

Chia Wei Tsai

I am a UX Researcher based in AZ, who is passionate about building human-centered experiences and has full-stack engineer background. Being a UX researcher, I love the accomplishment of understanding users.



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<https://chiawei1103.github.io/website/>

EXPERIENCE

UX Researcher Intern, Adirondack Fragrance Farm, NY, U.S.

05/2022–08/2022

- Conducted research on the product page template and redesigned it
- Collaborated with SEO, marketing teams to develop innovative solutions to user experience issues
- Reorganized and Redesign Navigation Menu and categorized products

Full-stack Web Engineer, CRIS IMPACTS Inc., Taichung, Taiwan

01/2021–07/2021

- Built a Monitor Dashboard Editor System (Deployed) using ASP.NET as a framework
- Innovated the interfaces and operation flow of the system

Research Assistant, Kaohsiung Municipal Ta-Tung Hospital, Kaohsiung, Taiwan

09/2017–09/2018

- Assisted execution of the project “Using APP and Heterogeneous Networking Platform to Improve Site IT Problems Processing Quality”, which could help the hospital dispatch efficiently
- Interviewed with over 10 medical practitioners, listened to them to discover their issues with the platform
- Designed and built up a system to help case managers take care of chronic patients (Deployed)

Teaching Assistant, Kaohsiung Medical University, Kaohsiung, Taiwan

02/2018–06/2018

- Assisted professor, answered questions and checked homework
- Solved students’ problems with constructing servers and programming projects

EDUCATION

Master of Science in User Experience

08/2021–06/2023

Arizona State University, Mesa, AZ, U.S.A

Bachelor of Health Science in Healthcare Administration and Medical Informatics

09/2014–06/2018

Kaohsiung Medical University, Taiwan

HONORS

Excellence Award, Association Evaluation, Kaohsiung Medical University

2016

(This award is given to the top 6% associations in the University)

SKILLS

Interaction: User research, Usability Test, Wireframing, Prototyping

Software: Adobe XD, Figma, WordPress

Coding: PHP, Java, JavaScript, HTML, CSS, SQL, C#

LANGUAGES

English: Proficient

Mandarin: Native