

Tri Nguyen

UX/ UI designer

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WORK EXPERIENCE

UX/ UI designer/ Fivestar apps

Sep 2020 - Present (7 mos)

- Conduct user research, learning about users and their behaviour, goals, motivations and needs through various methods.
- Design end-to-end user flows, wireframes, prototyping, low and high fidelity mockups and design elements with proficiency in font choice, colour scheme, typography, layout and desktop/ mobile UI.
- Experience leading product orientation and strategic thinking while developing product goals, future development and making decisions based on the impact to users.
- Possess excellent communication, presentation, collaboration and interpersonal skills.

IT help desk/ MUFG Bank

Aug 2017 - Aug 2017 (2 weeks work experience)

- Get training on the ServiceNow Developer program and used JavaScript to build certain functionality according to the business needs.
- Explored user needs and design solution, with a goal to help business keep track of their data in the most efficient way.
- Worked closely with design team to create/ build/ customise a new Unified Modelling Language (UML) to improve the current workflow.

Junior Administrator/ Bestgrade Tuition Centre

Mar 2015 - Jan 2018 (2 yrs 11 mos)

- Accounting work dealing with payments and bookings.
- Manage the tuition website backend, manage stationary and all incoming orders.
- Assisting admissions team and teachers, ensures all print outs and paperwork are up to date.
- Answering, managing and directing calls/ emails in a high professional manner. Worked closely with the manager to ensure the place run smoothly.

EDUCATION

Bachelor of Science in Computer Science and Multimedia

Queen Mary University of London

Sep 2017 - Jul 2020

Second class (Upper division)

SKILLS

Prototyping
User research
Product design
Interaction design
Wireframing
User flows
Heuristics evaluation
Usability testing

TOOLS

Figma
Invision
Canva
Visual Paradigm
Keynote

OTHER SKILLS

HTML, CSS and JavaScript

VOLUNTEERING

Vice President/ Committee of Vietnamese Society at QMUL
Queen Mary University

Nov 2017 - Nov 2018 (1 yr 1 mo)

- Organize events and networking.
- Maintaining committee enthusiasm.