Tri Nguyen

UX/ UI designer

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WORK EXPERIENCE

UX/ UI designer/ Fivestar apps

Sep 2020 - Present (7 mos)

• Conducted user research to learn about users and their behaviour, goals, motivations and needs through observation and interview methods.

• Delivered an end-to-end user flows, wireframes, prototyping, low and high fidelity mockups and designed elements with proficiency in font choice, colour scheme, typography, layout and desktop/ mobile UI.

• Experience leading product orientation and strategic thinking while developing product goals, future development and making decisions based on the impact to users.

• Possess excellent communication, presentation, collaboration and interpersonal skills.

IT help desk/ MUFG Bank

Aug 2017 - Aug 2017 (2 weeks work experience)

• Trained on the ServiceNow Developer program and used JavaScript to build certain functionality according to the business needs.

• Explored user needs and design solution with a goal to help business keep track of their data in the most efficient way.

• Worked closely with design team to create/ build/ customise a new Unified Modelling Language (UML) to build the high-level data flow diagram.

Junior Administrator/ Bestgrade Tuition Centre

Mar 2015 - Jan 2018 (2 yrs 11 mos)

• Accounting work dealt with payments and bookkeepings.

• Managed the tuition backend website, responsible for new worksheets are up to date and accessible for students and teachers.

• Assisted admissions team and teachers, provide training for new co-workers; served up to 50 customers per day.

• Answer, managed and directed calls/ emails in a high professional manner. Worked closely with the manager to ensure the place run smoothly on a daily basis.

EDUCATION

Bachelor of Science in Computer Science and Multimedia

Queen Mary University of London

Sep 2017 - Jul 2020

Second class (Upper division)

SKILLS

Prototyping

User research

Product design

Interaction design

Wireframing

User flows

Heuristics evaluation

Usability testing

TOOLS

Figma

Invision

Canva

Visual Paradigm

Keynote

OTHER SKILLS

HTML, CSS and JavaScript

VOLUNTEERING

Vice President/ Committee of Vietnamese Society at QMUL Queen Mary University

Nov 2017 - Nov 2018 (1 yr 1 mo)

• Organised and collaborated events with different societies throughout UK universities.

• Maintained committee enthusiasm.