

Tri Nguyen

UX, Visual & Product Designer

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📍 London, UK



🌐 tnguyen.co.uk

WORK EXPERIENCE

IT Help Desk MUFG Bank

08/2017 - 08/2017

*Ropemaker Place, 25 Ropemaker
Street, London EC2Y 9AN*

2 weeks work experience

Achievements/Tasks

- Get training on the ServiceNow Developer program.
- Using JavaScript building certain functionality according to the business needs.
- Customize application in the platform to ensure the system run smoothly.
- Administer the system and create custom applications.
- Worked with design team to create a new Unified Modelling Language (UML) to improve the current workflow.

Junior Administrator/ Receptionist Bestgrade Tuition Centre

03/2015 - 01/2018

437 Cranbrook Rd, Ilford IG1 4UW

Achievements/Tasks

- Accounting work dealing with payments and bookings.
- Manage the tuition website.
- Manage stationary and orders.
- Printing and binding of reports.
- Meet and greet visitors, students and parents.
- Assisting admissions team and teachers, ensures all print outs and paperwork are up to date.
- Administration of student files.
- Answering, managing and directing calls/ emails in a high professional manner.

EDUCATION

Bachelor of Science in Computer Science and Multimedia

Queen Mary University of London

09/2017 - 07/2020

Second class (Upper division)

BTEC Level 3 National Diploma in IT Westminster Kingsway College

09/2015 - 07/2017

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SKILLS

Teamwork

User experience design

Interaction design

Web design

Mobile design

Prototyping

Usability testing

Spreadsheets

TECHNICAL SKILLS

UML diagram

- Class diagram, sequence diagram, state diagram and use case diagram

Databases

- MySQL

Programming languages

- Java

Scripting languages

- HTML, CSS, JavaScript, Ajax

Operating system

- Linux, Window, MacOS

Others

- Figma, App Inventor 2, Visual Paradigm

ACHIEVEMENTS

Been selected to visit Microsoft workshop, Royal Academy of Engineering and Google Coding Day event.

Represented at Business Breakfast for entrepreneur.

LANGUAGES

English

Full Professional Proficiency

Vietnamese

Native or Bilingual Proficiency