads → Article Donation Ads → Details

When user click on “Details” button of Article Donation ad, It direct user on page having detail information about donation ad with “Send Interest” button & Gallery images for ad.



23) User Home Page → Cobagages → Luggage → Luggage Ads

When user click on any Luggage ad in Recent listing ad, It direct user on page having detail information about that luggage with contact user button & listing if any article user want to sell in that luggage or any article donation is there with luggage, with send interest button for that luggage.



The screenshot shows a luggage advertisement on the Cobagage website. The top navigation bar includes 'Luggage' and a search bar. The main header says 'Testing Of Luggage Ads For Test'. Below it, the item details are listed: 'From Rusia To Portugal', 'By Rahul N', and '5€/ 10 kg'. A large image of a black suitcase is displayed. To the right, there's a 'Contact luggage' button and a 'Search Ads' sidebar with 'From' and 'To' fields. The 'Details' section lists pickup and delivery locations, start and end dates, weight, and estimated cost. The 'Location' section shows a map from Pune to Viman Nagar, with two route options. At the bottom, there's a text input field for 'I Have Very Simple Luggage To Carry' and a 'Send Interest To luggage' button.

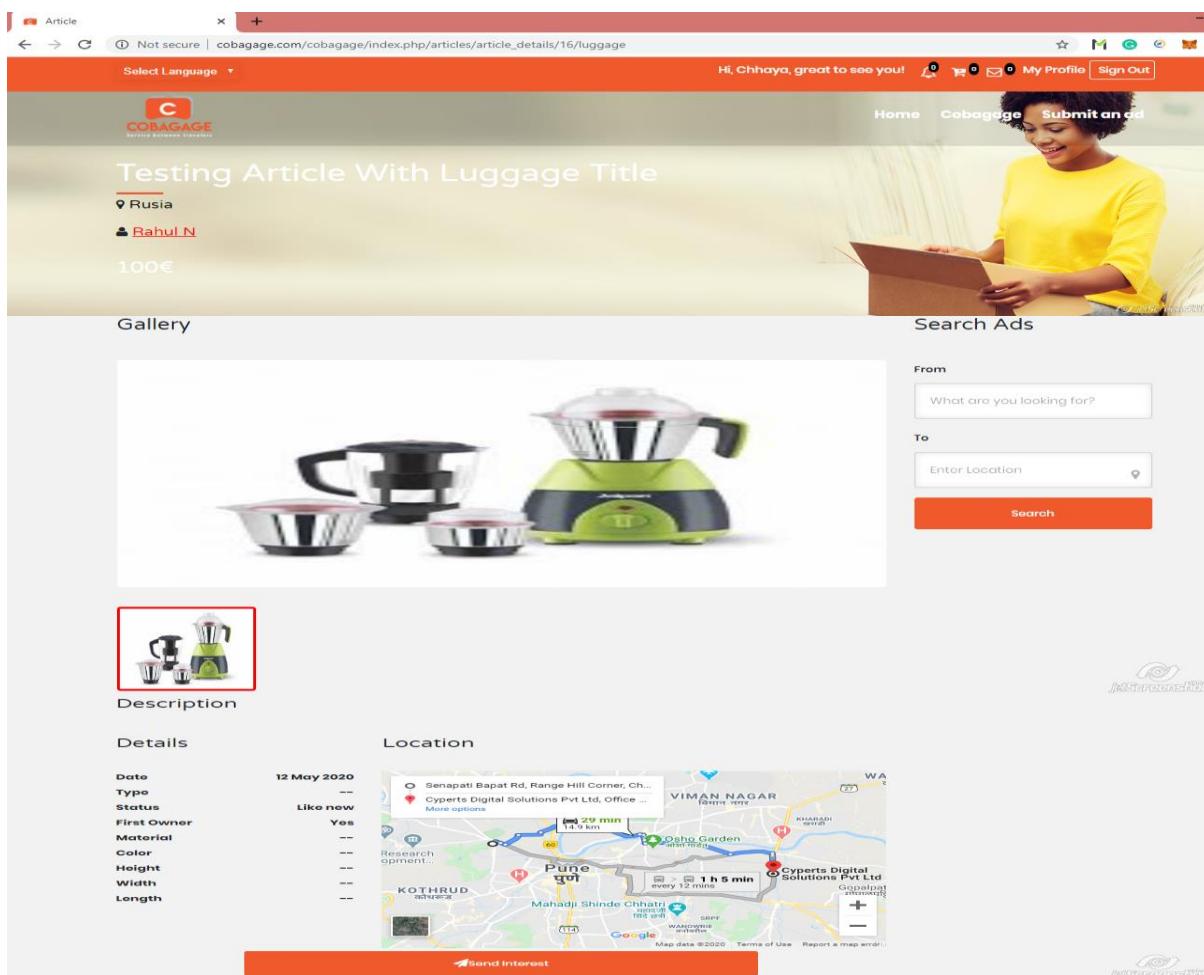
- 24) User Home Page → Cobagages → Luggage → Luggage Ads → Sell Article Ads → Send Interest To Article

For Luggage ad, when user check details of ad & click on “Sell Article” button it is showing ad with “Send Interest To Article” & “Details” button on ad to send interest for ad or check article ad in detail with to send interest.



- 25) User Home Page → Cobagages → Luggage → Luggage Ads → Sell Article Ads → Details

When user click on “Details” button of Sell Article ad, It direct user on page having detail information about article ad with “Send Interest” button & Gallery images for ad.



Date	12 May 2020
Type	--
Status	--
First Owner	Yes
Material	--
Color	--
Height	--
Width	--
Length	--

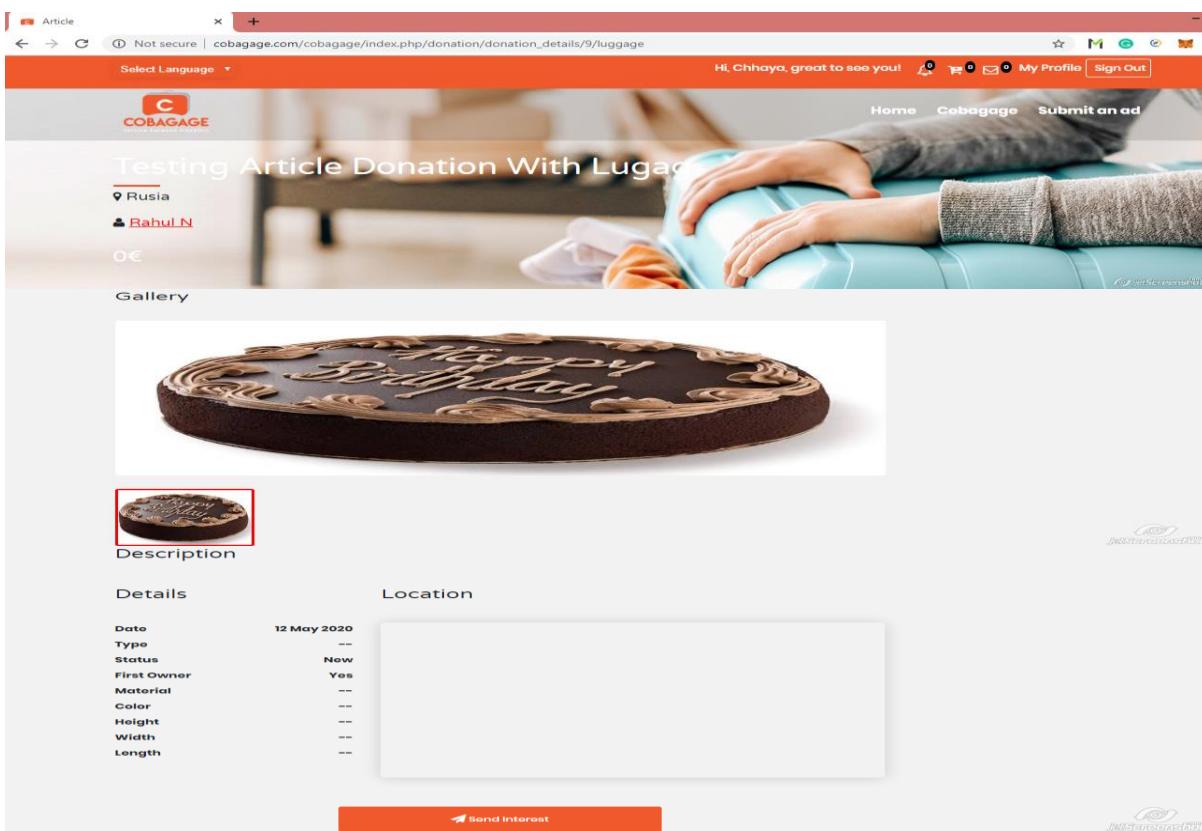
- 26) User Home Page → Cobagages → Luggage → Luggage Ads → Article Donation Ads → Send Interest To Donation

For luggage ad, when user check details of ad & click on “Article Donation” button it is showing ad with “Send Interest To Article Donation” & “Details” button on ad to send interest for ad or check donation ad in detail with to send interest.



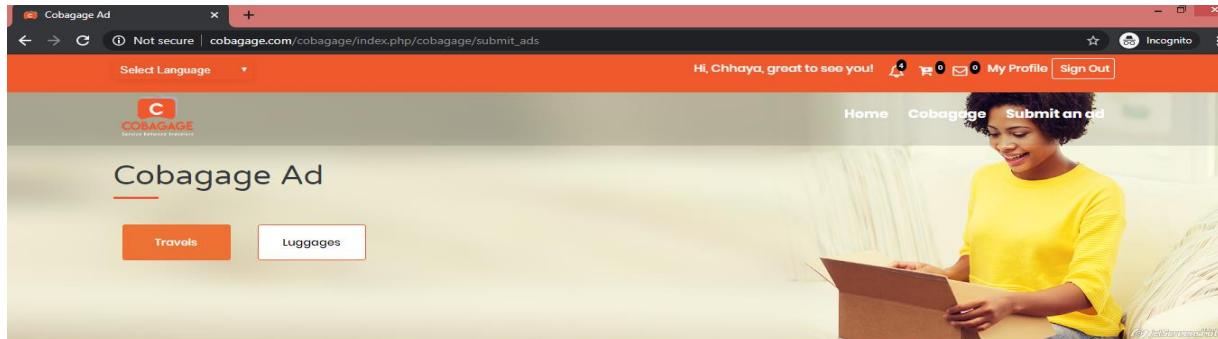
- 27) User Home Page → Cobagages → Luggage → Luggage Ads → Article Donation Ads → Details

When user click on “Details” button of Article Donation ad, It direct user on page having detail information about donation ad with “Send Interest” button & Gallery images for ad.



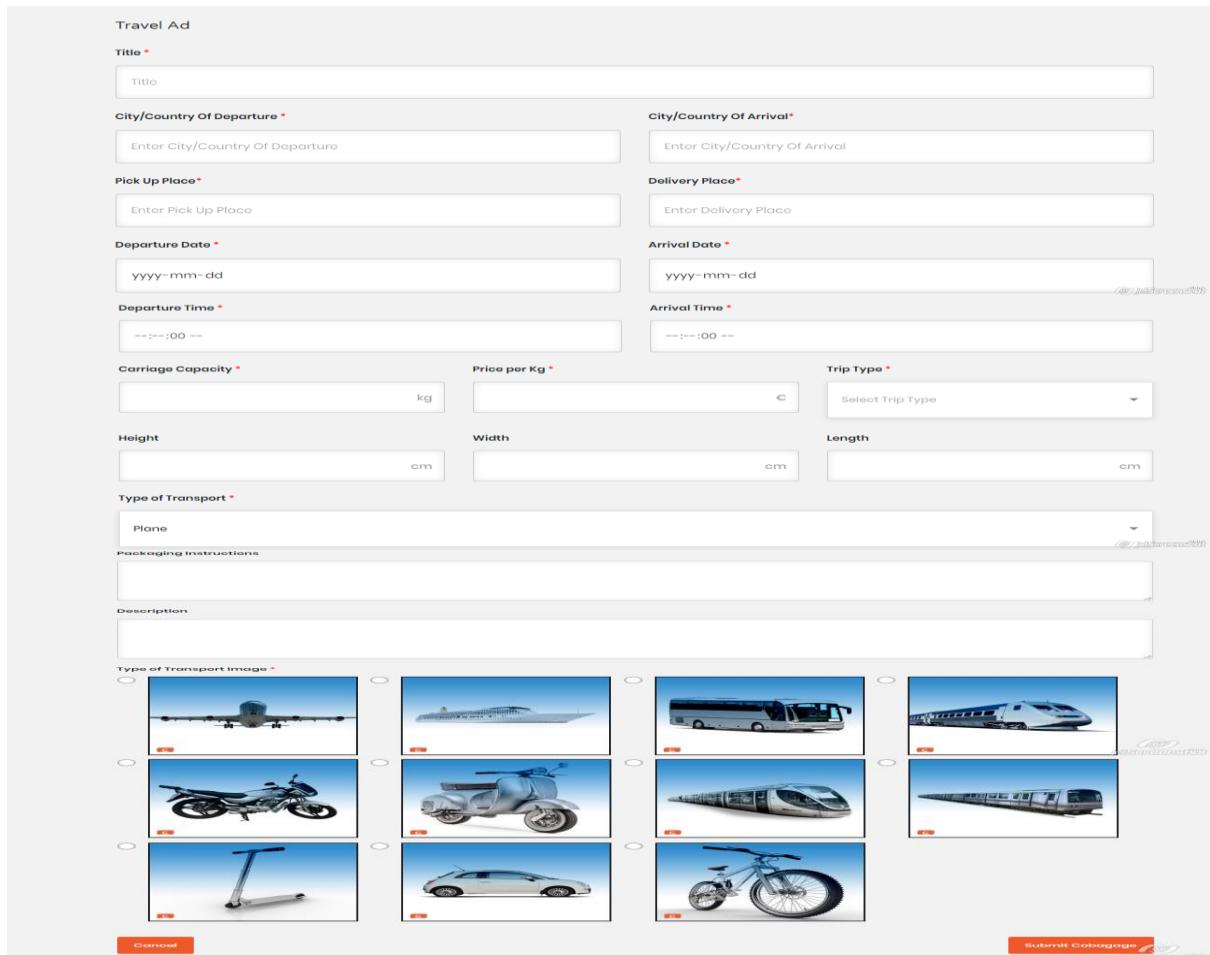
28) User Home Page → Submit an Ad

When user click on “Submit an Ad” button on user home page header strip, It direct user to fill form for ad information for “Travel” or for “Luggage” which user want to submit as ad.



29) User Home Page → Submit an Ad → Travel

When user click on “Travel” button it direct user on form asking information about his/her travel to post ad on side.



The screenshot shows the 'Travel Ad' submission form. The fields include:

- Title ***: A text input field labeled "TITLE".
- City/Country Of Departure ***: A text input field labeled "Enter City/Country Of Departure".
- Pick Up Place ***: A text input field labeled "Enter Pick Up Place".
- Departure Date ***: A date input field labeled "yyyy-mm-dd".
- Departure Time ***: A time input field labeled "--:::00 --".
- Carriage Capacity ***: A text input field labeled "kg".
- Price per Kg ***: A text input field labeled "c".
- Delivery Place ***: A text input field labeled "Enter Delivery Place".
- Arrival Date ***: A date input field labeled "yyyy-mm-dd".
- Arrival Time ***: A time input field labeled "--:::00 --".
- Trip Type ***: A dropdown menu labeled "Select Trip Type".
- Height**: A text input field labeled "cm".
- Width**: A text input field labeled "cm".
- Length**: A text input field labeled "cm".
- Type of Transport ***: A dropdown menu labeled "Plane".
- Packaging Instructions**: A text area for instructions.
- Description**: A text area for a detailed description.
- Type of Transport Image ***: A grid of 8 images representing different modes of transport: Airplane, Train, Bus, High-Speed Train, Motorbike, Scooter, Car, and Bicycle.
- Cancel**: A red button at the bottom left.
- Submit Cobagage**: A red button at the bottom right.

30) User Home Page → Submit an Ad → Travel → Submit Cobagage

When user fill form for travel ad with all essential information & click on “Submit Cobagage” button, One confirmation message arrive asking for “Do you want to submit Article or Article Donation for your cobagage ad?” & direct user on page asking information about article or Article donation ad with Exit button to come out from page.



31) User Home Page → Submit an Ad → Travel → Submit Cobagage → Article

If user click on “Article” button to submit ad for Article then it direct user on page having to fill form about his/her article which user want to sell with his/her cobagage.

If user click on “Submit Article & Add More” button on form then it redirect user on same form for article/article donation information.

Add Article

Title *:

Price (Per item) *: C **Ads Category**:

Quantity (Number of item) *: **Weight (kg)**:

Type: **Tags**:

Status: **First owner**:

Material: **Color**:

Height: cm **Width**: cm **Length**: cm

Description:

Location *:

Gallery (Upload image in 1280*720 dimension)*

You can add +4 more images

Click or drag images here

Submit Article And Add More **Confirm The Sale** **Exit**

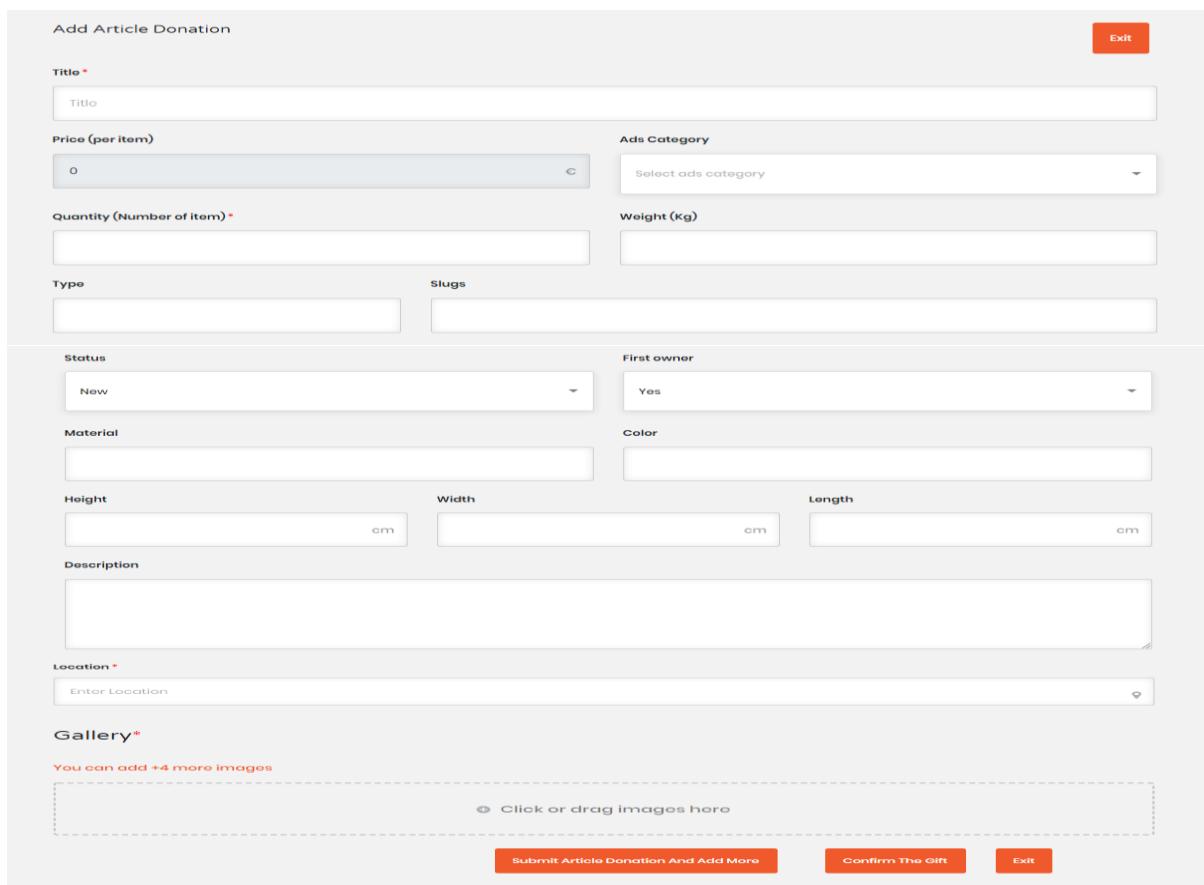
- 32) User Home Page → Submit an Ad → Travel → Submit Cobagage → Article → Confirm The Sale

When user click on “Confirm The Sale” button for Sell Article page It direct user on recent listing page giving message about his/her cobagage added successfully.



- 33) User Home Page → Submit an Ad → Travel → Submit Cobagage → Article Donation

When user select “Article Donation” tab to submit ad for donation, it direct user to fill form about his/her Article Donation which user want to sell with his/her cobagage.



The screenshot shows the 'Add Article Donation' form. The form fields include:

- Title ***: A text input field with placeholder 'Title'.
- Price (per item)**: An input field containing '0'.
- Ads Category**: A dropdown menu labeled 'Select ads category'.
- Quantity (Number of item) ***: An input field.
- Weight (Kg)**: An input field.
- Type**: An input field.
- Slugs**: An input field.
- Status**: A dropdown menu labeled 'New'.
- First owner**: A dropdown menu labeled 'Yes'.
- Material**: An input field.
- Color**: An input field.
- Height**, **Width**, **Length**: Input fields with units 'cm'.
- Description**: A large text input field.
- Location ***: A text input field with placeholder 'Enter Location'.
- Gallery ***: A section with a note 'You can add +4 more images' and a dashed area for image upload. It includes a placeholder 'Click or drag images here'.
- Buttons**: 'Submit Article Donation And Add More', 'Confirm The Gift', and 'Exit'.

- 34) User Home Page → Submit an Ad → Travel → Submit Cobagage → Article Donation → Confirm The Gift

After filling form with all essential information about Article Donations there are 2 buttons, one is for “Submit Donation and Add More” which directing user for same form asking about if user want to add more ad about article or donation & second is for “Confirm the Gift” which direct user on form having order invoice from donor with his/her signature.

- 35) User Home Page → Submit an Ad → Luggage

When user click on “Luggage” button it direct user on form asking information about his/her luggage to post ad on side.

Luggage Ad

Title of luggage*

City/Country Of Departure*

Pick Up Place

Send Date *

City/Country Of Arrival*

Delivery Place

Arrival Date *

Total kilos of luggage*

 kg

Luggage estimation*

Luggage Receiver name*

Luggage Receiver Telephone*

Description and others informations

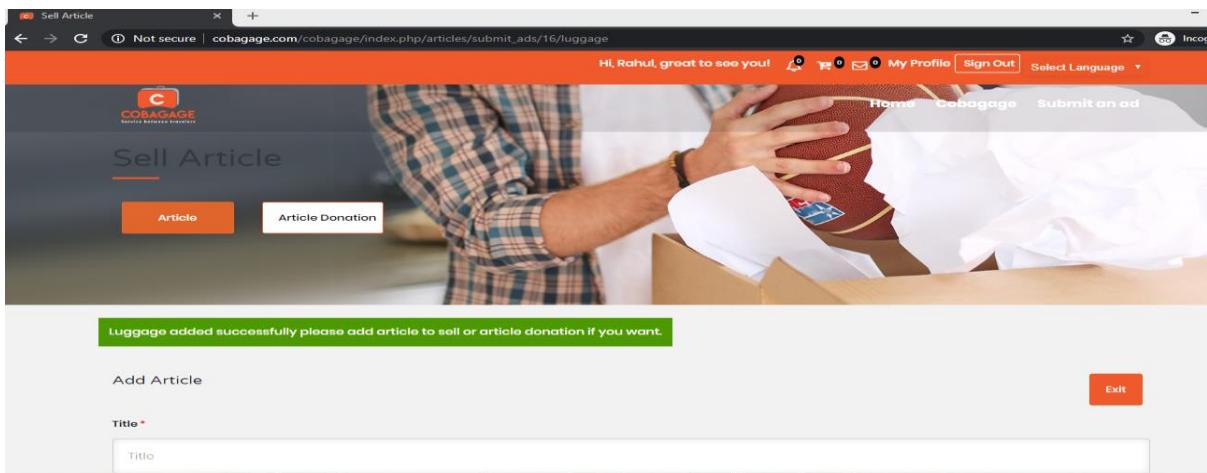
Gallery*

You can add +4 more images

✿ Click or drag images here

36) User Home Page → Submit an Ad → Luggage → Submit

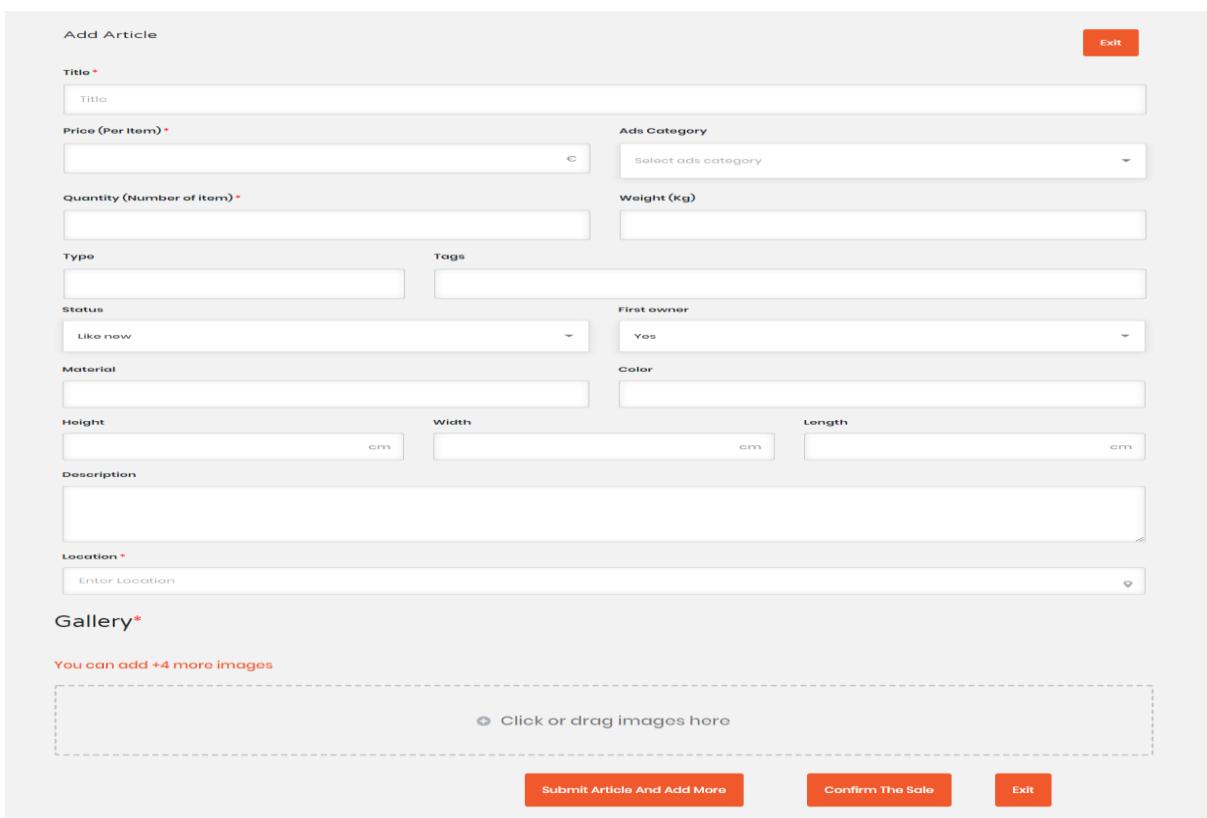
When user fill form for luggage ad with all essential information & click on “Submit” button, One popup message arrive asking for “Luggage added successfully please add article to sell or article donation if you want.” & it direct user on page asking information about article or article donation ad.



The screenshot shows a web browser window for 'Sell Article' on the Cobagage website. At the top, there's a navigation bar with links for 'Home', 'Cobagage', and 'Submit an ad'. A green success message box at the top says 'Luggage added successfully please add article to sell or article donation if you want.' Below this, there's a large image of a person packing a brown leather football into a cardboard box. The main form area has tabs for 'Article' (which is selected) and 'Article Donation'. The 'Article' tab has fields for 'Title' (with placeholder 'Title'), 'Price (Per Item)', 'Quantity (Number of item)', 'Type', 'Status' (set to 'Like new'), 'Material', 'Height', 'Width', 'Length', 'Description', 'Location' (placeholder 'Enter Location'), and a 'Gallery' section with a note 'You can add +4 more images'. There are also dropdowns for 'Ads Category' and 'First owner'. At the bottom, there are three buttons: 'Submit Article And Add More' (orange), 'Confirm The Sale' (white), and 'Exit' (orange).

37) User Home Page → Submit an Ad → Luggage → Submit → Article

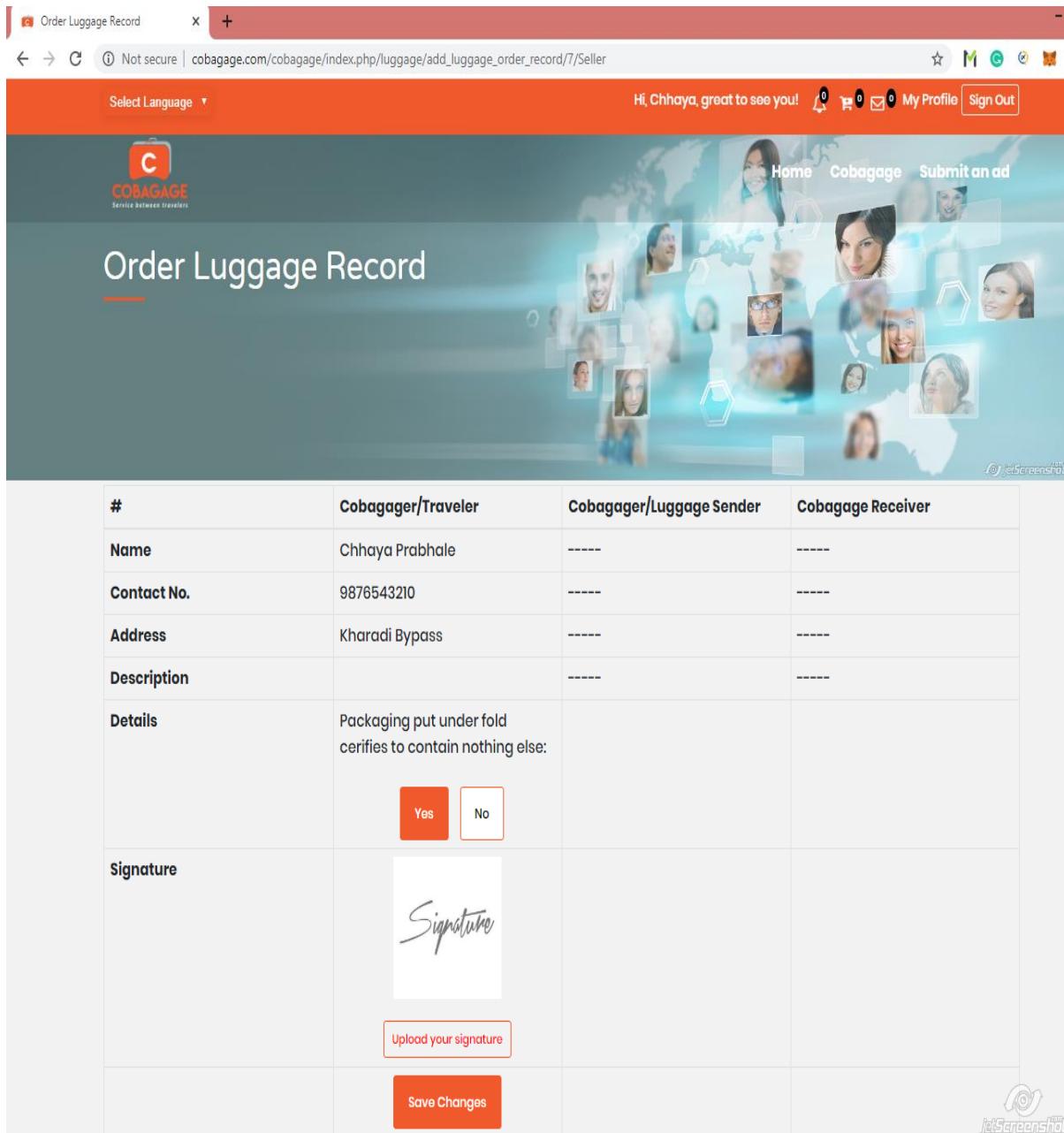
When user select “Article” tab to submit ad for article, it direct user to fill form about his/her article which user want to sell with his/her luggage.



This screenshot shows the 'Add Article' form on the Cobagage website. The form is titled 'Add Article' and includes the following fields: 'Title' (placeholder 'Title'), 'Price (Per Item)' (placeholder ''), 'Ads Category' (dropdown 'Select ads category'), 'Quantity (Number of item)' (placeholder ''), 'Weight (Kg)' (placeholder ''), 'Type' (placeholder ''), 'Status' (dropdown 'Like new'), 'First owner' (dropdown 'Yes'), 'Material' (placeholder ''), 'Color' (placeholder ''), 'Height' (placeholder 'cm'), 'Width' (placeholder 'cm'), 'Length' (placeholder 'cm'), 'Description' (placeholder ''), 'Location' (placeholder 'Enter Location'), and a 'Gallery' section with a note 'You can add +4 more images' and a placeholder for images ('Click or drag images here'). At the bottom, there are three buttons: 'Submit Article And Add More' (orange), 'Confirm The Sale' (white), and 'Exit' (orange).

- 38) User Home Page → Submit an Ad → Luggage → Submit → Article → Confirm The Sale

After filling form with all essential information about article there are 3 buttons are there one is for “Submit Article and Add More” which directing user for same form asking about if user want to add more ad about article or article donation & second is for “Confirm the Sale” which direct user on form having order invoice from seller with his/her signature.

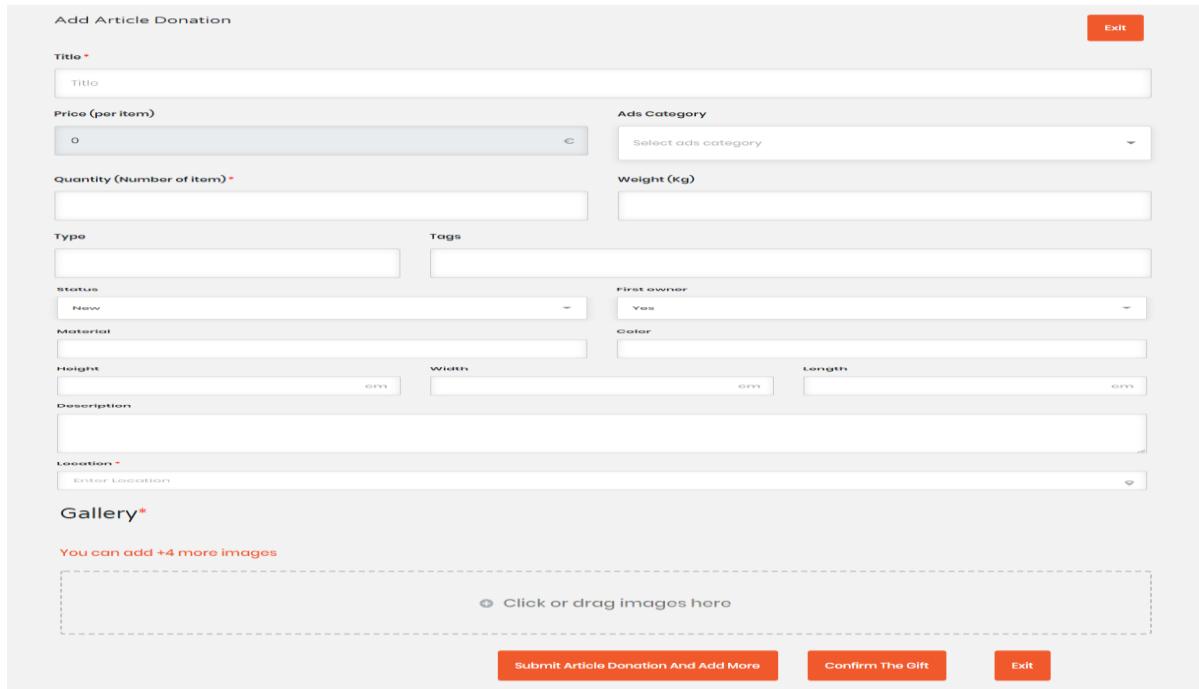


The screenshot shows the Cobagage.com website's "Order Luggage Record" page. At the top, there is a navigation bar with links for "Home", "Cobagage", "Submit an ad", and "My Profile". The main content area features a grid of small profile pictures. Below this, the page title "Order Luggage Record" is displayed. A table is present with the following data:

#	Cobagager/Traveler	Cobagager/Luggage Sender	Cobagage Receiver
Name	Chhaya Prabhale	-----	-----
Contact No.	9876543210	-----	-----
Address	Kharadi Bypass	-----	-----
Description		-----	-----
Details	Packaging put under fold certifies to contain nothing else: <input type="button" value="Yes"/> <input type="button" value="No"/>		
Signature	 <input type="button" value="Upload your signature"/>		
	<input type="button" value="Save Changes"/>		

- 39) User Home Page → Submit an Ad → Luggage → Submit → Article Donation

When user select “Article Donation” tab to submit ad for donation, it direct user to fill form about his/her donation which user want to sell with his/her luggage.



Add Article Donation

Title*

Price (per item)

Ads Category

Quantity (Number of item)*

Weight (kg)

Type

Tags

Status

New

First owner

Yes

Material

Color

Height

Width

Length

Description

Location*

Gallery*

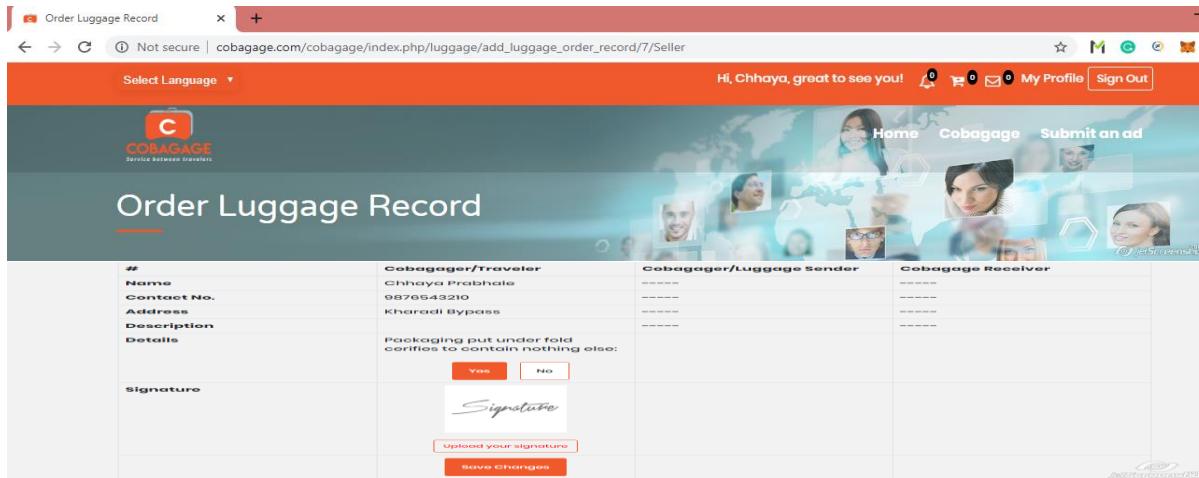
You can add +4 more images

Click or drag images here

Submit Article Donation And Add More **Confirm The Gift** **Exit**

- 40) User Home Page → Submit an Ad → Luggage → Submit → Article Donation → Confirm The Gift

After filling form with all essential information about article donation there are 2 buttons, one is for “Submit Article Donation and Add More” which directing user for same form asking about if user want to add more ad about article or article donation & second is for “Confirm the Gift” which direct user on form having order invoice from donor with his/her signature.

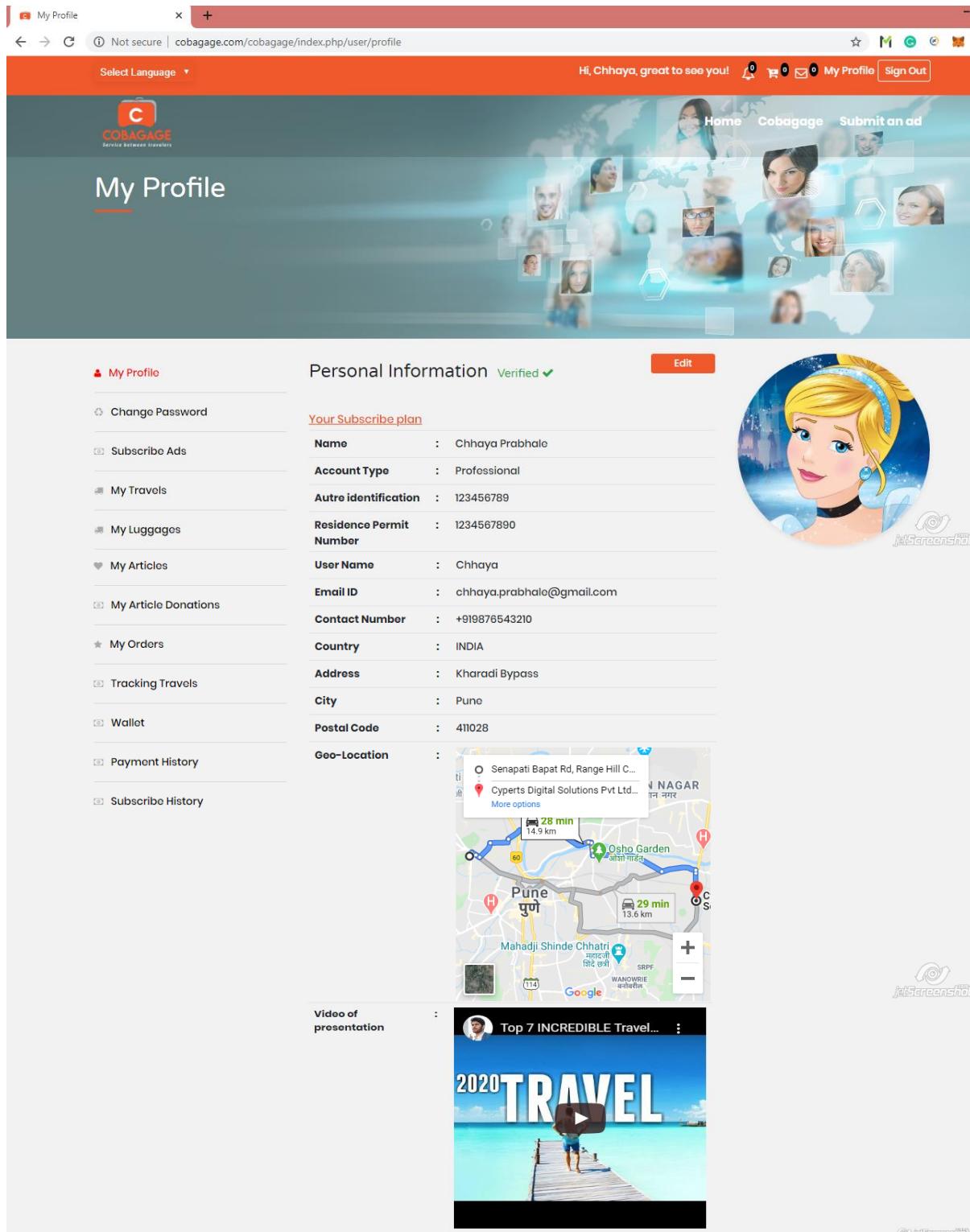


Order Luggage Record

#	Cobagager/Traveler	Cobagager/Luggage Sender	Cobagage Receiver
Name	Chhaya Prabhale	-----	-----
Contact No.	9876543210	-----	-----
Address	Kharodi Bypass	-----	-----
Description	Packaging put under fold certifies to contain nothing else:	-----	-----
Details			
Signature	<input type="checkbox"/> Yes <input type="checkbox"/> No  <input type="button" value="Upload your signature"/> <input type="button" value="Save Changes"/>		

41) User Home Page → My Profile

When user click on “My Profile” tab on header strip of user Home Page, it direct user on page having users profile with profile picture & “Edit” button for editing profile if user want to edit profile with side listing bar having option to tell about users ad & orders.



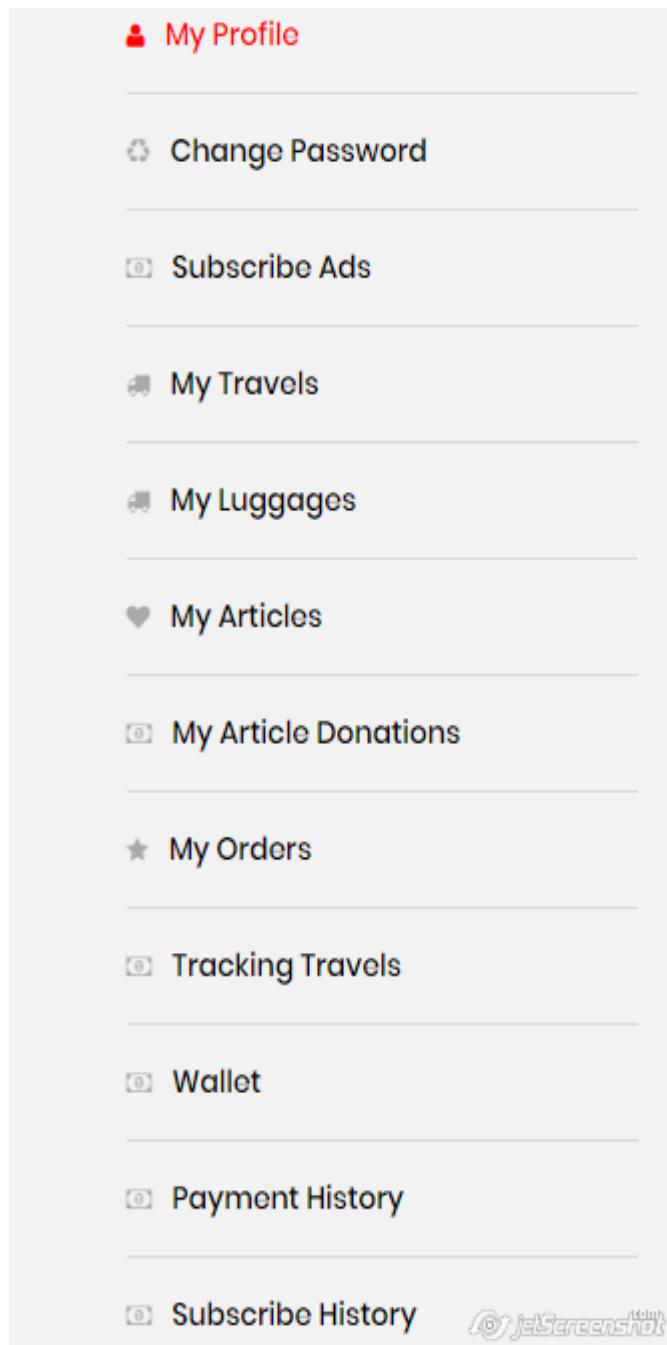
The screenshot shows the Cobagage My Profile page. On the left, there's a sidebar with links like My Profile (which is active), Change Password, Subscribe Ads, My Travels, My Luggages, My Articles, My Article Donations, My Orders, Tracking Travels, Wallet, Payment History, and Subscribe History. The main area has a "Personal Information" section with a "Verified" badge. It lists the following details:

Name	: Chhaya Prabhale
Account Type	: Professional
Autro identification	: 123456789
Residence Permit Number	: 1234567890
User Name	: Chhaya
Email ID	: chhaya.prabhale@gmail.com
Contact Number	: +919876543210
Country	: INDIA
Address	: Kharadi Bypass
City	: Pune
Postal Code	: 411028

Below this is a "Geo-Location" section showing a map of Pune with driving directions from Senapati Bapat Rd, Range Hill C... to NAGAR. The map indicates a distance of 14.9 km (28 min) and 13.6 km (29 min). A "Video of presentation" section shows a thumbnail for "Top 7 INCREDIBLE Travel...".

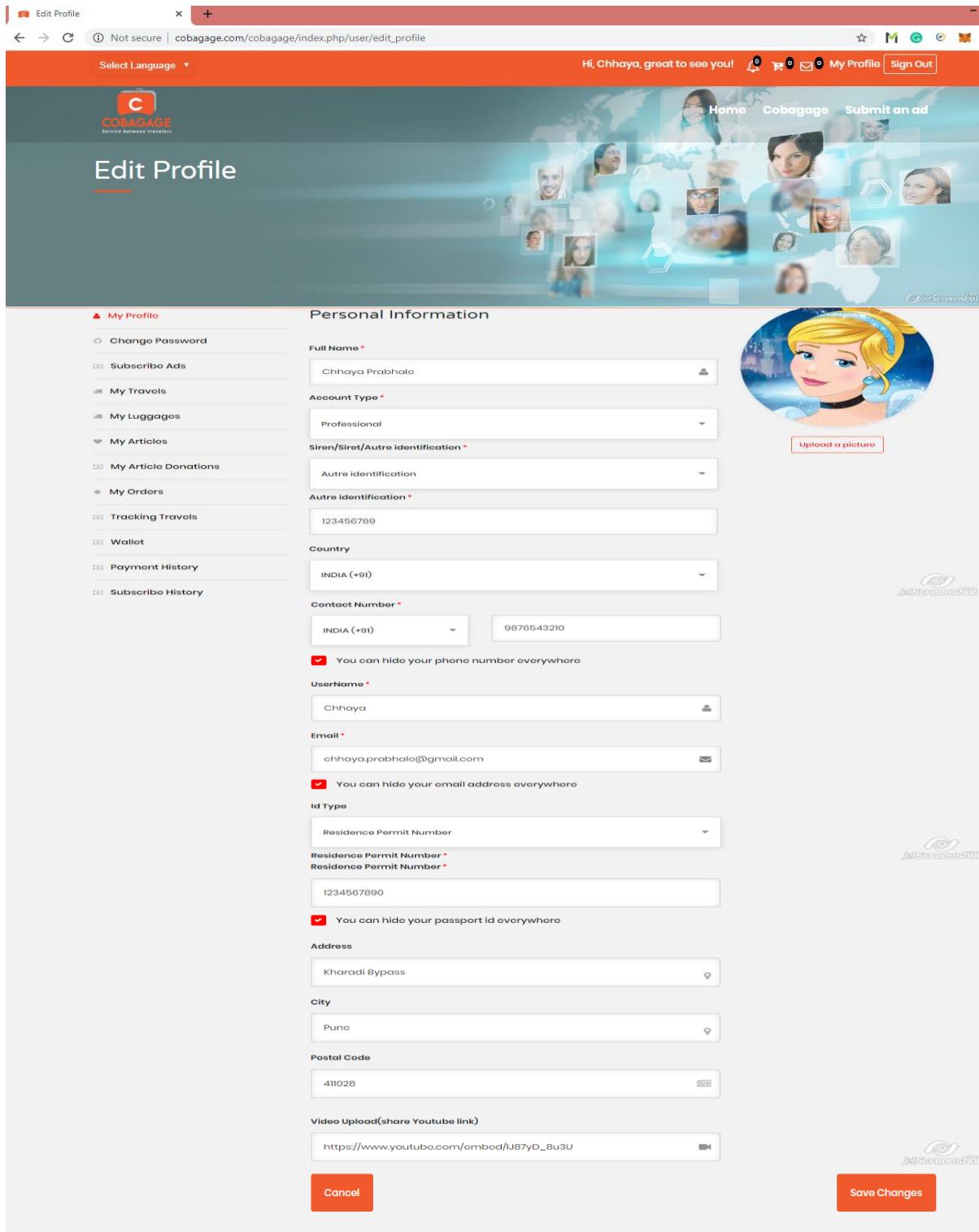
42) User Home Page → My Profile → Side Listing Bar

In "My Profile" user can get Side Listing Bar having different tabs for "My Profile", "Change Password", "Subscribe Ads", "My Cobagage", "My Luggage", "My Article", "My Donation", "My Order", "Tracking", "Withdrawal Request" & "Payment History" to view his/her personal data & ads about cobagage, luggage, article & donation.



43) User Home Page → My Profile → Edit button

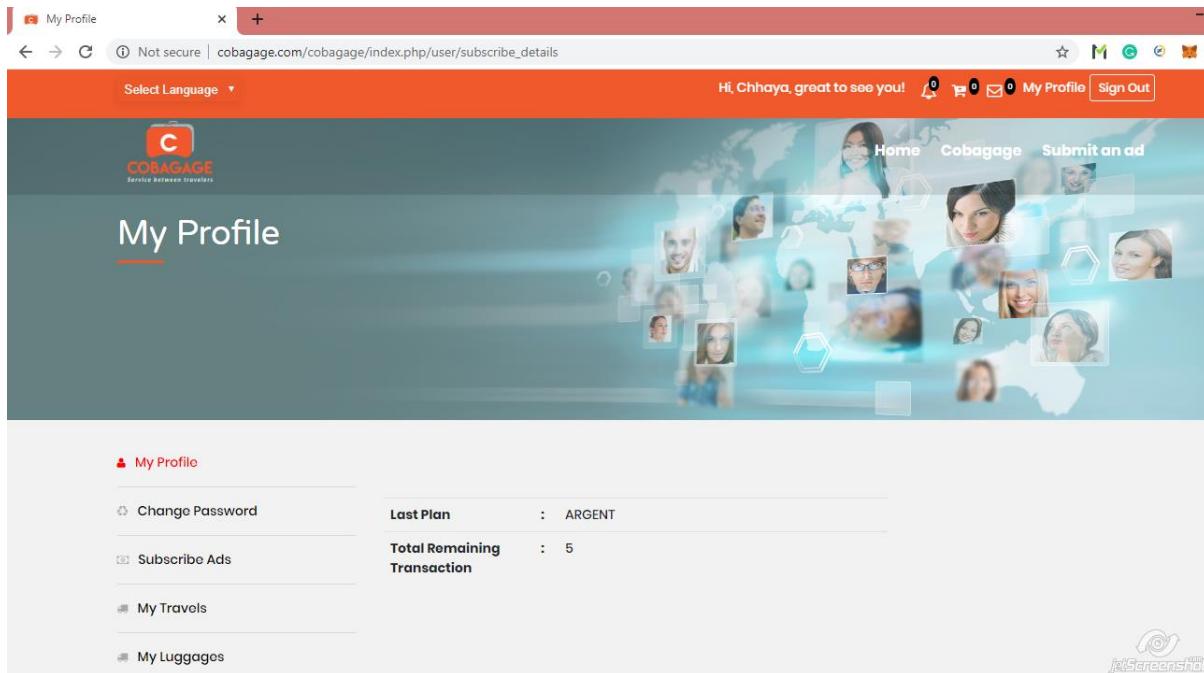
When user click on Edit button, it direct user on page having user profile in editable mode with asking some important information about user like User Id Type & Id Number.



The screenshot shows the Cobagage 'Edit Profile' page. On the left, a sidebar lists navigation options: My Profile (selected), Change Password, Subscribe Ads, My Travels, My Luggages, My Articles, My Article Donations, My Orders, Tracking Travels, Wallet, Payment History, and Subscribe History. The main area is titled 'Personal Information'. It includes fields for Full Name (Chhaya Prabhale), Account Type (Professional), Siren/Siret/Autre identification (Autre identification), Autre identification (123456789), Country (INDIA (+91)), Contact Number (INDIA (+91) 9876543210), and a checkbox for hiding the phone number. Below these are fields for UserName (Chhaya), Email (chhaya.prabhale@gmail.com), and another checkbox for hiding the email address. A dropdown for Id Type is set to 'Residence Permit Number', with three corresponding fields below it (Residence Permit Number, 1234567890). A checkbox for hiding the passport ID is checked. The page also includes fields for Address (Kharadi Bypass), City (Pune), and Postal Code (411028). A 'Video Upload(share Youtube link)' field contains the URL https://www.youtube.com/embed/IJ87yD_8u3U. At the bottom are 'Cancel' and 'Save Changes' buttons.

44) User Home Page → My Profile → Your Subscribe Plan

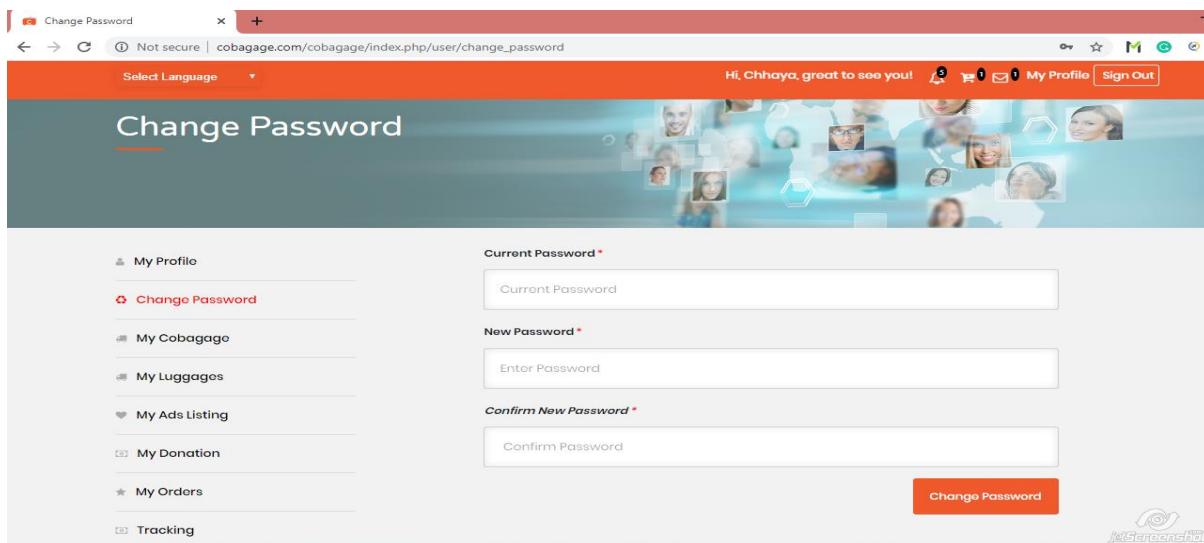
When user click on “Your Subscribe Plan” text on My Profile page it will direct user on page showing information about users subscription plan taking from “Cobagage Club” with plan name & number of remaining transactions.



The screenshot shows the Cobagage.com website's My Profile page. At the top, there is a navigation bar with links for "Home", "Cobagage", and "Submit an ad". Below the navigation is a decorative header featuring a world map and several user profile pictures. The main content area has a dark blue background with the title "My Profile" in white. On the left, there is a sidebar with links for "My Profile", "Change Password", "Subscribe Ads", "My Travels", and "My Luggages". The right side displays a table with two rows of information: "Last Plan : ARGENT" and "Total Remaining Transaction : 5". A "Sign Out" button is located at the top right of the page.

45) User Home Page → My Profile → Side Listing Bar → Change Password

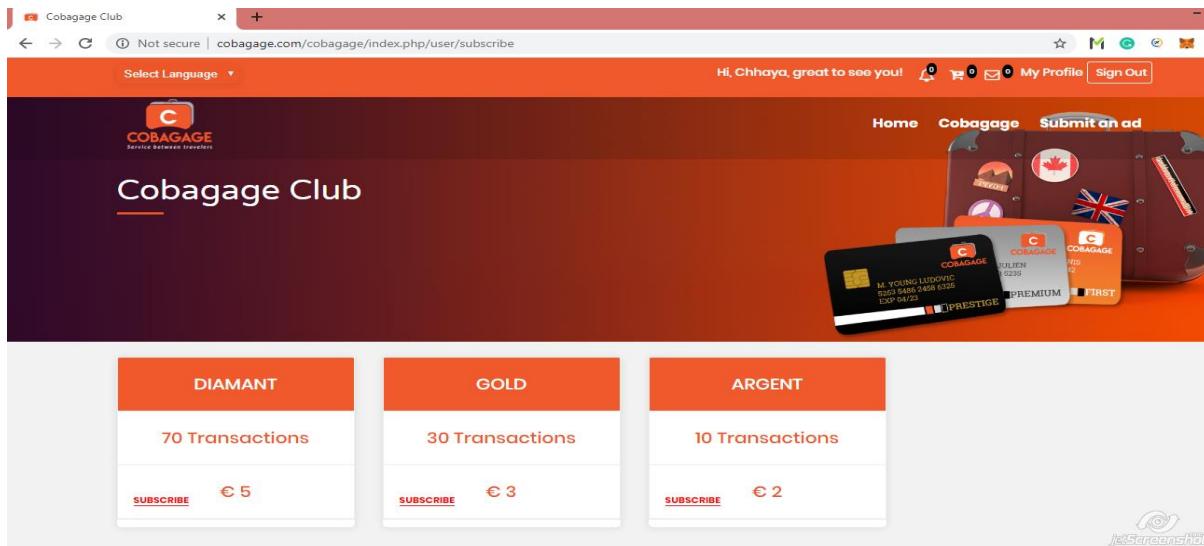
When user click on “Change Password” tab on Side Listing Bar in My Profile page, it direct user on page asking about current password & New Password with Confirmation Password.



The screenshot shows the Cobagage.com website's Change Password page. The top navigation bar and sidebar are identical to the My Profile page. The main content area has a light blue background with the title "Change Password" in white. On the left, there is a sidebar with links for "My Profile", "Change Password", "My Cobagage", "My Luggages", "My Ads Listing", "My Donation", "My Orders", and "Tracking". The right side contains three input fields labeled "Current Password*", "New Password*", and "Confirm New Password*". Each field has a placeholder text: "Current Password", "Enter Password", and "Confirm Password" respectively. A red "Change Password" button is located at the bottom right of the form area.

46) User Home Page → My Profile → Side Listing Bar → Subscribe Ads

When user click on “Subscribe Ads” tab on Side Listing Bar in My Profile Page, It will direct user on “Cobagage Club” page having 3 types of subscription plans like “Diamant” plan for 70 transaction for 5 Euro, “Gold” plan for 30 transaction for 3 Euro & “Argent” plan for 10 transactions for 2 Euro with “Subscribe” tab on plan.

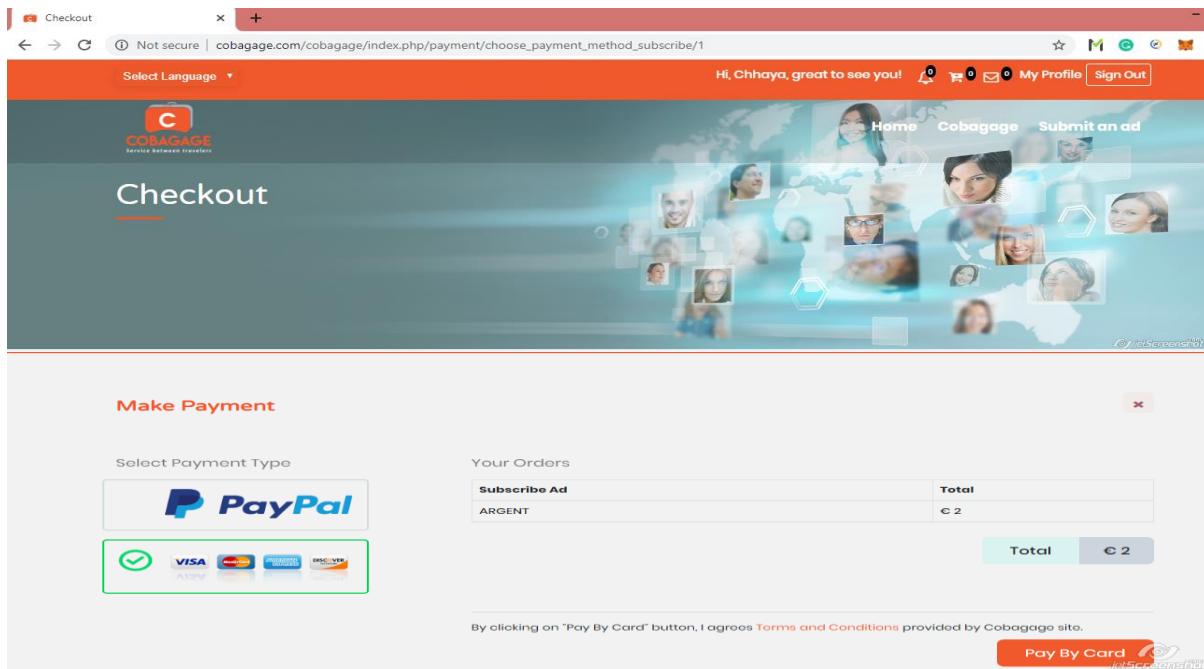


The screenshot shows the Cobagage Club page with three subscription options:

- DIAMANT**: 70 Transactions, € 5, SUBSCRIBE
- GOLD**: 30 Transactions, € 3, SUBSCRIBE
- ARGENT**: 10 Transactions, € 2, SUBSCRIBE

47) User Home Page → My Profile → Side Listing Bar → Subscribe Ads → Subscribe

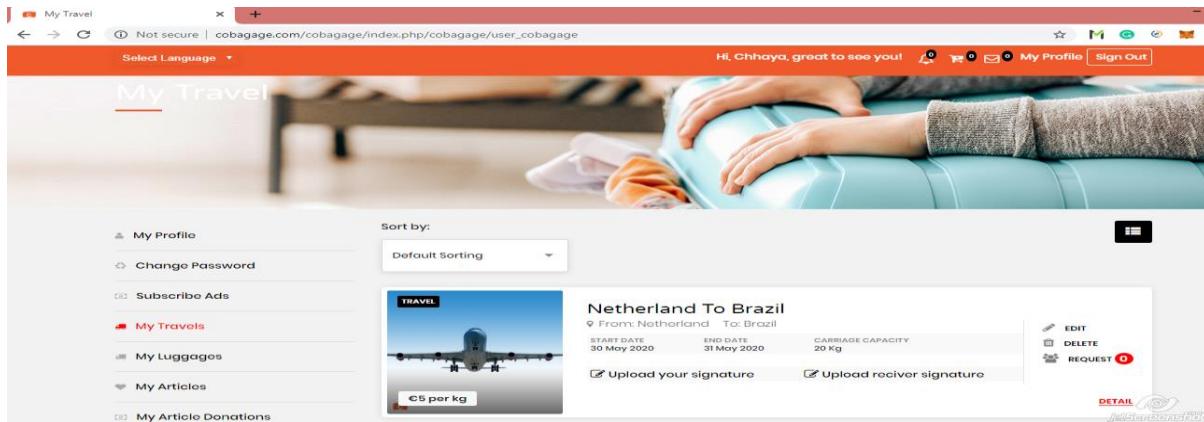
When user click on “Subscribe” tab on any subscription plan, It direct user on “Checkout” page for further payment process to purchase that plan.



The screenshot shows the Cobagage Checkout page for a selected Argent subscription plan. The payment type is set to PayPal. The total amount is € 2.

48) User Home Page → My Profile → Side Listing Bar → My Travels

When user click on “My Travels” tab on side listing bar of my profile page, it direct user on page having list of his/her Travels ads with “Sorting” ads option & to view ads in “List” format option. As well as each ad having facility to edit ad, delete ad & have look on request get for that particular ad.

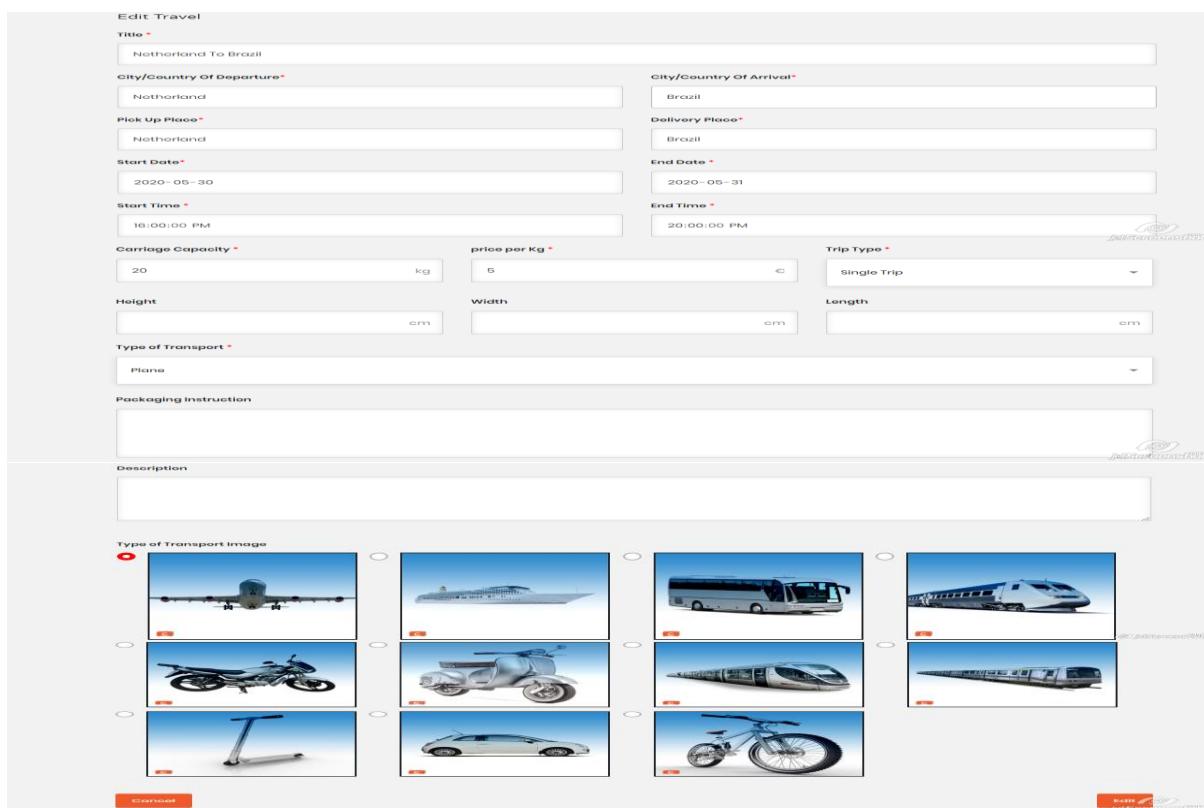


The screenshot shows a travel advertisement for "Netherland To Brazil". The ad includes the following details:

- Title:** Netherland To Brazil
- From:** Netherland
- To:** Brazil
- Start Date:** 30 May 2020
- End Date:** 31 May 2020
- Carriage Capacity:** 20 Kg
- Price per kg:** €5 per kg
- Actions:** EDIT, DELETE, REQUEST (with a notification count of 0)
- Detail:** [View Details](#)

49) User Home Page → My Profile → Side Listing Bar → My Travels ads → Edit Tab

When user click on “Edit” tab on Travels ad, It direct user on page having ad information in editable mode and user can edit this information as per his/her requirement.

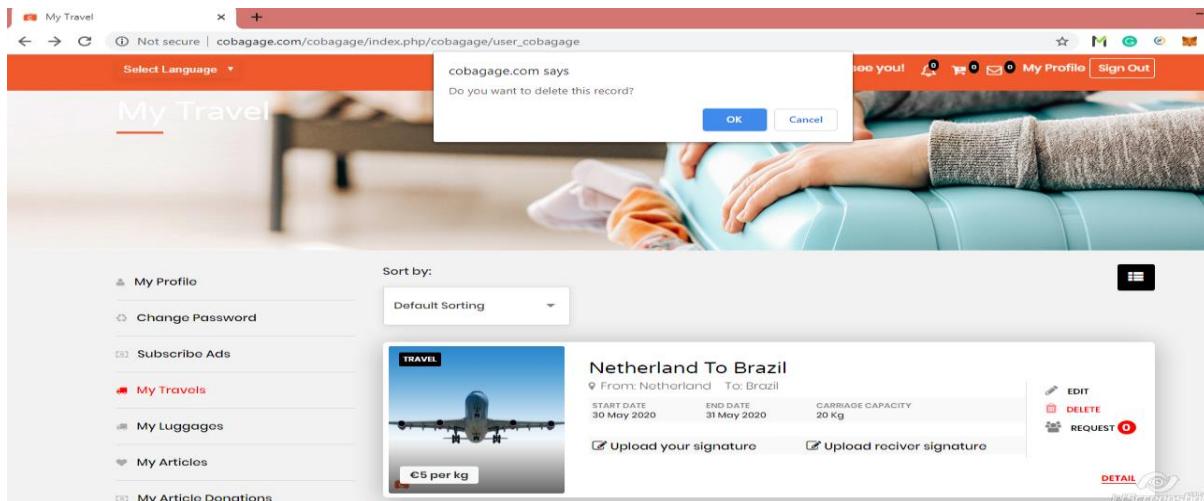


The screenshot shows the "Edit Travel" form with the following fields:

- Title:** Netherland To Brazil
- City/Country Of Departure:** Netherland
- City/Country Of Arrival:** Brazil
- Pick Up Place:** Netherland
- Delivery Place:** Brazil
- Start Date:** 2020-05-30
- End Date:** 2020-05-31
- Start Time:** 10:00:00 PM
- End Time:** 20:00:00 PM
- Carriage Capacity:** 20 kg
- price per Kg:** €5
- Trip Type:** Single Trip
- Height:** cm
- Width:** cm
- Length:** cm
- Type of Transport:** Plane
- Packaging Instruction:** (empty field)
- Description:** (empty field)
- Type of Transport Image:** Grid of 12 images representing different modes of transport: Airplane, Ship, Bus, Train, Motorbike, Scooter, Car, and Bicycle.

- 50) User Home Page → My Profile → Side Listing Bar → My Travels ads → Delete Tab

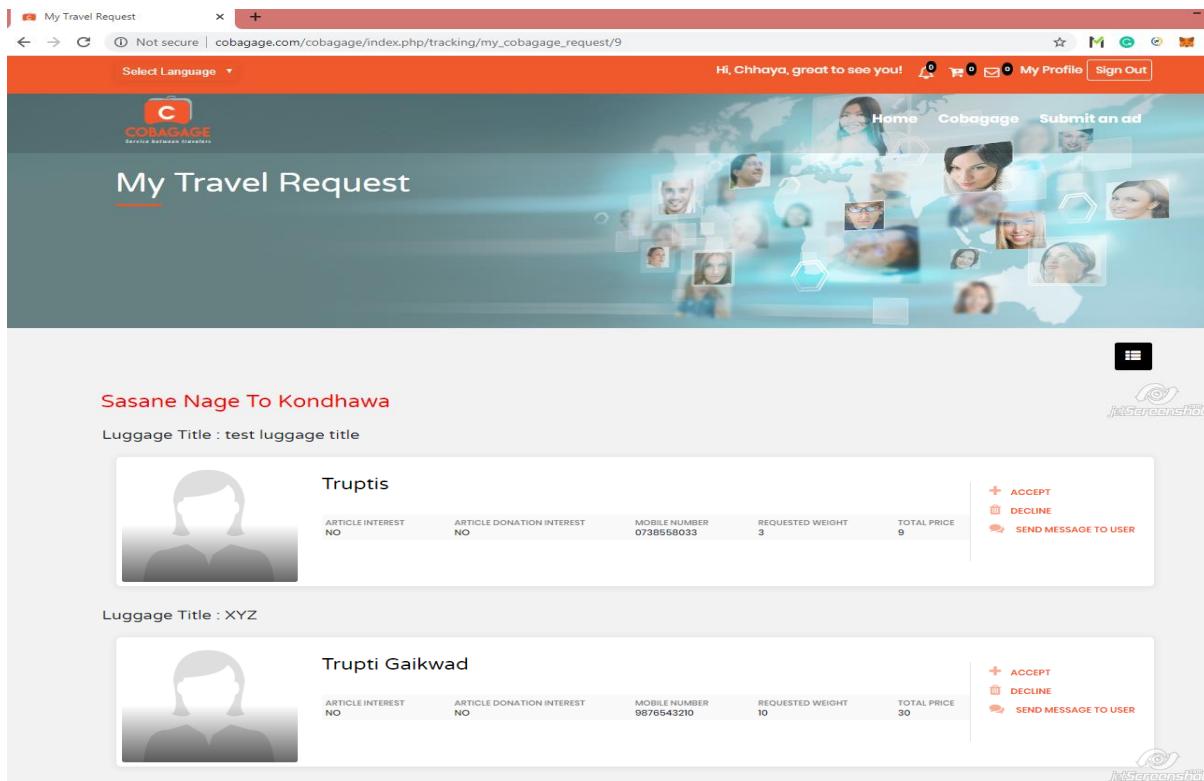
When user clicks on “Delete” tab on Travels ad, It is giving confirmation message to delete Travels ad.



The screenshot shows a web browser window for Cobagage.com. The main page title is "My Travel". On the left sidebar, under "My Travels", there is a travel ad card for "Netherland To Brazil". The ad details are: START DATE 30 May 2020, END DATE 31 May 2020, CARRIAGE CAPACITY 20 Kg. Below the ad, there are two checkboxes: "Upload your signature" and "Upload receiver signature". On the right side of the ad card, there are three buttons: "EDIT", "DELETE" (highlighted in red), and "REQUEST". A confirmation dialog box is overlaid on the page, reading "cobagage.com says Do you want to delete this record?". The dialog has "OK" and "Cancel" buttons.

- 51) User Home Page → My Profile → Side Listing Bar → My Travels ads → Request Tab

“Request” tab on Travels ad showing numerical value to indicate how many users send request for that particular Travels, And after clicking on Request tab it direct user on page having list of user name who send request for that ad.



The screenshot shows a web browser window for Cobagage.com. The main page title is "My Travel Request". There are two travel ads listed:

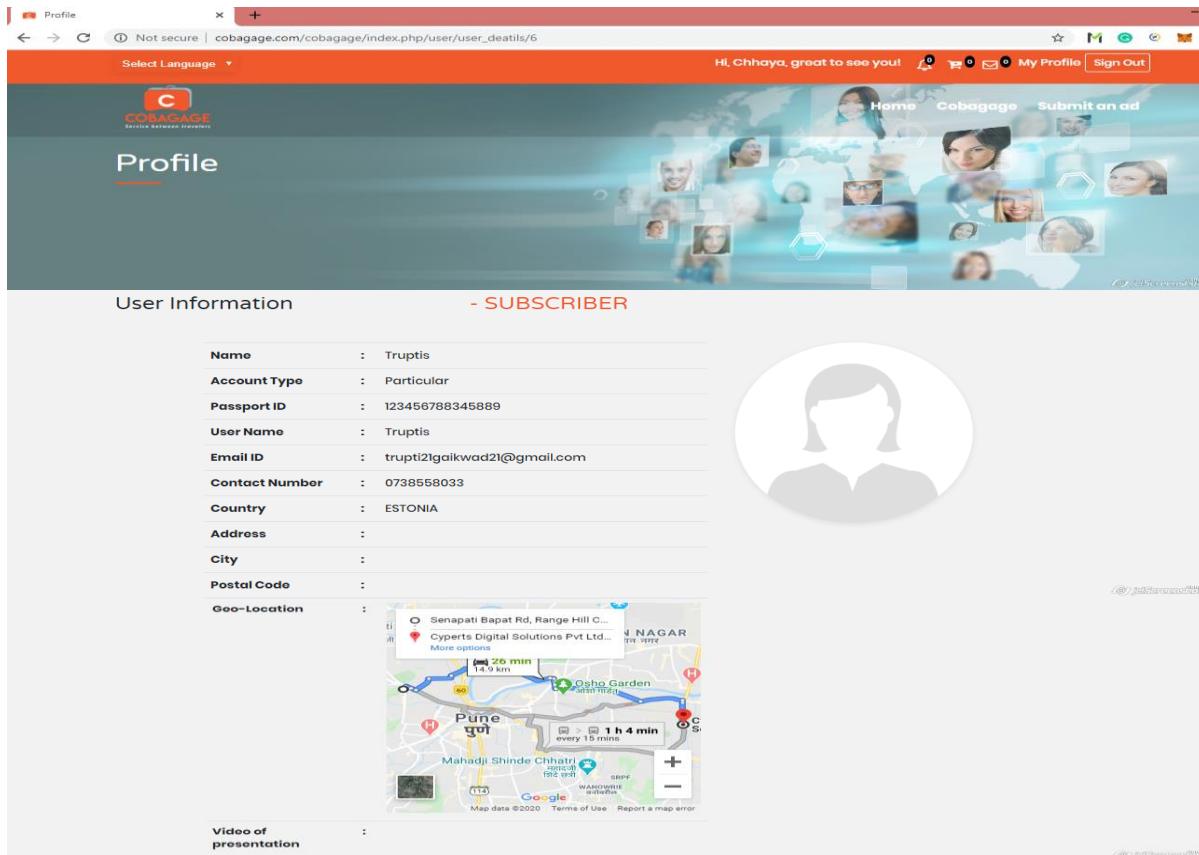
- Sasane Nage To Kondhawa**
Luggage Title : test luggage title

Trupti
 ARTICLE INTEREST NO ARTICLE DONATION INTEREST NO MOBILE NUMBER 0738558033 REQUESTED WEIGHT 3 TOTAL PRICE 9
- Luggage Title : XYZ**

Trupti Gaikwad
 ARTICLE INTEREST NO ARTICLE DONATION INTEREST NO MOBILE NUMBER 9876543210 REQUESTED WEIGHT 10 TOTAL PRICE 30

- 52) User Home Page → My Profile → Side Listing Bar → My Travels ads → Request Tab → Click on User Name

When user click on User Name whose request he/she get for Travels, it direct user on page having users information with profile picture.



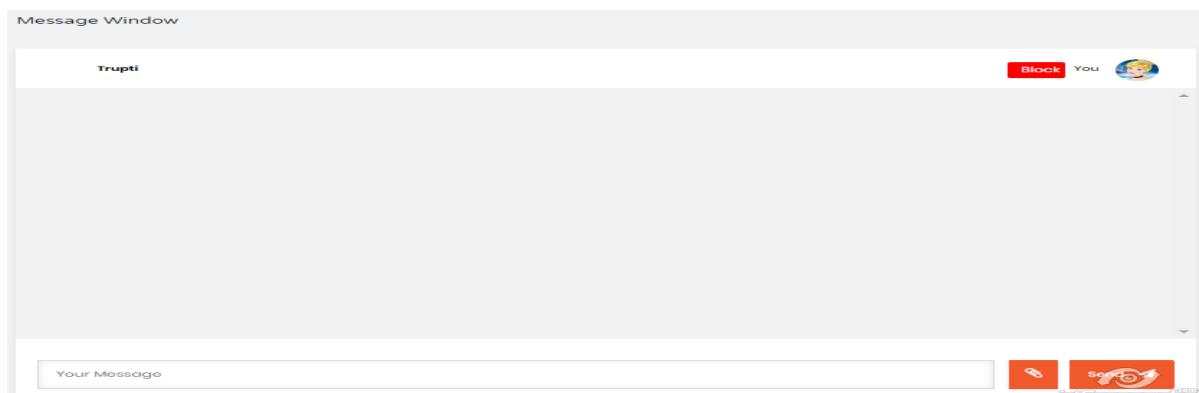
The screenshot shows the Cobagage.com Profile page. At the top, there's a banner with user photos and navigation links for Home, Cobagage, and Submit an ad. Below the banner, the word "Profile" is displayed. On the left, under "User Information", there's a list of details:

Name	:	Truptis
Account Type	:	Particular
Passport ID	:	123456788345689
User Name	:	Truptis
Email ID	:	trupti21gaikwad21@gmail.com
Contact Number	:	0738558033
Country	:	ESTONIA
Address	:	
City	:	
Postal Code	:	
Geo-Location	:	

On the right, there's a placeholder for a profile picture with the text "- SUBSCRIBER". Below the map, there's a section for "Video of presentation".

- 53) User Home Page → My Profile → Side Listing Bar → My Travels ads → Request Tab → Click on Send Message To User

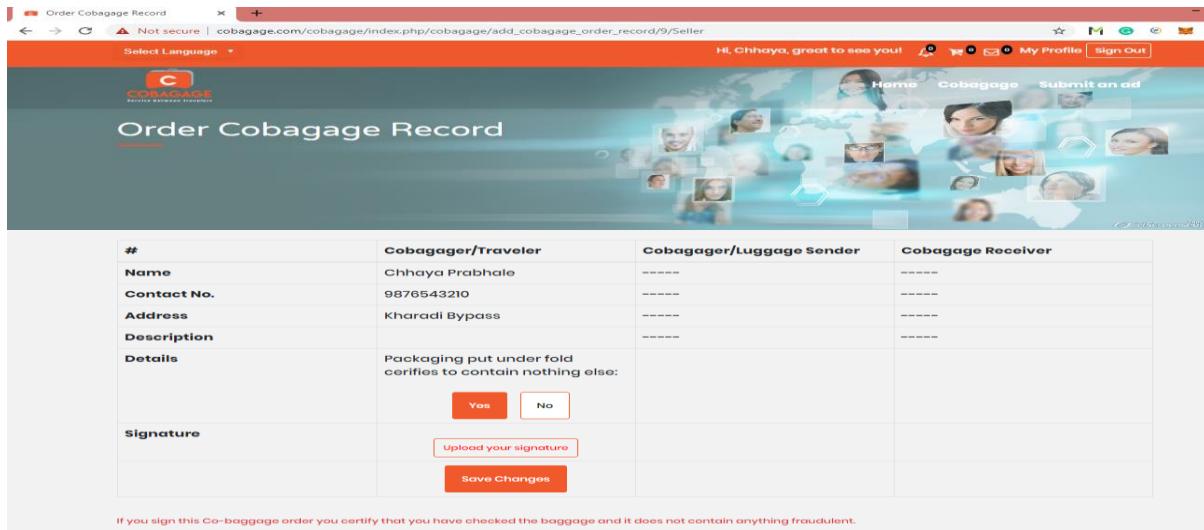
"Send Message To User" tab direct user for chat window to make contact with user.



The screenshot shows a "Message Window" for a user named "Trupti". The window has a red "Block" button and a blue "You" button at the top right. At the bottom, there's a "Your Message" input field and two buttons: a red "Send" button with a circular arrow icon and a blue "Receive" button with a circular arrow icon.

- 54) User Home Page → My Profile → Side Listing Bar → My Travels ads → Upload Your Signature

When user click on “Upload Your Signature” tab on travel ad, It directing user on “Order Cobagage Record” form for Cobagager/Traveller Signature to make confirmation about traveller trip.

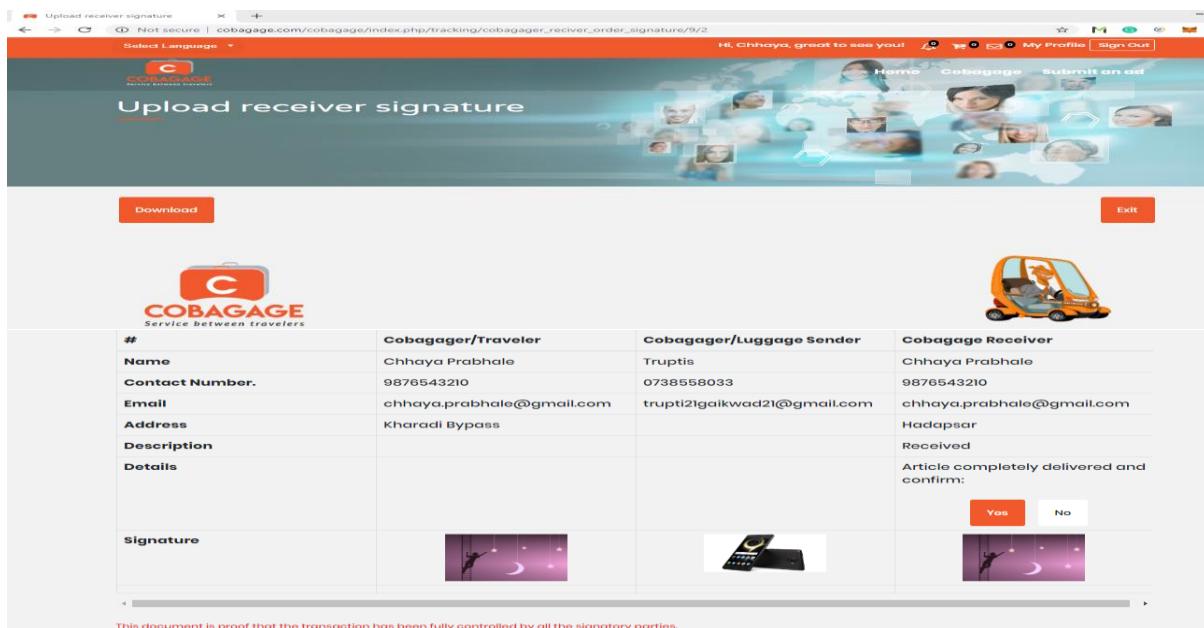


#	Cobagager/Traveler	Cobagager/Luggage Sender	Cobagage Receiver
Name	Chhaya Prabhale	-----	-----
Contact No.	9876543210	-----	-----
Address	Kharadi Bypass	-----	-----
Description	Packaging put under fold certifies to contain nothing else:	-----	-----
Details			
Signature	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="file" value="Upload your signature"/>		<input type="button" value="Save Changes"/>

If you sign this Co-baggage order you certify that you have checked the baggage and it does not contain anything fraudulent.

- 55) User Home Page → My Profile → Side Listing Bar → My Travels ads → Upload Receiver Signature

When user click on “Upload Receiver Signature” tab it directing user on page showing traveller signature for that ad & luggage sender signature to make confirmation about luggage & then only it allowed for receivers signature on form.

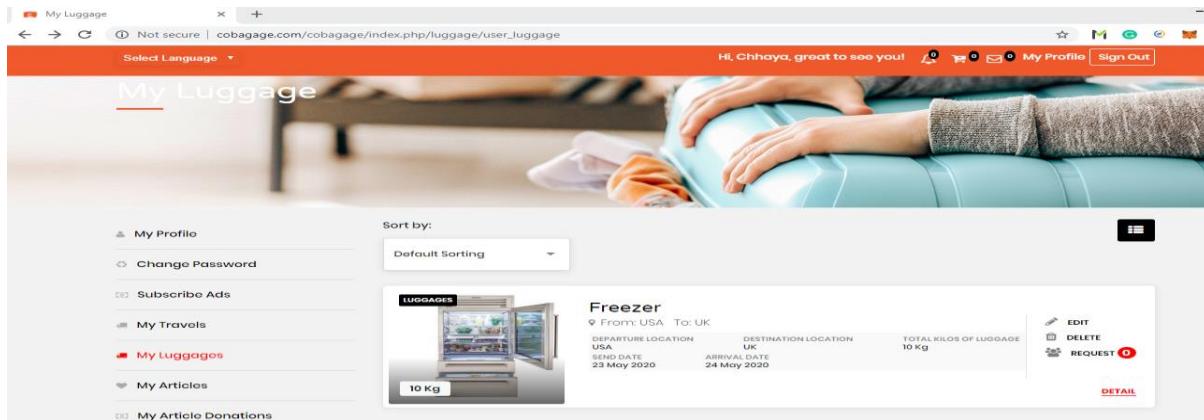


#	Cobagager/Traveler	Cobagager/Luggage Sender	Cobagage Receiver
Name	Chhaya Prabhale	Truptis	Chhaya Prabhale
Contact Number.	9876543210	0738558033	9876543210
Email	chhaya.prabhale@gmail.com	trupti21gaikwad21@gmail.com	chhaya.prabhale@gmail.com
Address	Kharadi Bypass		Hadapsar
Description			Received
Details			Article completely delivered and confirm:
Signature			<input type="checkbox"/> Yes <input type="checkbox"/> No 

This document is proof that the transaction has been fully controlled by all the signatory parties.

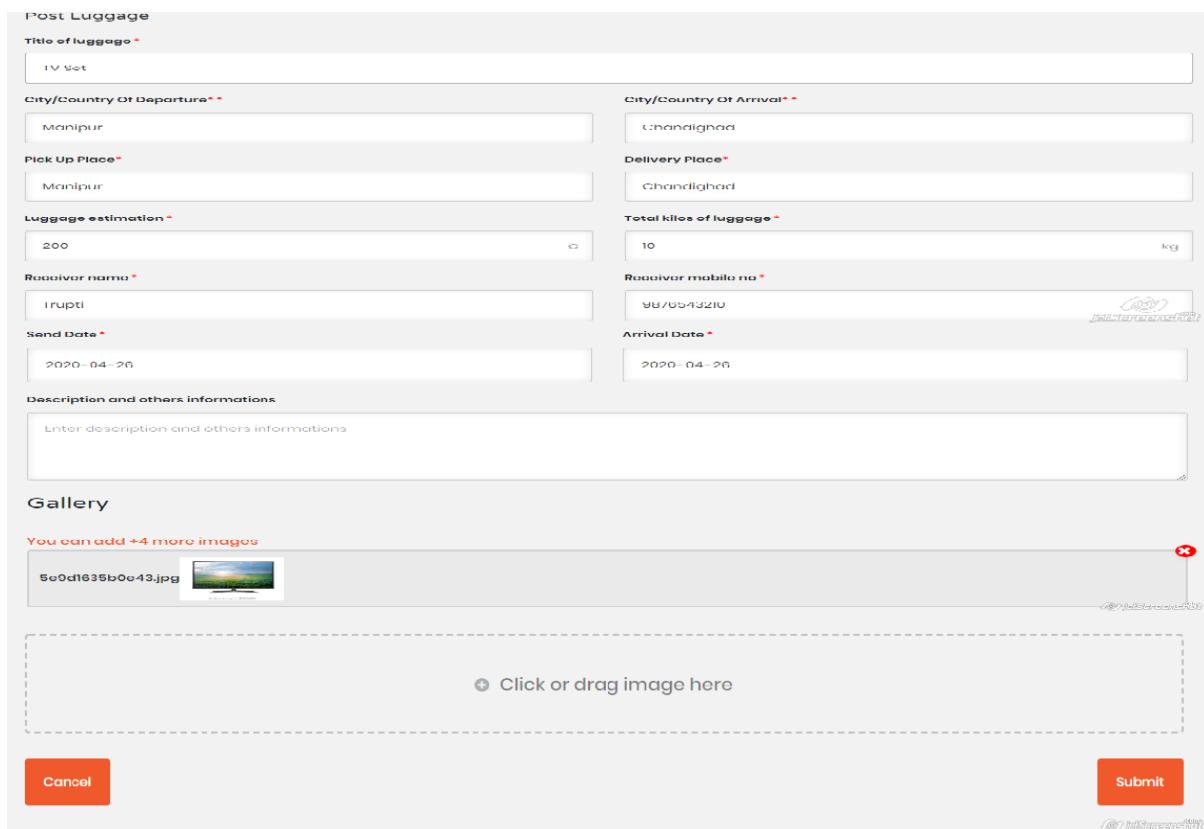
56) User Home Page → My Profile → Side Listing Bar → My Luggage

When user click on “My Luggage” tab on side listing bar of my profile page, it direct user on page having list of his/her luggage ads with “Sorting” ads option & to view ads in “List” format option. As well as each ad having facility to edit ad, delete ad & have look on request get for that particular ad.



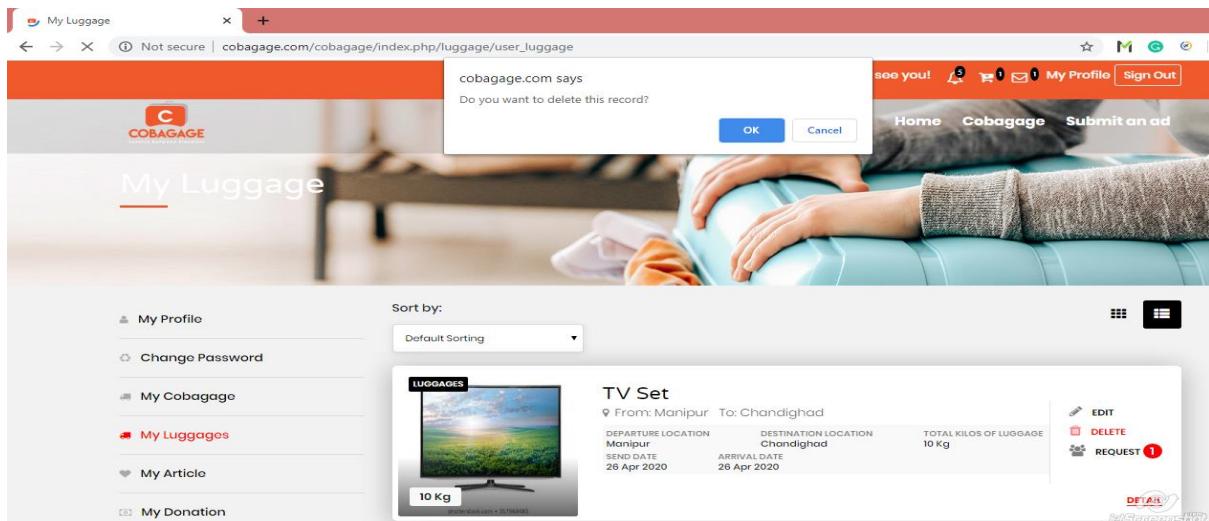
57) User Home Page → My Profile → Side Listing Bar → My Luggage ads → Edit Tab

When user clicks on “Edit” tab on luggage ad, It direct user on page having ad information in editable mode and user can edit this information as per his/her requirement.



- 58) User Home Page → My Profile → Side Listing Bar → My Luggage ads → Delete Tab

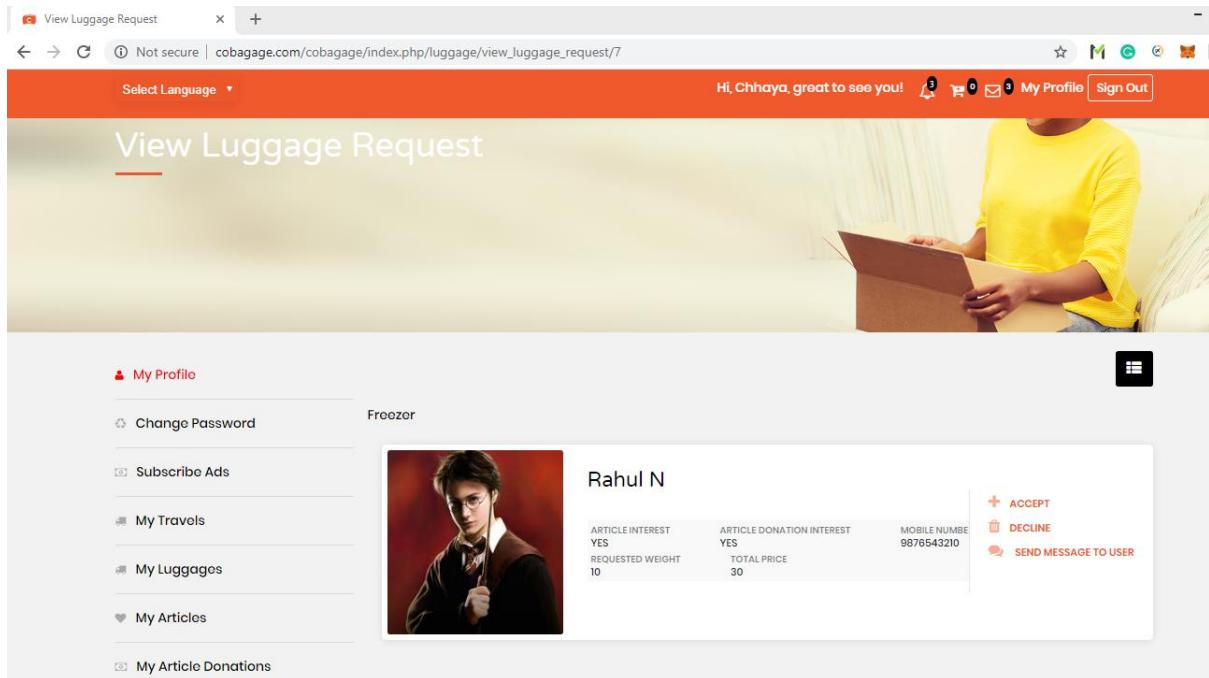
When user clicks on “Delete” tab on luggage ad, It is giving confirmation message to delete luggage ad.



The screenshot shows a user's profile page on Cobagage. In the sidebar, under 'My Luggage', there is a listing for a 'TV Set'. The listing includes details: From: Manipur, To: Chandighad, Departure Location: Manipur, Destination Location: Chandighad, Total Kilos of Luggage: 10 Kg, Send Date: 26 Apr 2020, Arrival Date: 26 Apr 2020. Below the listing, there are four buttons: EDIT, DELETE (highlighted in red), REQUEST (with a numerical value of 1), and DRAFT. A confirmation dialog box is overlaid on the page, asking 'Do you want to delete this record?' with 'OK' and 'Cancel' buttons.

- 59) User Home Page → My Profile → Side Listing Bar → My Luggage ads → Request Tab

“Request” tab on luggage ad showing numerical value to indicate how many users send request for that particular luggage, And after clicking on Request tab it direct user on page having list of user name who send request for that ad.



The screenshot shows a 'View Luggage Request' page. On the left, there is a sidebar with links: My Profile (highlighted in red), Change Password, Subscribe Ads, My Travels, My Luggages, My Articles, and My Article Donations. The main content area shows a request for a 'Freezer' from 'Rahul N'. It includes a photo of Harry Potter, details: ARTICLE INTEREST YES, REQUESTED WEIGHT 10, ARTICLE DONATION INTEREST YES, TOTAL PRICE 30, MOBILE NUMBER 9876543210, and three buttons: ACCEPT, DECLINE, and SEND MESSAGE TO USER.

- 60) User Home Page → My Profile → Side Listing Bar → My Luggage ads → Request Tab → Click on User Name

When user click on User Name whose request he/she get for luggage, it direct user on page having users information with profile picture.

User Information - SUBSCRIBER ARGENT

Name	:	Rahul N
Account Type	:	Professional
Autre identification	:	123456789
Residence Permit Number	:	*****
User Name	:	Rahul
Email ID	:	*****
Contact Number	:	*****
Country	:	INDIA
Address	:	Hadapsar
City	:	Pune
Postal Code	:	411028
Geo-Location	:	 Senapati Bapat Rd, Range Hill C... Cyberts Digital Solutions Pvt Ltd...
Video of presentation	:	 25 Best Places to Visit in ...

- 61) User Home Page → My Profile → Side Listing Bar → My Luggage ads → Request Tab → Click on Send Message To User

"Send Message To User" tab direct user for chat window to make contact with user.

Message Window

Pradip P

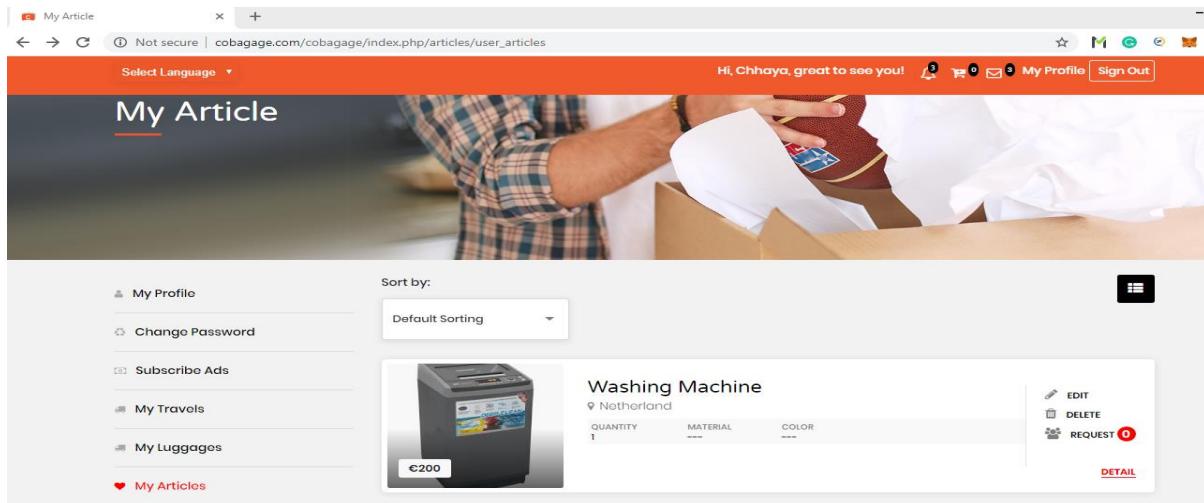
hello
2020-04-21

Your Message

Block You 

62) User Home Page → My Profile → Side Listing Bar → My Article

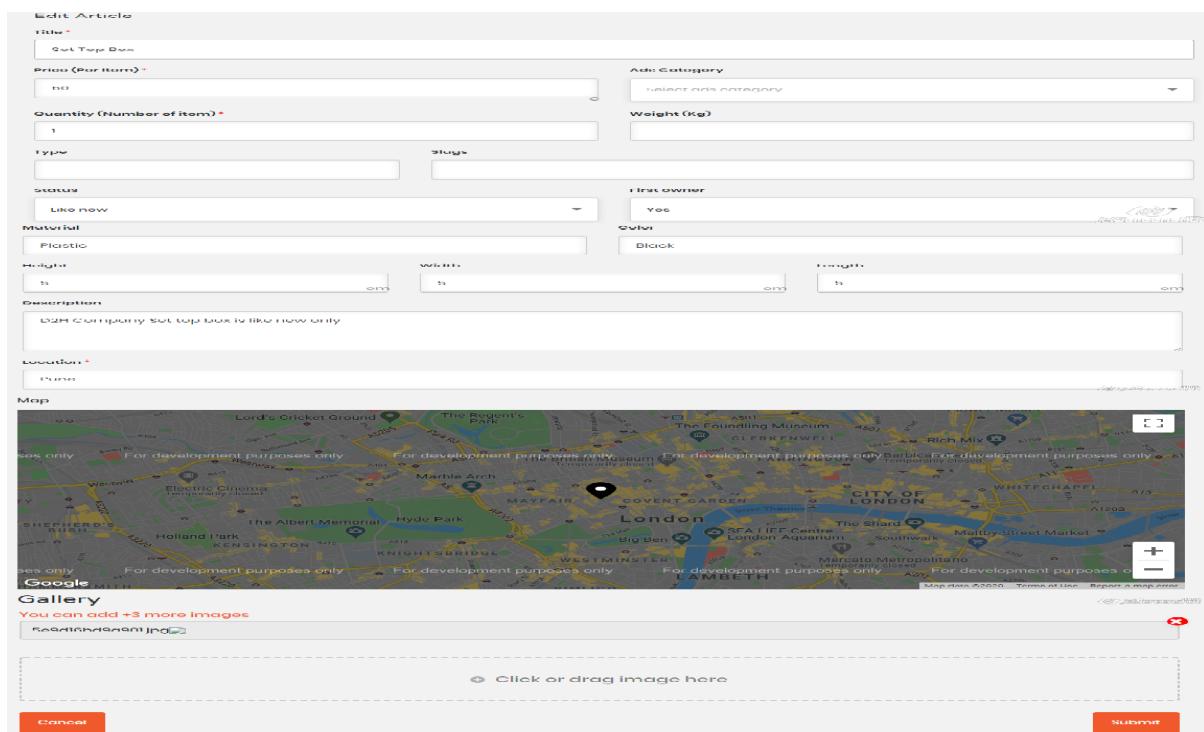
When user click on “My Article” tab on side listing bar of my profile page, it direct user on page having list of his/her article ads posted with cobagage or luggage with “Sorting” ads option & to view ads in “List” format option. As well as each ad having facility to edit ad, delete ad & have look on request get for that particular ad.



The screenshot shows a web browser window titled "My Article". The URL is "cobagage.com/cobagage/index.php/articles/user_articles". The page has a header with "Select Language" and a user greeting "Hi, Chhaya, great to see you!". There are links for "My Profile" and "Sign Out". The main content area is titled "My Article" and features a large image of a person packing clothes. Below the image is a sidebar with links: "My Profile", "Change Password", "Subscribe Ads", "My Travels", "My Luggages", and "My Articles" (which is highlighted in red). To the right of the sidebar is a sorting dropdown set to "Default Sorting". A grid of ads is shown, with one ad for a "Washing Machine" highlighted. The ad details are: Location: Netherland, Quantity: 1, Material: ---, Color: ---. Action buttons include "EDIT", "DELETE", "REQUEST" (with a red notification dot), and "DETAIL".

63) User Home Page → My Profile → Side Listing Bar → My Article ads → Edit Tab

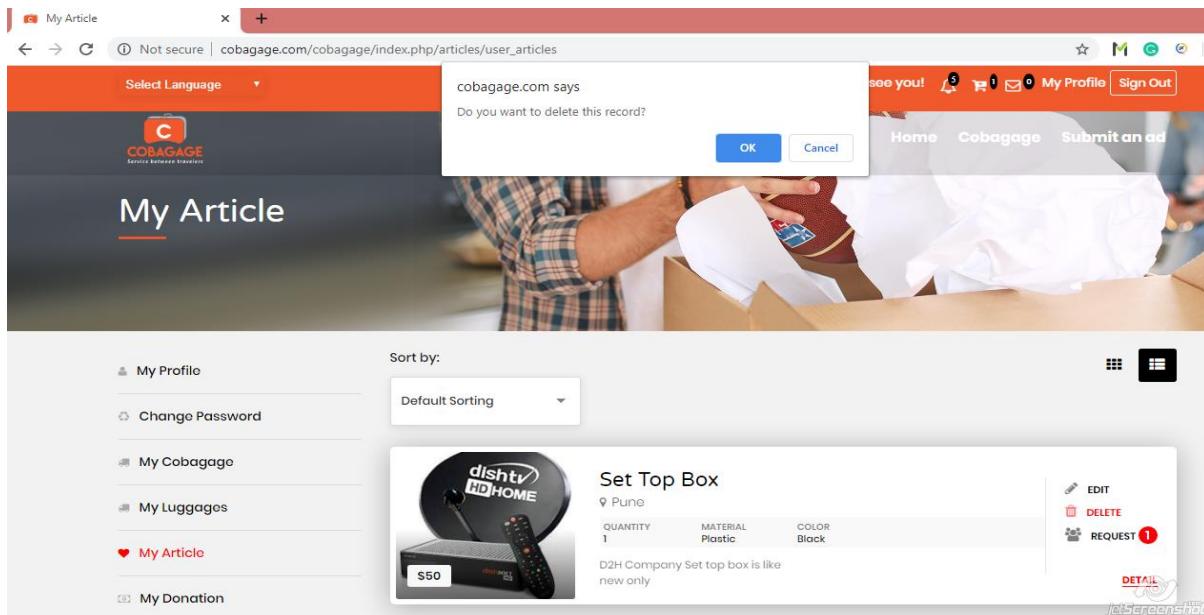
When user clicks on “Edit” tab on article ad, It direct user on page having ad information in editable mode and user can edit this information as per his/her requirement.



The screenshot shows the "Edit Article" form. The form fields include:
 - Title: Get Top Deal
 - Price (Per Item): €0
 - Quantity (Number of item): 1
 - Type: Shirts
 - Status: Like new
 - Material: Plastic
 - Height: 5
 - Weight: 1000
 - Description: D2H Company Set top box like new only
 - Location: Paris
 - Map: A map of London showing various landmarks and a note about "For development purposes only".
 - Gallery: A section for adding images, with a placeholder "Click or drag image here".
 - Buttons: "Cancel" and "SUBMIT".

- 64) User Home Page → My Profile → Side Listing Bar → My Article ads → Delete Tab

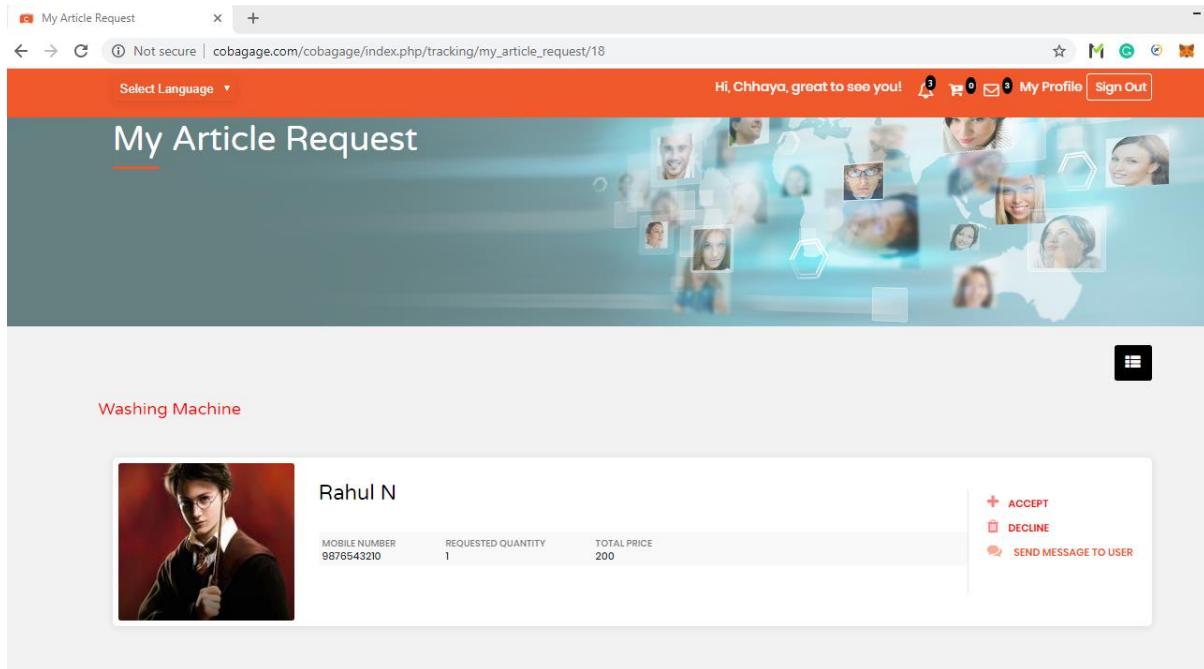
When user click on “Delete” tab on article ad, It is giving confirmation message to delete article ad.



The screenshot shows a user's profile page on Cobagage. A modal dialog box from "cobagage.com says" asks, "Do you want to delete this record?". Below the modal, there is a listing for a "Set Top Box" with details: Price \$50, Quantity 1, Material Plastic, Color Black. To the right of the listing are buttons for "EDIT", "DELETE", and "REQUEST" (with a red notification badge showing 1). On the left side, there is a sidebar with links: "My Profile", "Change Password", "My Cobagage", "My Luggages", "My Article" (which is highlighted in red), and "My Donation".

- 65) User Home Page → My Profile → Side Listing Bar → My Article ads → Request Tab

“Request” tab on article ad showing numerical value to indicate how many users send request for that particular article, And after clicking on Request tab it direct user on page having list of user name who send request for that ad.

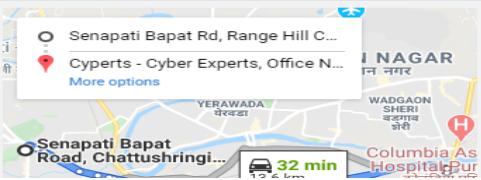


The screenshot shows a user's profile page on Cobagage. A modal dialog box displays a list of users who have requested the "Washing Machine" ad, with a numerical value of 1. The user listed is "Rahul N". The modal includes buttons for "ACCEPT", "DECLINE", and "SEND MESSAGE TO USER". The sidebar on the left shows the same links as the previous screenshot: "My Profile", "Change Password", "My Cobagage", "My Luggages", "My Article", and "My Donation".

- 66) User Home Page → My Profile → Side Listing Bar → My Article ads → Request Tab → Click on User Name

When user click on User Name whose request he/she get for article, it direct user on page having users information with profile picture.

User Information

Name	:	Pradip P
Account Type	:	
User Name	:	Pradip
Email ID	:	chhaya.prabhale@gmail.com
Contact Number	:	9876543210
Country	:	INDIA
Address	:	
City	:	
Postal Code	:	
Geo-Location	:	




- 67) User Home Page → My Profile → Side Listing Bar → My Article ads → Request Tab → Click on Send Message To User

“Send Message To User” tab direct user for chat window to make contact with user.

Message Window

Pradip P

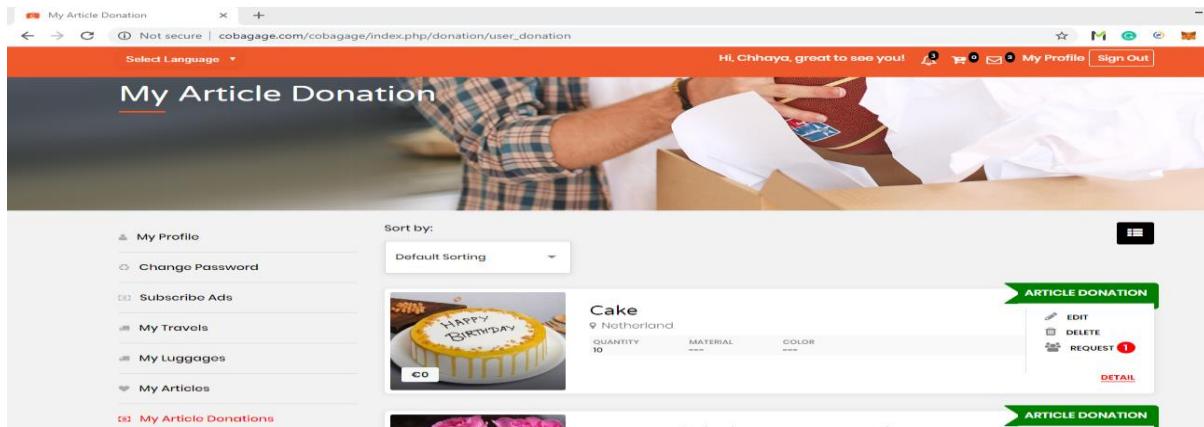
hello
 2020-04-21

Block
You




68) User Home Page → My Profile → Side Listing Bar → My Article Donation

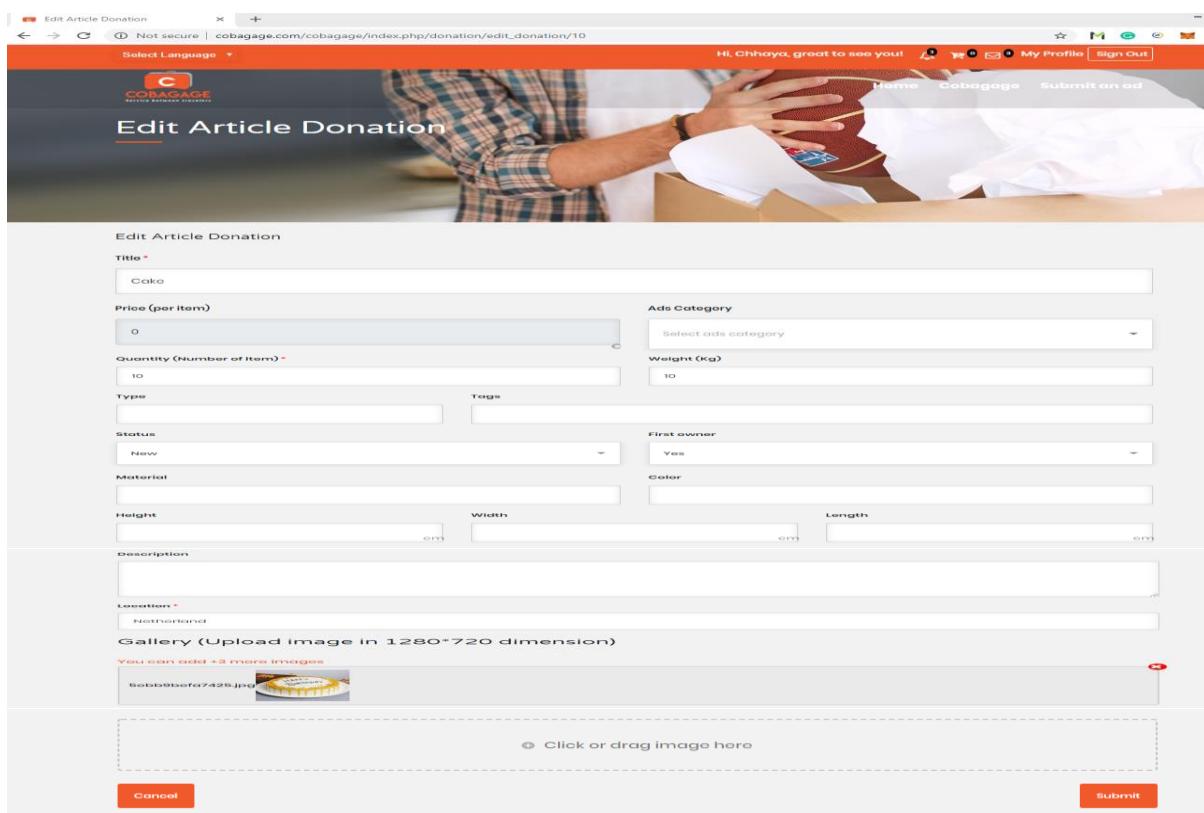
When user click on “My Article Donation” tab on side listing bar of my profile page, it direct user on page having list of his/her donation ads posted with travels or luggage with “Sorting” ads option & to view ads in “List” format option. As well as each ad having facility to edit ad, delete ad & have look on request get for that particular ad.



The screenshot shows a web browser window titled "My Article Donation". The URL is cobagage.com/cobagage/index.php/donation/user_donation. The page has a header with "Hi, Chhaya, great to see you!" and links for "My Profile" and "Sign Out". On the left, there's a sidebar with "My Profile", "Change Password", "Subscribe Ads", "My Travels", "My Luggages", "My Articles", and "My Article Donations". The main content area shows a list of donations. One item is highlighted: "Cake" from Netherland, quantity 10, material ---, color ---. There are "EDIT", "DELETE", and "REQUEST" buttons with a count of 1. Other items listed include a "BAG" and a "JACKET".

69) User Home Page → My Profile → Side Listing Bar → My Article Donation ads → Edit Tab

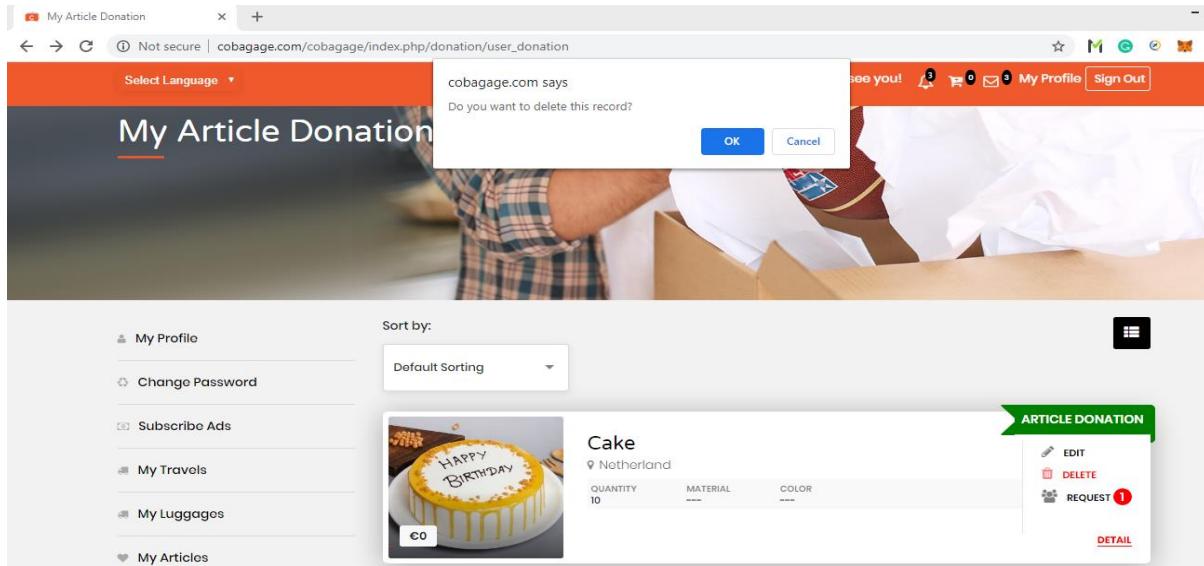
When user clicks on “Edit” tab on article donation ad, It direct user on page having ad information in editable mode and user can edit this information as per his/her requirement.



The screenshot shows a web browser window titled "Edit Article Donation". The URL is cobagage.com/cobagage/index.php/donation/edit_donation/10. The page has a header with "Hi, Chhaya, great to see you!", "Home", "cobagage", and "submit an ad". The main content is a form titled "Edit Article Donation". It includes fields for Title (set to "Cake"), Price (per item) (set to "0"), Quantity (Number of item) (set to "10"), Type (empty), Status (set to "New"), Material (empty), Height (empty), Width (empty), Length (empty), Description (empty), Location (set to "Netherlands"), and a Gallery section with an uploaded image named "Sooblesbe7425.jpg". There are "Tags" and "First owner" dropdowns, and "Color" and "Weight (kg)" fields (set to "10"). At the bottom are "Cancel" and "Submit" buttons.

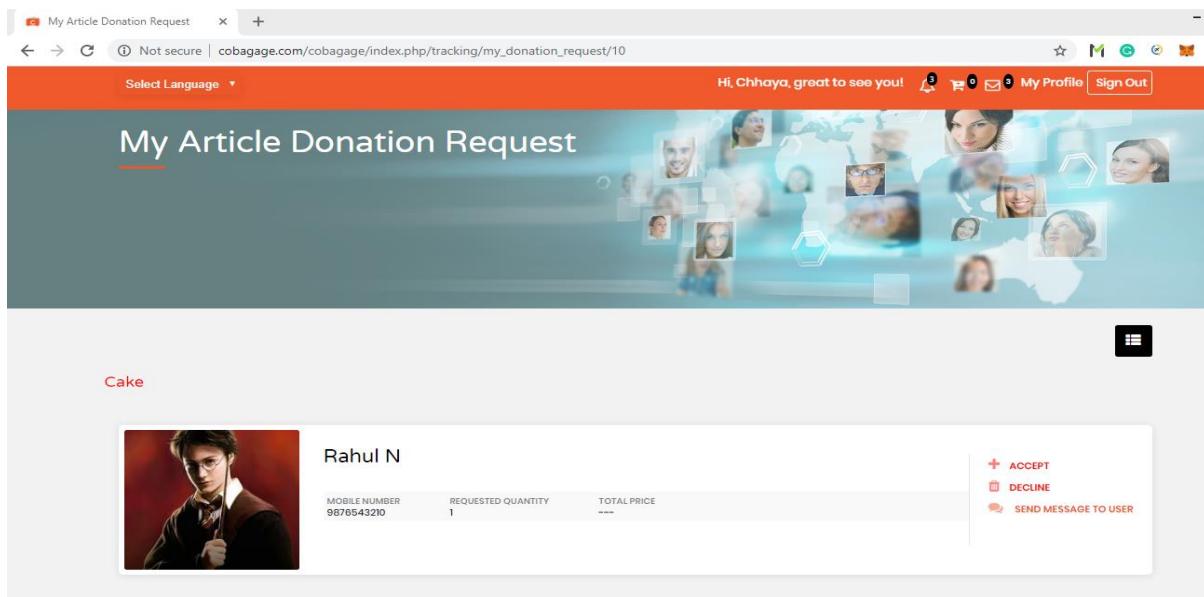
- 70) User Home Page → My Profile → Side Listing Bar → My Article Donation ads → Delete Tab

When user click on “Delete” tab on donation ad, It is giving confirmation message to delete article donation ad.



- 71) User Home Page → My Profile → Side Listing Bar → My Article Donation ads → Request Tab

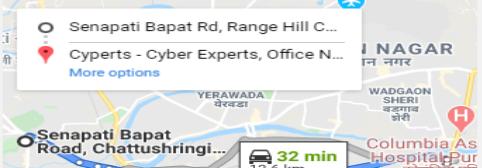
“Request” tab on article donation ad showing numerical value to indicate how many users send request for that particular article donation, And after clicking on Request tab it direct user on page having list of user name who send request for that ad.



- 72) User Home Page → My Profile → Side Listing Bar → My Article Donation ads → Request Tab → Click on User Name

When user click on User Name whose request he/she get for article donation, it direct user on page having users information with profile picture.

User Information

Name	:	Pradip P
Account Type	:	
User Name	:	Pradip
Email ID	:	chhaya.prabhale@gmail.com
Contact Number	:	9876543210
Country	:	INDIA
Address	:	
City	:	
Postal Code	:	
Geo-Location	:	



- 73) User Home Page → My Profile → Side Listing Bar → My Article Donation ads → Request Tab → Click on Send Message To User

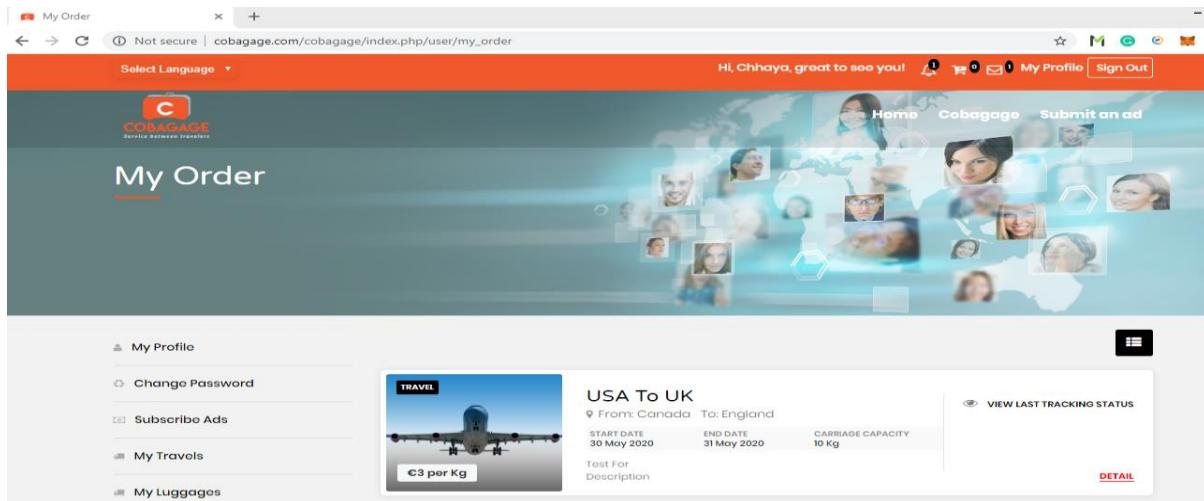
“Send Message To User” tab direct user for chat window to make contact with user.

Message Window



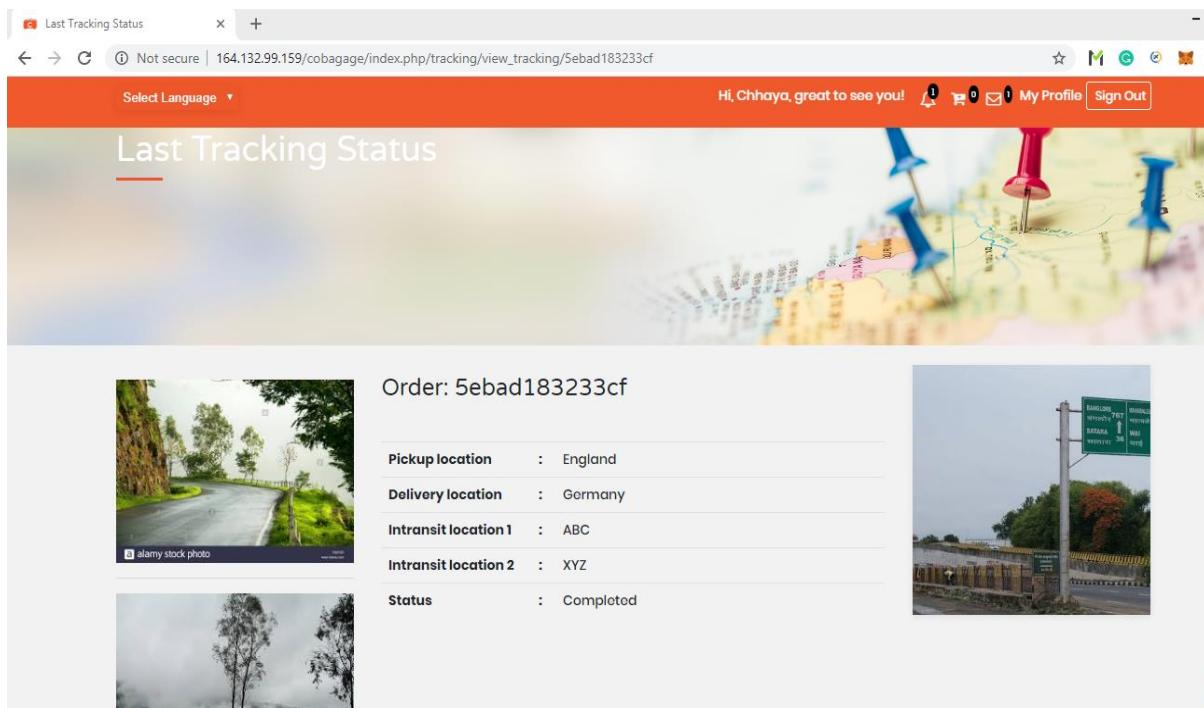
74) User Home Page → My Profile → Side Listing Bar → My Order

When 1st user send any request for travel or luggage or article or donation and 2nd user accept that request then request store in 1st users basket & when 1st user make payment then order will be generated & store in My Order tab.



75) User Home Page → My Profile → Side Listing Bar → My Order → View Last Tracking Status

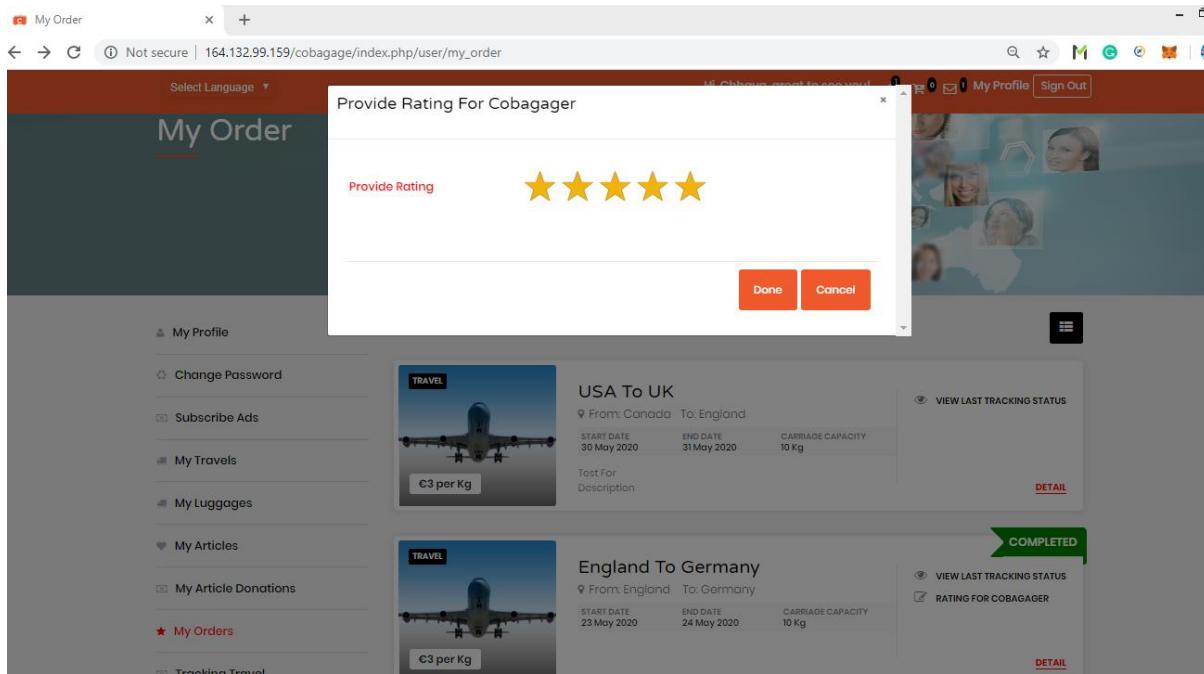
When user click on “View Last Tracking” button of travel ad, It direct user on page showing tracking details which user update in last record.



Pickup location	:	England
Delivery location	:	Germany
Intransit location 1	:	ABC
Intransit location 2	:	XYZ
Status	:	Completed

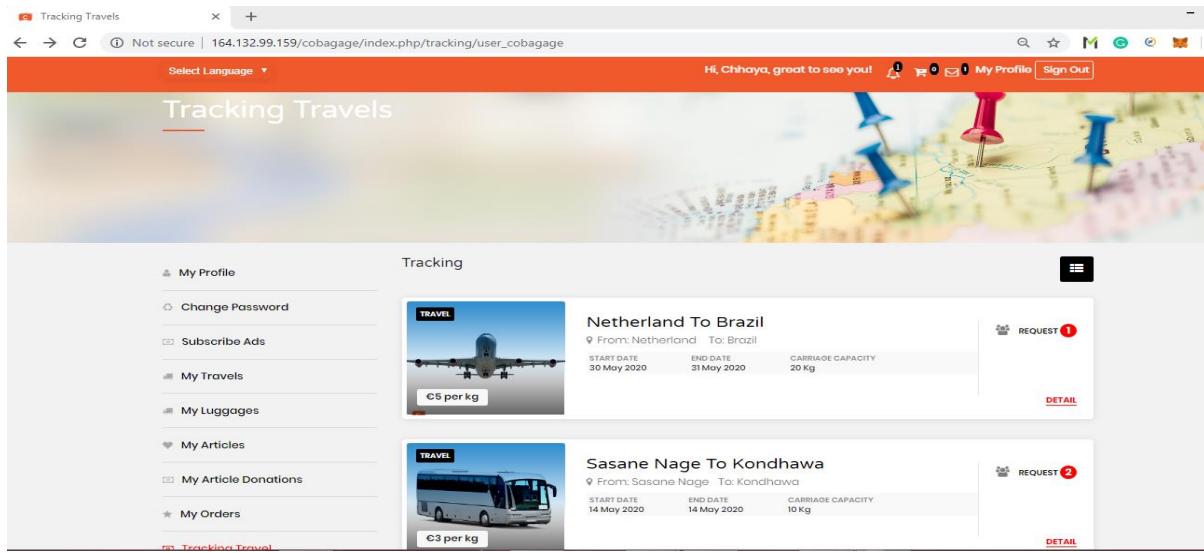
76) User Home Page → My Profile → Side Listing Bar → My Order → Rating For Cobagage

When receiver Upload Signature on his travel ad, In my order page for luggage sender “Rating For Cobagage” tab appear to give rating for that traveling & after giving rating for travelling transaction mark as completed in My Order page.



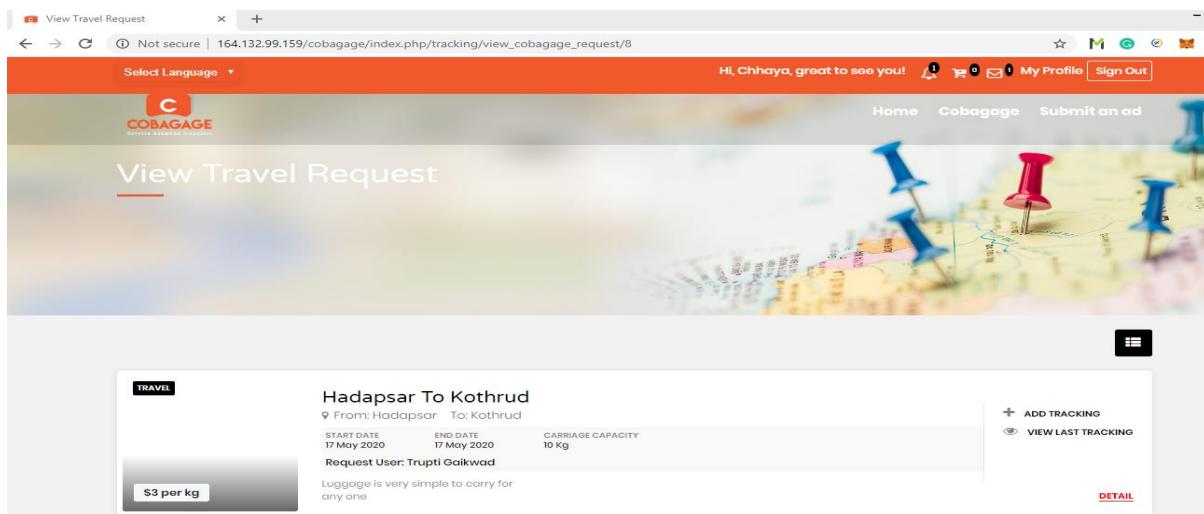
77) User Home Page → My Profile → Side Listing Bar → Travels Tracking

Tracking Travel tab on Side Listing Bar of My Profile will provide the facility to add tracking for users travels & display all travels on page with sorting ads facility & view ad in list view facility.



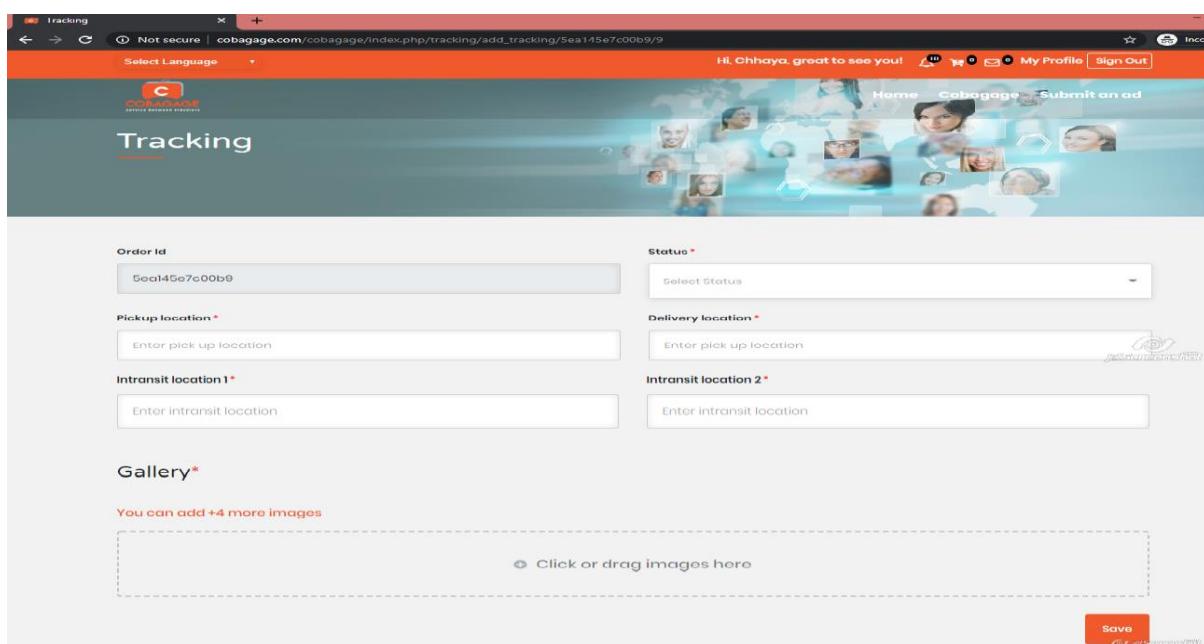
78) User Home Page → My Profile → Side Listing Bar → Tracking Travels → Request

When user click on Tracking Travels tab of side listing bar of My Profile page it direct user on page having his/her ad list for travels ad with Request button which direct user on page having same travels ad with user name from who traveller got request for travel with “Add Tracking” & “View Last Tracking” buttons to add tracking for travel.



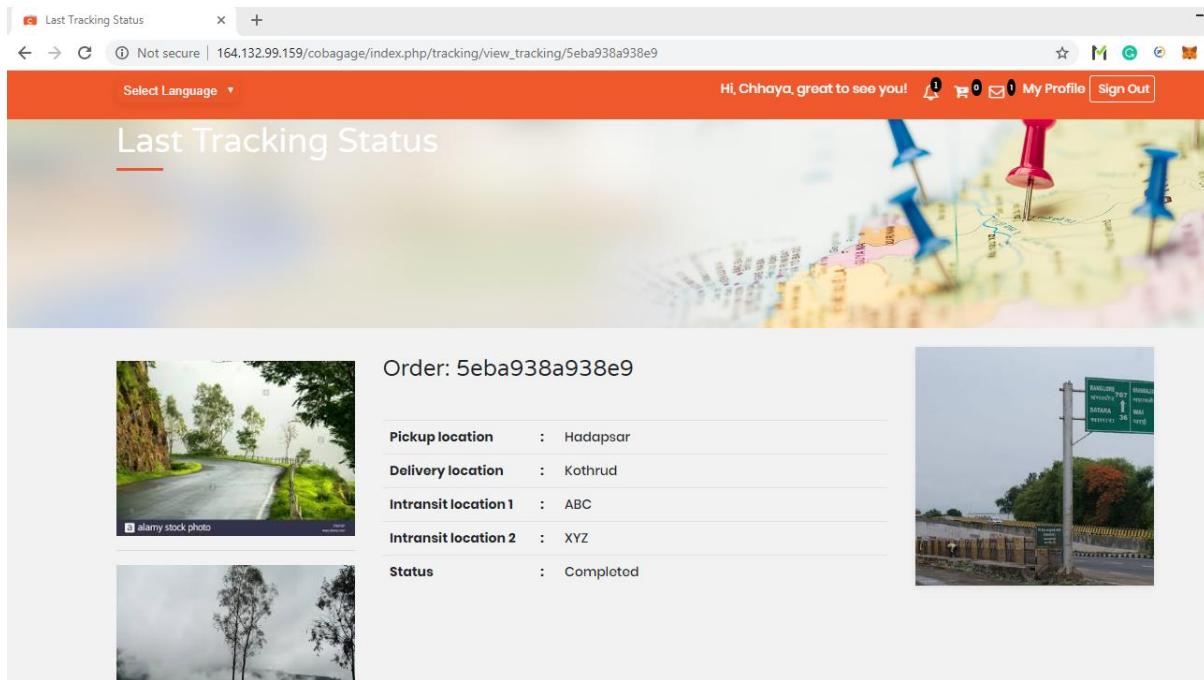
79) User Home Page → My Profile → Side Listing Bar → Tracking Travels → Add Tracking

When user click on “Add Tracking” button of travels ad , It direct user on page asking tracking details with pick up location & delivery location with gallery to add image for tracking.



80) User Home Page → My Profile → Side Listing Bar → Tracking → View Last Tracking

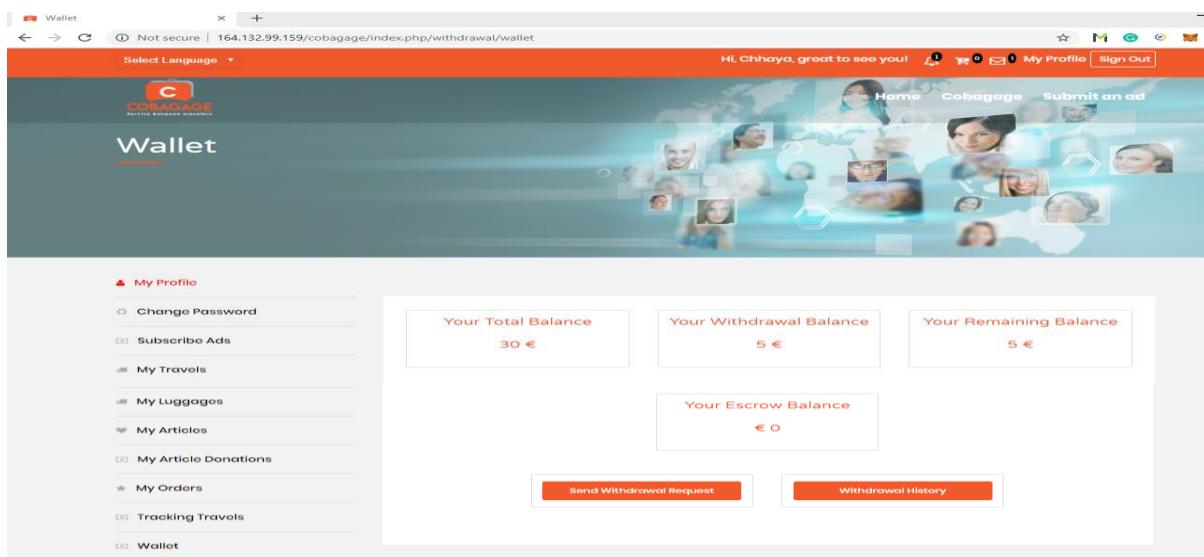
When user click on “View Last Tracking” button of travels ad , It direct user on page showing tracking details which user update in last record. When user update tracking record it clears previous data from data base & show only last updates for tracking.



Order: 5eba938a938e9	
Pickup location	: Hadapsar
Delivery location	: Kothrud
Intransit location 1	: ABC
Intransit location 2	: XYZ
Status	: Completed

81) User Home Page → My Profile → Side Listing Bar → Wallet

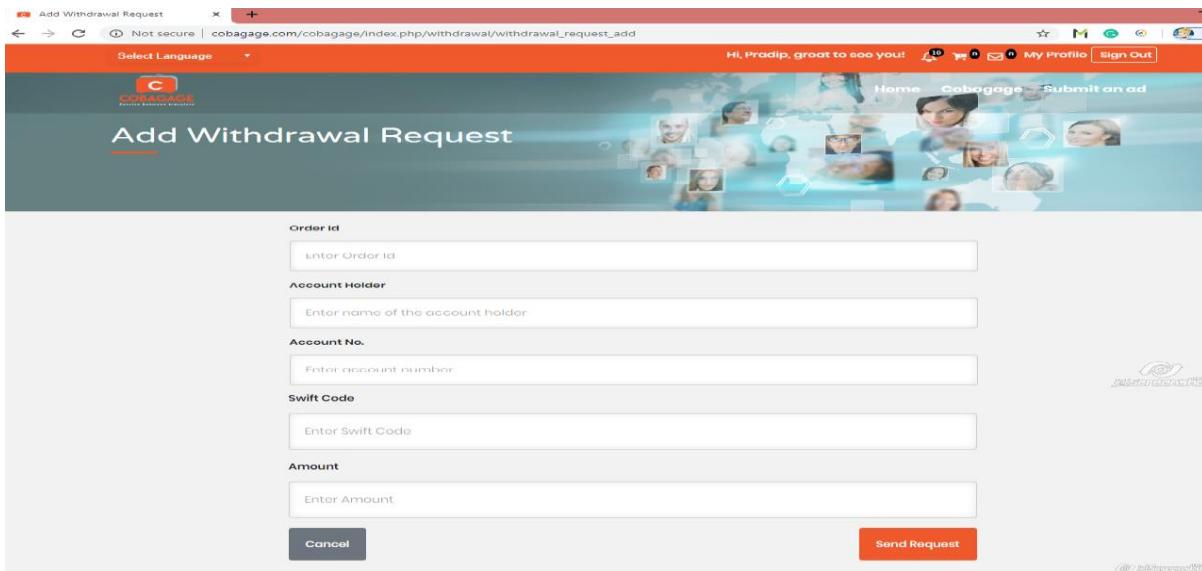
Wallet tab on Side Listing Bar of My Profile Page directing user on page having information about user wallet with his/her Total Balance, Withdrawal Balance, Remaining Balance & Escrow Balance (withdrawal request send to admin but still it's pending).



Your Total Balance 30 €	Your Withdrawal Balance 5 €	Your Remaining Balance 5 €
Your Escrow Balance € 0		

- 82) User Home Page → My Profile → Side Listing Bar → Wallet → Send Withdrawal Request

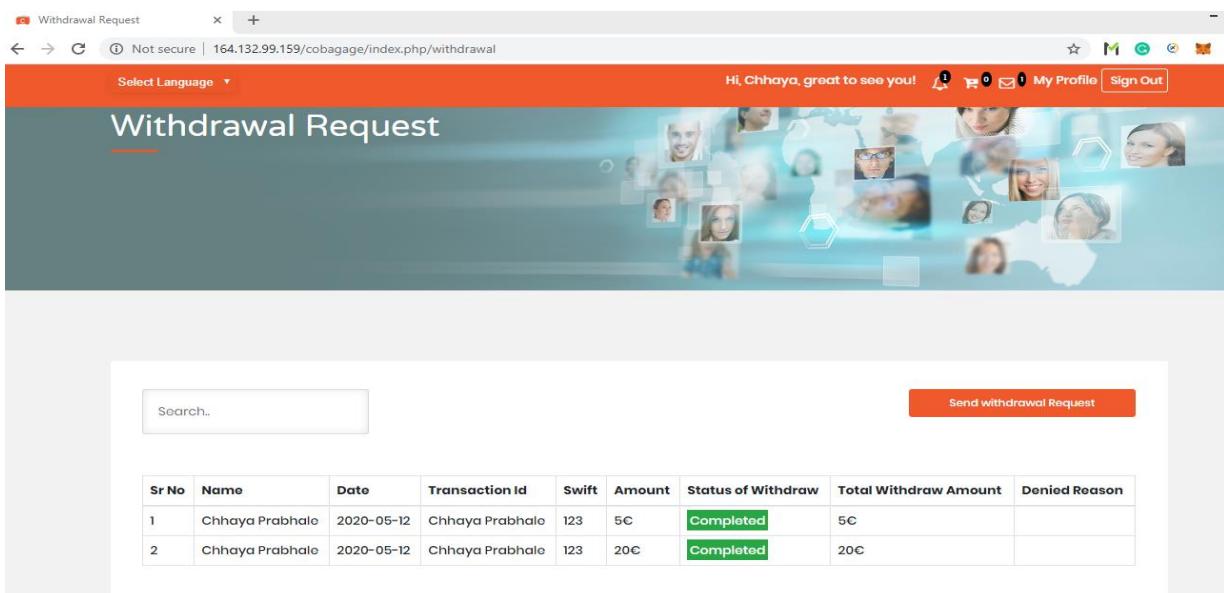
Send Withdrawal Request button on wallet form direct user on form asking information about order id, account holder, account no., swift code & amount user want to withdrawal from his/her cobagage a/c for send to admin as withdrawal request.



The screenshot shows the Cobagage website's 'Add Withdrawal Request' page. The page has a header with the Cobagage logo and a navigation bar with links like 'Home', 'Cobagage', 'Submit an ad', 'My Profile', and 'Sign Out'. The main content area is titled 'Add Withdrawal Request'. It contains five input fields: 'Order Id' (placeholder 'Enter Order Id'), 'Account Holder' (placeholder 'Enter name of the account holder'), 'Account No.' (placeholder 'Enter account number'), 'Swift Code' (placeholder 'Enter Swift Code'), and 'Amount' (placeholder 'Enter Amount'). At the bottom left is a 'Cancel' button, and at the bottom right is a red 'Send Request' button.

- 83) User Home Page → My Profile → Side Listing Bar → Wallet → Withdrawal History

When user click on “Withdrawal History” button on wallet form it direct user on page having all withdrawal history of that particular user for completed transaction & pending transactions.

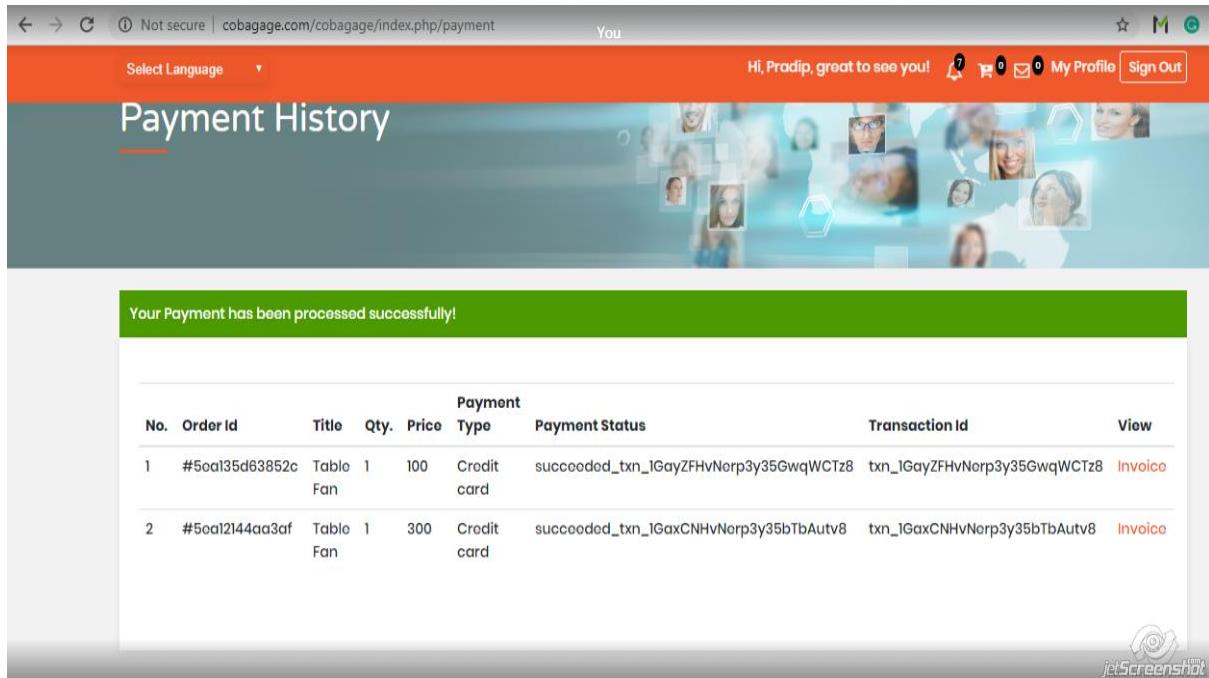


The screenshot shows the Cobagage website's 'Withdrawal Request' page. The page has a header with the Cobagage logo and a navigation bar with links like 'Home', 'Cobagage', 'Submit an ad', 'My Profile', and 'Sign Out'. The main content area is titled 'Withdrawal Request'. At the top is a search bar with placeholder 'Search..'. Below it is a red 'Send withdrawal Request' button. Underneath is a table showing withdrawal history:

Sr No	Name	Date	Transaction Id	Swift	Amount	Status of Withdraw	Total Withdraw Amount	Denied Reason
1	Chhaya Prabhale	2020-05-12	Chhaya Prabhale	123	5C	Completed	5C	
2	Chhaya Prabhale	2020-05-12	Chhaya Prabhale	123	20C	Completed	20C	

84) User Home Page → My Profile → Side Listing Bar → Payment History

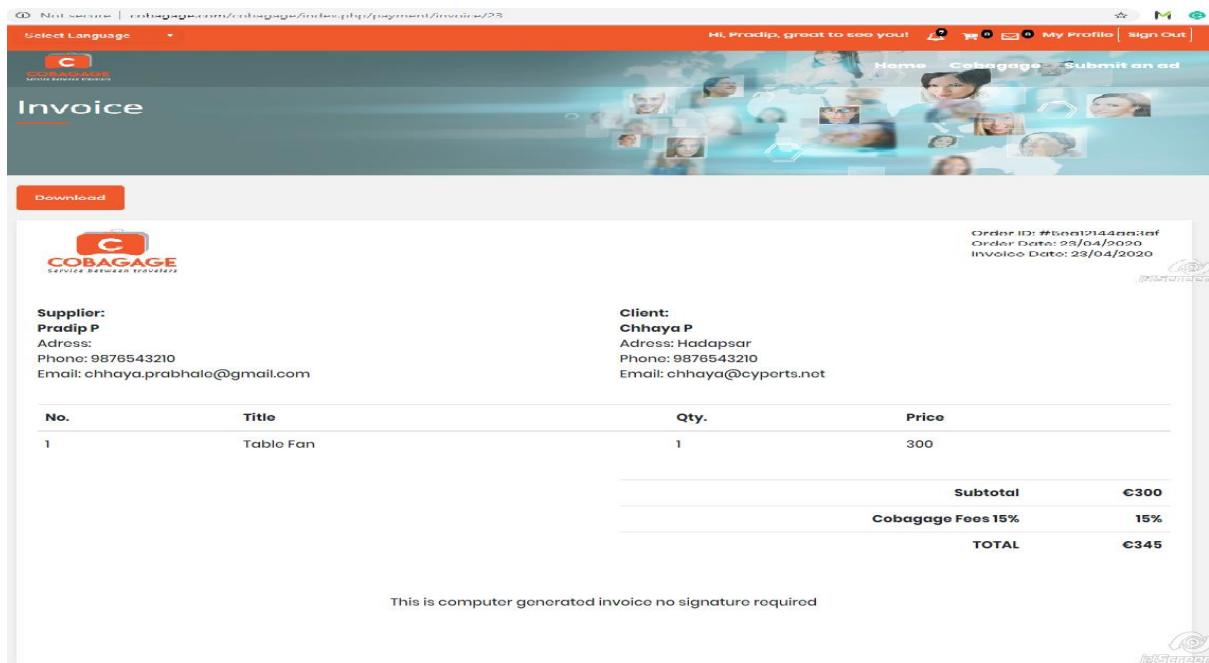
Payment History tab on Side Listing Bar of My Profile page directing user on his/her payment History with Order Id & Transaction Id.



No.	Order Id	Title	Qty.	Price	Payment		Transaction Id	View
					Type	Payment Status		
1	#5ea135d63852c	Table Fan	1	100	Credit card	succeeded_txn_1GayZFHvNorp3y35GwqWCTz8	txn_1GayZFHvNorp3y35GwqWCTz8	Invoice
2	#5ea12144caa3af	Table Fan	1	300	Credit card	succeeded_txn_1GaxCNHvNorp3y35bTbAutv8	txn_1GaxCNHvNorp3y35bTbAutv8	Invoice

85) User Home Page → My Profile → Side Listing Bar → Payment History → Invoice

When user post any order Invoice should have to generate for that particular order with Order Id, Invoice Id & having all billing details

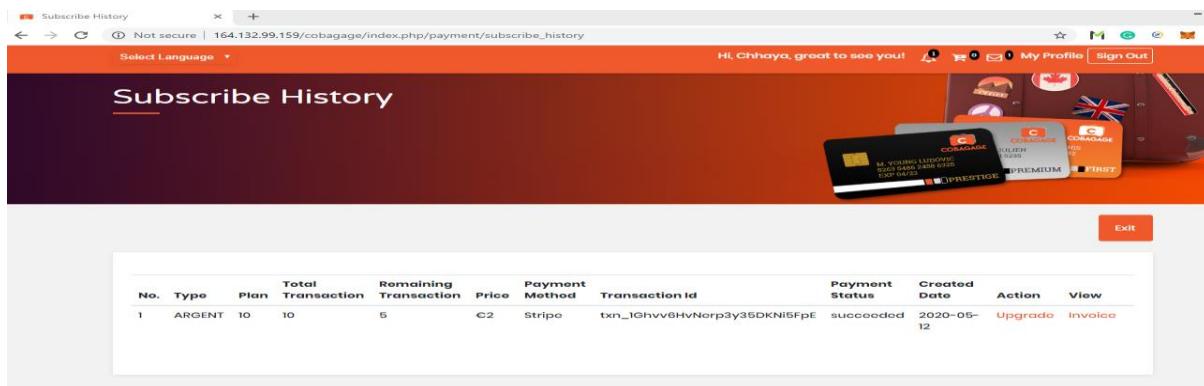


No.	Title	Qty.	Price
1	Table Fan	1	300

This is computer generated invoice no signature required

86) User Home Page → My Profile → Side Listing Bar → Subscribe History

When user click on “Subscribe History” tab on Side Listing Bar of User Home Page, It direct user on page having list of subscription plan with number of transactions, price, payment method, transaction id, created date, transaction status in tabular format with Upgrade & Invoice button.



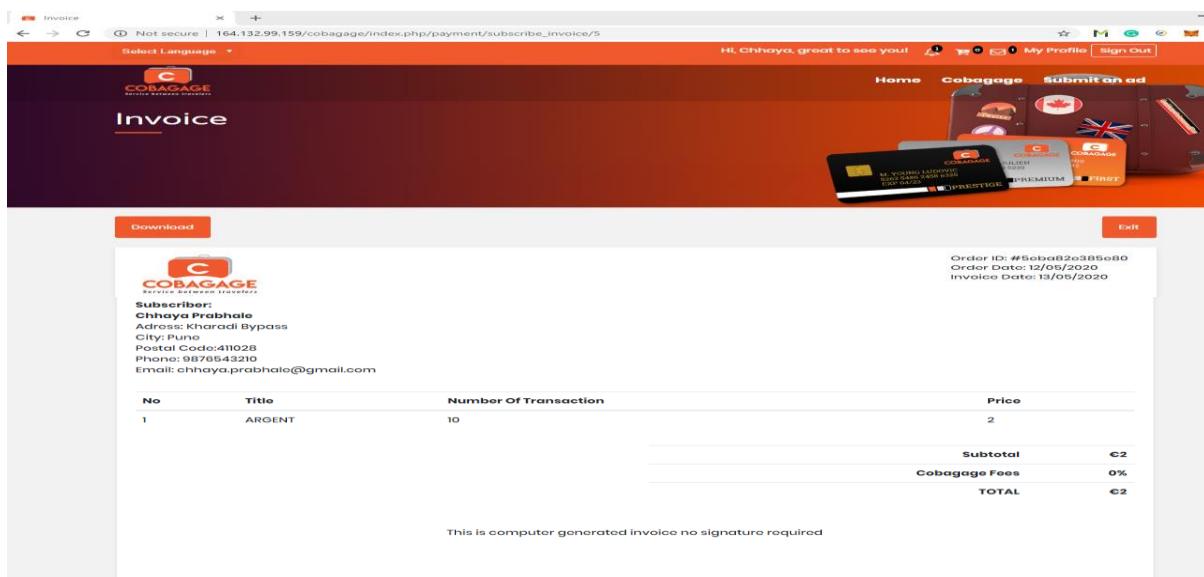
No.	Type	Plan	Total Transaction	Remaining Transaction	Price	Payment Method	Transaction Id	Payment Status	Created Date	Action	View
1	ARGENT	10	10	5	€2	Stripe	txn_1Ghv8HvNorp3y35DKNi6FpE	succeeded	2020-05-12	Upgrade	Invoice

87) User Home Page → My Profile → Side Listing Bar → Subscribe History → Upgrade

Upgrade button in Action column of Subscriber History table is directing user again on Cobagage Club page asking about plan which user wants to upgrade with old plan & then again user have to pay for next upgraded plan.

88) User Home Page → My Profile → Side Listing Bar → Subscribe History → Invoice

Invoice tab in View column of Subscriber History table is directing user on Invoice page having invoice for subscription plan generated by cobagage site.



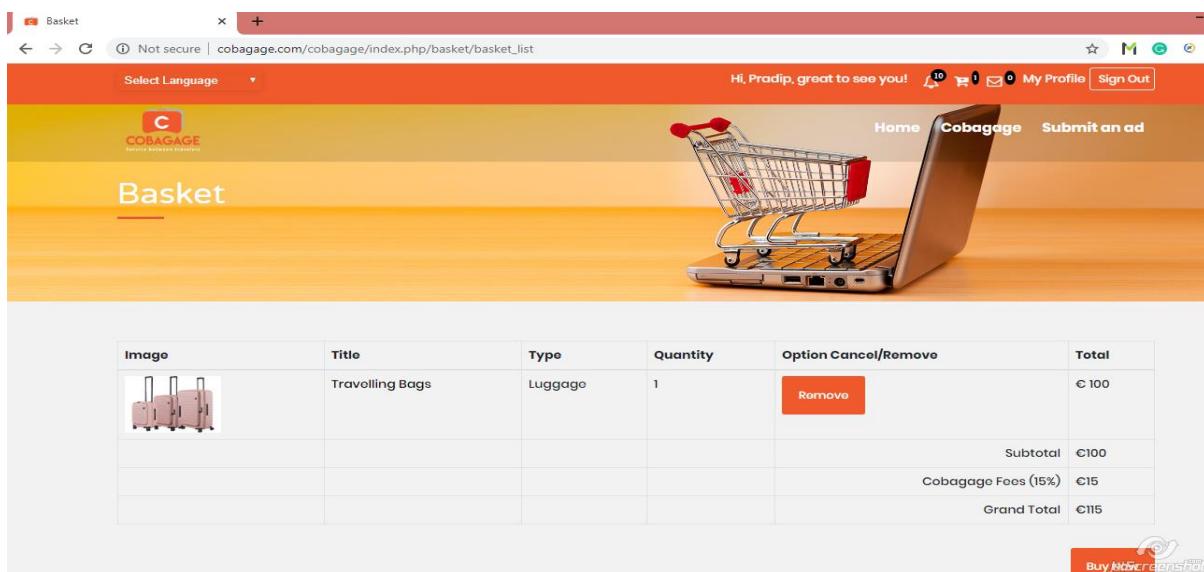
No	Title	Number Of Transaction	Price
1	ARGENT	10	€2

Subtotal: €2
Cobagage Fees: 0%
TOTAL: €2

This is computer generated invoice no signature required

89) User Home Page → Header Strip → Basket

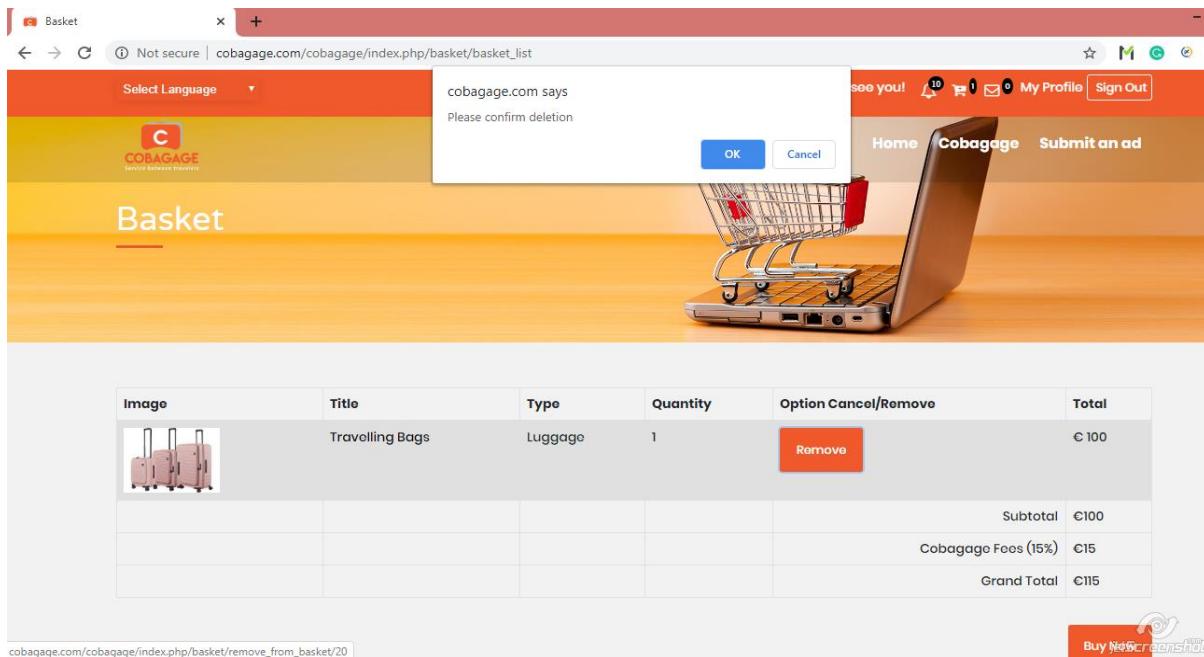
On user home page in header strip the icon for “Basket” will direct user having list of item for which user show’s interest & owner of item accept user’s interest, now item (travels, luggage, article or donation) are store in “Basket” for payment so that after payment order should be generate for delivery of product.



The screenshot shows the Cobagage.com website's basket page. At the top, there is a header bar with the Cobagage logo, language selection, user profile (Hi, Pradip), and navigation links (Home, Cobagage, Submit an ad). Below the header is a large banner featuring a shopping cart on top of a laptop. The main content area is titled "Basket". A table displays a single item: "Travelling Bags" (Type: Luggage, Quantity: 1). To the right of the table are the subtotal (€100), Cobagage Fees (15%) (€15), and Grand Total (€115). A red "Remove" button is located in the table row for the item.

90) User Home Page → Header Strip → Basket → Remove

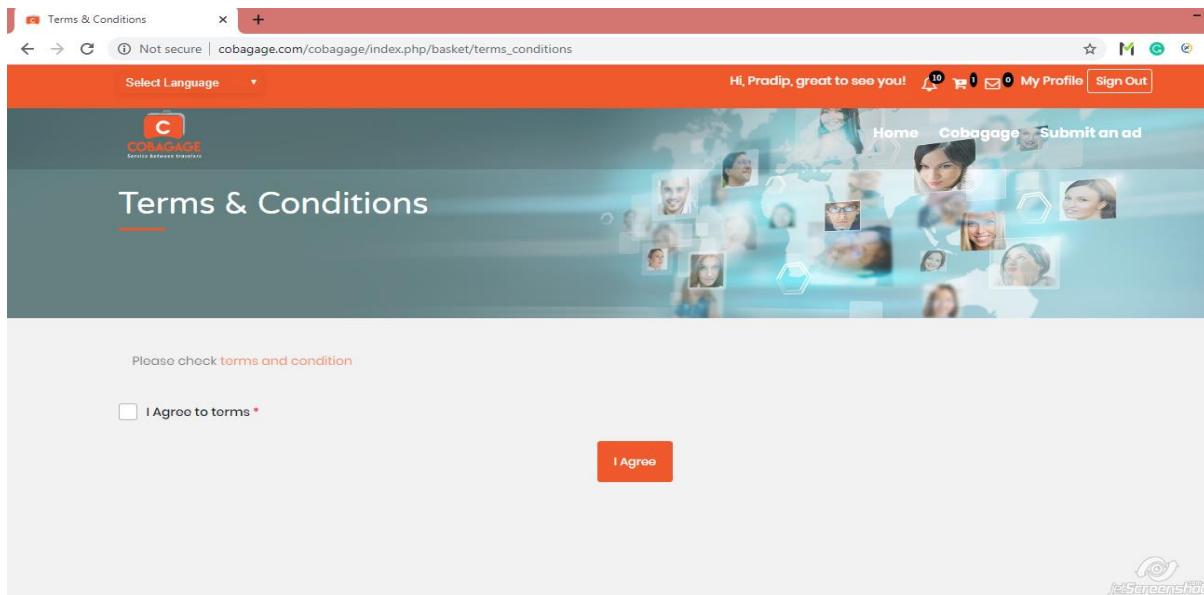
When user clicks on “Remove” button for particular item in Basket, it ask for confirmation to delete that item from basket to user.



The screenshot shows the Cobagage.com website's basket page with a confirmation dialog box overlaid. The dialog box contains the text "cobagage.com says Please confirm deletion" with "OK" and "Cancel" buttons. The main basket page below shows the same item as before: "Travelling Bags" (Type: Luggage, Quantity: 1). The "Remove" button is visible in the table. The footer of the page includes a URL (cobagage.com/index.php/basket/remove_from_basket/20) and a "Buy Now" screenshot button.

91) User Home Page → Header Strip → Basket → Buy Now Button

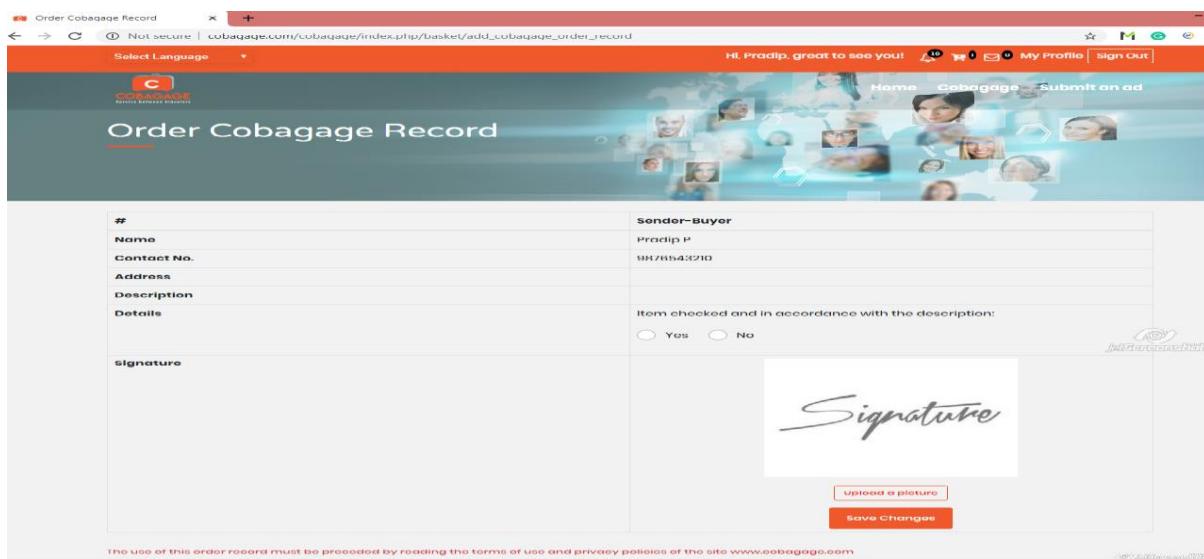
When user click on “Buy Now” button it direct user on form asking to review “Terms & Conditions” of cobagage & user should have to accept all terms & conditions to for further payment mode to buy product by checking on “I Agree” checkbox & clicking on “I Agree” button.



The screenshot shows a web browser window for Cobagage. The title bar says "Terms & Conditions". The main content area has a heading "Terms & Conditions". Below it, a message says "Please check terms and condition". There is a checkbox labeled "I Agree to terms *". A large orange button labeled "I Agree" is positioned below the checkbox. The Cobagage logo is visible in the top left corner of the page content.

92) User Home Page → Header Strip → Basket → Buy Now Button → Upload Signature → Save Changes

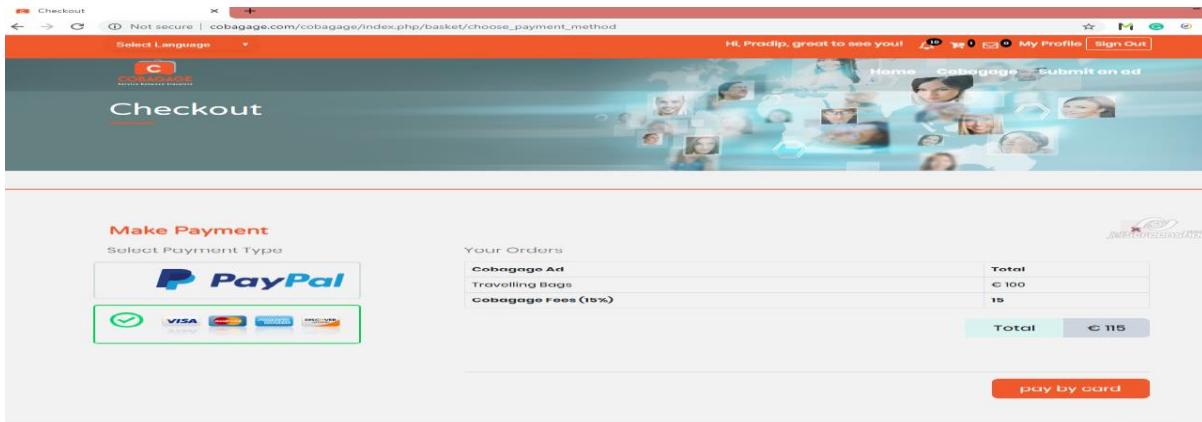
When user click on “I Agree” button it direct user on “Order Cobagage Record” page where it ask user to “Upload Sender/Buyer Signature” before asking for payment for confirmation.



The screenshot shows a web browser window for Cobagage. The title bar says "Order Cobagage Record". The main content area has a heading "Order Cobagage Record". On the left, there is a form with fields for Name, Contact No., Address, Description, Details, and signature. On the right, there is a section titled "Sender-Buyer" with fields for Name (Pradip P) and Contact No. (9876543210). Below this, there is a question "Item checked and in accordance with the description:" with radio buttons for Yes and No. A large area for a handwritten signature is shown with the word "Signature" written in it. At the bottom right, there are buttons for "Upload a picture" and "Save Changes". The Cobagage logo is visible in the top left corner of the page content.

- 93) User Home Page → Header Strip → Basket → Buy Now Button → Upload Signature → Save Changes → Select Payment Type

When user click on “Save Change” button in Order Record for it direct user on “CheckOut” for ask for payment mode. We have 2 types of payment options, one is for “PayPal” & another is for “Card Payments”.



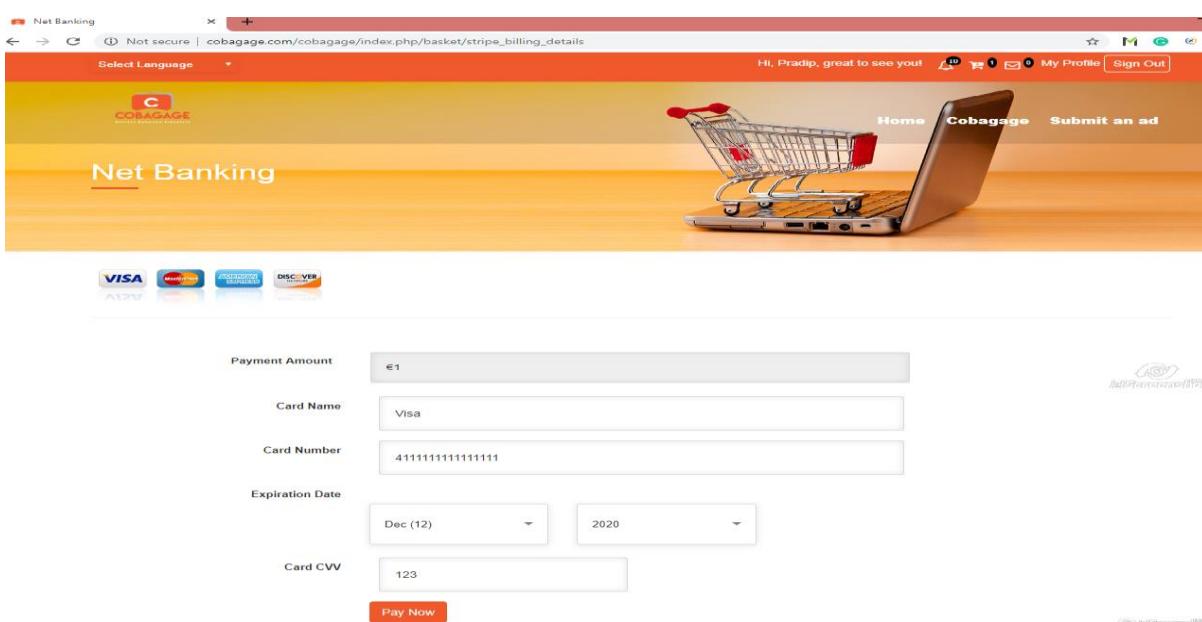
The screenshot shows the Cobagage Checkout page. At the top, there's a "Select Language" dropdown and a "Hi, Pradip, great to see you!" greeting with links for "My Profile" and "Sign Out". Below that is a banner with several small profile pictures. The main area has a "Checkout" header. On the left, a "Make Payment" section says "Select Payment Type" and shows a "PayPal" button with a green border, indicating it's selected. Below it are icons for VISA, MasterCard, American Express, and Discover. To the right, under "Your Orders", there's a list: "Cobagage Ad" (Total: € 100), "Travelling Bags" (Total: 15), and "Cobagage Fees (15%)". The total amount shown is € 115. At the bottom right is a red "pay by card" button.

- 94) User Home Page → Header Strip → Basket → Buy Now Button → Upload Signature → Save Changes → Select Payment Type → Pay By Card

When user click on “Pay By Card” it direct user on page asking details about card like card name, card number, Expiration date & Card CVV number with Payment amount.

When user fill all valid information about card & Click on “Pay Now” button it accept payment & direct user on “Payment History” page with “Your Payment has been processed successfully” message.

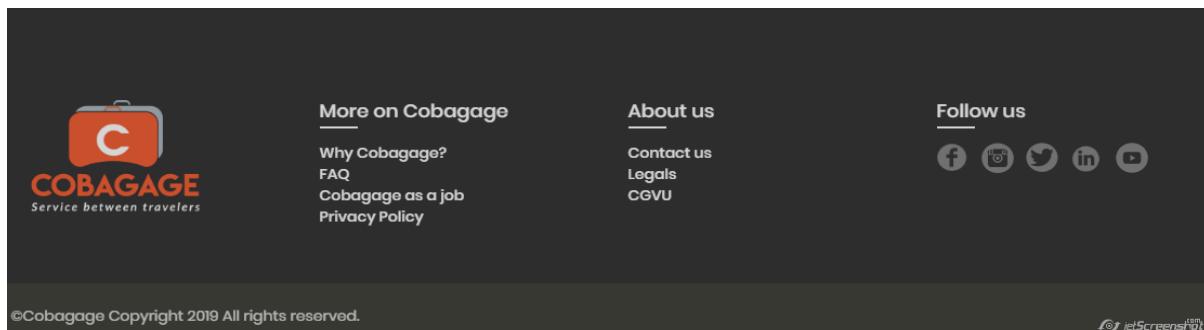
This is process of completion of your transaction for any cobagage, luggage, article or donation. User can view his/her payment history with invoice on “Payment History” page.



The screenshot shows the Cobagage Net Banking payment page. At the top, there's a "Select Language" dropdown and a "Hi, Pradip, great to see you!" greeting with links for "My Profile" and "Sign Out". Below that is a banner with a laptop and a shopping cart. The main area has a "Net Banking" header. It asks for "Payment Amount" (€ 1), "Card Name" (Visa), "Card Number" (4111111111111111), "Expiration Date" (Dec (12) and 2020), and "Card CVV" (123). At the bottom is a red "Pay Now" button.

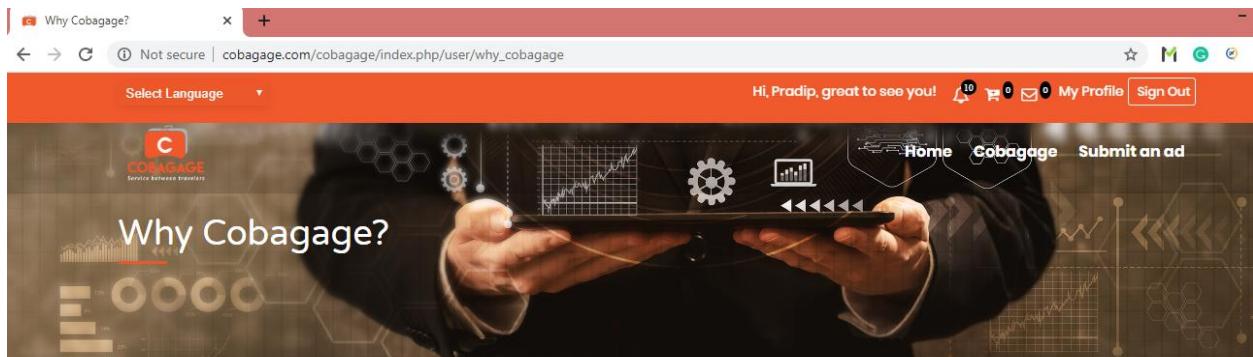
95) User Home Page → Footer Strip

Cobagage User Home Page having Footer Strip giving information about the web side



96) User Home Page → Footer Strip → Why Cobagage?

“Why Cobagage?” Text of Footer Strip will gives all answers of user why to user cobagage side as user? How it use as different to earn many by travelling ? How to make your travelling as an additional source of income?all answers will get in this “Why Cobagage?” page.



Designed as a new way to **travel and send luggage** to a specific destination by taking advantage of accessible fares, Cobagage is dedicated to connecting co-paggers.

Ensure and secure transactions

Co-bagging without having the assurance of a platform managing the different profiles is a real risk for each of the parties: absence from meetings, payment not made, baggage that has not been delivered to the recipient ...

There are great risks of managing this type of service only between individuals.

Thus, the Cobagage site is an assurance for each of the parties to obtain a **reliable and secure service**.

How can Cobagage provide concrete service between co-paggers?

Each payment is made directly on the platform and follows a strict procedure before being delivered to its recipient (see the Cobagage FAQ).

The signing of the order by the traveler, the sender and the recipient / receiver is the guarantee that everyone has read the baggage and its contents, as well as its condition.

From that point on, the responsibility for baggage falls on the parties in possession of the baggage.

As a shipper on Cobagage, you can benefit from reimbursements in well-defined cases such as cancellation of transport by the traveler, loss of luggage or even the absence of news.

Security and ease of communication are the essential advantages linked to the use of our platform.

Connect the co-pagers to each other

You have kilos of empty luggage to offer but you do not know how to get in touch with a traveler who can benefit from it?

Do you want to send luggage through a traveler but it's difficult to find someone who meets your expectations?

The Cobagage site was created in order to respond to this problem by putting co-pagers in contact with each other.

In this way, the traveler and the sender are immediately brought together so that they can conclude the **transport service**.

To do this, simply register on the Cobagage site and place an ad.

For travelers, the purpose of this announcement is to specify the date and destination of the journey to be made, while the sender must for its part make an announcement describing the baggage to be transported.

It is through these announcements that Cobagage will put the two parties in contact in order to conclude the transport offer.

Using this platform greatly increases the chances of **finding a traveler or sender quickly**.

Our teams ensure the smooth running of the service by setting up various obligations to be respected.

By using Cobagage, you have the assurance of a fast service, at low cost and a completely secure transaction.

 JEScreenshot

Make your daily life easier, our goal

If traveling could become a source of additional income?

It is with this in mind that Cobagage has designed its services in order to facilitate your daily life through new, particularly attractive services.

Whether you are a shipper or a traveler, everyone can co-bag in order to pay for their extra kilos of luggage or to ship business at a lower cost.

You plan to make a trip soon and you have **space still available in your luggage**: here is the opportunity to benefit from a sum of money quickly by transporting the luggage of a sender with which you will have been put in contact on Cobagage.

Baggage is monetized by prices set per kilo by the traveler.

What simply and effectively make part of his trip profitable!

As a shipper, Cobagage offers you to make your daily life easier by quickly dispatching your luggage in a simple, rapid manner and at a controlled cost.

While using a freight company remains very expensive, co-letting is an opportunity to benefit from a secure service at affordable prices.

Co-gamers therefore benefit from a win-win service from every point of view.

 JEScreenshot

97) User Home Page → Footer Strip → FAQ

"FAQ" text on footer strip will cover all question frequently asked by user.



Have questions about Cobagage? Consult our FAQ and find the answers to the most frequently asked questions on our platform.

First steps on Cobagage

Discover Cobagage

Cobagage is a service for connecting cobagage handlers, travelers and shippers. Whether you are an individual or a professional, you can choose to become a shipper by sending your luggage, or a traveler by routing the baggage entrusted by the shipper thanks to the kilos available to monetize in your luggage.

Registration and identification

Cobagage handlers must register on the platform by filling out the registration forms. This is done either via a connection via social networks (Facebook, Twitter, LinkedIn, Instagram ...), or by email. Once the registration has been completed, you can access the detailed profile in your user account in order to provide more complete information: Name, first names, telephone, postal address, professional (sir, siren) or individual, part number d identity card, residence permit ... They must provide a photocopy of their valid identity card, residence permit and passport. A password and a nickname will be chosen during registration and requested to identify yourself on Cobagage.

Profile verification

Each registration is checked by our team. False profiles may be deleted or blocked at any time by our services or by reporting to Cobagagours. No registration will be finalized without the provision of the mandatory documents to be submitted.

The opinions

When a transaction is completed, i.e. the traveler has delivered the baggage to the recipient, opinions, notes and comments may be left to assess the traveler 

Safety measures to observe

As a cobagage handler, you are responsible for the baggage carried, Cobagage acting as a contact site. The Cobagage site allows a clear exchange between the traveler and the sender via the site's messaging service. Through this intermediary, Cobagagers will be able to specify Cobagage's service through their exchanges. Thus, new details that could not appear in the ad can be clarified by the kiss of the messaging. The order must be signed by the parties involved in the transaction, namely the traveler, the sender and the receiver. He certifies that the baggage has been checked and that it conforms to the advertisement posted on the site. Throughout the procedure, from the pick-up location to the final destination, workers must take photos if necessary of the baggage transported.

Payments

Receive payment

Payment is due to the sender under the following conditions:

- The order is signed by all parties (the traveler, the sender, and the recipient or receiver of the baggage)
- The traveler has delivered the baggage to its final recipient

Then just make a payment request through the account created on Cobagage.

Payment is due to the traveler under the following conditions:

- The delivery was made to the final recipient (recipient or receiver)
- Cancellation of the transaction on the day of pickup

Payment is due to the traveler from the moment the baggage has been picked up and is being transported.

Online payments

When the sender has chosen the traveler to transport his baggage through the ads on the Cobagage platform, he makes the payment directly via the site, the commission rate being high at 7% HT. Payments can be made by Paypal or bank card.

Refunds

The sender can receive a refund in the following 4 cases:

- The traveler himself canceled the operation.
- The traveler has lost luggage.
- The traveler gave no further news.
- The shipper canceled the service before the day of baggage pickup from the traveler.

Cancellation and Absence at the meeting

It is possible to cancel an appointment directly on the site up to 24 hours before the day of baggage pickup. Simply go to your customer area and in the withdrawal request section, request the cancellation of a service from a traveler from the Cobagage site.

In the event of an absence during the delivery of baggage, payment is due to the traveler.

It may happen that the baggage claim is canceled or postponed for various reasons. In this case, the recipient and / or the sender may come to an agreement with the traveler in order to arrange a new baggage delivery appointment. If the cancellation is due to the traveler, no payment can be made for his benefit until the baggage is delivered. The sender can then request the Cobagage 

to intervene with the traveler 24 hours after the day of delivery.

Responsibilities

Type and content of baggage to be transported

The type and nature of the baggage is left to the discretion of the user.

The sender has the obligation to detail and accurately describe the contents of his luggage to be transported.

In case of doubt, the traveler may request additional information on baggage via the site's messaging service. Either party can freely cancel or refuse Cobagage's service.

Cobagage's purchase order or order is the one and only document proving that all of the parties involved are aware of the type of baggage to be transported and its contents.

Baggage responsibilities

Once the baggage has been handed over to him, the traveler becomes solely responsible for the goods he carries.

The latter's responsibility ends when the luggage is handed over to the recipient or receiver.

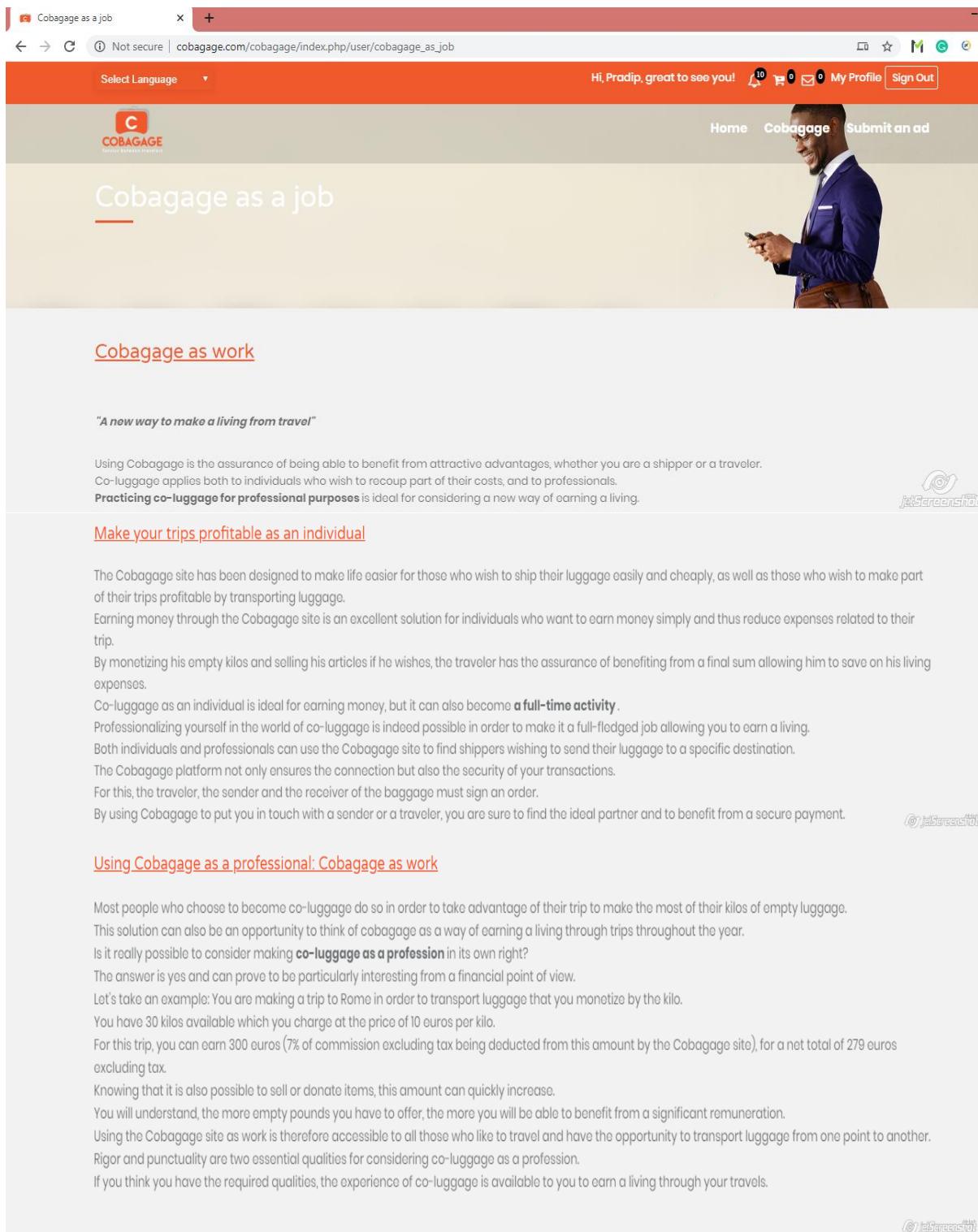
Traveler's accident or death

In the event of an accident during the journey or the death of the traveler, Cobagage's costs are reimbursed to the sender.

The baggage being then lost, the estimate price of this can be refunded to the sender if he has taken out insurance beforehand.

98) User Home Page → Footer Strip → Cobagage as a job

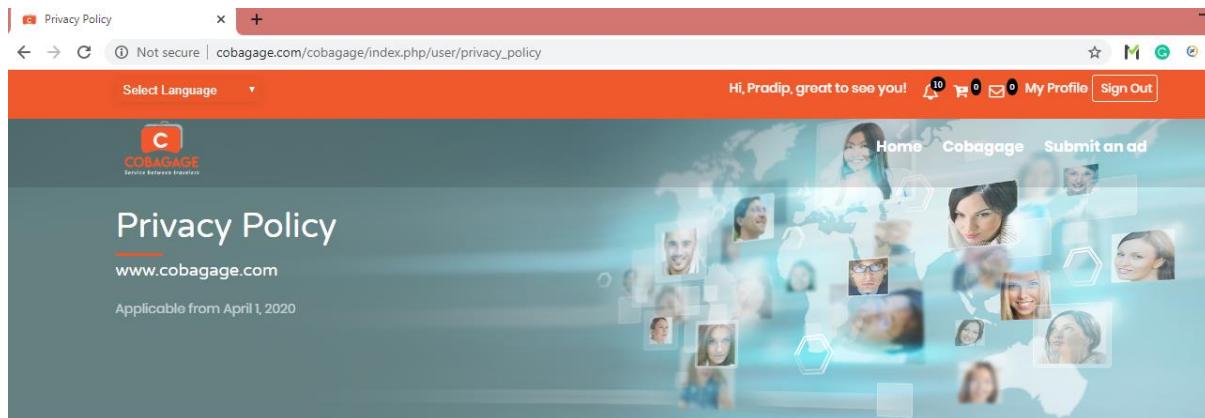
"Cobagage as a job" text on footer strip will provide information about how to user cobagage side as your job?



The screenshot shows a web browser window with the URL cobagage.com/cobagage/index.php/user/cobagage_as_job. The page has a red header bar with the text "Cobagage as a job". Below it is an orange navigation bar with "Select Language" and "Hi, Pradip, great to see you!". The main content area features a large image of a smiling man in a suit looking at his phone. The text "Cobagage as a job" is prominently displayed. Below the image, there's a section titled "Cobagage as work". This section includes a quote "A new way to make a living from travel", a paragraph about the assurance of being able to benefit from attractive advantages, and a sub-section titled "Make your trips profitable as an individual". There are several paragraphs of text explaining how the site can be used profitably, mentioning co-luggage as a full-time activity and professional purposes. At the bottom of this section, there's a note about using Cobagage to put you in touch with senders or travelers. The page also includes a "Using Cobagage as a professional: Cobagage as work" section with more detailed information about monetizing luggage and the financial aspects of the service.

99) User Home Page → Footer Strip → Privacy Policy

"Privacy Policy" text on footer strip will explain definitions & scope of site & about the security of personal data access by site from user.



PREAMBLE

This privacy policy informs you of how Cobagage uses and protects the information you transmit to us, if applicable, when you use this site, accessible from the following URL: www.cobagage.com (below) the "Site". Please note that this privacy policy may be modified or supplemented at any time by Cobagage, in particular with a view to complying with any legal or technological development. In such a case, the date of its update will be clearly identified at the top of this policy. These modifications bind you as soon as they are put online. It is therefore advisable that you regularly consult this confidentiality policy in order to become aware of these possible modifications.

ARTICLE 1. PARTIES

This privacy policy is applicable between the publisher of the Site, hereinafter "Cobagage", and any person connecting to the Site, hereinafter "the User".

ARTICLE 2. DEFINITIONS

"Site contents": elements of any kind published on the Site, protected or not by an intellectual property right, such as texts, images, designs, presentations, videos, diagrams, structures, databases or software. "User": any person connecting to the Site. "Site": website accessible at the URL www.cobagage.com, as well as the sub-sites, mirror sites, portals and variations of URL relating thereto

ARTICLE 3. SCOPE

This privacy policy is applicable to any User. The simple connection and / or navigation on the Site will carry your full acceptance of this privacy policy. In addition, clicking on "I accept" in the cookie information banner displayed on the Site confirms your acceptance, while allowing you to customize the cookies which may or may not be applied to you. You also acknowledge having read them fully and accept them without restriction. The User recognizes the evidentiary value of Cobagage's automatic registration systems and, unless he provides proof to the contrary, he renounces to challenge them in the event of a dispute. Acceptance of this privacy policy assumes from Users that they have the necessary legal capacity for this or that they are at least 16 years old, or failing that they have the authorization of a guardian or curator if they are incapable, their legal representative if they are under 16, or they hold a mandate if they act on behalf of a legal person.

ARTICLE 4. PERSONAL DATA

In accordance with the General Data Protection Regulation (GDPR) adopted by the European Parliament on April 14, 2016 and with the national legislation in force, Cobagage provides you with the following information:

4.1 Identity of the controller
The person responsible for collecting and processing data on the Site is Cobagage, 7 Rue Castellane 75008 Paris, SIREN number: 852 644 483, contact: Ludovic Kouakou Yao, email address: contact@cobagage.fr.

4.2 Identity of the Data Protection Officer
The data protection officer is Maître Etienne Deshoulières, 121 boulevard de Sébastopol, 75002 Paris, email address: contact@deshoulieres-avocats.com, telephone number: 01 77 62 82 03.

4.3 Data collection by Cobagage

4.3.1 Data collected
4.3.1.1 Data collected during navigation When browsing the Site, the User agrees that Cobagage collects information relating to: the use of the Site; the content he views and clicks on; demographic data; the device used and its software environment; its location; its connection data (timetables, pages viewed, IP address, etc.); web pages visited before or after using the Site.
4.3.1.2 Data collected during the creation of the user account As part of the User's registration on the Site, Cobagage may be required to collect and process: name, first name, date of birth, e-mail address, postal address, telephone number, bank information. Users who do not wish to provide the information required for the creation of a User account will not be able to request registration on the Site.
4.3.1.3 Data collected when using the contact form The use of the contact form by the User supposes the collection by Cobagage of the following personal data: name, first name, date of birth, telephone number, e-mail address, IP address, as well as any information voluntarily transmitted by the User (free field).
4.3.1.4 Data collected when using the newsletter form In the context of using the newsletter form, Cobagage may collect and process: your email address

4.3.2 Purposes of the collection of personal data

The data collected during navigation is subject to automated processing with the aim of:

- Verify the identity of Users;
- Ensure and improve the security of the Site;
- Develop, operate, improve, provide and manage the Site;
- Address information and contact the User, including by email, telephone and push notification;
- Share content from the Site with other people or make these other people aware of their consultation or opinion, via the sharing buttons on social networks;
- Contextualize and improve the User experience;
- Target advertising content, in particular by transmitting the IP address and URL of the pages visited to social networks;
- Avoid any illegal or illegal activity;
- Enforce the conditions relating to the use of the Site.

The data collected during the creation of the user account are subject to automated processing with the aim of:

- Check the identity of people;
- Communicate with people;
- Proceed with user registration and provide our services;
- Ensure and improve the security of the services provided;
- Develop, operate, improve, provide and manage the Site;
- Address information and contact the User, including by email, telephone and push notification;
- Share content of the Site with other people or make these other people aware of their consultation or opinion;
- Contextualize and improve the User experience;
- Target advertising content, in particular by transmitting the IP address and URL of the pages visited to social networks;
- Avoid any illegal or illegal activity;
- Enforce the conditions relating to the use of the Site.



The data collected when using the contact form is subject to processing with the aim of:

- Check the identity of Users;
- Ensure and improve the security of the Site;
- Develop, operate, improve, provide and manage the Site;
- Share content from the Site with other people or make these other people aware of their consultation or opinion, via the sharing buttons on social networks;
- Enforce the conditions relating to the use of the Site.

The data collected during the subscription to the newsletter are subject to processing with the purpose of:

- Communicate on the new features of the Site;
- Communicate on Cobagage products and services;
- Develop, operate, improve, provide and manage the Site;
- Enforce the conditions relating to the use of the Site.

4.3.3 Legal bases for processing

The data collected during navigation has the legitimate interest of Cobagage for legal basis, namely to conduct an analysis of behavior on the Site and obtain improved security and operation of the Site. Some of this data, such as that resulting from the implementation of certain cookies, may have the legal consent of individuals. The data collected when using the contact form has the legal basis of the consent of the persons concerned. The data collected during the creation of the User account have a contractual relationship as a legal basis. The data collected during the use of the newsletter form has the legal basis of the consent of the persons concerned.

4.3.4 Data recipients

The data collected can only be viewed by Cobagage, and is never made freely viewable by a third party.



4.3.5 Duration of storage of personal data

Personal data collected during navigation is kept for a reasonable period necessary for the proper administration of the Site and for a maximum of 13 months, or until the consent of the persons concerned is withdrawn. The personal data collected during the use of the contact form are kept for a reasonable period necessary for the proper management of the User's request, and for a maximum of 12 months. The data collected during the creation of the User account are kept for the duration of the contractual relationship between Cobagage and the User, and for the period during which Cobagage's responsibility can be engaged. The data collected during the use of the newsletter form is kept until the consent of the persons concerned is withdrawn. After these retention periods, Cobagage undertakes to permanently delete the data of the persons concerned.

4.3.6 Security and confidentiality of personal data

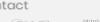
Personal data is stored under secure conditions, according to current technical means, in compliance with the provisions of the General Data Protection Regulation and the national legislation in force.

4.3.7 Minimization of personal data

Cobagage may also collect and process any data transmitted voluntarily by a User, in particular via the use of the contact email address. Cobagage guides Users as much as possible when they provide unnecessary or unnecessary personal data. Cobagage undertakes to store and process only the data strictly necessary for its activities, and will delete any data received that is not useful as soon as possible.

4.3.8 Respect for rights

You have the following rights concerning your personal data, which you can exercise by writing to us at our postal address or by filling out our online contact form.



4.3.8.1 Right to information, access and communication of data

You have the possibility to access the personal data which concerns you. Due to Cobagage's obligation of security and confidentiality in the processing of personal data, your request will only be processed if you provide proof of your identity, in particular by producing a scan of your title, valid identity (in case of request by our dedicated electronic form) or a signed photocopy of your valid identity document (in case of request sent in writing), both accompanied by the mention "I certify on the honor that the copy of this ID is true to the original. Done at... on...", followed by your signature. To help you in your approach, you will find here a mail template developed by the CNIL.

4.3.8.2 Right to rectification, deletion and right to forget data

You have the possibility of requesting the rectification, updating, blocking or even erasure of your personal data which may prove to be inaccurate, erroneous, incomplete or obsolete if necessary. You can also define general and specific directives relating to the fate of personal data after your death. If applicable, the heirs of a deceased person may require that the death of their loved one be taken into account and / or that the necessary updates be carried out. To help you in your approach, you will find here a mail template developed by the CNIL.

4.3.8.3 Right to object to data processing

You have the option to object to the processing of your personal data. To do so, you will need to send an email to the following address: contact@cobagage.fr. In this email, you will need to specify the data you wish to have deleted as well as the reasons justifying this request, except in the case of commercial prospecting.



4.3.8.4 Right to data portability

You have the right to receive the personal data that you have provided to us in a transferable, open and readable format.

4.3.8.5 Right to limit processing

You have the right to request that the processing of your personal data by Cobagage be limited. Thus, your data can only be stored and no longer used by Cobagage.

4.3.8.6 Response times

Cobagage undertakes to respond to your request for access, rectification or opposition or any other additional request for information within a reasonable period of time, which may not exceed 1 month from the receipt of your request.

4.3.8.7 Complaint to the competent authority

If you consider that Cobagage is not meeting its obligations with regard to your personal information, you can send a complaint or request to the competent authority. In France, the competent authority is the CNIL, to which you can send a request here.

4.3.9 Transfer of collected data



4.3.9.1 Transfer to partners

Cobagage informs you that we use authorized service providers to facilitate the collection and processing of the data that you have communicated to us. Cobagage has previously ensured the implementation by its providers of adequate guarantees and compliance with strict conditions regarding confidentiality, use and data protection. Our Site uses social media plug-ins (see table below). When a plugin is integrated into a site page, the social network logo appears on the page. When you go to a page of the Site containing a plug-in, we transmit your IP address and the URL address of the page visited on the Site to the social network concerned. The User agrees that the data collected will be transmitted by Cobagage to its partners and will be subject to processing by these partners as part of third-party services, namely:

Partners Directory				
Partner	Quality	Recipient country	Treatment performed	Guarantees
OVH	Subcontractor	France	Website hosting.	https://ovhcloud.com/legal/privacy-policy
Google Suite	Subcontractor and co-contractor	USA(Privacy Shield)	Management of people's opinions on products, services or content.	https://policies.google.com/privacy
Google Analytics	Subcontractor and co-contractor	USA(Privacy Shield)	Development of commercial statistics in order to generate reports on user interactions.	https://policies.google.com/privacy
Universal Analytics	Subcontractor and co-contractor	USA(Privacy Shield)	Development of commercial statistics in order to generate reports on user interactions.	https://policies.google.com/privacy
Youtube	Co-responsible	USA(Privacy Shield)	Video hosting.	https://policies.google.com/privacy?hl=fr&gl=fr
Cyperts Digital Solutions	Subcontractor	USA(Privacy Shield)	Digital Marketing and web development.	http://www.cyperts.net/privacy-policy/

4.3.9.2 Transfer upon requisition or court decision

The User also consents to Cobagage communicating the data collected to any person, at the request of a state authority or by judicial decision.



4.3.9.3 Transfer in the context of a merger or acquisition

If Cobagage is involved in a merger, sale of assets, financing transaction, liquidation or bankruptcy or in the acquisition of all or part of its activity by another company, The User agrees that the data collected will be transmitted by Cobagage to this company and that this company operates the personal data processing referred to in this confidentiality policy in place of Cobagage.

4.3.10 Tracer / cookie policy

When you first connect to the Cobagage website, you are warned by a banner at the bottom of your screen that information relating to your browsing may be saved in files called "cookies". Our policy of using cookies allows you to better understand the provisions that we implement in terms of navigation on our website. In particular, it informs you about all the cookies present on our website, their purpose, and gives you the procedure to follow to configure them.

4.3.10.1 Use of tracers / cookies

Cobagage, as publisher of this website, may proceed to the implementation of a cookie and other tracer on the hard drive of your terminal (computer, tablet, mobile, etc.) in order to guarantee you smooth navigation and optimal on our website, and in order to know your browsing and web behavior data. "Cookies" (small cookies) are small text files of limited size that allow us to recognize your computer, tablet or mobile for the purpose of personalizing the services we offer. To better inform you about the information that cookies identify, you will find below a table listing the different types of cookies that may be used on the Cobagage site, their name, their purpose and their retention period.

4.3.10.2 Purpose of the tracers

With the help of the information contained in the tracers and cookies used Cobagage can analyze the frequentation and the use made of the Site and, if necessary, facilitate and improve navigation, carry out prospecting operations, draw up commercial statistics or display targeted advertising.



4.3.10.3 Tracers used

Partner	Purpose of processing	Partner conditions
Google Analytics	Development of trade statistics	https://www.google.com/intl/fr/policies/technologies/types/
Universal Analytics	Optimizing the use of the data collected by drawing up reports	https://policies.google.com/privacy
Youtube	Prospecting operations	https://policies.google.com/privacy

4.3.10.4 Configuration of your preferences on cookies

When you first connect to the Cobagage website, a banner briefly presenting information relating to the deposit of cookies and similar technologies appears at the bottom of your screen. This banner allows you to configure the cookies that will be applied to you when you browse the Site. You are deemed to have given your consent to the deposit of cookies by clicking on the "I accept" icon to the right of each cookie in the banner at the bottom of your screen.



Cookies exempt from consent

In accordance with the recommendations of the National Commission for Data Protection (Cnil), certain cookies are exempt from the prior collection of your consent to the extent that they are strictly necessary for the operation of the website or have the exclusive purpose of allowing or facilitating communication by electronic means. These include session ID, authentication, load balancing session cookies as well as cookies for customizing your interface. These cookies are fully subject to this policy insofar as they are issued and managed by Cobagage.



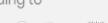
Les cookies nécessitant le recueil préalable de votre consentement

This requirement concerns cookies issued by third parties and which are qualified as "persistent" insofar as they remain on your terminal until they are deleted or expired. Since such cookies are issued by third parties, their use and deposit are subject to their own privacy policies. This cookie family includes audience measurement cookies, advertising cookies and social network sharing cookies. Audience measurement cookies compile statistics on the use and use of various elements of the website (such as the content / pages you have visited). This data helps improve the ergonomics of the Cobagage website. You can freely accept or refuse the deposit of this type of cookies. By default, they will be disabled when you browse.



4.3.10.5 Durée de conservation maximale des traceurs

Tracers are intended to be kept on the User's computer workstation for a period of up to 13 months. These data are kept under secure conditions, according to current technical means, in compliance with the provisions of the General Data Protection Regulations and the national legislation in force.



4.3.10.6 Opposition to the use of tracers

Faculty of opposition to the use of tracers

You can accept or refuse the deposit of cookies at any time, via the cookies banner on the Site or via the "Privacy Policy" section. The User can delete or deactivate the use of plotters whenever he wishes by modifying the parameters of his browser. It is possible to consult the Site without tracers. Certain additional functions of the Site may however not work if the User has disabled the use of plotters, such as autocompletion of forms or navigation indicators.

Settings

Each Internet browser offers its own cookie management settings. The User can configure their browser software so that cookies are rejected, either systematically or according to their issuer. The User can also configure his browser software so that his acceptance or refusal of cookies is promptly offered to him, before a cookie is likely to be saved on his terminal. For the management of cookies and the choices of the User, the configuration of each browser is different. It is described in the browser's help menu, which will allow you to know how to modify your preferences regarding cookies:

- For Internet Explorer;
- For Safari;
- For Chrome;
- For Firefox;
- For Opera.

For more information on cookie management tools, you can consult the dedicated page on the Cnil website here.

5 INTELLECTUAL PROPERTY

5.1 Legal protection of Website Content The Contents of the Site are likely to be protected by copyright and database law. Any representation, reproduction, translation, adaptation or transformation, complete or partial, carried out illegally and without the consent of Cobagage or its assigns or assigns constitutes a violation of Books I and III of the Intellectual Property Code and will be liable to give result in legal proceedings for counterfeiting



5.2 Contractual protection of Software Content

The User undertakes contractually with regard to Cobagage not to use, reproduce or represent, in any way whatsoever, the Contents of the Site, whether or not they are protected by an intellectual property right, to a other end than that of their reading by a robot or a navigator. This prohibition does not apply to indexing robots whose sole purpose is to scan the content of the Site for the purpose of indexing.

6 FINAL STIPULATIONS

6.1 Modifications

This Privacy Policy can be modified at any time by Cobagage. The conditions applicable to the User are those in force when he connects to the Software, any new connection to the Software implies acceptance, where applicable, of the new conditions.

6.2 Entirety

The nullity of one of the clauses of this contract will not result in the nullity of the other clauses of the contract or of the contract as a whole, which will keep their full effect and scope. In such a case, the parties shall, as far as possible, replace the canceled stipulation by a valid stipulation corresponding to the spirit and the object of the present. 6.3 Non-waiver

The absence of Cobagage's exercise of the rights which are recognized to it by the present cannot in any case be interpreted as a renunciation to assert these rights. 6.4 Languages

This privacy policy is available in French. 6.5 Unfair terms

The stipulations of this confidentiality policy apply subject to compliance with the mandatory provisions of the Consumer Code concerning unfair terms in contracts concluded between a professional and a consumer.

7 DISPUTES

7.1 Applicable law

This Privacy Policy is subject to the application of French law and European regulations

 The screenshot is in Clipboard

The screenshot is copied to Clipboard

in particular the General Data Protection Regulation.

Press Ctrl+V to paste the screenshot to any editor like MS Word, Excel, etc.



7.2 Disputes

By virtue of ordinance n° 2015-1033 of August 20, 2015, any litigation which could arise within the framework of the execution of this confidentiality policy and whose solution could not be found beforehand amicably between the parties must be submitted to Medicyc.

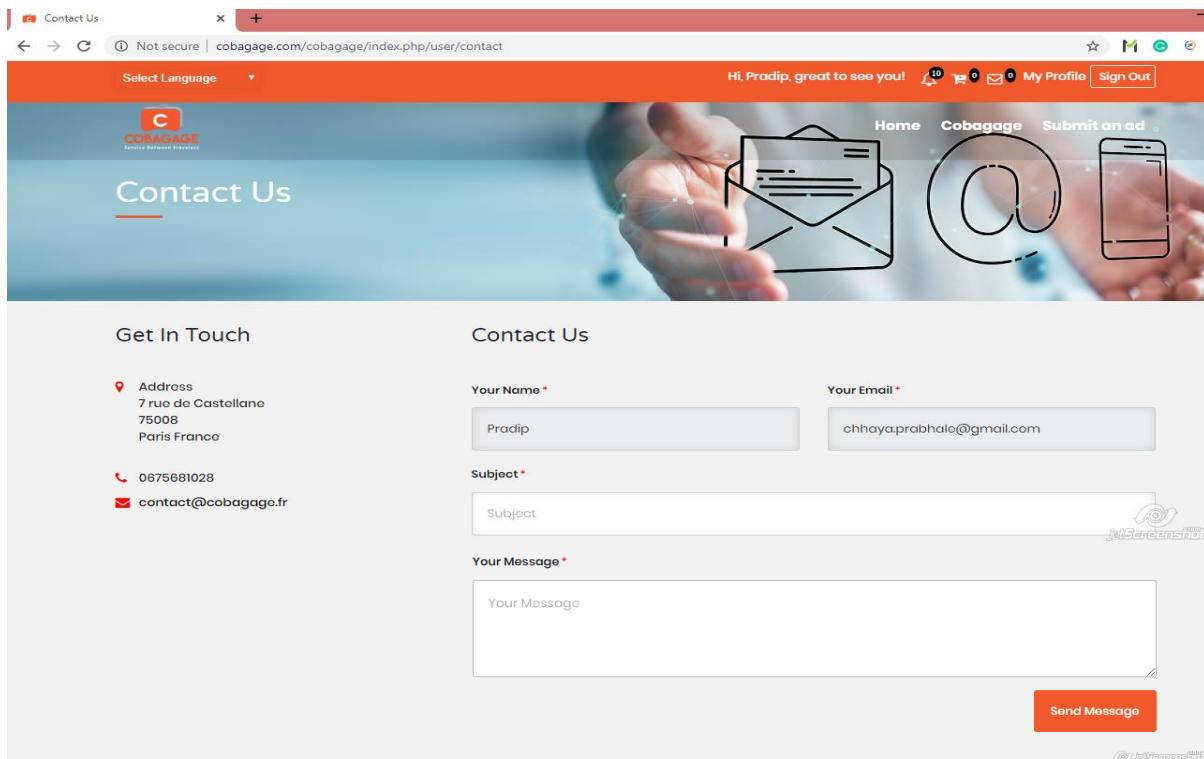
7.3 Arbitration

Any dispute relating to this contract or in relation to it will be settled by arbitration in accordance with the FastArbitrator regulations of the Digital Arbitration and Mediation Institute.



100) User Home Page → Footer Strip → Contact Us

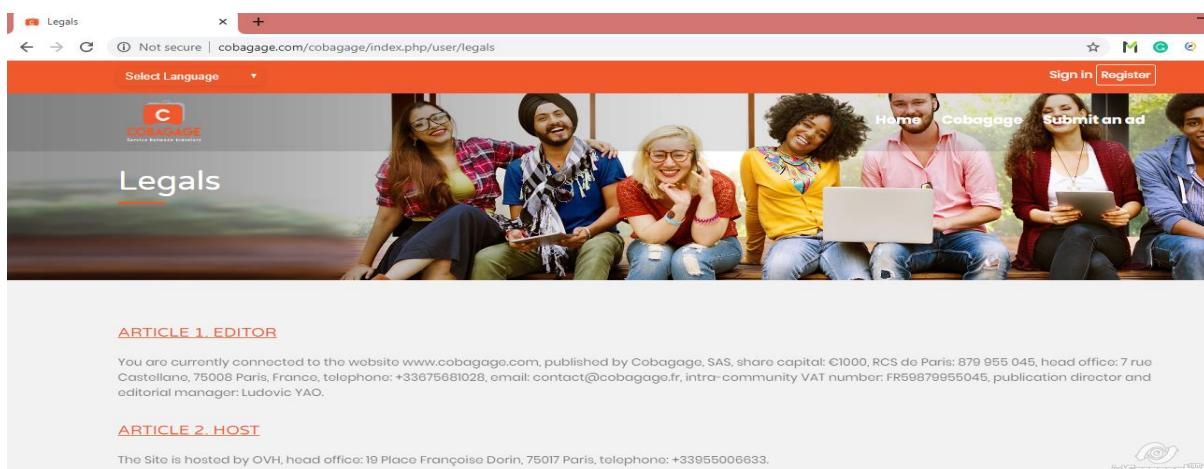
“Contact Us” text on footer strip will provide the admin address with phone number & having facility to send mail to admin directly from this page.



The screenshot shows the Cobagage Contact Us page. At the top, there's a header with "Contact Us" and a "Select Language" dropdown. Below the header is a banner featuring a hand holding a smartphone with an '@' symbol and another hand holding an envelope icon. The main content area has two sections: "Get In Touch" on the left and "Contact Us" on the right. The "Contact Us" section contains fields for "Your Name" (Pradip), "Your Email" (chhaya.prabhale@gmail.com), "Subject" (left empty), and "Your Message" (left empty). A red "Send Message" button is at the bottom right. The page also includes a "Home" link, a "Cobagage" logo, and a "Submit an ad" link in the top right corner.

101) User Home Page → Footer Strip → Legals

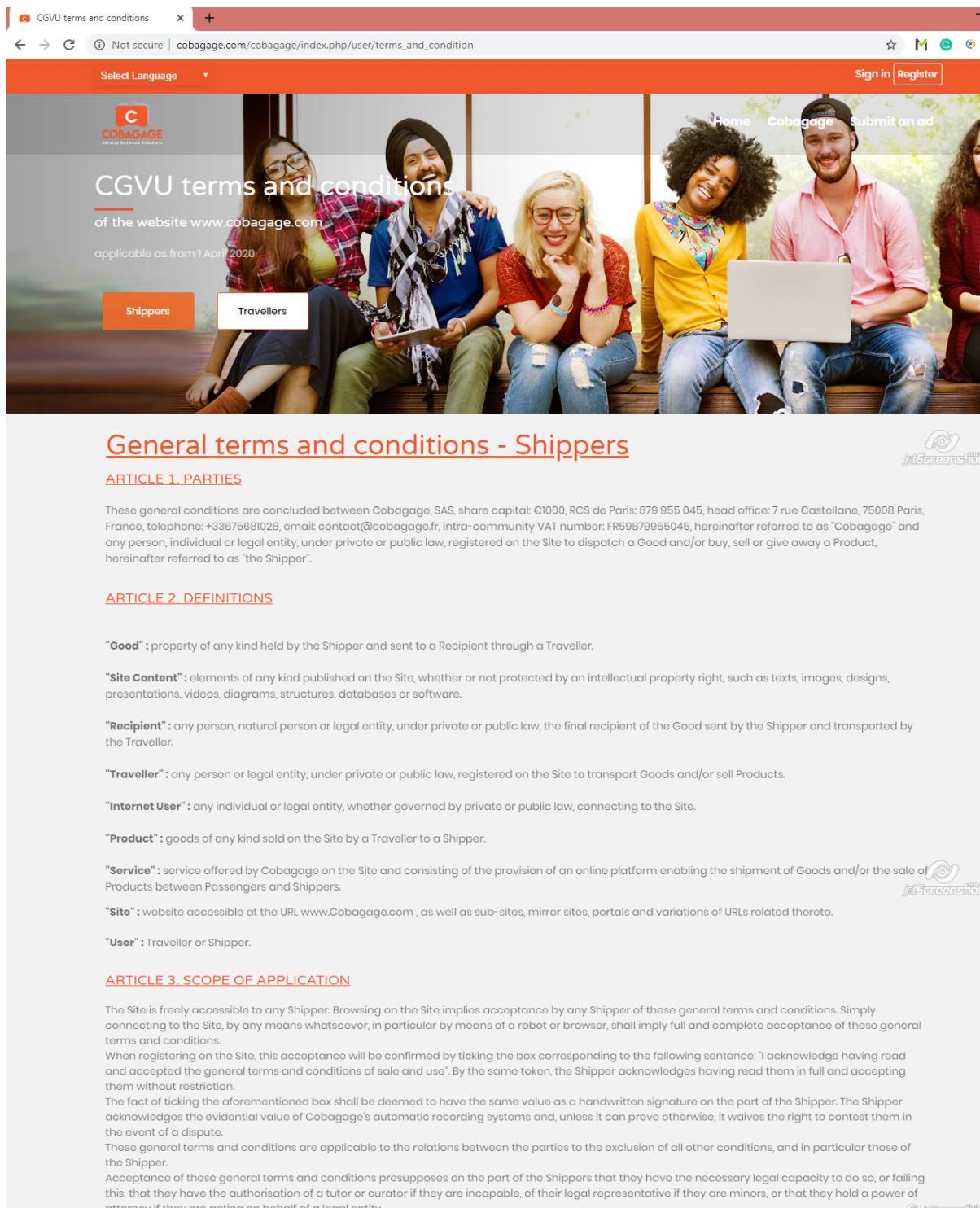
“Legals” text on footer strip will direct user on page having all legal information about address, phone number & manager of cobagage side.



The screenshot shows the Cobagage Legals page. At the top, there's a header with "Legals" and a "Select Language" dropdown. Below the header is a banner featuring a group of diverse people sitting together. The main content area has two sections: "ARTICLE 1 EDITOR" and "ARTICLE 2 HOST". Under "ARTICLE 1 EDITOR", it says: "You are currently connected to the website www.cobagage.com, published by Cobagage. SAS, share capital: €1000, RCS de Paris: 879 955 045, head office: 7 rue Castellane, 75008 Paris, France, telephone: +33675681028, email: contact@cobagage.fr, intra-community VAT number: FR59879955045, publication director and editorial manager: Ludovic YAO." Under "ARTICLE 2 HOST", it says: "The Site is hosted by OVH, head office: 19 Place Françoise Dorin, 75017 Paris, telephone: +33955006633." A "Sign in / Register" link is in the top right corner.

102) User Home Page → Footer Strip → CGVU → Shipper

"CGVU" text on footer page will direct user on page for all terms & conditions for side user. There are 2 types of user "Shipper" & "Travellers". For both cobagage side have 2 different terms & condition. When user click on CGVU text on footer strip it by default direct for shippers terms & condition page.



The screenshot shows a web browser window with the title "CGVU terms and conditions" and the URL "Not secure | cobagage.com/cobagage/index.php/user/terms_and_condition". The page header includes "Select Language", "Sign in", and "Register" buttons. The main content features a banner with several diverse people sitting together. The text on the left reads "CGVU terms and conditions of the website www.cobagage.com applicable as from 1 April 2020". Below the banner are two buttons: "Shippers" (highlighted in orange) and "Travellers". The main body of the page is titled "General terms and conditions - Shippers". It contains several sections with headings like "ARTICLE 1. PARTIES", "ARTICLE 2. DEFINITIONS", "ARTICLE 3. SCOPE OF APPLICATION", and so on. The text describes various legal terms such as "Good", "Site Content", "Recipient", "Traveller", "Internet User", "Product", "Service", "Site", and "User". At the bottom, there is a note about the Site being freely accessible to any Shippor and accepting general terms and conditions. The page is marked with a "jetScreenshot" watermark.

ARTICLE 3. SCOPE OF APPLICATION

The Site is freely accessible to any Shipper. Browsing on the Site implies acceptance by any Shipper of these general terms and conditions. Simply connecting to the Site, by any means whatsoever, in particular by means of a robot or browser, shall imply full and complete acceptance of these general terms and conditions.

When registering on the Site, this acceptance will be confirmed by ticking the box corresponding to the following sentence: "I acknowledge having read and accepted the general terms and conditions of sale and use". By the same token, the Shipper acknowledges having read them in full and accepting them without restriction.

The fact of ticking the aforementioned box shall be deemed to have the same value as a handwritten signature on the part of the Shipper. The Shipper acknowledges the evidential value of Cobagage's automatic recording systems and, unless it can prove otherwise, it waives the right to contest them in the event of a dispute.

These general terms and conditions are applicable to the relations between the parties to the exclusion of all other conditions, and in particular those of the Shipper.

Acceptance of these general terms and conditions presupposes on the part of the Shippers that they have the necessary legal capacity to do so, or failing this, that they have the authorisation of a tutor or curator if they are incapable, of their legal representative if they are minors, or that they hold a power of attorney if they are acting on behalf of a legal entity.

ARTICLE 4. PURPOSE OF THE WEBSITE

The purpose of the Site is to provide an online electronic platform for the shipment of Goods and/or the sale or donation of Products between Shippers and Travellers.

 jetScreenshot

ARTICLE 5. COBAGAGE'S OBLIGATIONS

5.1. Provision of the platform

Cobagage undertakes to provide the Traveller with an online platform enabling him to offer the transport of Goods and/or to sell his Products.

5.2. Maintenance of the Site

Cobagage undertakes to host and maintain the Site at all times, outside the maintenance periods.

In this respect, Cobagage will bear all costs incurred in the execution of this contract. Cobagage will do its own business and will bear the cost of all taxes and fiscal and parafiscal charges, as well as all social contributions incumbent upon it in this respect.

ARTICLE 6. OBLIGATIONS OF THE SHIPPER

6.1. Publication of an advertisement requesting the transport of a Good

6.1.1. Publication of the advertisement

The publication of an advertisement is open to any Shipper. Advertisements must be written in correct and understandable French. They must comply with the legal provisions in force and must be free of any discriminatory criteria as to the quality of the potential contracting party.

The Shipper acknowledges that the publication of its advertisement on this Site automatically entails the publication of said advertisement on partner and affiliated sites without the intervention of Cobagage.

It is expressly brought to the attention of the Shippers that Cobagage in no way guarantees the accuracy of the data contained in the advertisements. It is the responsibility of any Traveller interested in the advertisement to ensure the accuracy of all such data prior to any effective transaction.

 jetScreenshot

6.1.2. Content of the advertisement

The Shipper shall specify the following information on the advertisement:

- The place and approximate date of departure ;
- The mode of transport possibly wished ;
- The place, date and time of arrival ;
- The identity of the Recipient ;
- The number of kilograms necessary for the transport of the Good.

6.2. Cancellation of transport

The Shipper may cancel its transport request at no charge up to 48 working hours before the date of departure of the Traveller's journey as specified in the announcement.

Apart from any case of force majeure or proven fault on the part of Cobagage or the Traveller :

- Any cancellation requested the day before the date of transport will be subject to a penalty corresponding to 50% of the amount, excluding tax, of the Service as management fees ;
- Any cancellation requested on the same day as the date of transport will be subject to a penalty corresponding to 100% of the amount of the Service (excluding tax) as management fees.

6.3. Sale or donation of Product

Users also have the possibility to sell or donate a Product.

 jetScreenshot

6.3.1. Publication of an advertisement

The publication of an advertisement is open to any User holding the required rights on the Product that is the subject of the published advertisement. Users shall refrain from publishing several advertisements for the sale or rental of the same good. Ads must be written in correct and understandable French. They must comply with the legal provisions in force and must be free of any discriminatory criteria as to the quality of the potential co-contracting party. Users will be able to download photographs relating to the Product that is the subject of the advertisement. The number of photographs is not limited. Uploaded photographs must be in jpg format, with a maximum size not exceeding 2 megabytes. During the publication of the advertisement, the advertiser will have, via his personal space, the possibility to modify the description of the advertisement. These modifications will be possible throughout the publication of the advertisement.

The User acknowledges that the publication of his/her advertisement on the present Site automatically and without any intervention by Cobagage publication of the said advertisement on partner and affiliated sites.

It is expressly brought to the attention of Internet users that Cobagage does not guarantee the accuracy of the data contained in the advertisements. It is the responsibility of any Internet user interested in the advertisement to ensure the accuracy of all these data prior to any effective transaction. Likewise, Cobagage does not guarantee in any case to the advertisers the effective sale or rental of the Products covered by the advertisement.

6.3.2. Sending of the Product by the Selling User to the Purchasing User

In the event that the Product is purchased by an Internet User, the selling User must send the Product directly to the purchasing User within the period specified in the advertisement and no later than 7 working days.

6.3.3. Right of withdrawal and guarantees

The User-seller remains solely responsible for the application of any right of withdrawal and guarantees related to the Product, vis-à-vis the Purchasing User.

 jetScreenshot

6.3.4. Terms of payment of the selling User

The payment made by the Purchasing User is made directly in the hands of PayPal et Stripe, the Site's payment providers. Once the Product has been sent to the Buying User by the Selling User, the relevant payment provider pays the Selling User his remuneration, less any operating and/or transaction fees due to Cobagage. The amounts of these commissions are indicated on the Site.

6.4. Purchase of a Product by a User

6.4.1. Purchase of a Product

The purchase of a Product on the Site is only made from a selling User by replying to an ad. By clicking on the button provided for this purpose on the Site, the Buying User can buy a Product at the price proposed by the Selling User.

6.4.2. Acquisition of a Product within the framework of a donation

The User has the possibility of acquiring a Product as part of a donation.

6.4.3. Validation of the purchase

Once the order has been placed, the purchasing Users will be able to validate it. They will then access a form on which they can either enter their login details if they already have them, or register on the Site by completing the registration form with their personal information.

6.4.4. Payment by the User

As soon as they are logged in or after they have perfectly completed the registration form, Purchasing Users will be invited to check or modify their delivery and invoicing details, then will be invited to make their payment by being redirected to the secure payment interface with the mention "order with obligation to pay" or any similar formula.



6.4.5. Confirmation of the order by Cobagage

Once Cobagage has actually received the payment, Cobagage undertakes to acknowledge receipt of the payment to the User/buyer electronically within a maximum of 24 hours. Within the same period of time, Cobagage undertakes to send an e-mail to the User-buyer summarising the order and confirming the processing of the order, including all relevant information.

6.4.6. Delivery

The delivery of the Product will be carried out directly by the selling User.

ARTICLE 7. DECLARATIONS AND OBLIGATIONS OF THE SHIPPER

7.1. Information of the Shipper

The Shipper declares that it has received from Cobagage all useful explanations and details that may enable it to use the Services covered by this contract.

The Shipper acknowledges that its needs and the Services offered by Cobagage are adequate and that it has entered into the contract with full knowledge of the facts and with all the necessary information enabling it to give free and informed consent.

The Shipper undertakes to inform Cobagage of any circumstance likely to affect the performance of this contract as soon as it becomes aware of it.

7.2. Authorisations and declarations

The Shipper is solely responsible for the authorisations and declarations relating to the use of the Services. The Shipper declares that it has the rights and authorisations necessary for this purpose. Where applicable, the Shipper declares that it has first carried out any necessary steps, such as requests for authorisations and administrative declarations.

Failure to make such declarations and authorisations shall in no way call into question the validity of this contract. In particular, the Shipper shall remain liable to pay Cobagage the sums due. The Shipper guarantees Cobagage against any recourse that may be taken against it in the event of failure to make such declarations and authorisations.



7.3. Charter of good conduct

The Shipper undertakes not to publish any advertisement on the Site that may:

- harm or have comments contrary to public order, morality or that may offend the sensibilities of minors ;
- infringe in any way whatsoever the rights to reputation, privacy, rights or image of a third party ;
- be denigrating, defamatory, or damaging to the image or reputation of a brand or of any natural or legal person in any way whatsoever ;
- be pornographic or paedophile in nature ;
- undermine the security or integrity of any State or territory whatsoever ;
- allow third parties to obtain pirated software, software serial numbers or any software that may harm or infringe, in any way whatsoever, the rights or property of third parties ; - infringe the intellectual property rights of any person whatsoever ;
- incite hatred, violence, suicide, racism, anti-Semitism, xenophobia, homophobia, or glorify war crimes or crimes against humanity ;
- inciting to commit a crime, misdemeanour or act of terrorism ;
- inciting discrimination against a person or group of persons on the grounds of ethnicity, religion, race, sexual orientation or disability.
- advising a questionable or fraudulent practice.

Any processing, transmission, publication, broadcasting or representation of the Advertisements by the Shipper is carried out under its sole and entire responsibility. The Shipper undertakes not to hinder or disrupt the Site and Cobagage's servers and to comply with the requirements, procedures and general rules communicated to it by Cobagage for the publication of advertisements.

Any illegal or generally unauthorised use of the Site will result in the immediate deletion of the Shipper's account, without prejudice to any damages Cobagage may claim. The Shipper therefore guarantees Cobagage against any damage that may be caused to it as a result of its use of the Site, including any legal and procedural costs, and undertakes to take part in any legal proceedings brought against it as a result of its use of the Site.



ARTICLE 8. PRICE - PAYMENT

8.1. Awards

The applicable prices are those displayed on the Site on the day of the order. These prices may be modified at any time by the Travellers with regard to the Products. The prices displayed are only valid on the day of the order and are not effective for the future. The prices indicated on the Site are understood to be in euros, excluding taxes and delivery costs.

8.2. Method of payment

The Shipper may pay by credit card. Credit card payments are made by means of secure transactions provided by Paypal and Stripe. Cobagage does not have access to any data relating to the Shipper's means of payment. Payment is made directly in the hands of the banking establishment.

8.3. Invoicing

Cobagage will send or make available to the Shipper an invoice by electronic means after each payment. The Shipper expressly agrees to receive invoices electronically.

8.4. Default of payment

Agreed payment dates cannot be delayed under any pretext whatsoever, including in the event of a dispute. Any sum not paid on the due date shall automatically and without formal notice give rise to the application of late payment penalties calculated on the basis of a rate equal to 3 times the legal interest rate, without this penalty affecting the due date of the sums due in principal. In addition, any late payment shall result in the invoicing to the defaulting Shipper of collection costs in the amount of 40 euros, the immediate payment of all sums remaining due regardless of the agreed deadlines, increased by an indemnity of 20% of the amount as a penalty clause, as well as the possibility of unilateral termination of the contract at the expense of the Shipper. This clause falls within the scope of the provisions of Article 1152 of the Civil Code allowing the judge to reduce the compensation if the judge considers it to be excessive.



ARTICLE 9. CLAIM - RETRACTION

9.1. Customer service

The customer service of the Site is accessible by e-mail at : contact@cobagage.fr or by post at the address indicated in Article 1 of these general terms and conditions. In the latter two cases, Cobagage undertakes to respond within 3 working days.

9.2. Right of withdrawal - Distance selling

As the sale is made between Shippers and Non-Professional Travellers, no right of withdrawal may be exercised.



ARTICLE 10. PERSONAL SPACE

10.1. Creating personal space

The creation of a personal space is an essential prerequisite for any publication of an advertisement by a Shipper on the Site. To this end, the Shipper will be asked to provide a certain amount of personal information. Some of this information is deemed essential for the creation of the personal space. Refusal by a Shipper to provide said information will have the effect of preventing the creation of the personal space and, incidentally, the validation of the advertisement.

When creating the personal space, the Shipper is invited to choose a password. This password constitutes the guarantee of the confidentiality of the information contained in the Personal Space. The Shipper shall therefore refrain from transmitting it or communicating it to a third party. Failing this, Cobagage cannot be held liable for unauthorised access to a Shipper's personal space.

The Shipper undertakes to regularly check the data that concerns it and to proceed online, from its personal space, with the necessary updates and modifications.

10.2. Content of the personal space

10.2.1. General

The personal space enables the Shipper to consult and track all its advertisements published on the Site. The pages relating to the personal spaces are freely printable by the holder of the account in question, but in no way constitute evidence admissible in a court of law. They are only informative in nature and are intended to ensure the efficient management of orders by the Shipper. Cobagage undertakes to keep in a secure manner all contractual elements whose conservation is required by the law or regulations in force.



10.2.2. Publication of a public profile

Shippers are offered the option of creating a public profile on the Site. In this context, Shippers may provide a certain amount of personal information about themselves. All public profiles will be subject to prior validation by Cobagage or its team of moderators before they are put online for the first time. It is expressly understood that the Shipper, by deciding to subscribe to the services offered by Cobagage and by completing the form relating to its public profile, acknowledges that this data, and in particular its photograph, may be published on the Site and distributed to other Shippers and Internet users. The mere fact of providing this information and completing the fields on the public profile creation form will be an express indication of the Shipper's wish to publish this information on the Site.

Shippers shall have the option of stopping the publication of their public profile. To do so, they must request the deletion of their Shipper account and the termination of the services, by following the procedure provided for this purpose. The suspension of the publication of the public profile will be effective within a maximum period of 3 working days from the receipt of the request by Cobagage.

10.2.3. Internal messaging

Shippers are provided with an internal private messaging service. This system is reserved for the Shippers and the secrecy of correspondence is applicable to it. The contents of the inboxes and outboxes are not subject to any guarantee of conservation on the part of Cobagage and it is up to the Shippers to safeguard the said contents. The loss of these contents, whatever the cause, cannot constitute a loss for the Shipper who cannot claim any compensation for this fact.

Any Shipper who is a victim of abuse (spam, unwanted advertising or other) may inform Cobagage, which will take all necessary measures.

10.2.4. Contributions from Shippers

Shippers are offered the opportunity to contribute to the content of the Site by publishing comments on their use of the Products and their relationship with Cobagage. Comments must be made in French. They will be subject to validation by Cobagage or its team of moderators. By clicking on the "Validate" tab, in order to publish his comment, the Shipper grants a non-exclusive copyright licence free of charge to Cobagage on the said comment. As such, the Shipper authorises Cobagage to communicate to the online public, in whole or in part, its comment on the Site, the newsletters of Cobagage and the sites of Cobagage's partners. The Shipper authorises Cobagage to reproduce his commentary for the purpose of communicating it to the online public and to produce communication and promotional material for the Site. The Shipper authorises Cobagage to translate its commentary into any language for the purpose of communicating it to the public online and to reproduce it on its commercial and promotional media. The right of adaptation also includes the right to make the modifications technically necessary for the exploitation of the commentary in other formats. This licence is granted for commercial and advertising use. It is granted for the entire duration of the rights, for exploitation in France and abroad.

The Shipper declares that it has the intellectual property and authorisations necessary to publish its commentary. The Shipper undertakes to act on any request from Cobagage to any proceedings brought against it as a result of its commentary and to guarantee it against any costs and sentences pronounced against it as a result, including any legal costs.

10.3. Removal of personal space

Cobagage reserves the right to delete the account of any Shipper who contravenes these general terms and conditions, in particular when the Shipper provides inaccurate, incomplete, misleading or fraudulent information, as well as when a Shipper's personal space has been inactive for at least one year. The said deletion shall not be liable to constitute a fault on the part of Cobagage or damage for the Shipper, who shall not be entitled to claim any compensation as a result.

This exclusion is without prejudice to the possibility for Cobagage to take legal action against the Shipper when the facts justify it.

ARTICLE 11. PERSONAL DATA

Within the framework of its services, Cobagage will process personal data of its Shippers.

11.1. Identity of the data controller

The person responsible for the collection and processing of data on the Site is Cobagage.



11.2. Identity of the Data Protection Officer

The data protection representative is : Etienne Deshoulières, 121 boulevard de Sébastopol 75002 Paris, contact@deshoulières-avocats.com, 01 77 62 82 03, www.deshoulières-avocats.com/ always taking care to create a hypertext link on the URL of our site.

11.3. Collected data

11.3.1. Data collected from Shippers

Within the framework of its contractual relations, Cobagage may collect and process information from its Shippers, namely : surnames, first names, position, company name, telephone number, postal addresses, e-mail addresses, bank details, contract history.

11.3.2. Purposes of the collection of personal data

The data collected during the contractual relationship are subject to automated processing for the following purpose:
- To carry out contractual commitments ;
- To contact the Shippers ;
- Avoid any illicit or illegal activity ;
- To ensure compliance with the general terms and conditions ;
- To initiate legal proceedings ;
- Verify the identity of the Shippers.

11.3.3. Legal basis of the processing

The legal basis for the data collected is a contractual relationship.

11.3.4. Recipients of the data

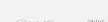
The data collected can only be consulted by Cobagage within the limits strictly necessary for the execution of the contractual commitments. This data, whether in individual or aggregated form, is never made freely viewable by a third party natural person.

11.3.5. Retention period of personal data

The personal data collected is kept for the duration of the contractual relationship, and for the time during which Cobagage can be held liable. Once the retention period has expired, Cobagage undertakes to delete the data of the persons concerned permanently without keeping a copy.

11.3.6. Security and confidentiality of personal data

Personal data is stored in secure conditions, according to the latest technical means, in compliance with the provisions of the General Data Protection Regulation and the national legislation in force. Access to Cobagage's premises is also secure.



11.3.7. Minimisation of data

Cobagage may also collect and process any data transmitted voluntarily by its Shippers. Cobagage directs its Shippers to provide personal data that is strictly necessary for the fulfilment of contractual commitments. Cobagage undertakes to only store and process data that is strictly necessary for its professional activities and will delete any data received that is not useful for its activities as soon as possible.

11.4. Right enforcement

Cobagage Shippers have the following rights regarding their personal data, which they can exercise by writing to Cobagage's postal address or by filling in the online contact form.

11.4.1. Right to information, access and communication of data

Cobagage Shippers have the possibility to access their personal data.

Due to the obligation of security and confidentiality in the processing of personal data incumbent on Cobagage, requests will only be processed if the Shippers provide proof of their identity, in particular by producing a scan of their valid identity document (in the event of a request made using the dedicated electronic form) or a signed photocopy of their valid identity document (in the event of a request made in writing), both accompanied by the words 'I certify on my honour that the copy of this identity document is a true copy of the original. Done at ... on ...', followed by their signatures. To help them in their approach, Shippers will find here a model letter drawn up by the CNIL.

11.4.2. Right of rectification, deletion and right to forget data

Cobagage Shippers have the possibility to request the correction, updating, blocking or deletion of their personal data which may be inaccurate, erroneous, incomplete or obsolete. Cobagage Shippers may also define general and specific guidelines regarding the fate of personal data after their death. Where appropriate, the heirs of a deceased person may require that the death of their relative be taken into consideration and/or that the necessary updates be made. To help them in this process, Shippers will find here a model letter drawn up by the CNIL.



11.4.3. Right to object to data processing

Cobagage Shippers have the possibility to oppose the processing of their personal data.

To help them in their opposition, Shippers will find here a model letter developed by the CNIL.

11.4.4. Right to data portability

Cobagage Shippers have the right to receive the personal data they have provided to Cobagage in a transferable, open and readable format.

11.4.5. Right to limitation of processing

Cobagage Shippers have the right to request that the processing of their personal data by Cobagage be limited. In this way, their data can only be kept and no longer used by Cobagage.

11.4.6. Response times

Cobagage undertakes to respond to any request for access, rectification or opposition or any other additional request for information within a reasonable period of time, which may not exceed 1 month from receipt of the request.

11.4.7. Complaint to the competent authority

If Cobagage Shippers consider that Cobagage is not complying with its obligations with regard to their personal data, they can address a complaint or a request to the competent authority. In France, the competent authority is the CNIL to which they can address a request here.



11.5. Transfer of collected data

11.5.1. Transfer to partners

Cobagage uses authorised service providers to facilitate the collection and processing of its Shippers' data. These service providers may be located outside the European Union. Cobagage has previously ensured that its service providers have implemented adequate guarantees and that they comply with strict conditions in terms of confidentiality, use and protection of data, for example via the US Privacy Shield. Cobagage uses the following processors:

Partners Directory				
Partner	Quality	Recipient country	Treatment performed	Guarantees
OVH	Subcontractor	France	Website hosting.	https://ovhcloud.com/legal/privacy-policy
Google Suite	Subcontractor and co-contractor	USA(Privacy Shield)	Management of people's opinions on products, services or content.	https://policies.google.com/privacy
Google Analytics	Subcontractor and co-contractor	USA(Privacy Shield)	Development of commercial statistics in order to generate reports on user interactions.	https://policies.google.com/privacy
Universal Analytics	Subcontractor and co-contractor	USA(Privacy Shield)	Development of commercial statistics in order to generate reports on user interactions.	https://policies.google.com/privacy
Youtube	Co-responsible	USA(Privacy Shield)	Video hosting.	https://policies.google.com/privacy?hl=fr&gl=fr
Cyperts Digital Solutions	Subcontractor	USA(Privacy Shield)	Digital Marketing and web development.	http://www.cyperts.net/privacy-policy/

11.5.2. Transfer on requisition or court decision

The Shippers also consent to Cobagage disclosing the collected data to any person, upon request of a state authority or court order.

11.5.3. Transfer in the context of a merger or acquisition

If Cobagage is involved in a merger, sale of assets, financing operation, liquidation or bankruptcy or in the acquisition of all or part of its business by another company, the Shippers consent to the data collected being passed on by Cobagage to this company and to this company carrying out the personal data processing referred to in these General Terms and Conditions of Service instead of Cobagage.

ARTICLE 12. RESPONSIBILITY OF COBAGAGE

12.1. Nature of Cobagage's obligations

Cobagage undertakes to take the necessary care and diligence to provide a quality Service in accordance with the specifications of these General Terms and Conditions. Cobagage is only liable for an obligation of means with regard to the services that are the object of the present General Terms and Conditions. Cobagage only acts as a technical intermediary and is therefore not a party to the contracts between the Users, be it the shipment of a Good or the sale or donation of a Product. Cobagage is not bound by the obligations of the Shipper towards the Traveller or Recipient, nor by the obligations of the selling User towards the buying User. Cobagage guarantees neither the conclusion nor the proper execution of contracts between Users. Cobagage in no way guarantees the quality, quantity or safety of the Products and/or Goods. Cobagage is only liable for an obligation of means with regard to the Services that are the object of the present Agreement.



12.2. Force majeure - Fault of the Shipper

Cobagage shall not be held liable in the event of force majeure or fault of the Shipper, as defined in this article :

12.2.1. Force majeure

Within the meaning of these general terms and conditions, any impediment, limitation or disruption of the Service due to fire, epidemic, explosion, earthquake, fluctuations in bandwidth, failure attributable to the access provider, failure of the transmission networks, collapse of the installations shall be considered as a case of force majeure that may be invoked against the Shipper, the illicit or fraudulent use of passwords, codes or references provided to Shipper, hacking, a security breach attributable to the host of the Site or the developers, flood, power failure, war, embargo, law, injunction, request or requirement of any government, requisition, strike, boycott, or other circumstances beyond the reasonable control of Cobagage. In such circumstances, Cobagage will be excused from the performance of its obligations to the extent of such impediment, limitation or inconvenience.

12.2.2. Fault of the Shipper

Within the meaning of these General Terms and Conditions, any misuse of the Service, fault, negligence, omission or default on the part of the Shipper or its employees, failure to comply with the advice given by Cobagage on its Site, any unlawful disclosure or use of the Shipper's password, codes and references, as well as the provision of incorrect information or the failure to update such information in its personal space, shall be considered as a fault of the Shipper that can be invoked against the latter. The Shipper shall also be deemed to be at fault for the implementation of any technical process, such as robots or automatic requests, the implementation of which would contravene the letter or spirit of these general terms and conditions of sale.

12.3. Technical problems - Hypertext links

In the event that it is impossible to access the Site due to technical problems of any kind, the Shipper may not claim any damages and may not claim any compensation. The unavailability of one or more online services, even if prolonged and without any time limit, cannot constitute a prejudice to the Shippers and cannot in any way give rise to an award of damages by Cobagage. Cobagage cannot be held liable if the content of these sites contravenes current legislation. Similarly, Cobagage cannot be held liable if the Shipper's visit to one of these sites causes it any damage.



12.4. Damages to be paid by Cobagage

In the absence of legal or regulatory provisions to the contrary, Cobagage's liability is limited to the direct, personal and certain prejudice suffered by the Shipper and linked to the failure in question. Cobagage can under no circumstances be held liable for indirect damage such as, in particular, loss of data, commercial prejudice, loss of orders, damage to the brand image, commercial disturbances and loss of profits or customers. Likewise and within the same limits, the amount of damages and interest charged to Cobagage cannot in any case exceed the price of the Product ordered.

12.5. Hypertext links and contents of the Site

The Contents of the Site are published for information purposes only, without any guarantee of accuracy. Cobagage can in no way be held liable for any omission, inaccuracy or error contained in this information that would cause direct or indirect damage to the Traveller.

12.6. Liability as a hosting provider

The data, in particular comments, published on the Site by the Shipper are published under its own responsibility. In this context, Cobagage will benefit from the status of data host within the meaning of article 6-1-2 of the Law for Confidence in the Digital Economy of 21 June 2004. In accordance with paragraph 3 of the same article, Cobagage may not be held civil or criminal liable for these comments, unless, from the moment it became aware of the illegal activity or information, it acted promptly to remove this information or make access to it impossible.

ARTICLE 13. INTELLECTUAL PROPERTY

13.1. Legal protection of the Site Content

The Contents of the Site are likely to be protected by copyright and database law. Any representation, reproduction, translation, adaptation or transformation, in whole or in part, carried out illegally and without the consent of Cobagage or its assignees or successors in title constitutes a violation of Books I and III of the Intellectual Property Code and will be liable to result in legal proceedings for counterfeiting.



13.2. Contractual protection of the Site Content

The Internet User undertakes contractually to Cobagage not to use, reproduce or represent, in any way whatsoever, the Content of the Site, whether or not it is protected by an intellectual property right, for any purpose other than that of being read by a robot or a browser. This prohibition does not apply to indexing robots whose sole purpose is to scan the content of the Site for indexing purposes.

ARTICLE 14. FINAL PROVISIONS

14.1. Applicable law The present general conditions are subject to the application of French law.

14.2. Modifications to the present general terms and conditions

These general terms and conditions can be modified at any time by Cobagage. The general terms and conditions applicable to the Shipper are those in force on the day of his order or his connection to this Site, any new connection to the personal space implies acceptance of the new general terms and conditions.

14.3. Disputes

By virtue of the order n°2016-1035 of August 20, 2016, all disputes that may arise in connection with the execution of these general terms and conditions and whose solution has not been previously found amicably between the parties must be submitted to Medevis : www.medevis.fr. In addition, the Shipper is informed of the existence of the online dispute resolution platform, accessible at the following URL address : <https://ec.europa.eu/consumers/odr/main/?event=main.home2.show>.



Any dispute arising out of or in connection with this contract shall be settled by arbitration in accordance with the rules of the Digital Institute for Arbitration and Mediation : www.fast-arbitre.com

14.4. Entire

The nullity of one of the clauses of the present contract shall not entail the nullity of the other clauses of the contract or of the contract as a whole, which shall retain their full effect and scope. In such a case, the parties shall, as far as possible, replace the cancelled stipulation by a valid stipulation corresponding to the spirit and purpose of the present contract.

14.5. Non-waiver

Cobagage's failure to exercise any of its rights hereunder shall in no way be construed as a waiver of such rights.

14.6. Telephone canvassing

The Shipper is informed that it has the option of registering on the telephone canvassing opposition list at <http://www.bloctel.gouv.fr/>

14.7. Languages of these General Terms and Conditions

The present general conditions are proposed in French.

14.8. Abusive clauses

The provisions of these general conditions apply subject to compliance with the mandatory provisions of the Consumer Code concerning unfair terms in contracts concluded between a professional and a consumer.

CANCELLATION POLICY

IN THE CASE OF DISTANCE SELLING TO A SHIPPER

In the case of distance selling, as defined by Article L 221-1 of the French Consumer Code, within fourteen days, including public holidays, from the date of the order or the commitment to purchase, the Shipper has the option of waiving this right by registered letter with acknowledgement of receipt. If this period normally expires on a Saturday, Sunday or public holiday or non-working day, it shall be extended until the first following working day. Any clause in the contract by which the Shipper waives its right to renounce its order or its commitment to purchase shall be null and void. This clause shall not apply to contracts concluded under the conditions set out in clause L 221-2.

If you cancel your order, you can use the detachable form below cons.

=====

CANCELLATION OF ORDER

Consumer Code art. L 221-5

Terms and conditions :

- * complete and sign this form
- * send it by registered letter with acknowledgement of receipt
- * use the address in Article 1
- * dispatch it at the latest on the fourteenth day from the day of the order or, if this deadline normally expires on a Saturday, Sunday or a public holiday or non-working day, on the first following working day.

I, the undersigned, declare to cancel the order hereafter:

* Nature of the goods or service ordered : _____



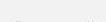
* Date of order : _____

* Date of receipt of the order : _____

* Shipper's name : _____

* Shipper's address : _____

Signature of the Shipper :



103) User Home Page → Footer Strip → CGVU → Traveller

Traveller tab in CGVU Terms & condition page explain all terms & conditions about traveller.



CGVU terms and conditions
of the website www.cobagage.com
applicable as from 1 april 2020

shippers **travellers**

general terms and conditions - travellers

1. article 1.parties
these general conditions are concluded between cobagage, sas, share capital: €1000, rcs de paris: 879 955 045, head office: 7 rue castellane, 75008 paris, france, telephone: +33675681028, email: contact@cobagage.fr, intra-community vat number: fr59879555045, hereinafter referred to as "cobagage" and any person, individual or legal entity, under private or public law, registered on the site to dispatch a good and/or buy, sell or give away a product, hereinafter referred to as "the shipper".

2. article 2.definitions
 "good" : property of any kind held by the shipper and sent to a recipient through a traveller.
 "site content" : elements of any kind published on the site, whether or not protected by an intellectual property right, such as texts, images, designs, presentations, videos, diagrams, structures, databases or software.
 "recipient" : any person, natural person or legal entity, under private or public law, the final recipient of the good sent by the shipper and transported by the traveller.
 "traveller" : any person or legal entity, under private or public law, registered on the site to transport goods and/or sell products.
 "internet user" : any individual or legal entity, whether governed by private or public law, connecting to the site.
 "product" : goods of any kind sold on the site by a traveller to a shipper.
 "service" : service offered by cobagage on the site and consisting of the provision of an online platform enabling the shipment of goods and/or the sale of products between passengers and shippers.
 "site" : website accessible at the url www.cobagage.com, as well as sub-sites, mirror sites, portals and variations of urls related thereto.
 "user" : traveller or shipper.

3. scope of application
the site is freely accessible to any shipper. browsing on the site implies acceptance by any shipper of these general terms and conditions. simply connecting to the site, by any means whatsoever, in particular by means of a robot or browser, shall imply full and complete acceptance of these general terms and conditions.
when registering on the site, this acceptance will be confirmed by ticking the box corresponding to the following sentence: "i acknowledge having read and accepted the general terms and conditions of sale and use". by the same token, the shipper acknowledges having read them in full and accepting them without restriction.
the fact of ticking the aforementioned box shall be deemed to have the same value as a handwritten signature on the part of the shipper. the shipper acknowledges the evidential value of cobagage's automatic recording systems and, unless it can prove otherwise, it waives the right to contest them in the event of a dispute.
these general terms and conditions are applicable to the relations between the parties to the exclusion of all other conditions, and in particular those of the shipper.
acceptance of these general terms and conditions presupposes on the part of the shippers that they have the necessary legal capacity to do so, or failing this, that they have the authorisation of a tutor or curator if they are incapable, of their legal representative if they are minors, or that they hold a power of attorney if they are acting on behalf of a legal entity.

4. purpose of the website
the purpose of the site is to provide an online electronic platform for the shipment of goods and/or the sale or donation of products between shippers and travellers.

5. cobagage's obligations

1. provision of the platform
cobagage undertakes to provide the traveller with an online platform enabling him to offer the transport of goods and/or to sell his products.

2. maintenance of the site
cobagage undertakes to host and maintain the site at all times, outside the maintenance periods.
in this respect, cobagage will bear all costs incurred in the execution of this contract. cobagage will do its own business and will bear the cost of all taxes and fiscal and parafiscal charges, as well as all social contributions incumbent upon it in this respect.

6. obligations of the shipper

1. publication of an advertisement requesting the transport of a good
1. publication of the advertisement
the publication of an advertisement is open to any shipper. advertisements must be written in correct and understandable french. they must comply with the legal provisions in force and must be free of any discriminatory criteria as to the quality of the potential contracting party.
the shipper acknowledges that the publication of its advertisement on this site automatically entails the publication of said advertisement on partner and affiliated sites without the intervention of cobagage.
it is expressly brought to the attention of the shippers that cobagage in no way guarantees the accuracy of the data contained in the advertisements. it is the responsibility of any traveller interested in the advertisement to ensure the accuracy of all such data prior to any effective transaction.

2. content of the advertisement
the shipper shall specify the following information on the advertisement:

- the place and approximate date of departure ;
- the mode of transport possibly wished ;
- the place, date and time of arrival ;
- the identity of the recipient ;
- the number of kilograms necessary for the transport of the good.

2. cancellation of transport

the shipper may cancel its transport request at no charge up to 48 working hours before the date of departure of the traveller's journey as specified in the announcement.
 apart from any case of force majeure or proven fault on the part of cobagage or the traveller:
 • any cancellation requested the day before the date of transport will be subject to a penalty corresponding to 50% of the amount, excluding tax, of the service as management fees;
 • any cancellation requested on the same day as the date of transport will be subject to a penalty corresponding to 100% of the amount of the service (excluding tax) as management fees.

3. sale or donation of product

users also have the possibility to sell or donate a product.

1. publication of an advertisement

the publication of an advertisement is open to any user holding the required rights on the product that is the subject of the published advertisement. users shall refrain from publishing several advertisements for the sale or rental of the same good. ads must be written in correct and understandable french. they must comply with the legal provisions in force and must be free of any discriminatory criteria as to the quality of the potential co-contracting party. users will be able to download photographs relating to the product that is the subject of the advertisement. the number of photographs is not limited. uploaded photographs must be in jpg format, with a maximum size not exceeding 2 megabytes. during the publication of the advertisement, the advertiser will have, via his personal space, the possibility to modify the description of the advertisement. these modifications will be possible throughout the publication of the advertisement.
 the user acknowledges that the publication of his/her advertisement on the present site automatically and without any intervention by cobagage publication of the said advertisement on partner and affiliated sites.
 it is expressly brought to the attention of internet users that cobagage does not guarantee the accuracy of the data contained in the advertisements. it is the responsibility of any internet user interested in the advertisement to ensure the accuracy of all these data prior to any effective transaction. likewise, cobagage does not guarantee in any case to the advertisers the effective sale or rental of the products covered by the advertisement.



2. sending of the product by the selling user to the purchasing user

in the event that the product is purchased by an internet user, the selling user must send the product directly to the purchasing user within the period specified in the advertisement and no later than 7 working days.

3. right of withdrawal and guarantees

the user-seller remains solely responsible for the application of any right of withdrawal and guarantees related to the product, vis-à-vis the purchasing user.

4. terms of payment of the selling user

the payment made by the purchasing user is made directly in the hands of [payment provider], the site's payment providers. once the product has been sent to the buying user by the selling user, the relevant payment provider pays the selling user his remuneration, less any operating and/or transaction fees due to cobagage. the amounts of these commissions are indicated on the site.

4. purchase of a product by a user

1. purchase of a product

the purchase of a product on the site is only made from a selling user by replying to an ad. by clicking on the button provided for this purpose on the site, the buying user can buy a product at the price proposed by the selling user.

2. acquisition of a product within the framework of a donation

the user has the possibility of acquiring a product as part of a donation.

3. validation of the purchase

once the order has been placed, the purchasing users will be able to validate it. they will then access a form on which they can either enter their login details if they already have them or register on the site by completing the registration form with their personal information.

4. payment by the user

as soon as they are logged in or after they have perfectly completed the registration form, purchasing users will be invited to check or modify their delivery and invoicing details, then will be invited to make their payment by being redirected to the secure payment interface with the mention 'order with obligation to pay' or any similar formula.

5. confirmation of the order by cobagage

once cobagage has actually received the payment, cobagage undertakes to acknowledge receipt of the payment to the user-buyer electronically within a maximum of 24 hours. within the same period of time, cobagage undertakes to send an e-mail to the user-buyer summarising the order and confirming the processing of the order, including all relevant information.

6. delivery

the delivery of the product will be carried out directly by the selling user.

7. declarations and obligations of the shipper

1. information of the shipper

the shipper declares that it has received from cobagage all useful explanations and details that may enable it to use the services covered by this contract. the shipper acknowledges that its needs and the services offered by cobagage are adequate and that it has entered into the contract with full knowledge of the facts and with all the necessary information enabling it to give free and informed consent.
 the shipper undertakes to inform cobagage of any circumstance likely to affect the performance of this contract as soon as it becomes aware of it.

2. authorisations and declarations

the shipper is solely responsible for the authorisations and declarations relating to the use of the services. the shipper declares that it has the rights and authorisations necessary for this purpose. where applicable, the shipper declares that it has first carried out any necessary steps, such as requests for authorisations and administrative declarations.

failure to make such declarations and authorisations shall in no way call into question the validity of this contract. in particular, the shipper shall remain liable to pay cobagage the sums due. the shipper guarantees cobagage against any recourse that may be taken against it in the event of failure to make such declarations and authorisations.

3. charter of good conduct

the shipper undertakes not to publish any advertisement on the site that may:

- harm or have comments contrary to public order, morality or that may offend the sensibilities of minors;
- infringe in any way whatsoever the rights to reputation, privacy, rights or image of a third party;
- be denigrating, defamatory, or damaging to the image or reputation of a brand or of any natural or legal person in any way whatsoever;
- be threatening, harassing or threatening in nature;
- undermine the security or integrity of any state or territory whatsoever;
- allow third parties to obtain pirated software, software serial numbers or any software that may harm or infringe, in any way whatsoever, the rights or property of third parties;
- infringe the intellectual property rights of any person whatsoever;
- incite hatred, violence, suicide, racism, anti-semitism, xenophobia, homophobia, or glorify war crimes or crimes against humanity;
- inciting to commit a crime, misdemeanour or act of terrorism;
- inciting discrimination against a person or group of persons on the grounds of ethnicity, religion, race, sexual orientation or disability;
- advising a questionable or fraudulent practice.

any processing, transmission, publication, broadcasting or representation of the advertisements by the shipper is carried out under its sole and entire responsibility. the shipper undertakes not to hinder or disrupt the site and cobagage's servers and to comply with the requirements, procedures and good practices indicated to it by cobagage for the publication of advertisements.

any illegal or generally unauthorised use of the site will result in the immediate deletion of the shipper's account, without prejudice to any damages cobagage may claim.

the shipper therefore guarantees cobagage against any damage that may be caused to it as a result of its use of the site, including any legal and procedural costs, and undertakes to take part in any legal proceedings brought against it as a result of its use of the site.



8. price - payment

1. awards

the applicable prices are those displayed on the site on the day of the order. these prices may be modified at any time by the travellers with regard to the products. the prices displayed are only valid on the day of the order and are not effective for the future.

the prices indicated on the site are understood to be in euros, excluding taxes and delivery costs.

2. method of payment

the shipper may pay by credit card. credit card payments are made by means of secure transactions provided by paypal and stripe. cobagage does not have access to any data relating to the shipper's means of payment. payment is made directly in the hands of the banking establishment.

3. invoicing

cobagage will send or make available to the shipper an invoice by electronic means after each payment. the shipper expressly agrees to receive invoices electronically.

4. default of payment

agreed payment dates cannot be delayed under any pretext whatsoever, including in the event of a dispute. any sum not paid on the due date shall automatically and without formal notice give rise to the application of late payment penalties calculated on the basis of a rate equal to 3 times the legal interest rate without this penalty affecting the due date of the sums due in principle. in addition, any late payment shall result in the invoicing to the defaulting shipper of collection costs in the amount of 40 euros, the immediate payment of all sums remaining due regardless of the agreed deadlines, increased by an indemnity of 20% of the amount as a penalty clause, as well as the possibility of unilateral termination of the contract at the expense of the shipper. this clause falls within the scope of the provisions of article 1152 of the civil code, allowing the judge to reduce the compensation if the judge considers it to be excessive.



9. claim - retraction

1. customer service

the customer service of the site is accessible by e-mail at : contact@cobagage.fr or by post at the address indicated in article 1 of these general terms and conditions, in the latter two cases, cobagage undertakes to respond within 3 working days.

2. right of withdrawal - distance selling

as the sale is made between shippers and non-professional travellers, no right of withdrawal may be exercised.

10. personal space

1. creating personal space

the creation of a personal space is an essential prerequisite for any publication of an advertisement by a shipper on the site, to this end, the shipper will be asked to provide a certain amount of personal information, some of this information is deemed essential for the creation of the personal space, refusal by a shipper to provide said information will have the effect of preventing the creation of the personal space and, incidentally, the validation of the advertisement.
when creating the personal space, the shipper is invited to choose a password, this password constitutes the guarantee of the confidentiality of the information contained in the personal space, the shipper shall therefore refrain from transmitting it or communicating it to a third party, failing this, cobagage cannot be held liable for unauthorised access to a shipper's personal space.
the shipper undertakes to regularly check the data that concerns it and to proceed online, from its personal space, with the necessary updates and modifications.

2. content of the personal space

1. general

the personal space enables the shipper to consult and track all its advertisements published on the site.
the pages relating to the personal spaces are freely printable by the holder of the account in question, but in no way constitute evidence admissible in a court of law, they are only informative in nature and are intended to ensure the efficient management of orders by the shipper.
cobagage undertakes to keep in a secure manner all contractual elements whose conservation is required by the law or regulations in force.



2. publication of a public profile

shippers are offered the option of creating a public profile on the site. in this context, shippers may provide a certain amount of personal information about themselves, all public profiles will be subject to prior validation by cobagage or its team of moderators before they are put online for the first time.
it is expressly understood that the shipper, by deciding to subscribe to the services offered by cobagage and by completing the form relating to its public profile, acknowledges that this data, and in particular its photograph, may be published on the site and distributed to other shippers and internet users, the more fact of providing this information and completing the fields on the public profile creation form will be an express indication of the shipper's wish to publish this information on the site.
shippers shall have the option of stopping the publication of their public profile, to do so, they must request the deletion of their shipper account and the termination of the services, by following the procedure provided for this purpose, the suspension of the publication of the public profile will be effective within a maximum period of 3 working days from the receipt of the request by cobagage.

3. internal messaging

shippers are provided with an internal private messaging service, this system is reserved for the shippers and the secrecy of correspondence is applicable to it.

the contents of the inboxes and outboxes are not subject to any guarantee of conservation on the part of cobagage and it is up to the shippers to safeguard the said contents, the loss of these contents, whatever the cause, cannot constitute a loss for the shipper who cannot claim any compensation for this fact.

any shipper who is a victim of abuse (spam, unwanted advertising or other) may inform cobagage, which will take all necessary measures.



4. contributions from shippers

shippers are offered the opportunity to contribute to the content of the site by publishing comments on their use of the products and their relationship with cobagage, comments must be made in french, they will be subject to validation by cobagage or its team of moderators.
by clicking on the "validate" tab, in order to publish his comment, the shipper grants a non-exclusive copyright licence free of charge to cobagage on the said comment, as such, the shipper authorises cobagage to communicate to the online public, in whole or in part, its comment on the site, the newsletters of cobagage and the sites of cobagage's partners, the shipper authorises cobagage to reproduce his commentary for the purpose of communicating it to the online public and to produce communication and promotional material for the site, the shipper authorises cobagage to translate its commentary into any language for the purpose of communicating it to the public online and to reproduce it on its commercial and promotional media, the right of adaptation also includes the right to make the modifications technically necessary for the exploitation of the commentary in other formats, this licence is granted for commercial and advertising use, it is granted for the entire duration of the rights, for exploitation in france and abroad.
the shipper declares that it has the intellectual property and authorisations necessary to publish its commentary, the shipper undertakes to act on any request from cobagage to any proceedings brought against it as a result of its commentary and to guarantee it against any costs and sentences pronounced against it as a result, including any legal costs.

3. removal of personal space

cobagage reserves the right to delete the account of any shipper who contravenes these general terms and conditions, in particular when the shipper provides inaccurate, incomplete, misleading or fraudulent information, as well as when a shipper's personal space has been inactive for at least one year, the said deletion shall not be liable to constitute a fault on the part of cobagage or damage for the shipper, who shall not be entitled to claim any compensation as a result.
this exclusion is without prejudice to the possibility for cobagage to take legal action against the shipper when the facts justify it.

II. personal data

within the framework of its services, cobagage will process personal data of its shippers.



1. identity of the data controller

the person responsible for the collection and processing of data on the site is cobagage.

2. identity of the data protection officer

the data protection representative is : etienne deshoulières, 121 boulevard de sébastopol 75002 paris, contact@deshoulieres-avocats.com, 01 77 62 82 03, www.deshoulieres-avocats.com* always taking care to create a hypertext link on the url of our site.

3. collected data

1. data collected from shippers

within the framework of its contractual relations, cobagage may collect and process information from its shippers, namely : surnames, first names, position, company name, telephone number, postal addresses, e-mail addresses, bank details, contract history.

2. purposes of the collection of personal data

the data collected during the contractual relationship are subject to automated processing for the following purpose:

- to carry out contractual commitments ;
- to contact the shippers ;
- avoid any illicit or illegal activity ;
- to ensure compliance with the general terms and conditions ;
- to initiate legal proceedings ;
- verify the identity of the shippers.

3. legal basis of the processing

the legal basis for the data collected is a contractual relationship.

4. recipients of the data

the data collected can only be consulted by cobagage within the limits strictly necessary for the execution of the contractual commitments, this data, whether in individual or aggregated form, is never made freely viewable by a third party natural person.



5. retention period of personal data

the personal data collected is kept for the duration of the contractual relationship, and for the time during which cobagage can be held liable, once the retention period has expired, cobagage undertakes to delete the data of the persons concerned permanently without keeping a copy.

6. security and confidentiality of personal data

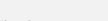
personal data is stored in secure conditions, according to the latest technical means, in compliance with the provisions of the general data protection regulations and the national legislation in force.
access to cobagage's promises is also secure.

7. minimisation of data

cobagage may also collect and process any data transmitted voluntarily by its shippers.
cobagage directs its shippers to provide personal data that is strictly necessary for the fulfilment of contractual commitments.
cobagage undertakes to only store and process data that is strictly necessary for its professional activities and will delete any data received that is not useful for its activities as soon as possible.

4. right enforcement

cobagage shippers have the following rights regarding their personal data, which they can exercise by writing to cobagage's postal address or by filling in the online contact form.



5. retention period of personal data

the personal data collected is kept for the duration of the contractual relationship, and for the time during which cobagage can be held liable. once the retention period has expired, cobagage undertakes to delete the data of the persons concerned permanently without keeping a copy.

6. security and confidentiality of personal data

personal data is stored in secure conditions, according to the latest technical means, in compliance with the provisions of the general data protection regulations and the national legislation in force. access to cobagage's premises is also secure.

7. minimisation of data

cobagage may also collect and process any data transmitted voluntarily by its shippers. cobagage directs its shippers to provide personal data that is strictly necessary for the fulfilment of contractual commitments. cobagage undertakes to only store and process data that is strictly necessary for its professional activities and will delete any data received that is not useful for its activities as soon as possible.

4. right enforcement

cobagage shippers have the following rights regarding their personal data, which they can exercise by writing to cobagage's postal address or by filling in the online contact form.

1. right to information, access and communication of data

cobagage shippers have the possibility to access their personal data due to the obligation of security and confidentiality. in the processing of personal data incumbent on cobagage, requests will only be processed if the shippers provide proof of their identity, in particular by producing a scan of their valid identity document (in the event of a request made using the dedicated electronic form) or a signed photocopy of their valid identity document (in the event of a request made in writing), both accompanied by the words "i certify on my honour that the copy of this identity document is a true copy of the original, done at ... on ...", followed by their signatures.



2. right of rectification, deletion and right to forget data

cobagage shippers have the possibility to request the correction, updating, blocking or deletion of their personal data which may be inaccurate, erroneous, incomplete or obsolete. cobagage shippers may also define general and specific guidelines regarding the fate of personal data after their death, where appropriate, the heirs of a deceased person may require that the death of their relative be taken into consideration and/or that the necessary updates be made. to help them in this process, shippers will find [here](#) a model letter drawn up by the cnil.

3. right to object to data processing

cobagage shippers have the possibility to oppose the processing of their personal data. to help them in their opposition, shippers will find [here](#) a model letter developed by the cnil.

4. right to data portability

cobagage shippers have the right to receive the personal data they have provided to cobagage in a transferable, open and readable format.

5. right to limitation of processing

cobagage shippers have the right to request that the processing of their personal data by cobagage be limited. in this way, their data can only be kept and no longer used by cobagage.

6. response times

cobagage undertakes to respond to any request for access, rectification or opposition or any other additional request for information within a reasonable period of time, which may not exceed 1 month from receipt of the request.

7. complaint to the competent authority

if cobagage shippers consider that cobagage is not complying with its obligations with regard to their personal data, they can address a complaint or [here](#) to the competent authority. in france, the competent authority is the cnil to which they can address a request [here](#).

5. transfer of collected data

1. transfer to partners

cobagage uses authorised service providers to facilitate the collection and processing of its shippers' data. these service providers may be located outside the european union. cobagage ensures that these service providers have implemented adequate guarantees and that they comply with strict conditions in terms of confidentiality, use and protection of data, for example via the us privacy shield. cobagage uses the following processors :

partner directory				
partner	legal nature	recipient country	processing achieved	guarantees
ovh	processor	france	website hosting	https://ovhcloud.com/legal/privacy-policy
google suite	processor and joint controller	usa (privacy shield)	management of people's reviews on products, services or content.	https://policies.google.com/privacy
google analytics	processor and joint controller	usa (privacy shield)	development of commercial statistics in order to generate reports on user interactions.	https://policies.google.com/privacy
universal analytics	processor and joint controller	usa (privacy shield)	development of commercial statistics in order to generate reports on user interactions.	https://policies.google.com/privacy
youtube	joint controller	usa (privacy shield)	video hosting	https://policies.google.com/privacy?hl=fr#attribution
cyperts digital solutions	processor	usa (privacy shield)	digital marketing and web development.	http://www.cyperts.net/privacy-policy/

2. transfer on requisition or court decision

the shippers also consent to cobagage disclosing the collected data to any person, upon request of a state authority or court order.

3. transfer in the context of a merger or acquisition

if cobagage is involved in a merger, sale of assets, financing operation, liquidation or bankruptcy or in the acquisition of all or part of its business by another company, the shippers consent to the data collected being passed on by cobagage to this company and to this company carrying out the personal data processing referred to in these general terms and conditions of service instead of cobagage.

12. responsibility of cobagage

1. nature of cobagage's obligations

cobagage undertakes to take the necessary care and diligence to provide a quality service in accordance with the specifications of these general terms and conditions. cobagage is only liable for an obligation of means with regard to the services that are the object of the present general terms and conditions.

cobagage only acts as a technical intermediary and is therefore not a party to the contracts between the users, be it the shipment of a good or the sale or donation of a product. cobagage is not bound by the obligations of the shipper towards the traveller or recipient, nor by the obligations of the selling user towards the buying user. cobagage guarantees neither the conclusion nor the proper execution of contracts between users. cobagage in no way guarantees the quality, quantity or safety of the products and/or goods. cobagage is only liable for an obligation of means with regard to the services that are the object of the present agreement.

2. force majeure - fault of the shipper

cobagage shall not be held liable in the event of force majeure or fault of the shipper, as defined in this article :

1. force majeure

within the meaning of these general terms and conditions, any impediment, limitation or disruption of the service due to fire, epidemic, explosion, earthquake, fluctuations in bandwidth, failure attributable to the access provider, failure of the transmission networks, collapse of the installations shall be considered as a case of force majeure that may be invoked against the shipper, the illicit or fraudulent use of passwords, codes or references provided to shipper, hacking, a security breach attributable to the host of the site or the developers, flood, power failure, war, embargo, law, injunction, request or requirement of any government, requisition, strike, boycott, or other circumstances beyond the reasonable control of cobagage. in such circumstances, cobagage will be excused from the performance of its obligations to the extent of such impediment, limitation or inconvenience.

2. fault of the shipper

within the meaning of these general terms and conditions, any misuse of the service, fault, negligence, omission or default on the part of the shipper or its employees, failure to comply with the advice given by cobagage on its site, any unlawful disclosure or use of the shipper's password, codes and references, as well as the provision of incorrect information or the failure to update such information in its personal space, shall be considered as a fault of the shipper that can be invoked against the latter. the shipper shall also be deemed to be at fault for the implementation of any technical process, such as robots or automatic requests, the implementation of which would contravene the letter or spirit of these general terms and conditions of sale.

3. technical problems - hypertext links

in the event that it is impossible to access the site due to technical problems of any kind, the shipper may not claim any damages and may not claim any compensation, the unavailability of one or more online services, even if prolonged and without any time limit, cannot constitute a prejudice to the shippers and cannot in any way give rise to an award of damages by cobagage. hypertext links on the site may refer to other websites. cobagage cannot be held liable if the content of these sites contravenes current legislation. similarly, cobagage cannot be held liable if the shipper's visit to one of those sites causes it any damage.

4. damages to be paid by cobagage

in the absence of legal or regulatory provisions to the contrary, cobagage's liability is limited to the direct, personal and certain prejudice suffered by the shipper and linked to the failure in question. cobagage can under no circumstances be held liable for indirect damage such as, in particular, loss of data, commercial prejudice, loss of orders, damage to the brand image, commercial disturbances and loss of profits or customers. likewise and within the same limits, the amount of damages and interest charged to cobagage cannot in any case exceed the price of the product ordered.



5. hypertext links and contents of the site

the contents of the site are published for information purposes only, without any guarantee of accuracy. cobagage can in no way be held liable for any omission, inaccuracy or error contained in this information that would cause direct or indirect damage to the traveller.

6. liability as a hosting provider

the data, in particular comments, published on the site by the shipper are published under its own responsibility.
in this context, cobagage will benefit from the status of data host within the meaning of article 6-I-2 of the law for confidence in the digital economy of 21 june 2004. in accordance with paragraph 3 of the same article, cobagage may not be held civil or criminal liable for these comments, unless, from the moment it became aware of the illegal activity or information, it acted promptly to remove this information or make access to it impossible.

13. intellectual property

1. legal protection of the site content

the contents of the site are likely to be protected by copyright and database law. any representation, reproduction, translation, adaptation or transformation, in whole or in part, carried out illegally and without the consent of cobagage or its assignees or successors in title constitutes a violation of books i and iii of the intellectual property code and will be liable to result in legal proceedings for counterfeiting.

2. contractual protection of the site content

the internet user undertakes contractually to cobagage not to use, reproduce or represent, in any way whatsoever, the content of the site, whether or not it is protected by an intellectual property right, for any purpose other than that of being read by a robot or a browser. this prohibition does not apply to indexing robots whose sole purpose is to scan the content of the site for indexing purposes.

14. final provisions

1. applicable law

the present general conditions are subject to the application of french law.

2. modifications to the present general terms and conditions

these general terms and conditions can be modified at any time by cobagage. the general terms and conditions applicable to the shipper are those in force on the day of his order or his connection to this site, any new connection to the personal space implies acceptance of the new general terms and conditions.

3. disputes

by virtue of the order n°2015-1033 of august 20, 2015, all disputes that may arise in connection with the execution of these general terms and conditions and whose solution has not been previously found amicably between the parties must be submitted to medcys:

www.medcys.fr

in addition, the shipper is informed of the existence of the online dispute resolution platform, accessible at the following url address :
<https://ec.europa.eu/consumers/odr/main/?event=main.home2.show>

any dispute arising out of or in connection with this contract shall be settled by arbitration in accordance with the rules of the digital institute for arbitration and mediation :
www.fast-arbitre.com

4. entire

the nullity of one of the clauses of the present contract shall not entail the nullity of the other clauses of the contract or of the contract as a whole, which shall retain their full effect and scope. in such a case, the parties shall, as far as possible, replace the cancelled stipulation by a valid stipulation corresponding to the spirit and purpose of the present contract.

5. non-waiver

cobagage's failure to exercise any of its rights hereunder shall in no way be construed as a waiver of such rights.

6. telephone canvassing

the shipper is informed that it has the option of registering on the telephone canvassing opposition list at <http://www.blectel.gouv.fr/>

7. languages of these general terms and conditions

the present general conditions are proposed in french.

8. abusive clauses

the provisions of these general conditions apply subject to compliance with the mandatory provisions of the consumer code concerning unfair terms in contracts concluded between a professional and a consumer.

cancellation policy
in the case of distance selling to a shipper

in the case of distance selling, as defined by article I. 221-1 of the french consumer code, within fourteen days, including public holidays, from the date of the order or the commitment to purchase, the shipper has the option of waiving this right by registered letter with acknowledgement of receipt. if this period normally expires on a saturday, sunday or public holiday or non-working day, it shall be extended until the first following working day.
any clause in the contract by which the shipper waives its right to renounce its order or its commitment to purchase shall be null and void. this clause shall not apply to contracts concluded under the conditions set out in clause I. 221-2.

if you cancel your order,

you can use the detachable form below cons.

=====
cancellation of order
consumer code art. I. 221-5

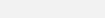
terms and conditions:

- * complete and sign this form
- * send it by registered letter with acknowledgement of receipt
- * use the address in article I
- * dispatch it at the latest on the fourteenth day from the day of the order or, if this deadline normally expires on a saturday, sunday or a public holiday or non-working day, on the first following working day.

i, the undersigned, declare to cancel the order hereafter :

* nature of the goods or service ordered

:

(@) 

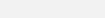
* date of order :

* date of receipt of the order:

* Shipper's name:

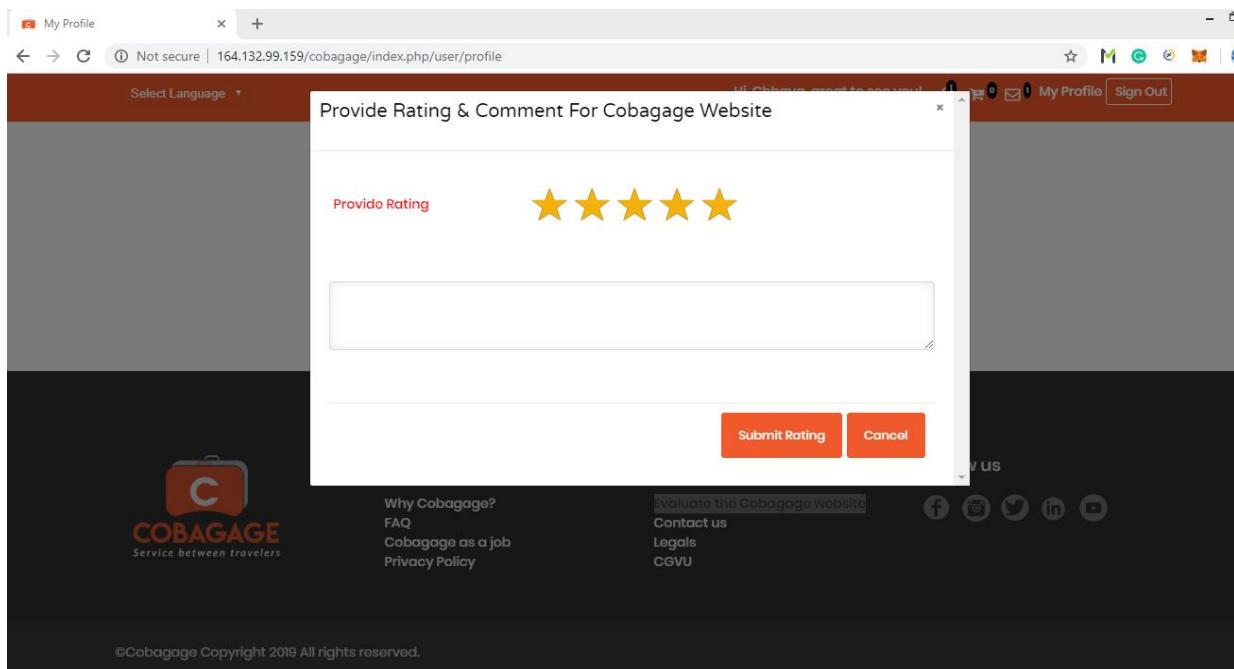
* Shipper's address :.....

signature of the shipper :

(@) 

104) User Home Page → Footer Strip → Evaluate the Cobagage website

“Evaluate the Cobagage website” text on footer strip of cobagage site directing user on Popup Window asking rating by clicking on star & description/experience if user want to provide about cobagage site .



105) Cobagage Logo with Slogan

Cobagage website having their own, unique logo with a very descriptive slogan which provide over all objectives of site i.e. “Service between travellers”



106) User Home Page → Sign Out

When user click on “Sign Out” tab on right corner of user home page, User come out from his cobagage account & come on cobagage home page.