# CSE 518A Human-in-the-Loop Computation

Instructor: Chien-Ju Ho

#### Course Information

- Announcements and discussion
  - Website: <a href="http://chienjuho.com/courses/cse518a">http://chienjuho.com/courses/cse518a</a>
  - Piazza: http://piazza.com/wustl/fall2020/cse518a
  - Please check the website and Piazza regularly.
- Time and location
  - Tue/Thu 4:00-5:20pm
  - Jubel 121 or Zoom (Access Zoom links via Canvas)
- Questions?
  - Ask on Slido <a href="https://www.sli.do">https://www.sli.do</a> (#53093)
  - Unmute yourself and ask

# Plan for today

- Welcome and introduction
- What's the class about?
- Logistics

#### About Me

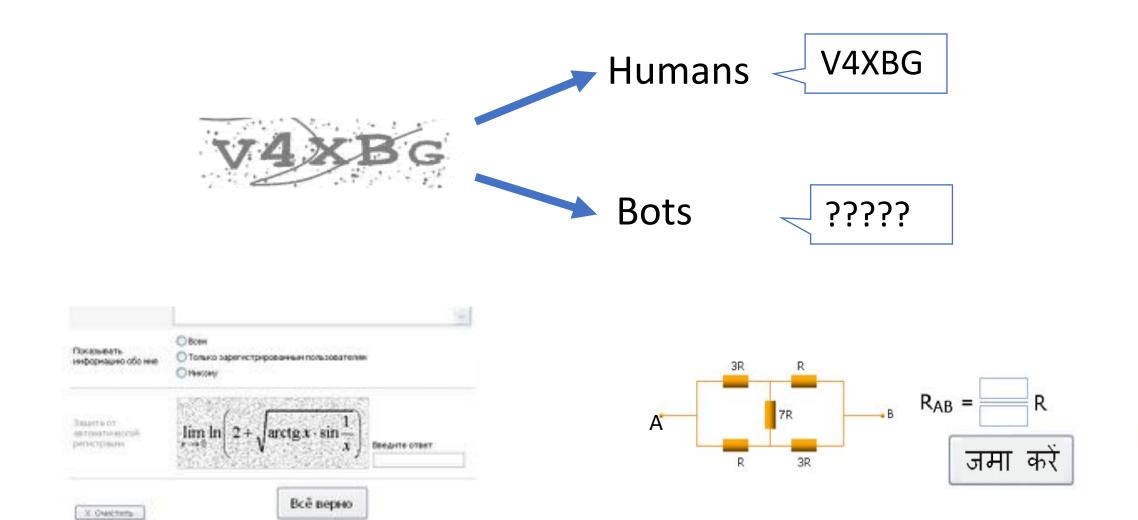
Joined WashU in Fall 2017.

- Research interests:
  - Design and analysis of human-in-the-loop systems
  - Crowdsourcing and human computation, machine learning, game theory, optimization, online behavioral social science, and human-computer interactions.

Human-in-the-Loop Computation?

#### **CAPTCHA**

Completely Automated Public Turing test to tell Computers and Humans Apart



http://fwwm.acodem.org/

# Roughly 200 million CAPTCHAs are typed every day\* 10s of human time per CAPTCHA

Can we utilize this wasted human computation power?

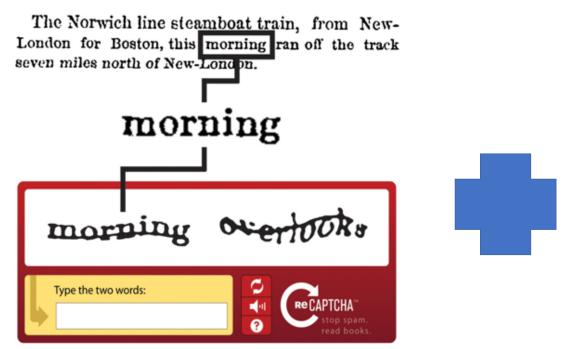
# What tasks are humans solving in CAPTCHAs?

- Optical Character Recognition (OCR)
  - Hard for AI (at the time)
  - (Relatively) Easy for humans

This aged portion of society were duringuished from

Can we utilize CAPTCHAs to help solve OCR tasks?





Word 1: an OCR task to solve

Word 2: tell apart humans and bots



"reCAPTCHA has completely digitized the archives of The New York Times and books from Google Books, as of 2011"

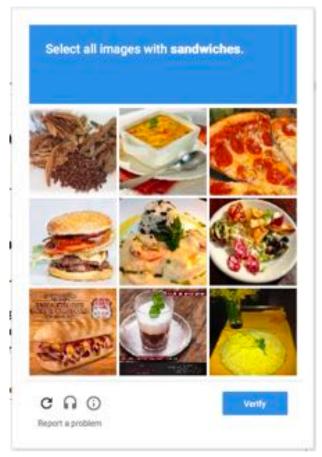
#### More than OCR

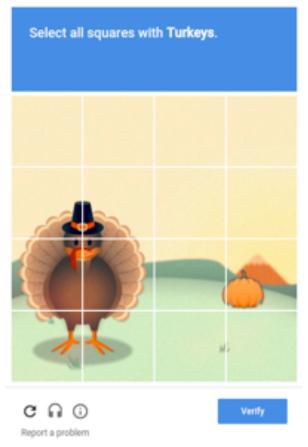
Google acquired reCAPTCHA in 2009.

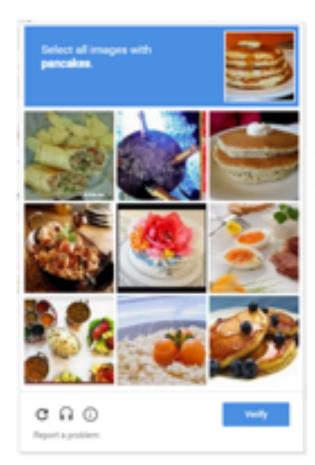
Type the characters that appear in the picture below. Or sign in to get more keyword ideas tailored to your account. (?)





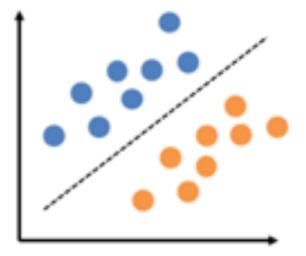














#### Technology

# Massachusetts woman's lawsuit accuses Google of using free labor to transcribe books, newspapers

The lawsuit was tossed by the judge. But ethical considerations (e.g., fairness, privacy) are important issues to consider in human-in-the-loop computation.

Are there other examples of human-in-the-loop computation?

#### Crowdsourcing

From Wikipedia, the free encyclopedia

Crowdsourcing is a sourcing model in which individuals or organizations obtain goods and services. These services include ideas and finances, from a large, relatively open and often rapidly-evolving group of internet users; it divides work between participants to achieve a cumulative result. The word crowdsourcing itself is a portmanteau of crowd and outsourcing, and was coined in 2005. [1][2][3][4] As a mode of sourcing, crowdsourcing existed prior to the digital age (i.e. "offline").[5]

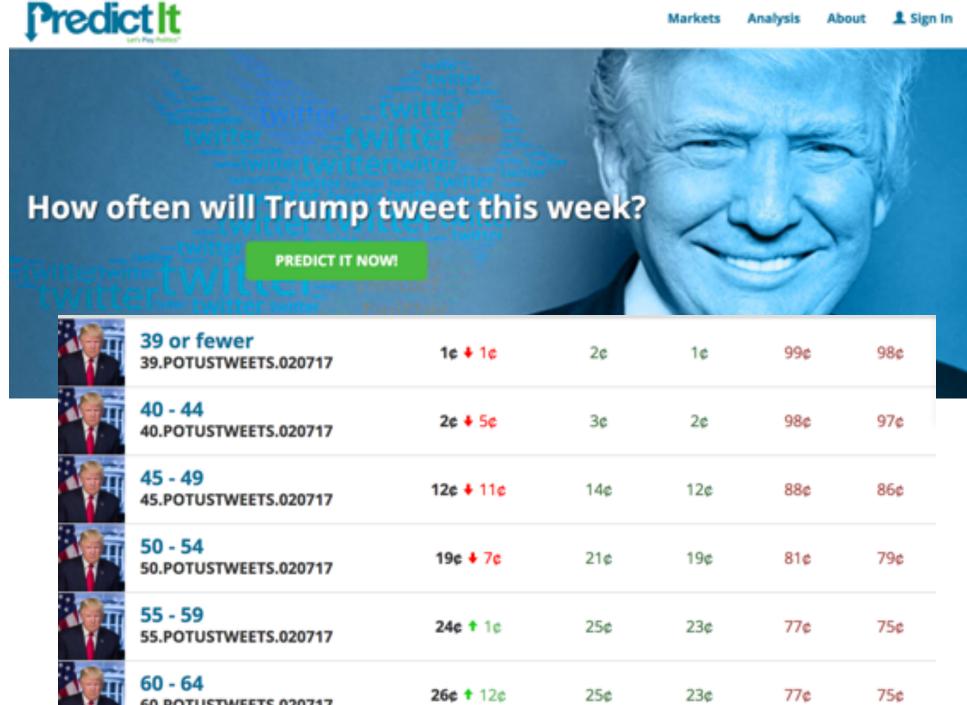
There are major differences between crowdsourcing and outsourcing. Crowdsourcing comes from a lessspecific, more public group, whereas outsourcing is commissioned from a specific, named group, and includes a mix of bottom-up and top-down processes. [6][7][8] Advantages of using crowdsourcing may include improved costs, speed, quality, flexibility, scalability, or diversity. [9][10]

Some forms of crowdsourcing, such as in "idea competitions" or "innovation contests" provide ways for organizations to learn beyond the "base of minds" provided by their employees (e.g. LEGO Ideas).<sup>[11]</sup> Tedious "microtasks" performed in parallel by large, paid crowds (e.g. Amazon Mechanical Turk) are another form of crowdsourcing. It has also been used by not-for-profit organizations and to create common goods (e.g. Wikipedia).<sup>[12]</sup> The effect of user communication and the platform presentation should be taken into account when evaluating the performance of ideas in crowdsourcing contexts.<sup>[13]</sup>



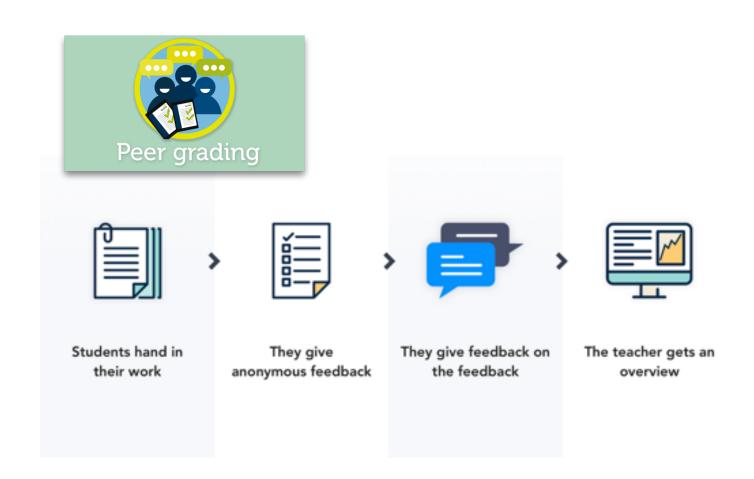
HEALTHY LIVING 09/19/2011 03:37 pm ET | Updated Nov 19, 2011

# Gamers Decode AIDS Protein That Stumped Researchers For 15 Years In Just 3 Weeks



#### Education





# In fact, a lot more...



# Quora























**Predict**Wise



designs

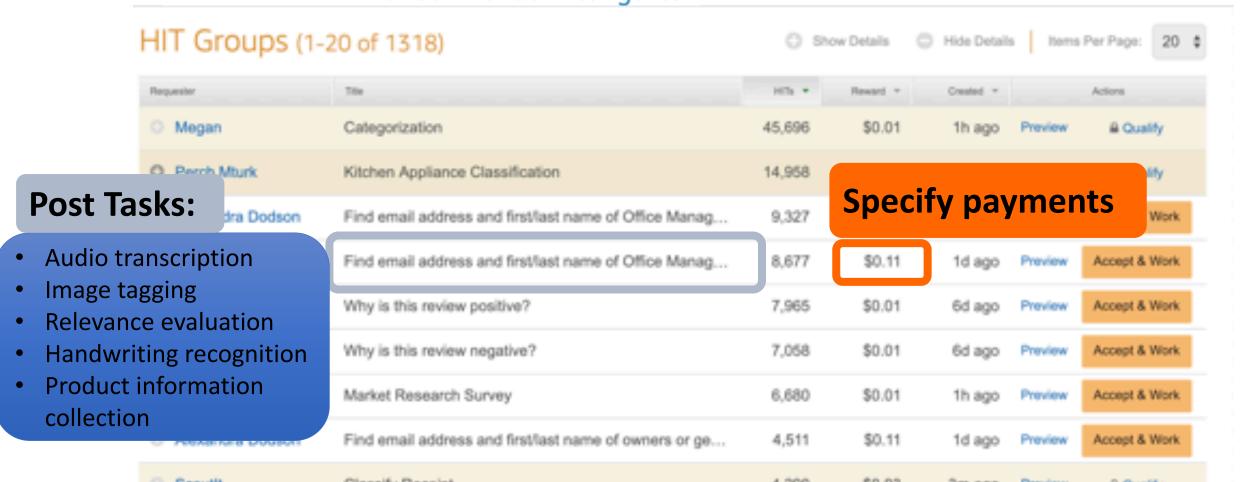






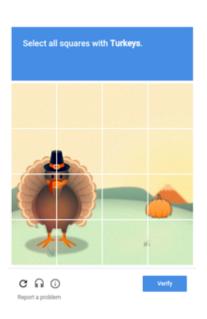
# General-Purpose Platform: Crowdsourcing Markets





#### What is this course about?

Study the design and analysis of human-in-the-loop computation.



Human as data sources:
Label aggregation
Probabilistic reasoning to
aggregate noisy human data

Humans are "Humans":
Incentive design
Game theoretical modeling of humans and incentive design

Practical challenges:
Complex tasks and teams
Studies on workflow and team
designs from HCI perspective

Selected recent topics: Ethical issues of AI/ML, learning with strategic behavior, Human-AI collaborations.

• Will cover research papers from a wide spectrum of research fields, including machine learning, economics, optimization, and human-computer interactions.

#### Let's take a look at the course schedule

• <a href="http://chienjuho.com/courses/cse518a">http://chienjuho.com/courses/cse518a</a>

# Logistics

# Grading

• Course Project: 40%

- Homework assignment: 20%
  - 3~4 homework assignments

- Paper reviews and class participation: 20%
- Paper presentation and leading of discussion: 20%

### Course Project

- The main component of the course.
- Could be an original research project or an extensive literature survey.
  - You are encouraged to start with a research project. You will have the chance to convert the project to literature review if things don't go well.
- Tentatively, you should work in groups of 2 (or 3 if the class size is large).
  - Will announce the detailed guidelines next week after the class size is finalized.

### Tentative Timeline of Project

- Oct 9: Project proposal (and deciding team members)
  - Brief description of the proposed project (1~2 paragraph)
  - Citing at least one paper that's relevant to your proposal
- Oct 30: Milestone 1
  - A brief literature review and the description of your plan (one page)
  - Last chance to change the topic of the project
- Nov 20: Milestone 2
  - Summary of your current progress (up to 2 pages)
  - Last chance to convert the research project to (a more extensive) literature review
- Dec 15/17: In-class project presentations
- Dec 20: Project report due

### Paper Reviews and Class Participation

- Before each lecture, finish the required reading and submit a review (including a summary and answers to additional questions).
  - Due by the midnight before each lecture.
  - Exception: the review for next lecture is due at 2pm the day of the lecture.

Crowdsourcing: Background and Applications		Submit Review (Due: 2pm CDT, Sep 17)
	Optional Labeling Images with a Computer Game. von Ahn and Dabbish. CHI 2004. reCaptcha: Human-based Character Recognition via Web Security Measures. von Ahn et al. Science. 2008. Predicting Protein Structures with a Multiplayer Online Game. Cooper et al. Nature. 2010.	(Note that we use the CDT timezone unless otherwise specified) Assignment 1 (Tentative Due:Oct 2)

- It is important to come to the class for participate in discussion.
  - Participations will be part of your final grades

### More on the Required Reading...

- You are not expected to understand every detail or every proof in the papers that we cover.
- However, you should be ready to answer the following questions:
  - Summary the paper in 2~3 sentences.
    - What's the research question the paper is solving?
    - What's the proposed approach?
    - What are the results?
  - Illustrate what you like/dislike about the paper.
  - Discuss potential future directions based on this paper.
    - It might be hard in the beginning. Try to think about what assumptions they make, and whether you can relax some of those? Can you apply the method/approach of the paper in different domains/applications, etc?

# Paper Presentations and Leading of Discussion

- You will need to sign up to present the paper(s) and lead the discussion, possibly in groups of 2~3 students (again, more to come next week).
  - Take a look at the current schedules

#### • Presenters:

- Read the required paper and at least one optional paper for the assigned class
- Discuss with me (one week before class) about the presentation and the reading questions
- We will talk more about the presentation format next week

#### • Non-presenters:

• Submit reviews on time and engage in the discussion in class.

# Grading

• Course Project: 40%

- Homework assignment: 20%
  - 3~4 homework assignments

- Paper reviews and class participation: 20%
- Paper presentation and leading of discussion: 20%

#### More on The Grades

- Homework assignments / reviews will be lightly graded
- Condition on you complete all other requirements satisfactorily, your final grades are determined by your final project
  - A+: Your project is close to be published in top venues
  - A: I'm happy to use your project as model projects in the future
  - A-: Overall good, but there are minor flaws (in reports/presentation/approaches/...)
  - B+ or lower: There are more significant flaws in the project (e.g., poorly motivated problems, etc)
- Your final grades will be decreased from the above for missing reviews / homework issues / non-participation using the grading scheme (following the standard mapping)

# Collaboration and Late-Day Policy

- Collaboration policy
  - You are encouraged to collaborate, but all assignments must be written down on your own.
- Late day policy
  - Assignments
    - 4 late days in total. No 2 late days per assignment.
  - Reviews
    - No late submissions. But you can skip 2 of them without penalty.
  - Project-related reports
    - No late submissions.

#### Next lecture:

Read the required reading of next lecture and submit the review!

Crowdsourcing: Background and Applications	Required The Rise of Crowdsourcing. Howe. Wired. 2006.	Submit Review (Due: 2pm CDT, Sep 17)
	Optional Labeling Images with a Computer Game. von Ahn and Dabbish. CHI 2004. reCaptcha: Human-based Character Recognition via Web Security Measures. von Ahn et al. Science. 2008. Predicting Protein Structures with a Multiplayer Online Game. Cooper et al. Nature. 2010.	(Note that we use the CDT timezone unless otherwise specified) Assignment 1 (Tentative Due:Oct 2)

- Please submit the review on time so I can get a better sense of how many students will stay in the course.
- You cannot apply the late-day rule for this review.

# Another thing to do

- Register as a worker in one of the crowdsourcing platforms
  - Amazon Mechanical Turk: https://www.mturk.com/worker
    - Recommended, but they don't approve all registration requests
  - Appen: <a href="https://appen.com/jobs/">https://appen.com/jobs/</a>
  - microWorkers: <a href="https://www.microworkers.com/faq.php">https://www.microworkers.com/faq.php</a>
  - Clickworker: <a href="https://www.clickworker.com/clickworker">https://www.clickworker.com/clickworker</a>

- You need to be a worker and complete tasks for Assignment 1
- Do it early, and let me know if there are any issues in the process
  - The registration process could take several business days

Questions?