



TRAVEL INSURANCE ANALYSIS

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TRAVEL INSURANCE PREDICTION

Reported by: Chhiv Bunchhean





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I. Business Objective

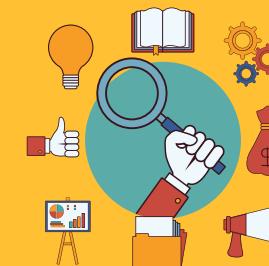
03

A Tour & Travel company is offering Travel Insurance package to their customer. The new Insurance Package also include covid cover.



Find the target customer

Based on the Database History the company requires to know which customer would be interested to buy the new insurance package.



Implement the right marketing strategy



II. Data Run-through

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1987 entries, 0 to 1986
Data columns (total 10 columns):
 #   Column           Non-Null Count  Dtype  
--- 
 0   Unnamed: 0        1987 non-null    int64  
 1   Age              1987 non-null    int64  
 2   Employment Type  1987 non-null    object  
 3   GraduateOrNot    1987 non-null    object  
 4   AnnualIncome     1987 non-null    int64  
 5   FamilyMembers    1987 non-null    int64  
 6   ChronicDiseases 1987 non-null    int64  
 7   FrequentFlyer   1987 non-null    object  
 8   EverTravelledAbroad 1987 non-null    object  
 9   TravelInsurance 1987 non-null    int64  
dtypes: int64(6), object(4)
memory usage: 155.4+ KB
```



Data Cleaning processing

05

Drop the 'Unname' column with we won't use.

```
data = data.drop('Unnamed: 0', 1)
```

```
data.head(5)
```

| | Age | Employment Type | GraduateOrNot | AnnualIncome | FamilyMembers | ChronicDiseases | FrequentFlyer | EverTravelledAbroad | TravellInsurance |
|---|-----|------------------------------|---------------|--------------|---------------|-----------------|---------------|---------------------|------------------|
| 0 | 31 | Government Sector | Yes | 400000 | 6 | 1 | No | No | 0 |
| 1 | 31 | Private Sector/Self Employed | Yes | 1250000 | 7 | 0 | No | No | 0 |
| 2 | 34 | Private Sector/Self Employed | Yes | 500000 | 4 | 1 | No | No | 1 |
| 3 | 28 | Private Sector/Self Employed | Yes | 700000 | 3 | 1 | No | No | 0 |
| 4 | 28 | Private Sector/Self Employed | Yes | 700000 | 8 | 1 | Yes | No | 0 |



Data Cleaning processing

Change the:

- 0 to No
- 1 to Yes

In ChronicDiseases and
TravellInsurance column

```
data['TravelInsurance'] = data['TravelInsurance'].replace([0,1],['No','Yes'])
data['ChronicDiseases'] = data['TravelInsurance'].replace([0,1],['No','Yes'])
data.head(5)
```

```
data['TravelInsurance'] = data['TravelInsurance'].replace([0,1],['No','Yes'])
data['ChronicDiseases'] = data['TravelInsurance'].replace([0,1],['No','Yes'])
data.head(5)
```

| | Age | Employment Type | GraduateOrNot | AnnualIncome | FamilyMembers | ChronicDiseases | FrequentFlyer | EverTravelledAbroad | TravellInsurance |
|---|-----|------------------------------|---------------|--------------|---------------|-----------------|---------------|---------------------|------------------|
| 0 | 31 | Government Sector | Yes | 400000 | 6 | No | No | No | No |
| 1 | 31 | Private Sector/Self Employed | Yes | 1250000 | 7 | No | No | No | No |
| 2 | 34 | Private Sector/Self Employed | Yes | 500000 | 4 | Yes | No | No | Yes |
| 3 | 28 | Private Sector/Self Employed | Yes | 700000 | 3 | No | No | No | No |
| 4 | 28 | Private Sector/Self Employed | Yes | 700000 | 8 | No | Yes | No | No |



Data Preparation

07

```
data.isnull().sum()
```

```
Age                      0
Employment Type          0
GraduateOrNot            0
AnnualIncome              0
FamilyMembers             0
ChronicDiseases          0
FrequentFlyer             0
EverTravelledAbroad       0
TravelInsurance           0
dtype: int64
```

Checking if the data is missing or not.



```
data.head(5)
```

| | Age | Employment Type | GraduateOrNot | AnnualIncome |
|---|-----|------------------------------|---------------|--------------|
| 0 | 31 | Government Sector | Yes | 400000 |
| 1 | 31 | Private Sector/Self Employed | Yes | 1250000 |
| 2 | 34 | Private Sector/Self Employed | Yes | 500000 |
| 3 | 28 | Private Sector/Self Employed | Yes | 700000 |
| 4 | 28 | Private Sector/Self Employed | Yes | 700000 |

| FamilyMembers | ChronicDiseases | FrequentFlyer | EverTravelledAbroad | TravellInsurance |
|---------------|-----------------|---------------|---------------------|------------------|
| 6 | No | No | No | No |
| 7 | No | No | No | No |
| 4 | Yes | No | No | Yes |
| 3 | No | No | No | No |
| 8 | No | Yes | No | No |

Data Dictionary

- **Age**- Age of the customer
- **Employment type**- The sector in which customer is employed
- **GraduateOrNot**- Whether The Customer Is College Graduate Or Not
- **AnnualIncome**- The Yearly Income Of The Customer In Indian Rupees
- **FamilyMembers**- Number Of Members In Customer's Family
- **ChronicDisease**- Whether The Customer Suffers From Any Major Disease
- **FrequentFlyer**- Data Based On Customer's History Of Booking Air Tickets
- **EverTravelledAbroad**- Has The Customer Ever Travelled To A Foreign Country
- **TravellInsurance**- Did The Customer Buy Travel Insurance Package in previous fly





III. Data Analysis

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Univariate Analysis

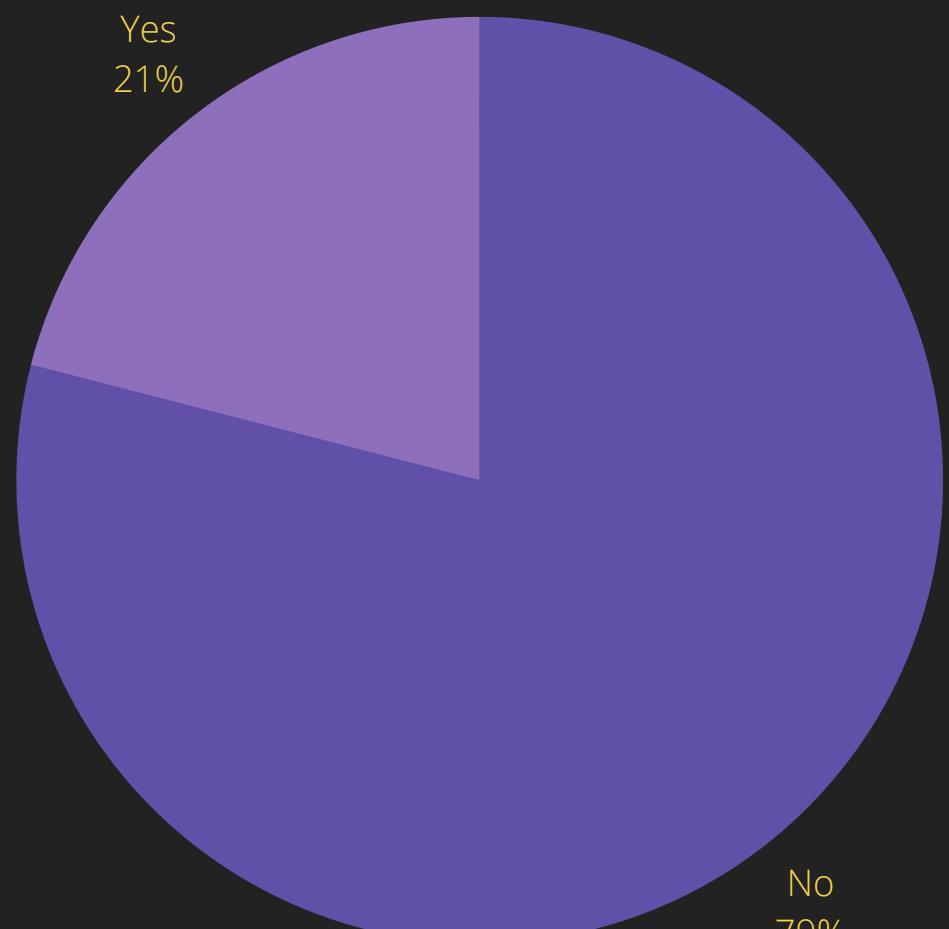
Bivariate Analysis



TRAVEL INSURANCE ANALYSIS

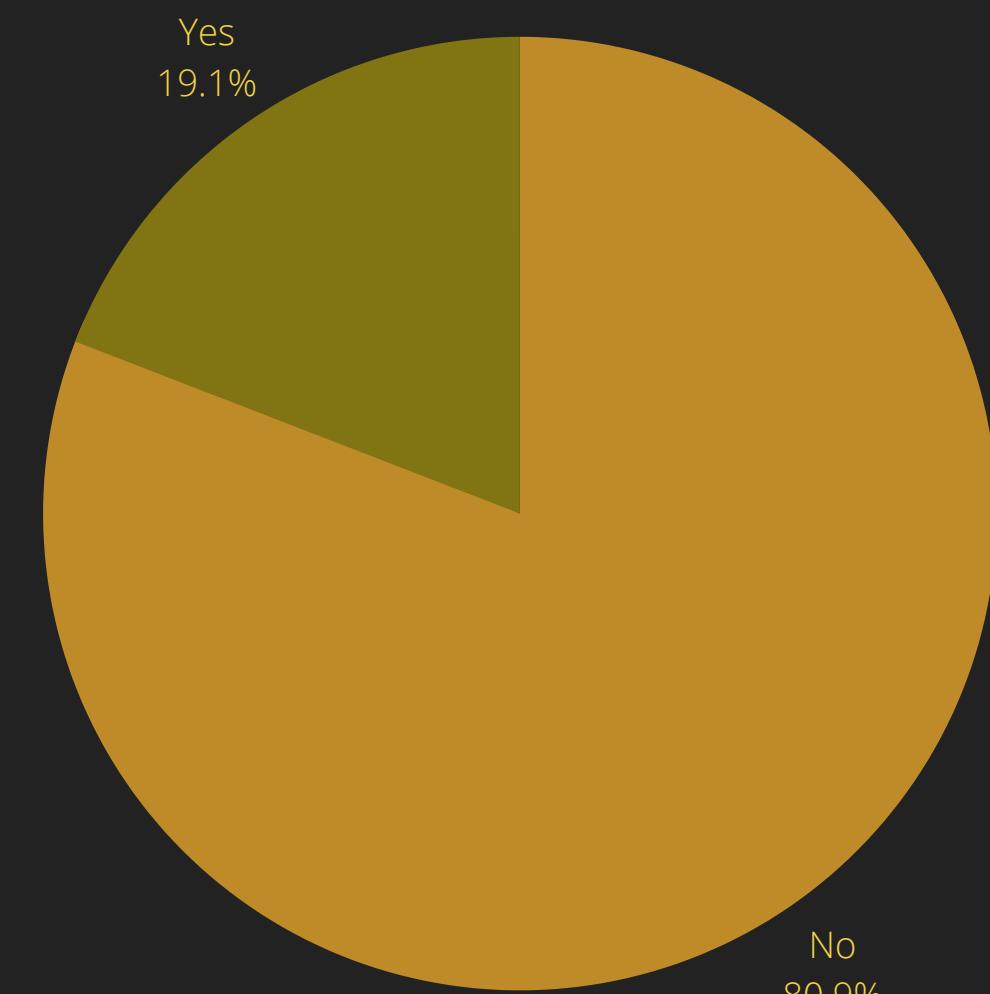
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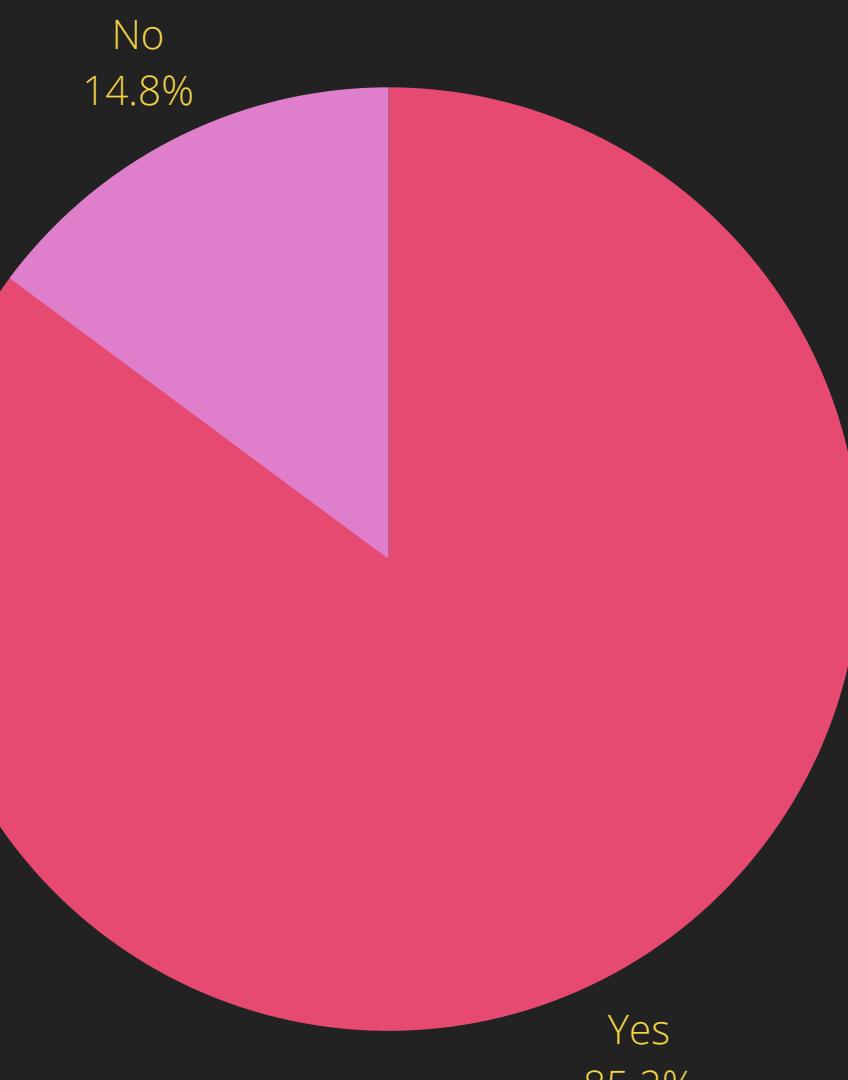


Frequent Flyer

Univariate Analysis



Ever Travel Abroad



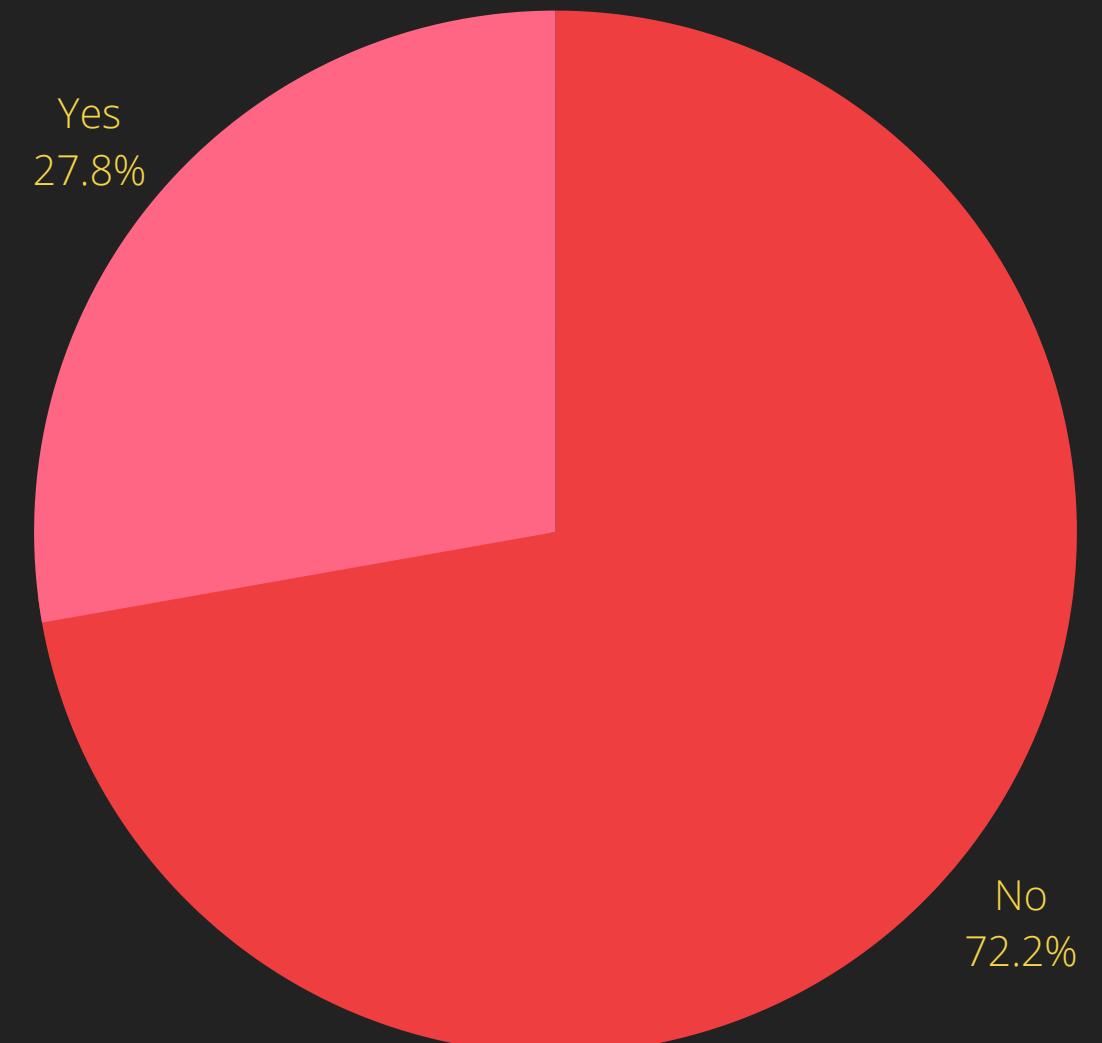
Graduate or not



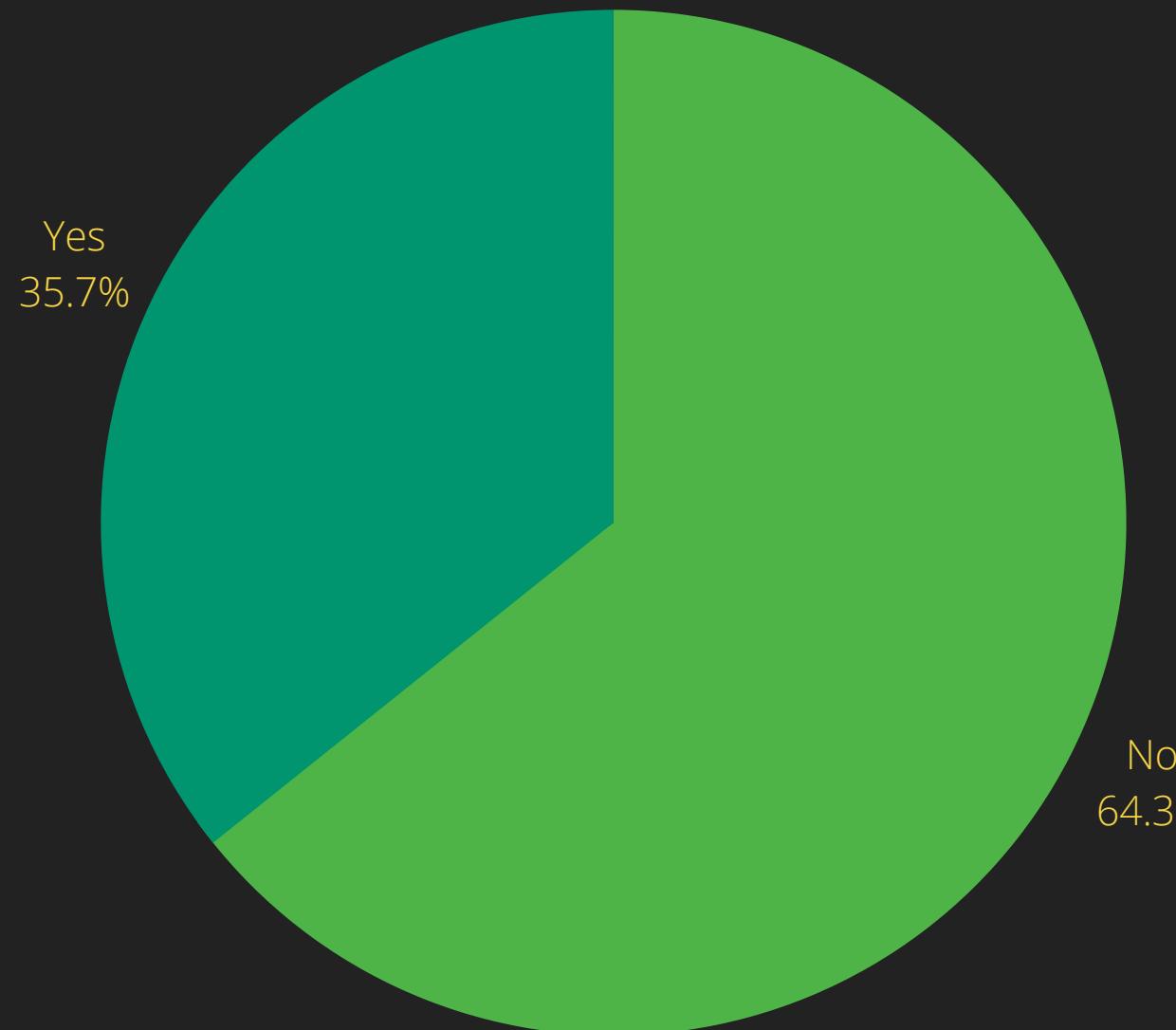
TRAVEL INSURANCE ANALYSIS

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Univariate Analysis



Chronic Diseases



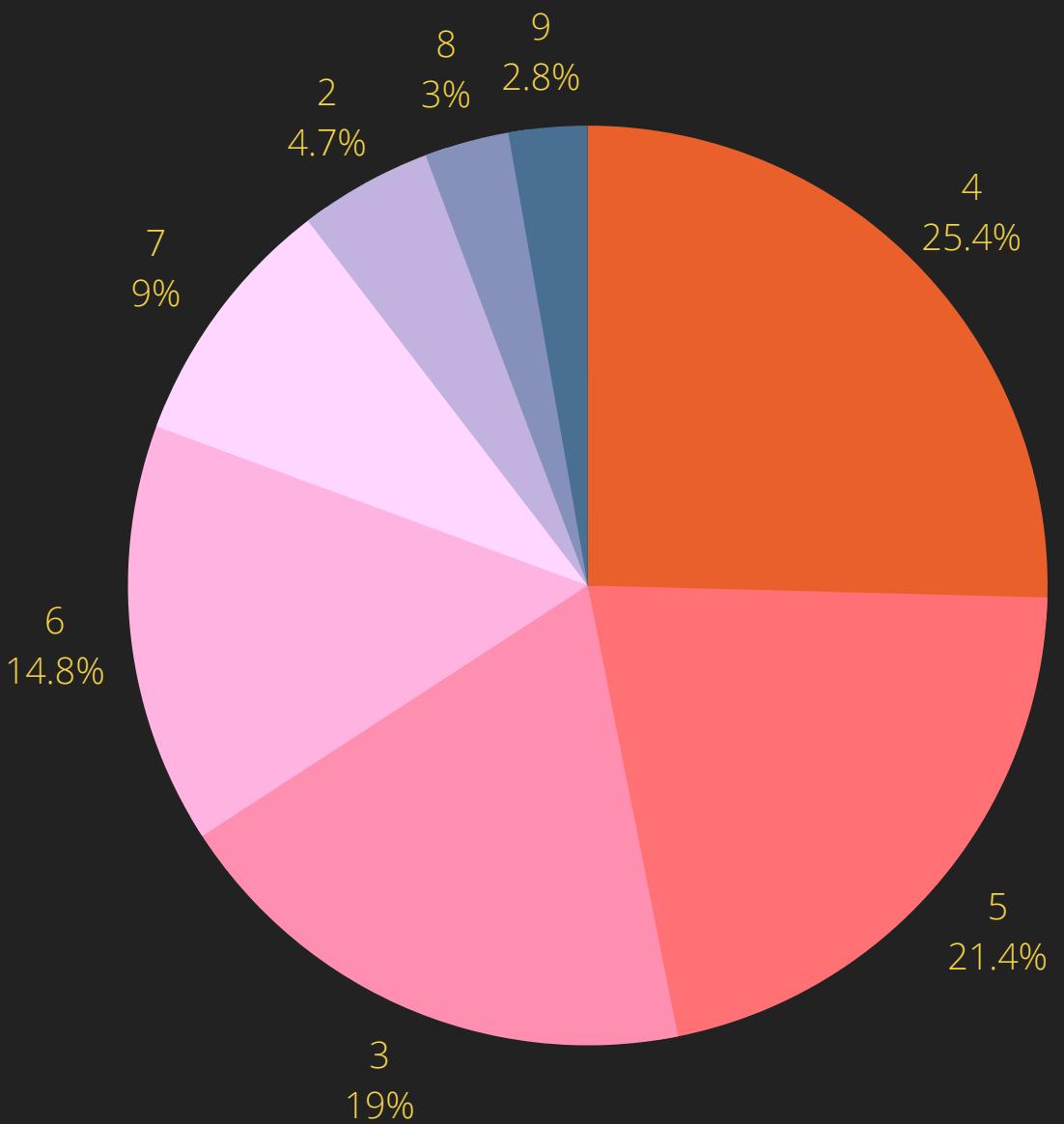
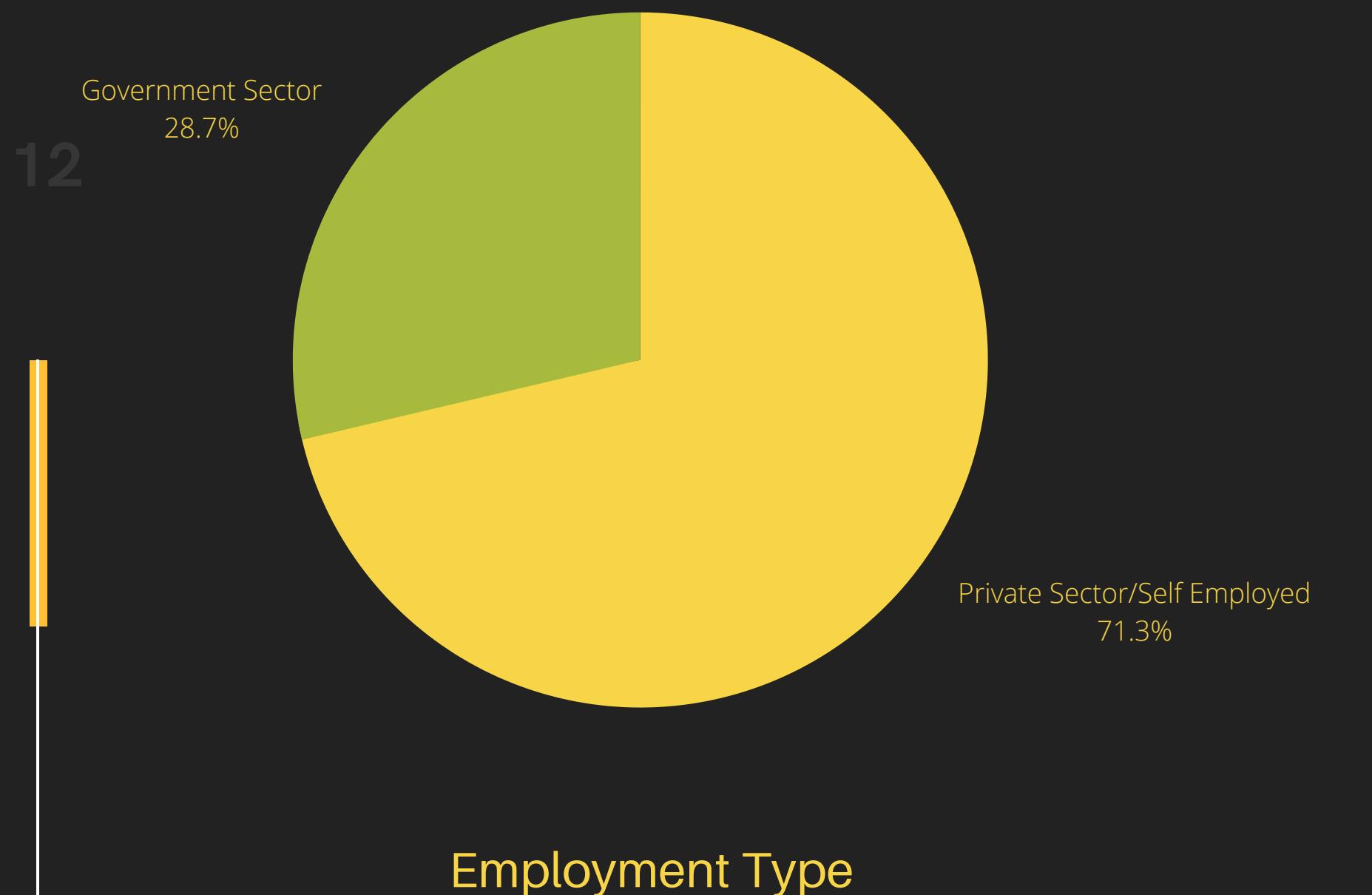
Travel Insurance



TRAVEL INSURANCE ANALYSIS



Univariate Analysis

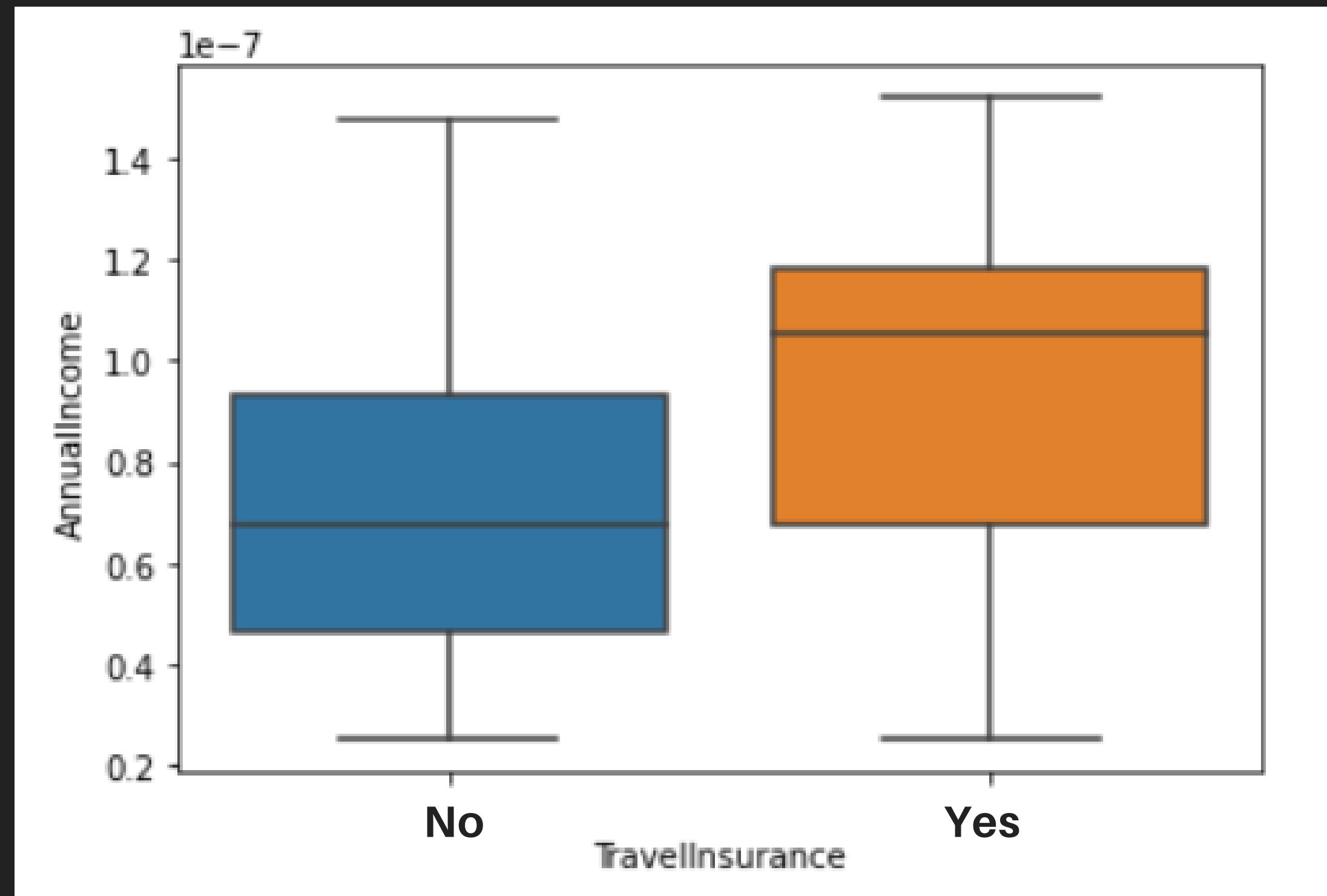


Employment Type

FamilyMembers



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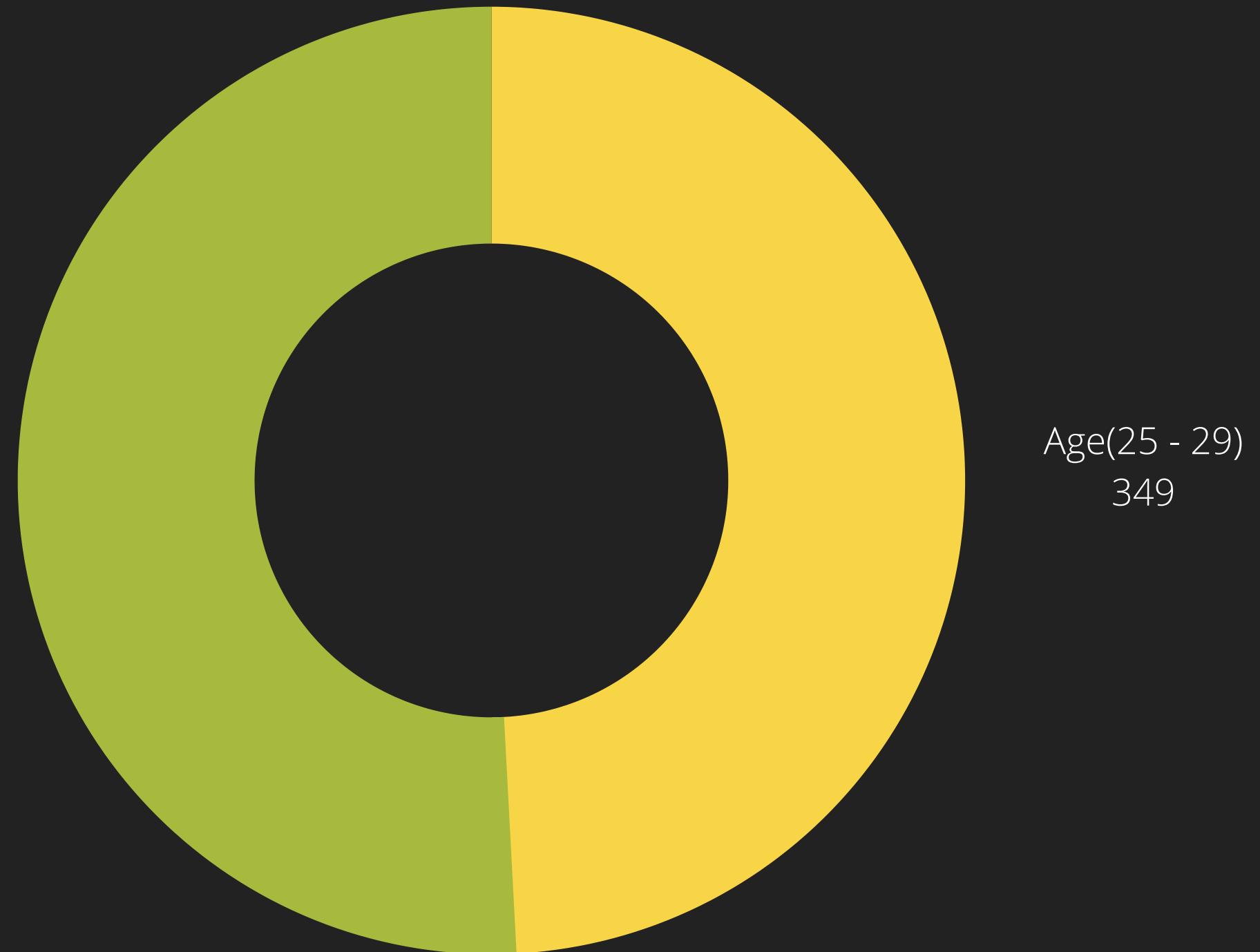
Bivariate Analysis

Bigger the Annual Income, Higher the chance of the customer to buy the Travel Insurance.



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Bivariate Analysis

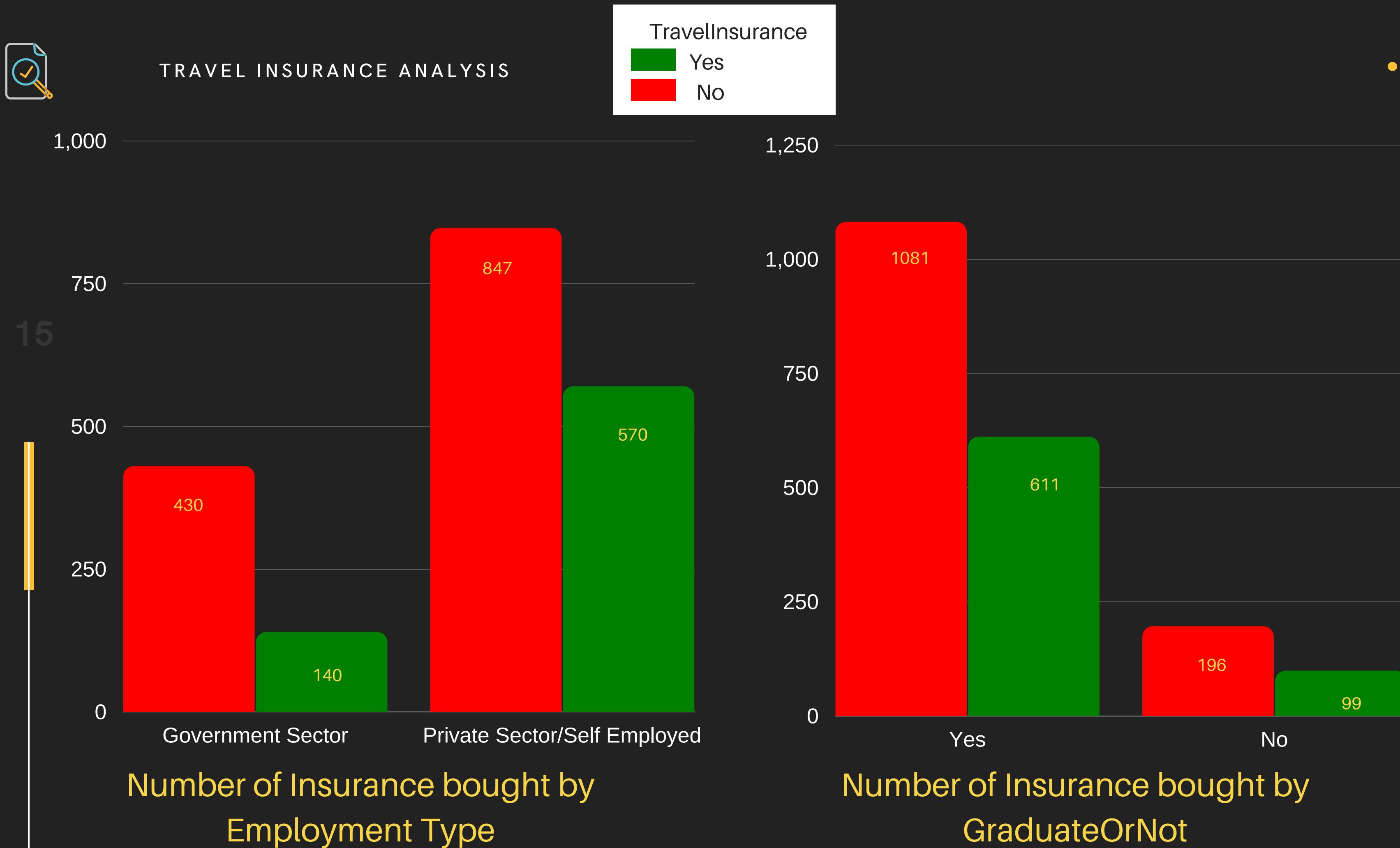


The number of Insurance bought is similar between these 2 range of age.



TRAVEL INSURANCE ANALYSIS

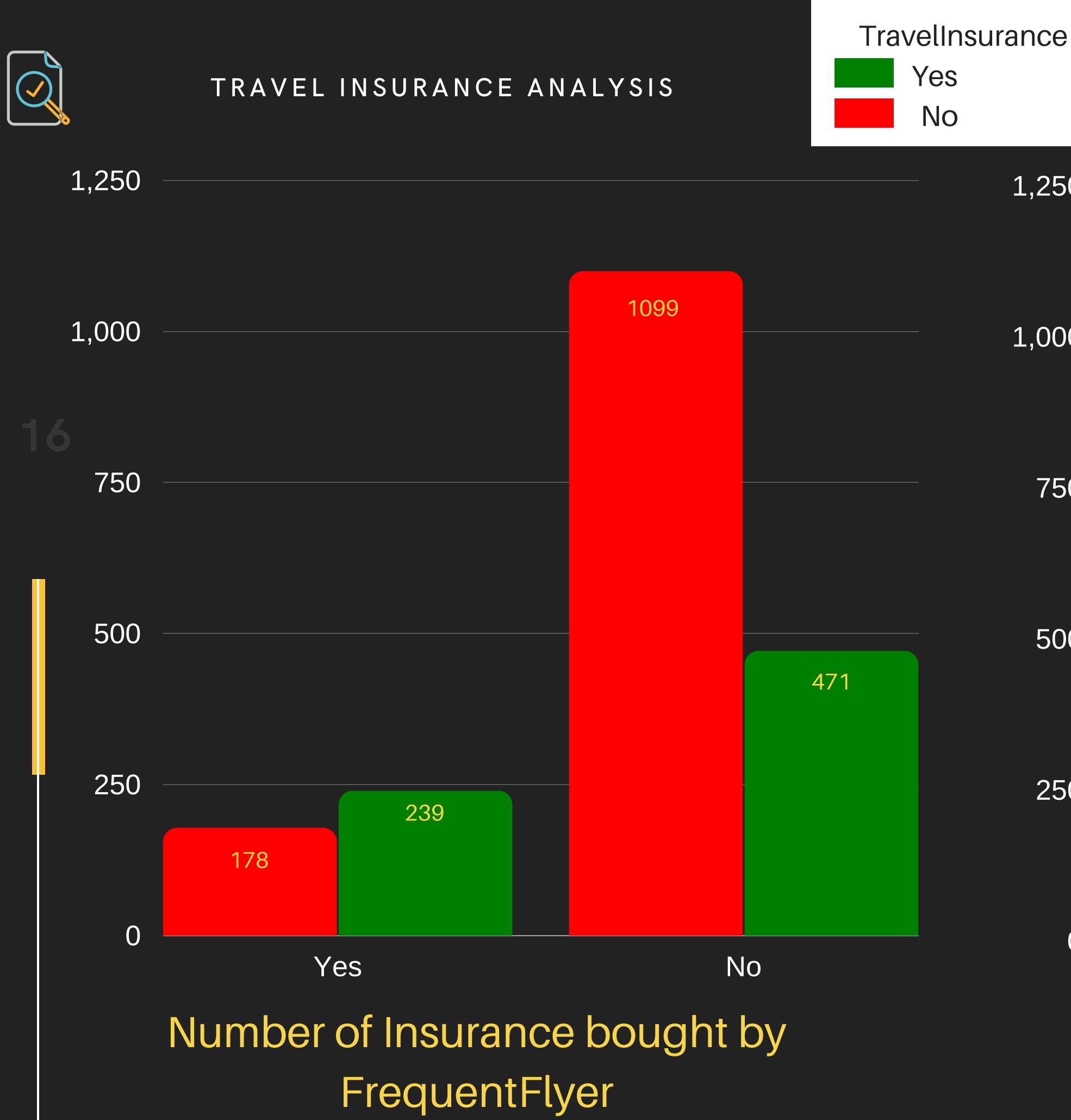
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1,250

1,000

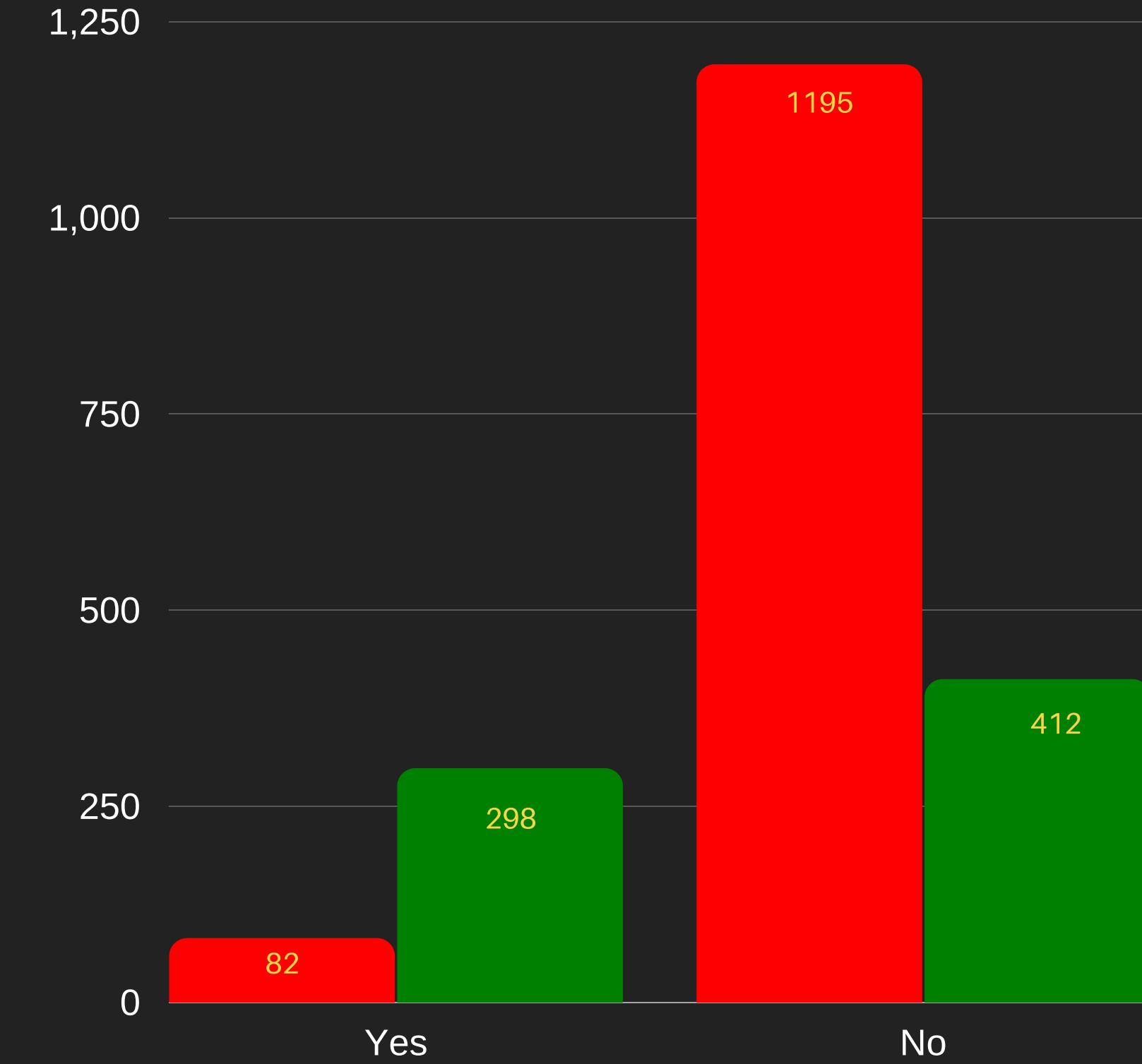
750

500

250

0

Number of Insurance bought by EverTravelledAbroad





IV. Conclusion

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These are **insights** from analysis:

People with high Annual Income have higher chance to buy the Travel Insurance

People with the range of age between 25 - 35 have high chance to buy the Travel Insurance

Graduated people have higher chance to buy the Travel Insurance

Private sector/Self Employed people have higher chance to buy the Travel Insurance than Government sector employees

Not Frequent Flyers have higher chance to buy the Travel Insurance

People never travel abroad have higher chance to buy the Travel Insurance



Suggestion

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Overall, we should do the marketing to the group of people whom working in Private Sector/Self Employed, and is a Graduated and isn't a Frequent Flyer and has never travelled abroad and has higher income with the age between 25 to 35 has higher chance to buy the Travel Insurance Package.



Teach By: Lecturer Teng Chanto

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Analysis & Reported by: Chhiv Bunchhean

