Tri Nguyen

UX, Visual & Product Designer

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WORK EXPERIENCE

IT Help Desk
MUFG Bank

08/2017 - 08/2017   *Ropemaker Place, 25 Ropemaker Street, London EC2Y 9AN*

2 weeks work experience
Achievements/Tasks

- Get training on the ServiceNow Developer program.
- Using JavaScript building certain functionality according to the business needs.
- Customize application in the platform to ensure the system run smoothly.
- Administer the system and create custom applications.
- Worked with design team to create a new Unified Modelling Language (UML) to improve the current workflow.

Junior Administrator/ Receptionist
Bestgrade Tuition Centre

03/2015 - 01/2018   *437 Cranbrook Rd, Ilford IG1 4UW*
Achievements/Tasks

- Accounting work dealing with payments and bookings.
- Manage the tuition website.
- Manage stationary and orders.
- Printing and binding of reports.
- Meet and greet visitors, students and parents.
- Assisting admissions team and teachers, ensures all print outs and paperwork are up to date.
- Administration of student files.
- Answering, managing and directing calls/ emails in a high professional manner.

EDUCATION

Bachelor of Science in Computer Science and Multimedia
Queen Mary University of London

09/2017 - 07/2020   *Second class (Upper division)*

BTEC Level 3 National Diploma in IT
Westminster Kingsway College

09/2015 - 07/2017   *A*A*A**

SKILLS

Teamwork   User experience design
Interaction design   Web design   Mobile design
Prototyping   Testing   Spreadsheets   Testing

TECHNICAL SKILLS

UML diagram
- Class diagram, sequence diagram, state diagram and use case diagram

Databases
- MySQL

Programming languages
- Java

Scripting languages
- HTML, CSS, JavaScript, Ajax

Operating system
- Linux, Window, MacOS

Others
- Figma, App Inventor 2, Visual Paradigm

ACHIEVEMENTS

Been selected to visit Microsoft workshop, Royal Academy of Engineering and Google Coding Day event.

Represented at Business Breakfast for entrepreneur.

LANGUAGES

English
Full Professional Proficiency

Vietnamese
Native or Bilingual Proficiency