

Contact

13950 Hatcliffe North Harare
Zimbabwe
(+263) 717665346 (Mobile)
charliechicco@gmail.com

www.linkedin.com/in/charleschiko
(LinkedIn)
chikocharles.github.io/portfolio/
(Portfolio)
geniustechology.co.zw/
(Company)
concentricsolutions.co.zw/
(Company)

Top Skills

Operations Management
Financial Management
HR Management

Languages

English (Professional Working)

Certifications

Machine Learning Model
Deployment
Learning Microsoft 365 Copilot
Google Cloud Machine Learning with
TensorFlow
Data Science and Machine Learning
Fundamentals
Learning H2O.ai

Honors-Awards

First Class Degree

Charles Chiko

Data Scientist | Dashboard Expert | Reporting Analyst | OpenAi
Harare, Zimbabwe

Summary

Charles Chiko is a highly skilled data scientist, dashboard expert, and reporting analyst hailing from Harare, Zimbabwe. With a diverse background in information technology, Charles has demonstrated expertise in various domains, including phishing, spear phishing, and whaling.

After completing his Bachelor of Science degree in Information Technology from Chinhoyi University of Technology, Charles went on to earn his Master of Science in Big Data Analytics from the same institution. This educational foundation has equipped him with a strong understanding of cutting-edge technologies and methodologies in the field of data science.

Charles' professional experience is equally impressive. He has held several roles, including IT Specialist - Mobility Systems at Delta Beverages Pvt Ltd, Assistant ICT Specialist at Mutare Bottling Company, and Computer Systems Intern at Grain Marketing Board. Additionally, he has founded two successful ventures: Genius Technology ZW and Concentric Solutions ZW, where he serves as the Founder and Chief Technology Officer.

Beyond his technical expertise, Charles has also demonstrated a commitment to mentoring and supporting others. He currently serves as a Data Analyst Mentor at Genius Technology, where he provides guidance and support to aspiring data professionals and students.

With his impressive academic credentials, diverse professional experience, and a passion for mentorship, Charles Chiko is poised to make significant contributions to the rapidly evolving field of data science and technology in Zimbabwe and beyond.

Experience

Delta Beverages Pvt Ltd

4 years 9 months

IT Specialist - Mobility Systems

January 2022 - Present (3 years 11 months)

Harare, Zimbabwe

Assistant ICT Specialist

March 2021 - January 2022 (11 months)

Mutare, Manicaland, Zimbabwe

Genius Technology ZW

Founder

January 2020 - Present (5 years 11 months)

Harare, Zimbabwe

We understand that some students do not receive the support they need during their studies. Our custom writing services therefore provide additional guidance and support towards this, to help you to build a greater understanding around your subject area. Consequently, we do not condone students handing in our work as their own and strongly advise you against this.

Concentric Solutions ZW

Founder & CTO

January 2023 - Present (2 years 11 months)

Harare, Zimbabwe

Mutare Bottling Company

Information Communication Technology Assistant

January 2021 - March 2021 (3 months)

Mutare, Manicaland, Zimbabwe

- Installing and configuring computer hardware, operating systems and applications
- Monitoring and proactively maintaining computer systems and networks
- Replacing parts as required
- Troubleshooting system and network problems and diagnosing and solving hardware and software faults
- Training customers on the use of software and hardware
- Maintenance and updating of company websites
- Managing, protecting and maintaining the product portfolio, library, catalogues, newsletters, social network accounts, blog spots etc.
- Maintaining ICT infrastructure, email system, servers, Internet, LAN, websites, equipment etc.

- Maintaining computer hardware and software.
- Website designing, development, maintenance, data integration and mastery.
- Ensuring the safety and security of the ICT and Web presence.
- Maintaining high visibility for the company through agreed media.
- Creating, generating, growing, maintaining a database of business address, email and contact coordinates

Grain Marketing Board

Computer Systems Intern

February 2018 - January 2019 (1 year)

Harare, Zimbabwe

- Installing and configuring computer hardware, software, systems, networks, printers and scanners
- Monitoring and maintaining computer systems and networks
- Responding in a timely manner to service issues and requests
- Providing technical support across the company (both in person and over the phone)
- Setting up accounts for new users and training staff members.
- Repairing and replacing ICT equipment as necessary

Chinhoyi University of Technology

Information Technology Support Technician

November 2017 - January 2018 (3 months)

Chinhoyi, Mashonaland West, Zimbabwe

- Managing, protecting and maintaining the product portfolio, library, catalogues, newsletters, social network accounts, blog spots etc.
- Maintaining ICT infrastructure, email system, servers, Internet, LAN, websites, equipment etc.
- Maintaining computer hardware and software.
- Website designing, development, maintenance, data integration and mastery.
- Ensuring the safety and security of the ICT and Web presence.
- Maintaining high visibility for the company through agreed media.
- Creating, generating, growing, maintaining a database of business address, email and contact coordinates

Education

Zimbabwe Institute of Management

Diploma, Supervision and Management · (February 2024 - November 2024)

Chinhoyi University of Technology

Master of Science, Big Data Analytics · (August 2021 - August 2023)

Chinhoyi University of Technology

Bachelor of Science, Honours Degree, Information Technology · (February 2016 - November 2019)