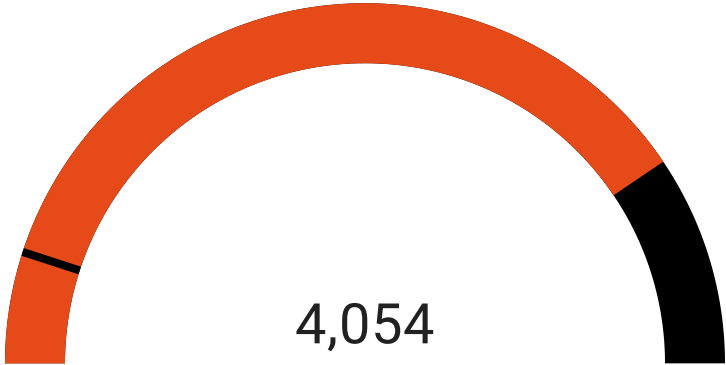


CALL CENTER AGENT PERFORMANCE DASHBOARD

Agent
Jim
Martha
Dan
Diane
Becky
Greg
Joe

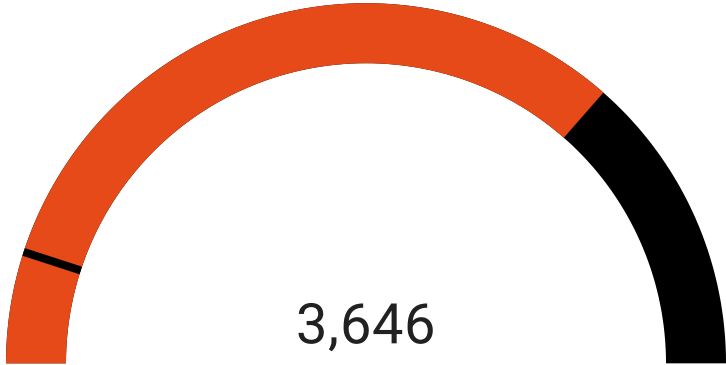
ANSWERED



Answered calls

Answered count
4K

RESOLVED



Unanswered calls

Unanswered calls
946

PERCENTAGE COMPARISON BETWEEN ANSWERED AND UNANSWERED CALLS

Answered calls

percentage of Answered calls
81%

Unanswered calls

percentage of Unanswered call
19%