

# **Dynamic Simulation & Prescriptive Analytics**

Multiple time periods

Neural Networks

Multiple Agents

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**November, 2024  
Taipei, Taiwan**



# A Bidding Problem (Multi-Agent)



- God Tone Asia is bidding for a project
  - The contract will be awarded to the lowest bid the winner will be paid the amount of his bid. His cost to do the work (**C**) is stochastic and
    - equally likely to be above or below 100,000 中位数,
    - probability 1/4 of being below 86,000 25% tail
    - probability 1/4 of being above 120,000 15% tail
  - Assume **C ~ Myerson(  $q_{h1}, q_{h2}, q_{h3}$ , lower, upper, tailprob. )**
    - for C in [lower, upper]
    - q1: xx%tile(xx<50, often xx=25)
    - q2: 50%tile(median)
    - q3: xx%tile(xx>50, usually xx=75)
    - lower: minimum
    - upper: maximum
    - tailprob:  $P(D < q1) + P(D > q3)$
  - Thanks goes to Prof. Roger Myerson @ U of Chicago



$\text{Decision-Maker}$   
 等於  
 $C \Rightarrow A$   
 Decision: Bid ( $B$ )

Win  $\begin{cases} \beta < \beta_1 \\ \beta < \beta_2 \end{cases}$  )  $\Rightarrow \beta < A \rightarrow \text{Profit}$   
 $B - C$

$\begin{cases} \text{Decision } \beta_1 \\ \text{Decision } \beta_2 \end{cases}$  Random unknown variables

Lose  $\begin{cases} \beta > \beta_1 \\ \beta < \beta_2 \end{cases}$  )  $\Rightarrow \beta > A \rightarrow 0$

competitors

Probability Distribution

只要有一個  
就可以了

$$A = \min(\beta_1, \beta_2)$$

Others' lowest bid

$$\begin{aligned}
 E(\text{profit}) = & (\beta - C) \times \text{Prob}(\beta < A) \\
 & + \\
 & 0 \times \text{Prob}(\beta > A)
 \end{aligned}$$

# A Bidding Problem (Multi-Agent)



- God Tone Asia is bidding for a project
  - The contract will be awarded to the lowest bid the winner will be paid the amount of his bid. His cost to do the work ( $C$ ) is stochastic and
    - equally likely to be above or below 100,000
    - probability 1/4 of being below 86,000
    - probability 1/4 of being above 120,000
  - Assume  $C \sim \text{Myerson}()$
  - The possible number of competitors lies in 1 to 5

# Other Bidders	1	2	3	4	5
Probability	0.2	0.3	0.3	0.1	0.1
  - Each opponent's bid is also stochastic and
    - equally likely to be above or below 140,000 50%
    - probability 1/4 of being below 120,000 25%
    - probability 1/4 of being above 180,000 25%





# A Bidding Problem (Multi-Agent)

- God Tone Asia is bidding for a project
  - Let  $\beta$  be his bid &  $A$  be the lowest other opposing bid
    - $\beta$  is a decision variable, not a random variable (RV)
    - Other people's decisions are, nonetheless, RVs
  - What is the expected profit from submitting bid  $\beta$ ?
    - model uncertainty about people's information & behavior
- God Tone Asia, however, over-estimates his expected profit because he falls into the winner's curse. That is,
  - $E(C|A>\beta) > E(C)$ 
    - what does this inequality imply?
  - How do we capture stochastic dependencies in the simulation model?

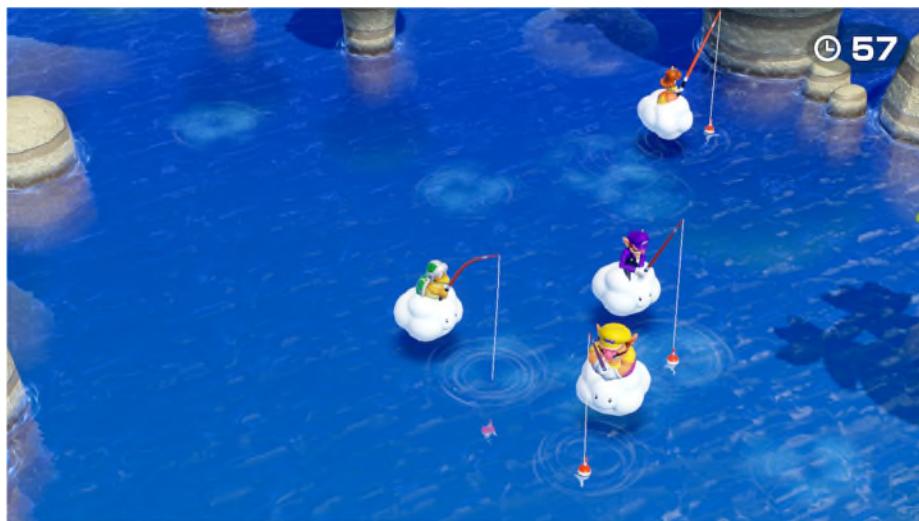
別人出的價格有隱藏資訊  
ex:

價格高 → 成本高

$\text{corr}(\beta, C) \neq 0$ .



# The Optimal Stopping Problem



# The Optimal Stopping Problem

- In search of your soul mate (or best xxx, etc.)
  - suppose you are going to date a set of candidates, each has a quality score  $\sim \text{Normal}(\mu=0, \sigma=1)$ 
    - the optimal (soul mate) is the one w/ the highest score
  - you meet them 1 by 1. Every round, accept or reject
    - quality info is only revealed after you date someone
    - If you reject him/her, CANNOT get him/her back later
  - a “look then leap” strategy
    - you meet a pre-determined fraction ( $p$ ) of people and record the highest score  $V$
    - after that, you stop searching when meeting the first one with a score  $> V$
    - If the person you accept has a score = optimal, it is a success. Otherwise, a failure
  - best  $p$  to maximize the chance of “success”?
  - best  $p$  to maximize the average score of your choice?



# Retirement Planning (Multi-Period)

- Howard is hoping to retire at 60 years old with \$1 million USD in savings
  - he wishes to spend \$X per year and expects to increase the expenses by 3% each year
    - inflation is a monster



Saving (#)  
1 million

$X$  (spending/<sub>year</sub>)

Maximize  $X$ .

$Y \sim \text{Normal}(\mu, \sigma)$

投資

$$(\text{Saving}_{(t)} - X_{(t)}) * (1 + Y\%)$$

$$= \text{Saving}_{(t+1)}$$

$$X_{(t+1)} = X_{(t)} * (1 + 0.03)$$

inflation

Scenario Life.

$$1. L_1 = 5$$

$$2. L_2 = 3$$

$$3. L_3 = 30.$$

$Y$  (Return)

$$\left\{ \begin{array}{l} Y_1 \\ Y_2 \\ \vdots \\ Y_5 \end{array} \right.$$

$$\left\{ \begin{array}{l} Y_1 \\ Y_2 \\ \vdots \\ Y_3 \end{array} \right.$$

$$\left\{ \begin{array}{l} Y_1 \\ \vdots \\ Y_{30} \end{array} \right.$$

Remaining  
Savings

0.

1.

1.

破産:

# of Saving < 0

S.

R

Saving < 0.)

# Retirement Planning (Multi-Period)

- Howard is hoping to retire at 60 years old with \$1 million USD in savings

- he wishes to spend \$X per year and expects to increase the expenses by 3% each year



- **Return**

- after expenses are removed from his savings, the remaining capital increases by Y% each year.
    - $Y \sim \text{Normal}(\mu=8\%, \sigma=2\%)$

- **Life ( $L$ )**

- $L$  is a gamma RV with mean=20 & stdev. =10, rounded to the nearest integer
    - shape= ? scale= ?

- Howard wants the probability of running out of money before he dies to be less than 5%.
  - how big can \$X be?



# An $(s, S)$ Model (Multi-Period)

- A 3C product dealer  $d = 0, 1, 2, \dots, \infty$ 
  - Demand ( $D$ ) for a 65" LG TV ~ Poisson( $\lambda=6$  per day)
    - when there are NO TVs in the offline & online shop, customers will leave (i.e., lost sales) *No substitution*
  - sells TVs at the price of \$400 each
  - buys TVs from a supplier at the cost of \$250 each
    - what could be the complications?
      - ↳ Quantity discount, buy-back.
  - cost of holding inventories is \$0.6 per TV per day
    - storage space, insurance, interest on the prepaid cost
  - fixed cost per delivery from supplier to dealer is \$500
    - could the cost structure be different?
  - $E[\text{daily profit}]$ 
    - How much to order ?
    - When to order ?
  - sales – holding, purchase, lost sales, & delivery costs
  - what else are excluded from this model?
- What are the decisions to be made?



# An $(s, S)$ Model (Multi-Period)

- A 3C product dealer
  - Demand ( $D$ ) for a 65" LG TV ~ Poisson( $\lambda=6$  per day)
    - when there are NO TVs in the offline & online shop, customers will leave (i.e., lost sales)
  - In the end of each day, review inventory positions (IP)
    - IP = On-hand + On-order
  - An  $(s, S)$  inventory policy is adopted
    - If  $IP \leq s$ , order enough to bring the stock up to  $S$  TVs



# An $(s, S)$ Model (Multi-Period)

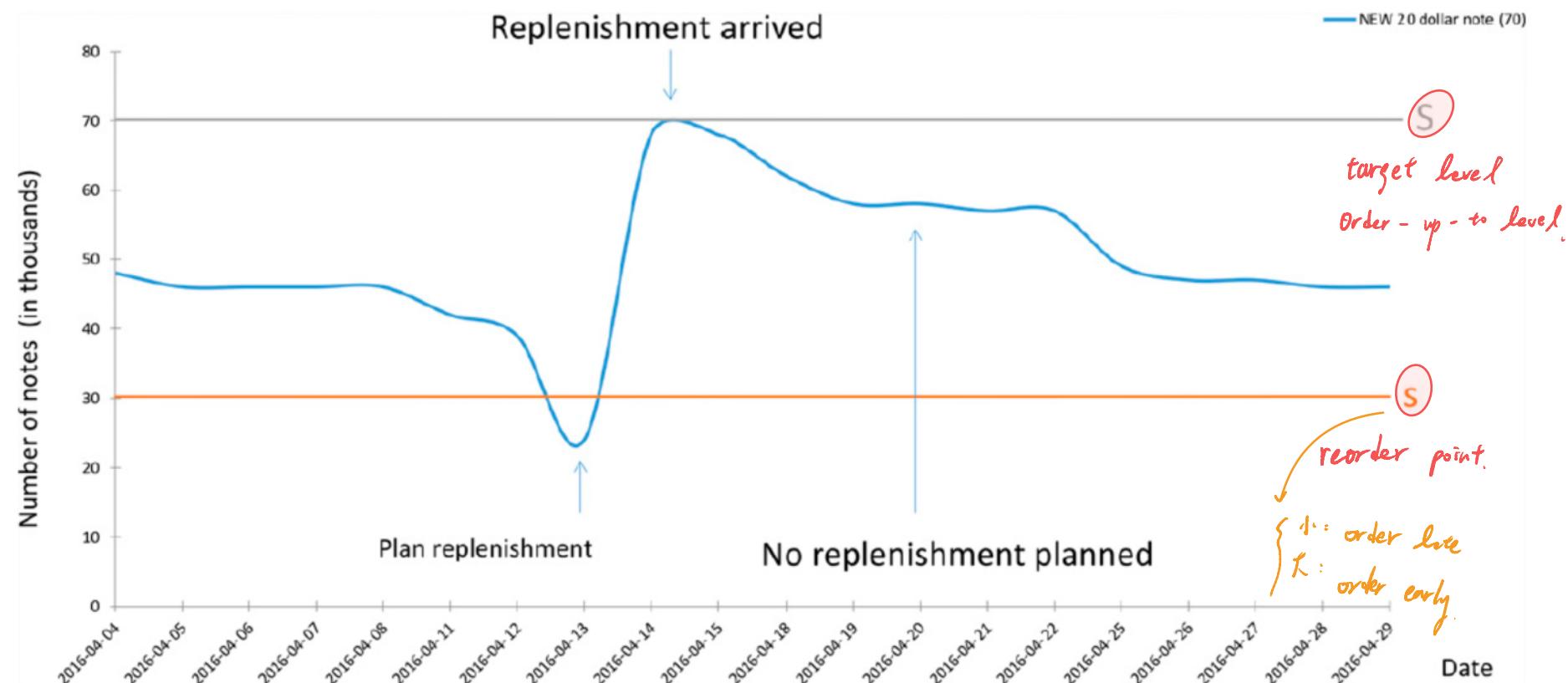
## Inventory Management Using a Weekly Review $(s, S)$ Policy at the Bank of Canada

Antoine Legrain,<sup>a,\*</sup> Johnathan Patrick<sup>b</sup>

\* if  $S$  設較大,  $Q = ?$  order 量.

Delivery F.P. but inventory cost up!

Figure 2. (Color online) A Weekly Review  $(s, S)$  Policy for the Replenishment of the New \$20 Bank Notes



# An $(s, S)$ Model (Multi-Period)

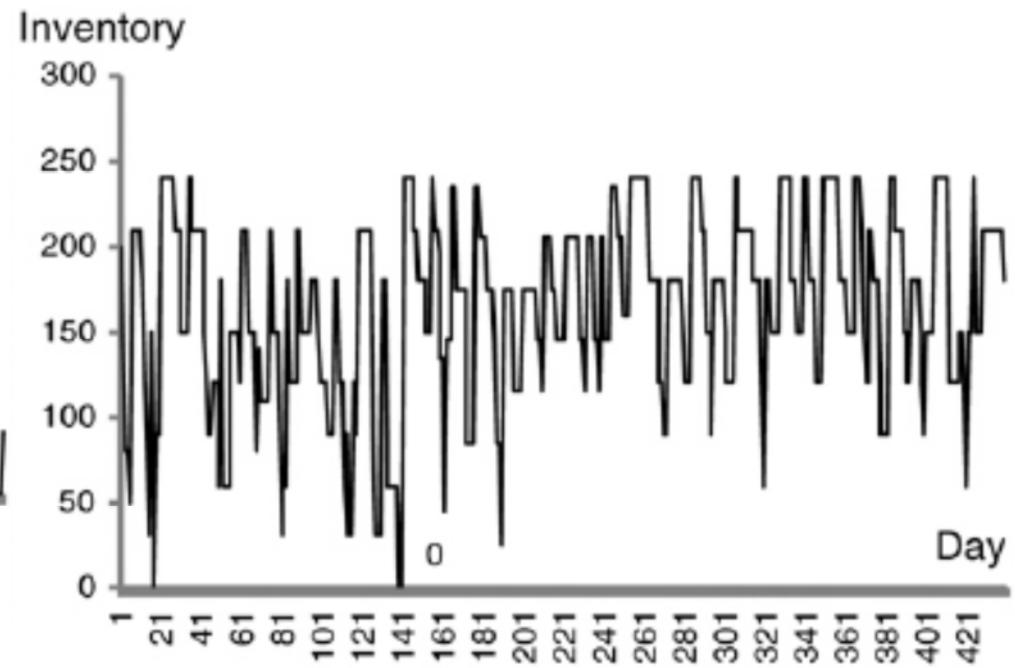
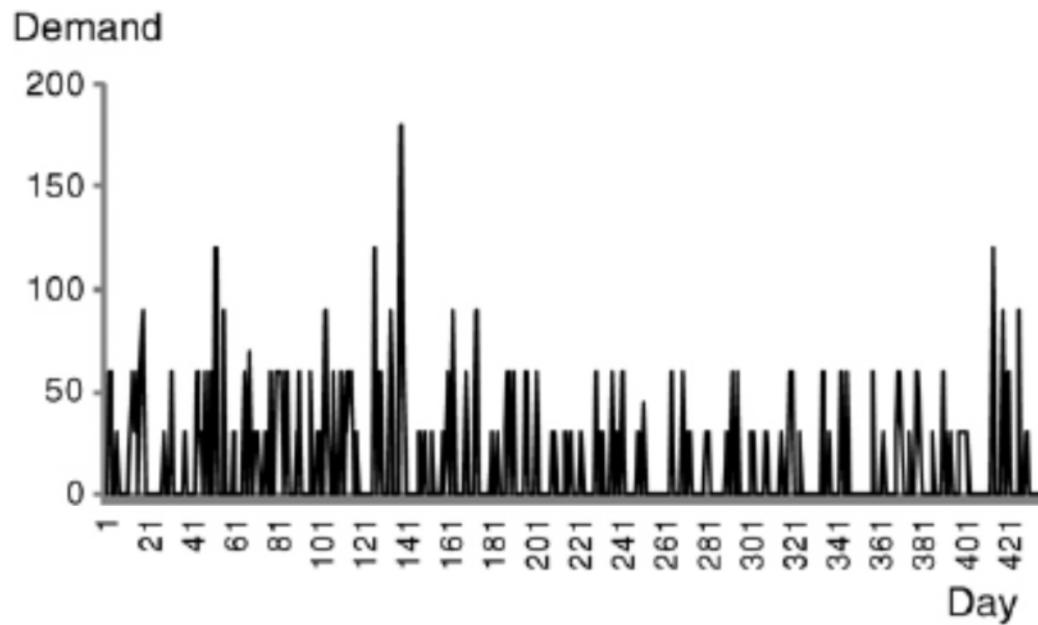
- A 3C product dealer
    - Demand ( $D$ ) for a 65" LG TV ~ Poisson( $\lambda=6$  per day)
      - When there are NO TVs in the offline & online shop, customers will leave (i.e., lost sales)
    - In the end of each day, review inventory positions (IP)
      - IP = On-hand + On-order  
*in the house      On the way hasn't arrive yet.*
    - An  $(s, S)$  inventory policy is adopted
      - If IP $\leq s$ , order enough to bring the stock up to  $S$  TVs
    - the supply lead time is 4 or 5 days (50%-50%)
      - this is the key to any firm operations, why?  
*if lead time 長 s 必須較高*
    - suppose the manager sets ( $s=30, S=130$ )
      - why not set  $s=0$ ? What is the role of  $s$ ?
      - what are the pros & cons of setting a larger  $S$ ?
- s 小 order time until inventory low*



# An $(s, S)$ Model (Multi-Period)

Kroger Uses Simulation-Optimization to Improve Pharmacy Inventory Management

Xinhui Zhang, Doug Meiser, Yan Liu, Brett Bonner, Lebin Lin

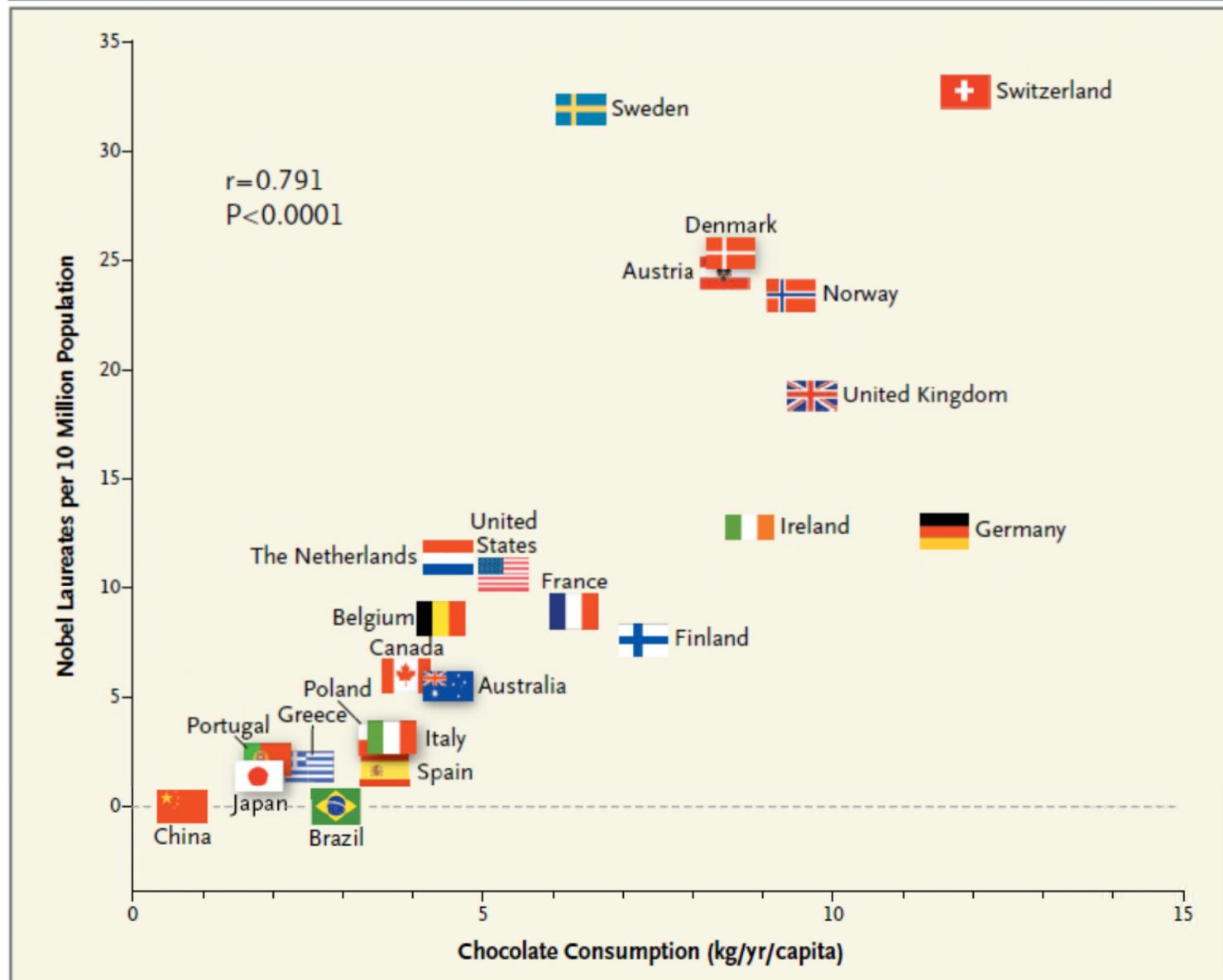


# An $(s, S)$ Model (Multi-Period)

- A dynamic (multi-period) simulation model
  - has a loop over time inside a loop over runs
  - has several **state variables** (that need to be initialized)
    - inventory on-hand, on-order, & on-order's time stamp
  - has several counting variables
    - sale, orderQ, delivery, lost sale, & stockout
  - find optimal  $(s^*, S^*)$  using **search algorithms**
- **What else could be done in this case?**
  - alternative settings
    - from periodic to continuous review
    - use a fixed  $Q$  instead of  $Q = \text{Inventory Positions} - s$
    - *non-linear* cost functions
    - backlogged versus lost-sales
    - *time-varying* demand patterns



# Regression Modeling



# Time-Varying Demand Distribution

- Let RV  $Y$  denote iid random demand
  - unconditional demand distribution  $f(Y|\theta)$ 
    - iid observations rarely exist in time-series data
  - conditional demand distribution  $f(Y|\theta, x)$
  - contextual variables  $x$ 
    - day-of-week, season, weather, etc.
- Generalized linear modeling (GLM)
  - if observations  $y_1, y_2, \dots, y_T$  are large & continuous, go for *linear regression*

$$y_i = \beta_0 + \beta_1 x_{1i} + \dots + \beta_k x_{ki} + \varepsilon_i, \quad i = 1, 2, \dots, n$$

where  $y_i \in [-\infty, +\infty]$  &  $\beta_0 + \beta_1 x_{1i} + \dots + \beta_k x_{ki} \in [-\infty, +\infty]$

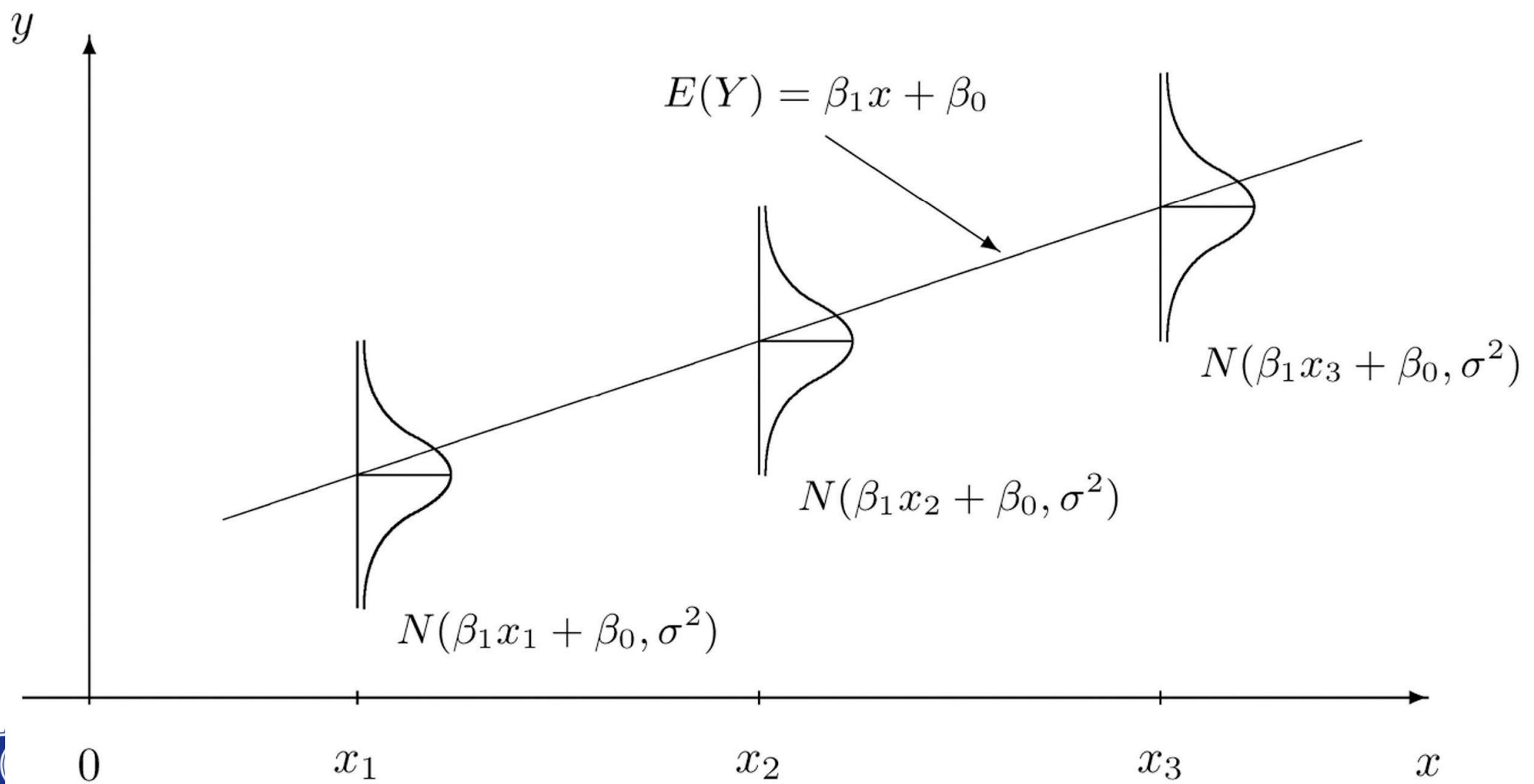
$$E(y_i | x_{1i}, \dots, x_{ki}) = \beta_0 + \beta_1 x_{1i} + \dots + \beta_k x_{ki}$$





# Time-Varying Demand Distribution

$$y_i \sim N(\beta_0 + \beta_1 x_{1i} + \dots + \beta_k x_{ki}, \sigma^2), \quad i = 1, 2, \dots, n$$



$$N_1 = \exp(0.037 + \text{day0} \times 0.93 + \text{day} \times 0.4654 \dots)$$

$$\text{day0} : N = e^{0.037 + 0.93}$$

$$\text{day1} : N = e^{0.07 + 0.4654}$$

# Time-Varying Demand Distribution

- Let RV  $Y$  denote iid random demand
  - unconditional demand distribution  $f(Y|\theta)$ 
    - iid observations rarely exist in time-series data
  - conditional demand distribution  $f(Y|\theta, x)$
  - contextual variables  $x$ 
    - day-of-week, season, weather, etc.
- Generalized linear modeling (GLM)
  - if observations  $y_1, y_2, \dots, y_T$  are small & discrete, go for *Poisson regression*

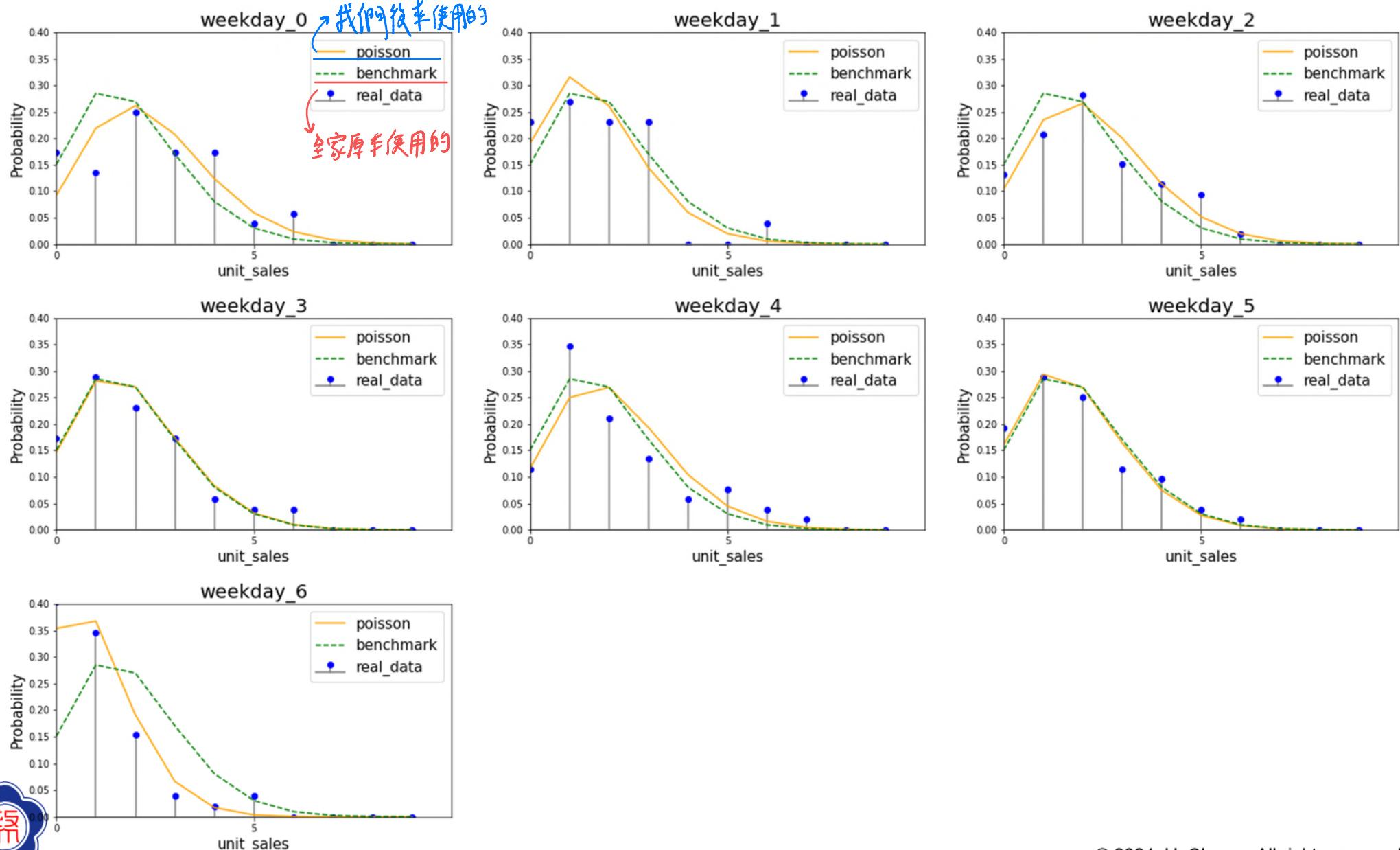
$$f(y|\lambda) = \frac{\lambda^y e^{-\lambda}}{y!}, \quad y = 0, 1, \dots, +\infty \text{ where } \lambda \in (0, +\infty]$$

$$E(y_i | x_{1i}, \dots, x_{ki}) = \lambda_i = g(\beta_0 + \beta_1 x_{1i} + \dots + \beta_k x_{ki}), \quad i = 1, 2, \dots, n$$

$$\lambda_i = \exp(\beta_0 + \beta_1 x_{1i} + \dots + \beta_k x_{ki})$$

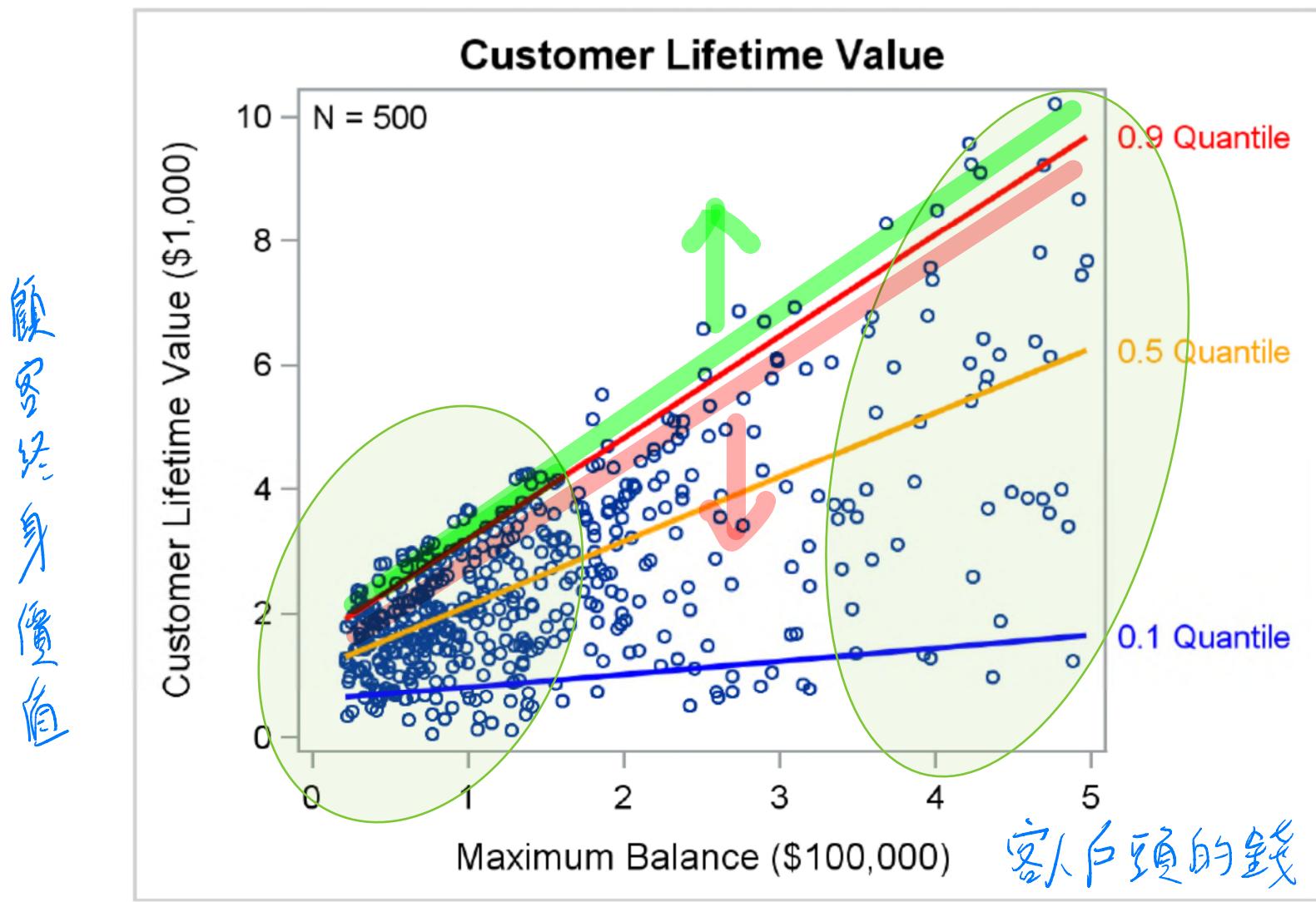


# Time-Varying Demand Distribution

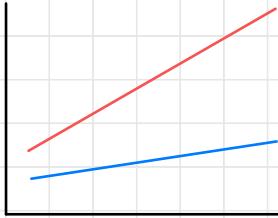


# Quantile Regression

- Oftentimes, we care more than  $E[y|x]$



(income)  
y



.. .. 高  
..

多讀一年書，對低收入的

有什麼影響

(Year of  
study)

# Quantile Regression

- Let  $\tau$  denote quantile ( $0 < \tau < 1$ )

$$y_i = \beta_0^\tau + \beta_1^\tau x_{1i} + \dots + \beta_k^\tau x_{ki} + \varepsilon_i^\tau \quad i = 1, 2, \dots, n$$

$$Q^\tau(y_i | \mathbf{x}_i) = \beta_0^\tau + \beta_1^\tau x_{1i} + \dots + \beta_k^\tau x_{ki}$$

where  $Q^\tau(y | \mathbf{x})$  denotes the  $\tau$ th quantile of  $y$  conditional on  $\mathbf{x}$

- Does this objective function look familiar?

– remember  $C_u = p - c$  &  $C_o = c - s$  Demand  $< Q$

$$\text{Min } \tau \sum_{\substack{y_i \geq (\hat{\beta}_0^\tau + \hat{\beta}_1^\tau x_{1i} + \dots + \hat{\beta}_k^\tau x_{ki})}} \left| y_i - (\hat{\beta}_0^\tau + \hat{\beta}_1^\tau x_{1i} + \dots + \hat{\beta}_k^\tau x_{ki}) \right| +$$

$$(1 - \tau) \sum_{\substack{y_i < (\hat{\beta}_0^\tau + \hat{\beta}_1^\tau x_{1i} + \dots + \hat{\beta}_k^\tau x_{ki})}} \left| y_i - (\hat{\beta}_0^\tau + \hat{\beta}_1^\tau x_{1i} + \dots + \hat{\beta}_k^\tau x_{ki}) \right|$$



$f(\beta_0 + \beta_1 X_1 + \dots + \beta_k X_k) \approx$  (Neuron / Normals)

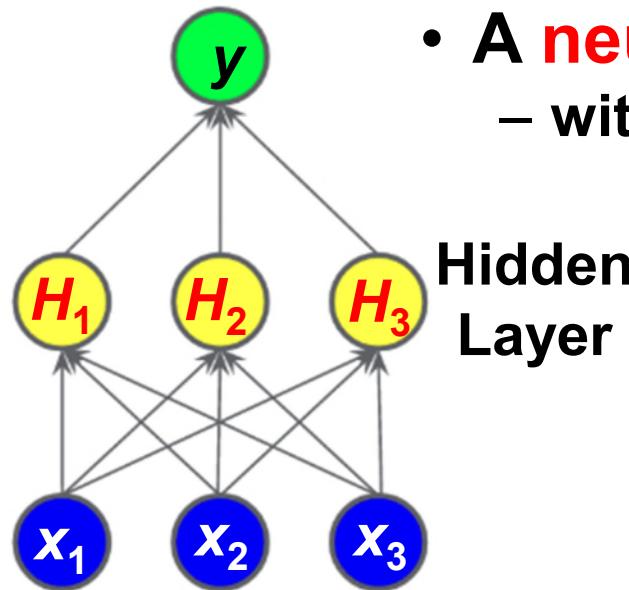
$$\begin{aligned} \min_Q & \sum_{i=1}^n | \text{demand}_i - Q_i | \\ & \text{or} \\ & \sum_{\text{demand}_i} | \text{demand}_i - Q_i | \end{aligned}$$

Demand  $X_1, X_2, \dots, X_k$

$i = 1$	$d_1$			
$i = 2$	$d_2$			
$i = 3$	$d_3$			
$\vdots$	$\vdots$			
$i = n$	$d_n$			

Predict-and-Optimise.

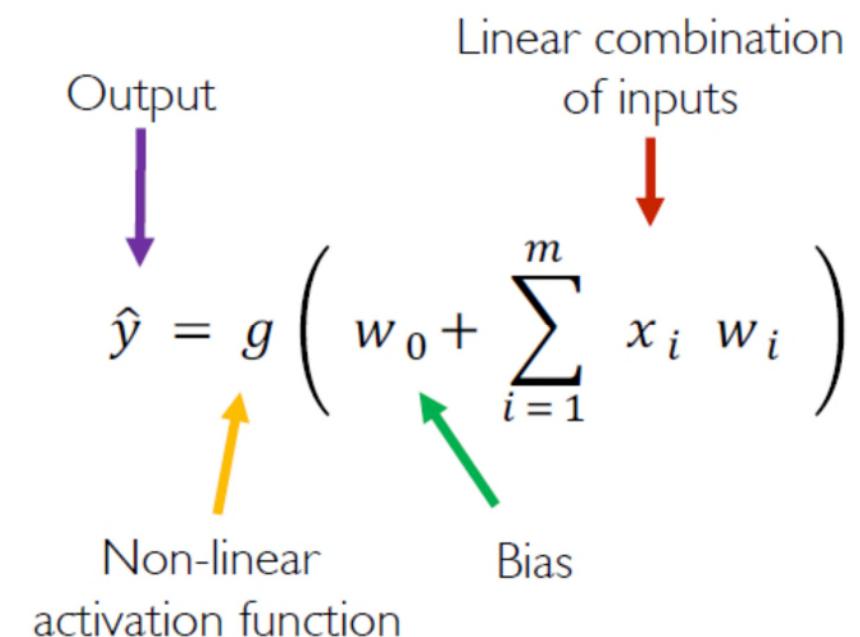
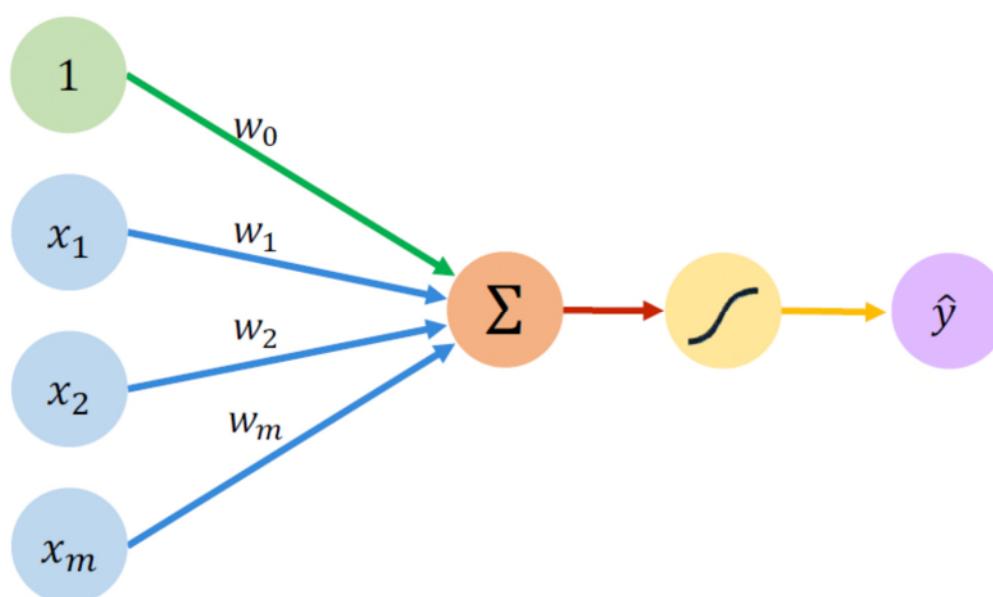
# Deep Learning NewsVendor



- A **neural network**

- with **ReLU activation**,  $g(x) = \text{Max}(0, x)$

- $H_1 = \text{Max}(0, w_{10} + w_{11}x_1 + w_{12}x_2 + w_{23}x_3)$
    - $H_2 = \text{Max}(0, w_{20} + w_{21}x_1 + w_{22}x_2 + w_{23}x_3)$
    - $H_3 = \text{Max}(0, w_{30} + w_{31}x_1 + w_{32}x_2 + w_{33}x_3)$
    - $y = w_{40} + w_{41}H_1 + w_{42}H_2 + w_{43}H_3$
    - **How many parameters (參數) to be learnt?**



# Deep Learning NewsVendor

- Let RV  $D$  denote non-iid random demand
  - $E[D|x] = \mu_d = 5 * \text{temperature} + 50$
  - $\text{Var}[D|x]$  depends on weather
    - if weather = 1,  $\sigma_d = 0.6 * \mu_d$
    - if weather = 0,  $\sigma_d = 0.5 * \mu_d$
  - we have  $n$  demand observations  $(d_1, d_2, \dots, d_n)$  as well as data on temperature & weather
  - can we train a **neural network  $f(xW)$**  that will output a decision  $Q$  given  $x$ ?

**Loss (損失)= distance( $y^{actual}$  &  $y^{predict}$ )**

- **gradient descent** (梯度下降)

$$W_{new} = W_{old} - \eta \left( \frac{\partial Loss}{\partial W_{old}} \right)$$

- $\eta$ : learning rate ( $>0$ )



# Deep Learning NewsVendor

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  - we have  $n$  demand observations  $(d_1, d_2, \dots, d_n)$  as well as data on temperature & weather
  - can we train a **neural network  $f(xW)$**  that will output a decision  $Q$  given  $x$ ?
    - see the Python code
- **Loss ( $Q, d$ )**
  - if  $Q \geq d$ , loss =  $C_o * |Q - d|$
  - if  $Q < d$ , loss =  $C_u * |Q - d|$
  - you could use **XGBoost**, Random Forest, Lasso, etc.
    - features  $x$  must be available in advance!



# Simulation for Service Innovation

- ibon power bank rental service
  - I was asked to design an **optimal re-stocking policy**
    - <https://chat.openai.com/share/aaab96f3-3580-4c39-895d-3f7a2f22f70b>



- **inter-arrival time distributions** are the key
- customer APP & in-store employee workload

- 7-11 vs Family Mart, difference?



# Recap: Decision Science in Action

- For key performance outcome  $Y=f(X, Z; c)$ 
  - analyze how two sets of variables – controllable  $X$  & non-controllable  $Z$  – and parameters  $c$  affect  $Y$ 
    - low-dim or high-dim  $X$ ? deterministic or stochastic  $Z$ ?
    - need to estimate  $c$  from subjective/objective data
    - $f(\cdot)$  may be 1 or  $>1$  equations for a problem or system
  - probability distributions for stochasticity/uncertainty
    - well-defined or unknown  $f(\cdot)$ ?
    - machine learning/deep learning for unknown  $f(\cdot)$



Predictive modelling

- Estimate the target for new observations

$$y = f(x)$$



Explanatory modelling

- Describe the effect that a change of certain inputs has on the target

$$y = f(x)$$



Optimisation

- Find the inputs that give optimal performance
- $f$  is known

$$y = f(x)$$

