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### **Objective**

A position with growth potential where my discipline, positive attitude and professionalism, can be utilized and expand my knowledge in my field of work.

### **Summary of Qualifications**

Willing to assume responsibility, is self-motivated, and possess a high degree of professional integrity. Well organized, inquisitive problem solver who enjoys challenges.

Skilled in applying a logical, common sense approach to seeking practical solutions.

Well rounded, flexible team player, and has the ability to learn extremely quickly.

### **Work Experience**

#### **CRM Administrator at WSCAD (07.2019 - Currently)**

- *Using MS Dynamics CRM 2016 on premise, developments for plugins and custom workflows.*
- *SSRS reports, detailed dashboards using javascript and HTML.*
- *Integration with a third-party solution Unidienst, configurations and management for a complex sales process.*

**Working remotely with different clients on various projects using Upwork platform:** <https://www.upwork.com/fl/dilekkiziloluk>

#### **Software Developer at Visitor Analytics (01.2019 – 07.2019)**

- *Front-end developments using react – redux libraries.*

- Developed new website of the company using react-redux: <https://www.visitoranalytics.io/>
- Development of new features and fixing bugs for the analytics tool website: <https://app.visitor-analytics.io/>

#### **Software Developer at EGP – Austin (06.2018 – 07.2019)**

- MS Dynamics CRM development for company's sale campaigns using Dynamics 365 (online).  
Development of business process flows, custom workflows, workflows, plugins, javascript validations.

#### **Software Developer at Veripark – İzmir (11.2014 – 04.2018)**

- MS Dynamics CRM development for various finance sector companies and government facility. Experienced in MS Dynamics 365 - 2013 - 2015.  
Countless development for plugins, custom workflows, javascript libraries for the projects I have worked on. I've designed and developed complex SSRS reports to provide business intelligence to analysis services.  
Adx portal web page, entity form developments and user managements. CRM Deployments (plugins, web services and solutions)  
SSIS packages with using KingswaySoft tools (Integrationg data to CRM via SFTP server, web services, Oracle)  
Generating windows services and tasks to automatize recurring events.  
PowerBI report integration into CRM dashboards and iframes using power bi\_api.

#### **SAP Developer at 2Ag – Manisa – (07.2014 – 11.2014)**

- ABAP program development, RFCs to SAP Systems from ASP .NET Environment

#### **Part-time Software Developer at Vestel – Manisa (09.2013 – 06.2014)**

- User interfaces with HTML and Javascript for Smart TVs.

#### **Internship at GTS Yazılım Hizmetleri - İzmir (9 weeks - 2012 )**

- Web site development for Rexam with ASP .NET MVC Framework.

## **Internship at Dokuz Eylul University IT Dept. - İzmir (3 weeks - 2012)**

- *Basic hardware examination*

### **Personal Accomplishments**

- I have created my own tools in both Javascript and C# to automate some CRM tasks, which speeds up development and customization of the products.
- I noticed some basic uplifts for performance of SSRS reporting, which reduced the execution time of queries.
- Corrected some mistakes in projects which would have led to memory leak.
- I was the lead developer for a project and code reviewer for newcomers in various projects.

### **Skills**

- Proficient in C#, ASP.NET, HTML, Javascript, react, redux, react native, JQuery.
- Skilled in MS Dynamics CRM development, SSRS Reports, Ms Flow, MSSQL database creation and management, SSIS development with Kingswaysoft, Adx Portal customizations, web services and windows services.
- Previous work with Java, SAP ABAB, C++, C, Qt Framework, PHP, MVC

### **Education**

Computer Engineering, Dokuz Eylül University - İzmir (2009 - 2014)

Metin Nuran Çakallıklı Anatolian High School - Antalya (2004-2008)

### **Known Languages**

Turkish: Native language

English: Intermediate

German: Beginner

## **References**

Andrei Homorodean, CEO at Visitor Analytics

Kathleen Kissam, Vice Prisedent at EGP

Yaşasın Selvihan Batırbek, Assistant Manager at Moody's