CHI NGUYEN

Garden Grove, CA - 657-272-4324   christine.nguyen2501@gmail.com
https://github.com/chi-chinguyen/Chi-Nguyen---Portfolio   www.linkedin.com/in/chinguyenvn

Objective	Seeking an internship to apply my skills in project planning, data analysis, and problem-solving to support operations and business decisions. Eager to contribute to impactful projects, gain hands-on experience, and grow within a collaborative team environment.

Professional Skills

Project Planning & Management	Creative thinking	Team Collaboration & Delegation
Analytical & Problem-Solving	Data Analysis & Forecasting,	Communication & Reporting

Education

California State University, Long Beach   **Long Beach, CA**
Bachelor of Science   *Expected grad: 2026*
Concentration: Applied Mathematics, Statistics – GPA: 3.85 (currently)

Golden West College   **Huntington Beach, CA**
Associate of Science   *Grad: 2022*
Concentration: Applied Mathematics & Computer Science – GPA 4.0

University of California | Riverside   **Riverside, CA**
The A. Gary Anderson Graduate School of Management   *2018 (deferred)*
Master of Business Administration *(deferred)*
Concentration: Management & Operations, (GPA 3.9)
Awards: University of California, Riverside Scholarship

Deakin University   **Melbourne, Australia**
Bachelor of Management   *Grad: 2013*
Major: Management, Human Resource Management & Marketing – GPA: 3.5

Research Projects

Body Image of Cancer Patients *[View Full Project]*
- ***Description***: Analyzed patient data to study how environment and employment affect well-being, with applications to facilities planning.
- ***Tools:*** SAS, R, PowerPoint, Excel
- ***Skills:*** Statistical analysis, hypothesis testing (ANOVA, Tukey test, Kruskal-Wallis), data visualization
- ***Results***: Significant differences in body image perceptions were found between employed and retired patients, highlighting the impact of work status on self-image.

Animal Movement in Foraging Analysis *[View Full Project]*
- ***Description***: Modeled animal movement to study efficiency and resource allocation, linking to operations planning.
- ***Tools***: R, PowerPoint, Excel
- ***Skills***: Statistical modeling, forecasting, efficiency analysis, data visualization, statistical testing
- ***Result***: Demonstrated that animals adjust their movement based on resource availability, traveling longer distances when resources regenerate slowly. Movement patterns indicated memory-driven behavior, with animals avoiding redundant paths.

Loan Status Prediction *[View Full Project]*
- ***Description***: Built models to forecast repayment outcomes, applying risk analysis and business operations forecasting
- ***Tools***: R, SAS, PowerPoint, Excel
- ***Skills***: Data analysis, data preprocessing, model evaluation (AIC, AICC, BIC), hypothesis testing, visualization

- **Result**: Built models in R and SAS to forecast repayment, finding income, loan amount, and home ownership as key predictors; the complementary log-log model fit best, showing renters at higher default risk and improving forecasting and resource planning..

Cross-border hub - Lefair, Vietnam *[View Full Project]*
- **Description**: Led the development of a cross-border e-commerce hub, connecting suppliers from different East Asian countries to Vietnamese consumers and optimizing sales strategies.
- **Tools**: Excel, PowerPoint
- **Skills**: Market research, supplier negotiation, sales performance analysis, data-driven decision-making, cross-functional collaboration
- **Result**: Optimized product selection and sales strategies by analyzing consumer demand, trends, and competitor activity. Collaborated with BI and Tech teams to refine website layout, improve sales performance, and maximize revenue.

Work Experience	**Leflair Vietnam** **Hochiminh City, Vietnam**

Leflair Vietnam   **Hochiminh City, Vietnam**
Project Management Manager/ Business Development Manager   *Jun 2016 to Aug 2018*
- Led cross-border hub project in Singapore, coordinating planning, forecasting, and logistics to streamline supply chain operations.
- Developed SOPs across warehouse, operations, and commercial functions, ensuring compliance and efficiency.
- Collected and analyzed supplier and sales data to prepare tactical plans with scope, budget, and schedule considerations.
- Collaborated with BI, Tech, and Marketing teams to align business strategy with operational capacity and infrastructure.
- Achieved 15% monthly growth (Mar–Aug 2018) by optimizing processes and implementing a performance-driven strategy.
- Reported results and performance metrics to leadership to support decision-making and continuous improvement.

Leflair Vietnam   **Hochiminh City, Vietnam**
Business Development Executive   *Apr 2015 to Jun 2016*
- Established administrative and legal frameworks to support company operations and compliance.
- Managed supplier negotiations and contracts to improve procurement efficiency.
- Coordinated hiring and onboarding, supporting organizational infrastructure.
- Collected and reported supplier and sales data for forecasting and planning.

I-contact Optometrist   **Melbourne, Australia**
Sales, Store admin cum Marketing Executive   *2011–2015*
- Managed store operations, inventory, and customer service workflows.
- Ensured compliance with health and safety standards.
- Collected and reported sales data to management, improving efficiency and performance tracking.
- Organized marketing campaigns to drive customer engagement and sales.

Extracurricular
- Student Assistant at the Math & Statistics Department, California State University, Long Beach
- Student Assistant at International Student Program, Golden West College
- Event Planner for Leflair monthly events & Company Activities, Leflair Vietnam

Languages
& Technology
Fluent in Vietnamese and English
Microsoft Office Suite, Canva, Trello
R code, SAS code