Chiamaka Okpara

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EDUCATION

University of Pittsburgh - *Cumulative GPA: 3.9*   Pittsburgh, PA
Major: Information Science **Certificate**: Digital Media   Expected Graduation: May 2025
Relevant Coursework: Intermediate Programming with Java, Database Management, Data Analysis with Python, User-Centered Design, Statistics for business management, Innovation and Entrepreneurship in IT, Calculus 1.

EXPERIENCE

Technology Analyst Internship – Business and Data Analytics   Alpharetta, GA
Morgan Stanley   May 2024 – August 2024
- Maintained large databases and used various professional statistical techniques to collect, analyze, and interpret data from customers and partners.
- Identified and reported any data issues, conducted detailed weekly reports, and pro-actively participated in team meetings with managers.
- Worked on the development and implementation of new quantitative models in order to stabilize the business and maximize efficiency.
- Programmed with SQL, Python, Tableau, and EXCEL

Communications and Media Internship   Pittsburgh, PA
University of Pittsburgh | Sustainability team   November 2022 – Present
- Managed the company website using WordPress and HTML/CSS.
- Edited photos and videos using Adobe Lightroom, iMovie, and other video editing software.
- Interacting with customers and other stakeholders via the company's social media account

IT Support   Pittsburgh, PA
Help Desk, SHRS University of Pittsburgh   August 2021 – May 2022
- Interacted via telephone and email with customers and managed over 20 calls daily to provide general IT End-user support
- Achieved Troubleshooting hardware/software issues with PC/Macintosh; Microsoft Office, scanning software, Internet tools, LAN/wireless configuration, email, and analogue to digital conversion.

LEADERSHIP & PROFESSIONAL DEVELOPMENT

IBM Accelerate Program – Design Track   Virtual
IBM   April 2023 – Present
- Infused design excellence and quality user experience.
- Learned the foundations of UX design, visual design, and design research while understanding how to design with intent.
- Gained valuable experience in the ideation, research, execution, and presentation of design projects, as well as leaning into the ethical duties of designers to think about the unintended consequences of their designs.

SEO Technology Track   Virtual
Tech Developer and SEO EDGE   June 2022 – Present
- Participating in a long-term career preparation and mentorship program to develop technical and career skills
- Completing 300+ hours of technology-focused training on software development, databases, testing, implementation
- Designed web applications using Python, HTML, CSS, and MySQL
- Completed industry-specific training focused on developing technical skills, institutional knowledge, and attention to detail

Frederick Honors Community Leader   Pittsburgh, PA
University of Pittsburgh   August 2022 – Present
- Led a group of 10-15 first-year honor students studying computer/information sciences for the fall semester
- Mentored these students, guiding them through orientation, and connecting them with Frederick's resources

Girls Who Code   Pittsburgh, PA/ Virtual
Campus and National Member   August 2022 – Present
- Developed a personal website using HTML & CSS
- Developed an interactive page using JavaScript for 1,739 users to interact with and created an interactive UI with Python.

SKILLS

Computer: Java, HTML/CSS, R, SQL, Web Design, Microsoft Office, Active Directory, Customer Service

Other Affiliations: National Society of Black Engineers (NSBE) (Present), **Pitt Arrival Volunteer** (2022), **Y'abaso African Dance Team** (Present), **African Student Organization** (2021-present)