

TIEN PHAN

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Team-oriented, performance driven, and highly motivated current Senior pursuing B.S. in Computer Science, seeking an internship position in the IT and Software industry to gain real world experience.

Skills

Python C# Java HTML CSS Javascript MySQL Github C++

Education

Florida Polytechnic University | Lakeland, FL

B.S. in Computer Science in progress currently Senior Level Student

- ❖ Relevant Courses
 - Data Structures & Algorithms, Operating Systems, Linear Algebra, Computer Programming, Software Engineering, Database

Projects

Portfolio Website | Spring 2022

- ❖ Implement a frontend website that utilizes the following tools: HTML and CSS

Reverse Mad Libs | Spring 2018

- ❖ Worked in a team to create a Reverse Mad Libs Mobile Application using Java
- ❖ Role of documenting, revising, and editing project document
- ❖ Implemented user acceptance testing to meet delivery deadlines
- ❖ Ensured communications were solid and on pace with team

XV6 Building and Modification | Spring 2021

- ❖ Worked in a team to implement enhancements to a simple Unix-based operating system using C
- ❖ Organized team meetings and coordinate roles on assignments
- ❖ Implemented testing to meet delivery deadlines

Work History

Licensed Nail Technician | 07/2012 – 05/2022

Sassi Nails – Plant City, FL

- ❖ Communicate effectively with management concerning important customer issues.
- ❖ Day-to-day equipment workstation maintenance. Clean and sanitize equipment and workstation in compliance with state health and safety regulations.
- ❖ Provide training and mentoring to new staff to maximize performance.
- ❖ Design individualized care programs for regular customers.
- ❖ Maintain master appointment calendar software covering all customer visits and employee schedules
- ❖ Collaborate with coworkers for efficient, high-quality service and customer satisfaction.
- ❖ Offer friendly and efficient service to all customers and handle challenging situations with ease.
- ❖ Use coordination and planning skills to achieve results according to schedule.