

Tri Nguyen

UX/ UI designer

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WORK EXPERIENCE

UX/ UI designer/ Fivestar apps

Sep 2020 - Present (7 mos)

- Conduct user research, learning about users and their behaviour, goals, motivations and needs through various methods.
- Design user flows, wireframes, low and high fidelity mockups and test the final product.
- Design elements such as font choice, colour scheme, buttons, icon, ... of interface design.
- Create a clickable prototype and test the final products.
- Work with prototyping tools such as Figma and Invision.
- Possess excellent communication, presentation, collaboration and interpersonal skills.

IT help desk/ MUFG Bank

Aug 2017 - Aug 2017 (2 weeks work experience)

- Get training on the ServiceNow Developer program.
- Using JavaScript building certain functionality according to the business needs.
- Customize application in the platform to ensure the system run smoothly.
- Administer the system and create custom applications.
- Worked with design team to create a new Unified Modelling Language (UML) to improve the current workflow.

Junior Administrator/ Bestgrade Tuition Centre

Mar 2015 - Jan 2018 (2 yrs 11 mos)

- Accounting work dealing with payments and bookings.
- Manage the tuition website.
- Manage stationary and orders.
- Meet and greet visitors, students and parents.
- Assisting admissions team and teachers, ensures all print outs and paperwork are up to date.
- Answering, managing and directing calls/ emails in a high professional manner.

EDUCATION

Bachelor of Science in Computer Science and Multimedia

Queen Mary University of London

Sep 2017 - Jul 2020

Second class (Upper division)

SKILLS

Prototyping

User research

Product design

Interaction design

Wireframing

User flows

Heuristics evaluation

Usability testing

TOOLS

Figma

Invision

Canva

Visual Paradigm

Keynote

OTHER SKILLS

HTML, CSS and JavaScript

VOLUNTEERING

Vice President/ Committee of Vietnamese Society at QMUL
Queen Mary University

Nov 2017 - Nov 2018 (1 yr 1 mo)

- Organize events and networking.
- Maintaining committee enthusiasm.