CHHUN KIM

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EDUCATION

University of Massachusetts: Lowell, MA

Bachelor of Science in Computer Science and Minoring in Mathematics, expected May 2017

Concentration: Software Engineering

SKILLS

• *Programming Languages:* C, C++, Java, Assembly, Python, and HTML

- *Software:* NetBeans IDE, Microsoft Visual Studio, Notepad++, Adobe Photoshop, Microsoft Word, Excel, and PowerPoint
- Operating Systems: Windows, Macintosh, and Linux
- Languages: Chinese Mandarin (Certified), Cambodian Khmer

RELEVANT COURSES

• Advanced Applications of C, Objected-Oriented Programming, Software Engineering, Database, Graphical User Interface Programming and Data Structures and Algorithms

RELEVANT PROJECTS

- A Collection of Book Library (Spring 2014): Creating, retrieving, updating, and removing a book in a database in JAVA.
- The XML and JSON Conversion (Fall 2015): Converting XML file to JSON file in C++.

RELEVANT EXPERIENCE

Lab Assistant/Tutor, Computer Science Department, UMass Lowell, Lowell, MA (Jan 2016 – Present)

- Assisting students with Computing courses in C and C++ language.
- Providing customer service and technical support to students.

Laptop Specialist, Student Laptop Repair, Salem State University, Salem, MA (Sep 2014 – Aug 2015)

- Troubleshot/fixed laptops with an array of issues from removing viruses and spyware to replacing hardware of the disassembly components of the computer.
- Provided information to students and parents during orientation session about Student Laptop Support and campus technical information.
- Provided customer service and technical support to Salem State University campuses.

Math Tutor, Mathematics Department, Salem State University, Salem, MA (Jan 2014 – Aug 2015)

• Assisted students with basic mathematics, algebra, geometry, statistics, and calculus.

ADDITIONAL EXPERIENCE

Supervisor, T-Mobile Wireless Store, Lowell, MA (Jul 2016 – Present)

- Responsible for opening and closing the store
- Assisting sale representations when he/she has a difficult time communicating with customers
- Training new hired employees
- In-charging the store when the store manager and the associated manager are not present.

Sales Associate, T-Mobile Wireless Store, Lowell, MA (Mar 2016 – Jul 2016)

- Assisted customers looking for their desired products.
- Trouble-shot issues on mobile devices and solving them.