

# **TIEN PHAN**

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Team-oriented, performance driven, and highly motivated current Senior pursuing B.S. in Computer Science, seeking an internship position in the IT and Software industry to gain real world experience.

## **Skills**

Python   C#   Java   C++   HTML   CSS   Javascript   MySQL   VCS/Github

## **Education**

### **Florida Polytechnic University | Lakeland, FL**

B.S. in Computer Science in progress currently Senior Level Student

- ❖ Relevant Courses
  - Data Structures & Algorithms, Operating Systems, Linear Algebra, Computer Programming, Software Engineering, Programming Languages, Database

## **Projects**

### **Portfolio Website | In Progress**

- ❖ Implement a modern, responsive frontend website that utilizes the following tools: HTML, CSS, and Javascript
- ❖ store user login information for future web app tools hosted on website for personal use using backend tools: MySQL for database, Netlify Web hosting, and Javascript

### **Reverse Mad Libs | Spring 2018**

- ❖ Worked in a team to create a Reverse Mad Libs Mobile Application for Android using Java
- ❖ Role of documenting, revising, and editing project document
- ❖ Implemented user acceptance testing to meet delivery deadlines
- ❖ Ensured communications were solid and on pace with team

### **Distributed Mesh Wi-fi Networks | Spring 2019**

- ❖ Research and deploy wi-fi network system to cover downtown area of Winter Haven
- ❖ Role of researching and choosing tech stack for project using: Overpass API and data visualization with Python
- ❖ using pygame library team implemented an algorithm that covers a map completely with circles to denote wifi coverage

## **Work History**

### **Licensed Nail Technician | 07/2012 – 05/2022**

Sassi Nails – Plant City, FL

- ❖ Communicate effectively with management concerning important customer issues.
- ❖ Provide training and mentoring to new staff to maximize performance.
- ❖ Design individualized care programs for regular customers.
- ❖ Maintain master appointment calendar software covering all customer visits and employee schedules
- ❖ Collaborate with coworkers for efficient, high-quality service and customer satisfaction.
- ❖ Offer friendly and efficient service to all customers and handle challenging situations with ease.
- ❖ Use coordination and planning skills to achieve results according to schedule.