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# Objective

Thorough, results-driven Technologists offering a combination of strong technical and leadership skills. Proven ability to translate executive management business requirements and goals into successful software application initiatives. Successful track record of exceeding expectations to deliver quality products. Strong history of building and mentoring project teams. Unique ability to revive faltering projects and encourage team members.

# Key Professional Attributes

* **IT professional** with over 7 **years of** experience in Leading IT initiatives for fortune customers.
* Excellent **Functional knowledge** and **Interpersonal Skills** with strong **Customer Orientation** and **Client Interfacing Skills**.
* Strong experience in analysis, development, deployment and production support using **ASP**, **ASP.Net, C#.**
* Experience in implementing web technologies like **JavaScript, XML, CSS, HTML, Web Services, WCF, Commerce Server, Documentum etc.**
* Experience in UI development using **Jquery, JSON and Ajax.**
* Well versed with **OOPS concepts.**
* Worked with n-tier architectures and experience in implementing design patternslike **MVP and MVC.**
* Database experience using **SQL, PL/SQL and Oracle**.
* Extensive experience in client facing role in **Onsite-Offshore development model** which involved **Planning, scheduling & tracking the activities of the team**.
* Very good work exposure on creating and reviewing Test Cases for Unit, Integration & System Testing
* Keeps abreast with emerging Business needs and quickly master new concepts to applications.
* Experience with version control tools such as **IBM Rational ClearCase** and **Microsoft Visual Source Safe** and defect tracking tools such as **IBM Rational ClearQuest**.
* Experience with Microsoft products like **MS Excel, MS Project Plan** and **MS Visio.**
* Versatile **team player** and have demonstrated proficiency in **leading and mentoring individuals** to **maximize productivity and forming cohesive team environment.**
* A self-motivated professional possessing good technical, leadership and problem-solving skills and has proven to be a good team player.

# COMPETENCY OVERVIEW

**Languages** : ASP, ASP.Net, C#,VB.NET, SQL, PL/SQL

**Framework** : .Net 1.0, 2.0, 3.5

**Web Technologies** : JavaScript, XML, HTML, Web services, Ajax, Jquery, JSON

**Tools** : SQL Developer, Visual Studio 6.0, Visual Studio .NET 2003, 2005 &

2008, Commerce Server

**Version Control** : VSS 6.0, Rational Clear Case

**Tools** : MS Excel, MS Project plan, MSVisio, IBM Quality Centre

**Databases** : SQL Server 2000, SQL Server 2005, Oracle

**Operating System** : Win Xp, Win 2000.

# PROFESSIONAL EXPERIENCE

**Client**: **Carnival Cruise Lines, Miami, Florida**

**Period**: **Aug’10-Till Date**  **Role**: **Senior Consultant**

**Environment**: ASP.Net, C#, .Net Framework 1.1, 2.0 & 3.5, SQL Server 2005, Commerce Server, Web services, JavaScript, Jquery, HTML, CSS, Ajax, IIS 7

**Details**: Carnival Cruise Lines has a vast infrastructure for test and production servers. These resources are shared by various projects going on simultaneously. This position is aimed at receiving & managing these requests so as to ensure various projects can successfully achieve & execute their test timelines. It also involves setting up environments for the requested applications and supporting in case of any issues.

**Responsibility**:

* **Lead** a team of 4 developers.
* Interacting with various levels in the organization to manage requests and setup environments.
* Using **M**S **Project Plan** tomanage requests**.**
* Actively involved in fixing high priority defects within the given time.
* Analyse defects in the maintenance release and create CIF
* Handling support cases for various applications in **.Net 2.0 & 3.5.**
* Supporting applications based on **3-tier, MVP and** **MVC pattern**.
* Involved in UAT process.
* **Coordinated** request and allocation for various test environments.
* On-call support for various applications that includes working closely with users to gather the details, assigning it to appropriate team and making sure resolution is received within SLA.
* Used **Microsoft Application blocks** for exception and database handling
* Version Management using **Rational Clear Case**.
* Defect tracking using **Rational Clear quest**.

**Client**: **Carnival Cruise Lines, Miami, Florida**

**Period**: **Feb’09- July ’10** **Role**: **Module Lead**

**Environment**: ASP.Net, C#, .Net Framework 1.1, 2.0 & 3.5, SQL Server 2005, Jquery, Ajax, JSON, Webservices, WCF

**Details**: Carnival cruise lines have 6 major applications and around 20 supporting applications. These are all web-based internet or intranet applications. Any enhancements to existing applications within 800 hours of effort are done under Minor Enhancements. TCS is involved in providing offshore support to Carnival Cruise Lines for these enhancements. The project involves analysis, development and testing for these enhancements.

**Responsibility**:

* Worked with business and user groups to identify and implement functional enhancements and new requirements.
* Developed enhancements in various applications varying from framework **2.0 to 3.5**
* Learned and implemented **jquery thickbox** popup for rich user interface
* Learned and implemented enhancements in applications with **MVP** pattern.
* Implemented window service to read messages from **MSMQ** and update records in **Commerce Server** using APIs.
* Worked on applications to retrieve data from **SQL server / Mainframes / Documentum / XMLs** as data source
* Worked on rich controls like **GridViews, ListView** etc
* Worked on **Interfaces**, communicating via **Webservices** and **WCF** services.
* Implemented **Caching** in content oriented applications.
* Used tools like **Fiddler, Debug bar, Firebug** for debugging and formatting purposes.
* Used **Microsoft Application blocks** for exception and database handling
* Developed **SQL queries and procedures** to fetch data from SQL Server database.
* Suggested design improvements many a times to have better maintainable and scalable code.
* Created test plans, test cases and test scripts/procedures for carrying out tests of the software at various stages in the SDLC.
* Played a key role in implementing Function Actions end–end.
* Involved in UAT/Production deployments support.
* Acted as an interface between onsite counterpart and offshore team.
* Key resource for planning and conducting ‘Knowledge Transfer’ sessions for new joinees in the team.
* Managed a team of **six resources**.
* Mentored team functionally as well as technically.
* Tracked team status to facilitate and schedule key deliverables.
* Strictly followed coding standards in the development Phase.
* Version Management using Rational **Clear Case**.
* Defect Tracking using Rational **Clear Quest**.

**Client**: **Carnival Cruise Lines, Miami, Florida**

**Period**: **Oct ’07- Feb’09** **Role**: Tech Lead

**Environment**: ASP, ASP.Net, C#, .Net Framework 1.1, 2.0 & 3.5, SQL Server 2005,

**Details**: Carnival Cruise Lines have a booking portal for guests as well as travel agents. Carnival.com is the portal used for end consumers. Quick Pricing feature was introduced on carnival.com which drives registered leads and exposes visitors to sailing specific pricing. Major project was executed to enhance booking process to allow for a quicker and more sophisticated process that can be accessed from locations such as promotional emails, specials, or search results. The project involved design, development and testing of the application.

**Responsibility**:

* Interface between Customer and Development Team.
* Played a key role in implementing **Function Actions end–end**.
* Deployed the application in **Web farm** architecture.
* Worked with business and user groups to identify and implement functional enhancements and new requirements.
* Preparation of High level and Low level design documents.
* Developing testing strategies for efficient and error free testing.
* Developed application in **.Net Framework 2.0 with C#.**
* Worked onapplications with **3-tier architecture.**
* Learned and implemented **Telerik controls like Telerik ToolTip, Telerix tab strip control** etc.
* Worked on **Ajax controls** like update panel.
* Worked on rich UI controls like **DataGrids, Repeaters etc.**
* Used **Microsoft Application blocks** for exception and database handling
* Developed **SQL queries and procedures** to fetch data from SQL Server database.
* Involved in peer Review of Test Plans, Design documents, Code, Testing.
* Facilitated and scheduled key deliverables to customers.
* Design, coding and testing of modules.
* Interface between Client and Development Team.
* Utilised client interaction data to redesign critical aspects of GUI to better map with user needs and expectations.
* Worked with testing team to test the application and educated testing team about the application.
* Involved in preparation and execution of Test Plans.
* Managed a team of four resources.
* Strictly followed coding standards in the development Phase.
* Version Management using Rational **Clear Case**.
* Defect Tracking using Rational **Clear quest**.

**Client**: **Mercer Global, Scottsdale, Arizona**

**Period**: **Dec’05 - Sep’07** **Role: Lead Developer**

**Environment**: VB.Net, .Net Framework 1.1, SQL Server 2000, Forms deigned in Adobe Form Server deployed with JBoss 3.2.2

**Details**: Mercer advisors require a comprehensive system for service delivery to dentists. OnTrack would replace the existing practice consultation offered by Mercer Global. This will help in leveraging and enhancing the current business processes in use by Mercer Mastery into more efficient service and revenue stream, which will be delivered through this new infrastructure utilizing its Human resources viz. Strategic Advisors and Transition Consultants. The project was carried out in two phases.

**Responsibility**:

* Involved in review of Business/Software Requirements Specification.
* Prepared Detailed Design document.
* Involved in application development using **.Net Framework 1.1** and **VB.net**.
* Provided support during UAT/Production deployments
* Coordinating with onsite counterpart
* Involved in fixing reported bugs
* Involved in peer Review of Test Plans, Design documents, Code, Testing
* Version Management using **Visual Source Safe**
* Part of team for User Acceptance Testing at client location
* Gave presentations to the client and helped them understand the system functionality

**Client**: **HUDCO, New Delhi, India**

**Period**: **Jul’03 – Oct ’04** **Role**: Senior Engineer

**Environment**: Oracle D2K with Oracle 9

**Details**: VAMBAY (Valmiki-Ambedkar Awas Yojna) is Housing and development scheme practiced by Government to housing provide facilities to slum dwellers. The application was devised to have a centralised database to keep track of beneficiaries, total Houses/WCs covered each year and current status of development. The project was carried out at ORG Systems, Gurgaon. Various reports generated are submitted to Indian government to track the development status

**Responsibility**:

* Involved in various stages of the project life cycle design, development and enhancement of the application.
* Involved in preparation of test scripts
* Gave presentations to the client and helped them understand the system functionality.
* Individually handled development of almost all the screens in the project

# ACADEMIC CREDENTIALS

* B.S in Computer Science & Engineering